

# SAP Business Network Relationship Management User Interface

Planned Release - Month 08, 2025



# Introducing: Relationship Management on NextGen-APIN-3306

**Innovation For:** Buyers & Suppliers

**Enablement Model:** Automatically On

## Feature Description:

As part of our ongoing commitment to delivering a cleaner and more intuitive user experience, we've upgraded our Relationship UI. All commerce automation relationship-related features have now been thoughtfully migrated to the new interface, making managing relationships faster, clearer, and more efficient.

Here's what's new with this release:

- **Smarter Filtering for Buyers:** Buyers can now easily access all supplier selectors directly from the new Relationship page using streamlined filters — making navigation and selection simpler than ever.
- **Greater Transparency:** Suspended suppliers are now visible on the Relationship page, along with clear reasons for each suspension — ensuring buyers stay fully informed.
- **Centralized Notifications: Key relationship alerts** — including acceptance, rejection, or suspension updates — are now available in a single, centralized notification hub right on your homepage.
- **Simplified Supplier Management:** Suppliers can now view and access all linked child accounts from the new Relationship page, with seamless login to manage each one independently.

These enhancements are designed to empower both buyers and suppliers with clearer insights, faster workflows, and a more seamless relationship management experience.

# Introducing: SAP Business Network Relationship Management User Interface - APIN-3306

**Solution For:** Commerce Automation

**Solution Area:** Relationship Management

**Persona:**

- Supplier enablement program administrators.
- Users with customer administration and customer relationships access.



**Key Benefits:**

- Manage your supplier and customer relationships effortlessly with a simplified, intuitive interface designed for your convenience.
- Stay informed with clear insights, real-time alerts, and easy access to the information that matters most to you.
- Save time and reduce complexity with smarter filters, seamless account access, and transparent supplier updates.

# Prerequisites, Restrictions, Cautions

## **Prerequisites:**

- Users with Supplier enablement program administrators will be able to access the relationship page on the buyer side.
- Users with customer administration and customer relationships access will be able to access the relationship page on the supplier side

## **Restrictions:**

- Ability to assign supply chain collaboration is not available in the new relationship screen for buyers.
- Ability to route to customised integration is not available on the new relationship screen for suppliers.
- Ability to edit supplier preferences is not available on the new relationship screen for buyers.

# Feature Details: Buyer's Current Relationships screen

Before

The screenshot shows the 'Current Relationships' screen in the SAP Business Network. It features a navigation bar with tabs like Home, Supply Chain Monitor, Workbench, Planning, Orders, Fulfillment, Quality, Invoices, Payments, and More. A 'Quick Links' section is also present. The main content area has a 'Current Relationships' header with a 'Trading partners' sub-header. A search bar is located below the header. The main table lists suppliers with columns for Supplier, Network ID, Account type, Supply Chain, Country, Relationship type, Relationship status, and Action. A 'Supplier list' dropdown is visible. A 'Feedback' button is at the bottom right.

1. Advanced View

2. Search bar

3. Go button

4. Supplier list

5. Test Ariba Support

6. Add relationship

7. Delete relationship

After

The screenshot shows the 'Current Relationships' screen in the SAP Business Network, updated with new features. It includes a navigation bar with tabs like Home, Supply Chain Monitor, Discovery, Workbench, Orders, Fulfillment, Invoices, Payments, Catalogs, Supplier Enablement, and Reports. A 'Current Relationships' header is present. A search bar is located below the header. The main content area has a 'Current supplier (32)' tab, a 'Private suppliers (4)' tab, and a 'Deprecated public suppliers (0)' tab. A 'Supplier list' dropdown is visible. A 'Feedback' button is at the bottom right.

1. Private suppliers (4)

2. Supplier list

3. Formerly Private

4. Suspension Reason

5. We have made some changes to our page: Search for Suppliers has been moved to here

## Functionalities available

1. Access to advanced view (old UI)
2. Filtering / searching
3. Export capabilities
4. List of your Suppliers
5. Navigation to supplier details
6. Add Relationship (collaboration)
7. Delete collaboration

## Additional Functionalities

1. Private supplier tab to view private suppliers.
2. Supplier Status as a drop-down
3. Former Private supplier as a column
4. Suspension reason
5. Navigation help for other activities that are not related to the relationship.

# Supplier's Customer Relationships

Before

The screenshot shows the 'Customer Relationships' page in the SAP Business Network. It features a top navigation bar with various tabs like Home, Enablement, Opportunities, Discovery, Workbench, Orders, Fulfillment, Invoices, Payments, Catalogs, and More. Below the navigation bar, there's a section for 'Customer Relationships' with a toggle for 'Automatically accept all relationship requests' (OFF). A search bar is present, followed by a table of 'Current Relationships'. The table has columns for Customer, Network ID, Relationship Type, and Last Changed On. Callouts are numbered: 1 points to the 'Advanced View' button; 2 points to the toggle switch; 3 points to the search bar; 4 points to the 'Customer List' tab; 5 points to the 'Accept' and 'Reject' buttons; 6 points to the export icon.

## Functionalities available

1. Access to advanced view(old UI)
2. Automatically accept all relationship requests
3. Filtering / searching / grouping
4. List of your customers relationships
5. Mass actions (accept / reject)
6. Export capabilities

After

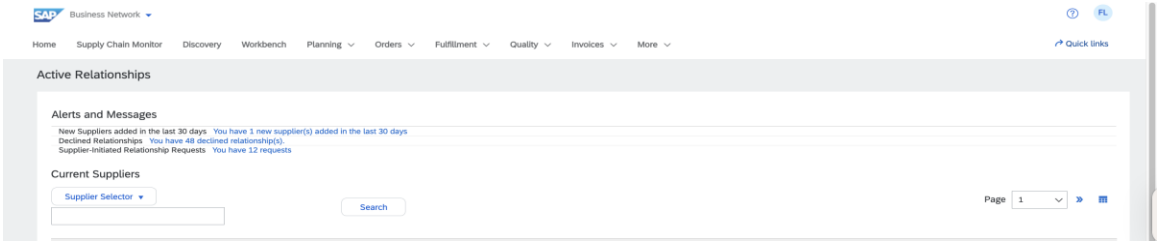
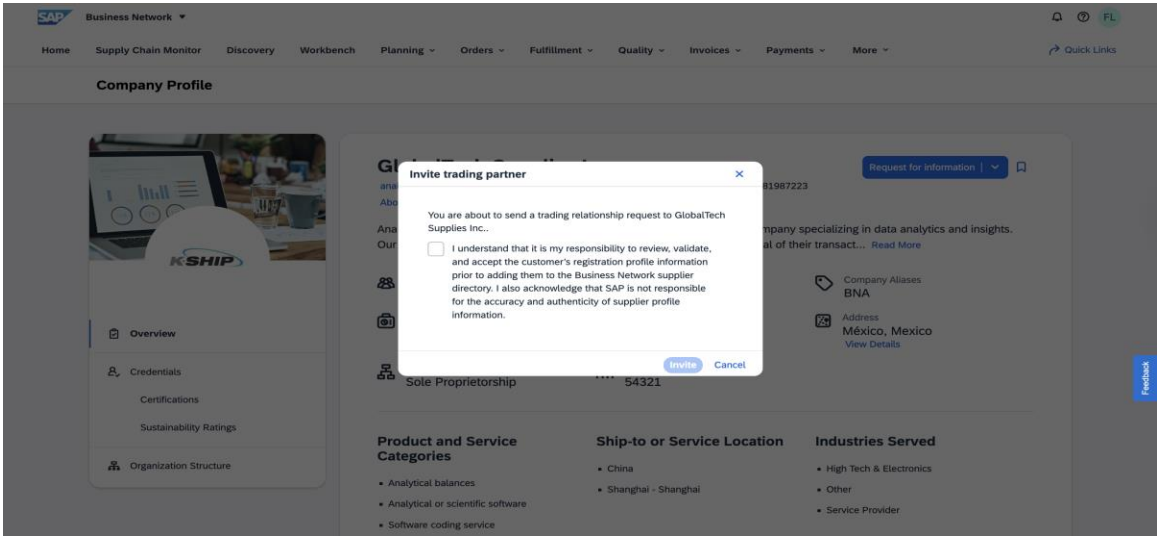
The screenshot shows the updated 'Customer Relationships' page. It includes a top navigation bar with additional tabs like Integration, Store, and Reports. A notification banner at the top states 'We have made some updates to our page. here'. Below this, there's a 'Trading Standard' card and a 'Trading Business Partner' section. A 'Customer List' table is shown with columns for Trading Partner, Network ID, Relationship Type, Country/Region, Last Changed On, Linked Child Account, Supplier Name, Administrator, and a 'Sign In to Child Account' link. Callouts are numbered: 1 points to the 'Trading Partner' search bar; 2 points to the 'Approved Requests (3)' dropdown; 3 points to the 'BUYER\_REQUESTED' status; 4 points to the notification banner; 5 points to the 'Sign In to Child Account' link.

## Additional Functionalities

1. Lined Child accounts
2. Status Drop Down
3. Relationship Method
4. Access to pages that are not related to relationships
5. Signing to child accounts

# Buyer requested relationship changes and Alerts

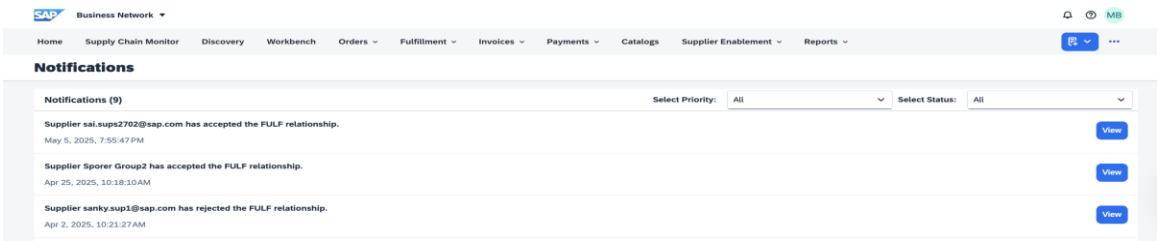
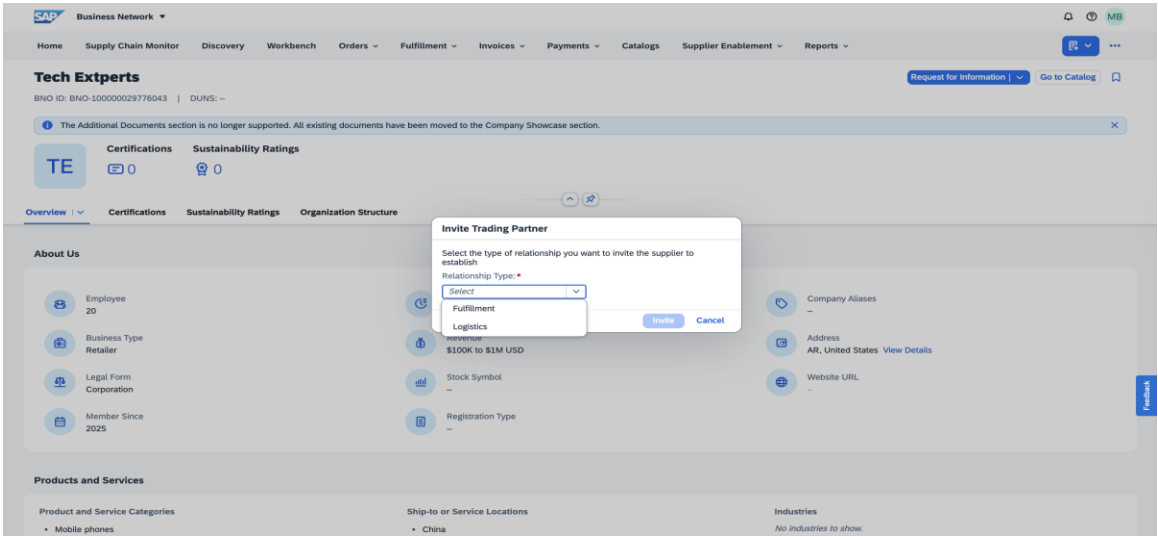
Before



## Functionalities available

1. Buyers can only request trading relationship using trading partner search.
2. Alerts are only available on the relationship page.

After



## Changes:

1. Buyers can now request trading as well as logistics relationships (based on the licensing)
2. Alerts are available on the central page, so that users get the information from the homepage.

# Thank you.

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