SAP Business Network Relationship Management User Interface

Planned Release - Month 08, 2025

Introducing: Relationship Management on NextGen-APIN-3306

Innovation For: Buyers & Suppliers

Enablement Model: Automatically On

Feature Description:

As part of our ongoing commitment to delivering a cleaner and more intuitive user experience, we've upgraded our Relationship UI. All commerce automation relationship-related features have now been thoughtfully migrated to the new interface, making managing relationships faster, clearer, and more efficient.

Here's what's new with this release:

- **Smarter Filtering for Buyers**: Buyers can now easily access all supplier selectors directly from the new Relationship page using streamlined filters — making navigation and selection simpler than ever.

- **Greater Transparency**: Suspended suppliers are now visible on the Relationship page, along with clear reasons for each suspension — ensuring buyers stay fully informed.

- **Centralized Notifications: Key relationship alerts** — including acceptance, rejection, or suspension updates — are now available in a single, centralized notification hub right on your homepage.

- **Simplified Supplier Management**: Suppliers can now view and access all linked child accounts from the new Relationship page, with seamless login to manage each one independently.

These enhancements are designed to empower both buyers and suppliers with clearer insights, faster workflows, and a more seamless relationship management experience.

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Solution For: Commerce Automation

Solution Area: Relationship Management

Persona:
- Supplier enablement program administrators.
- Users with customer administration and customer relationships access.

Key Benefits:

- Manage your supplier and customer relationships effortlessly with a simplified, intuitive interface designed for your convenience.

- Stay informed with clear insights, real-time alerts, and easy access to the information that matters most to you.

- Save time and reduce complexity with smarter filters, seamless account access, and transparent supplier updates.

Prerequisites, Restrictions, Cautions

Prerequisites:
- Users with Supplier enablement program administrators will be able to access the relationship page on the buyer side.
- Users with customer administration and customer relationships access will be able to access the relationship page on the supplier side

Restrictions:
- Ability to assign supply chain collaboration is not available in the new relationship screen for buyers.
- Ability to route to customised integration is not available on the new relationship screen for suppliers.
- Ability to edit supplier preferences is not available on the new relationship screen for buyers.

Feature Details: Buyer's Current Relationships screen

Before

After

Functionalities available

1. Access to advanced view (old UI)
2. Filtering / searching
3. Export capabilities
4. List of your Suppliers
5. Navigation to supplier details
6. Add Relationship (collaboration)
7. Delete collaboration

Additional Functionalities

1. Private supplier tab to view private suppliers.
2. Supplier Status as a drop-down
3. Former Private supplier as a column
4. Suspension reason
5. Navigation help for other activities that are not related to the relationship.

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Supplier's Customer Relationships

Functionalities available

1. Access to advanced view(old UI)

2. Automatically accept all relationship requests

3. Filtering / searching / grouping

4. List of your customers relationships

5. Mass actions (accept / reject)

6. Export capabilities

Additional Functionalities

1. Lined Child accounts

2. Status Drop Down

3. Relationship Method

4. Access to pages that are not related to relationships

5. Signing to child accounts

Buffer requested relationship changes and Alerts

Before
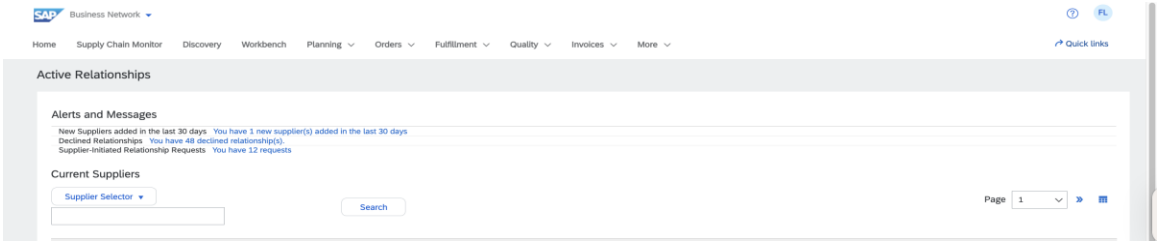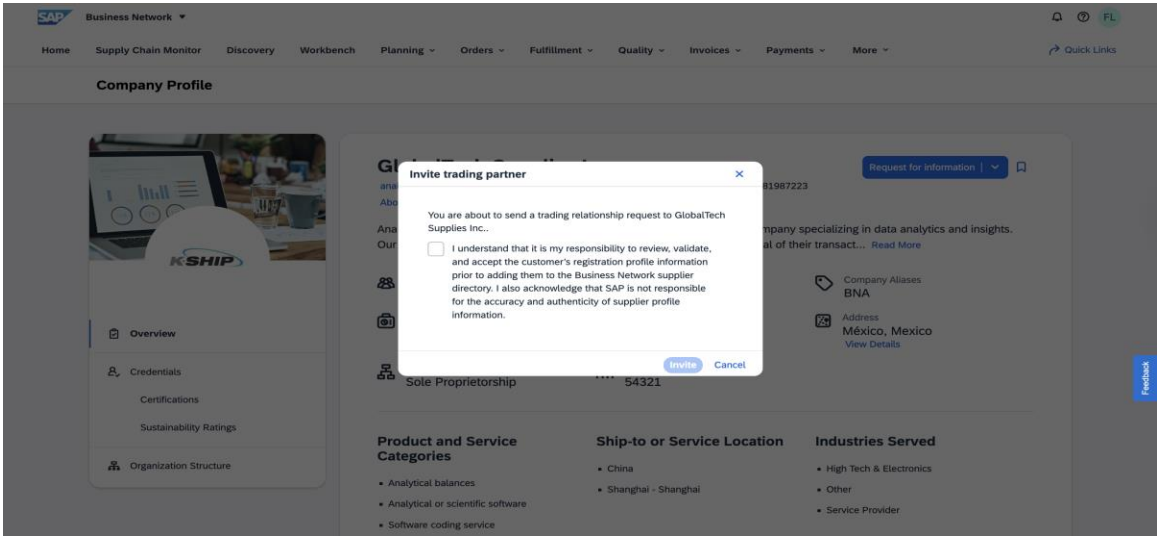
After

Functionalities available

1. Buyers can only request trading relationship using trading partner search.

2. Alerts are only available on the relationship page.
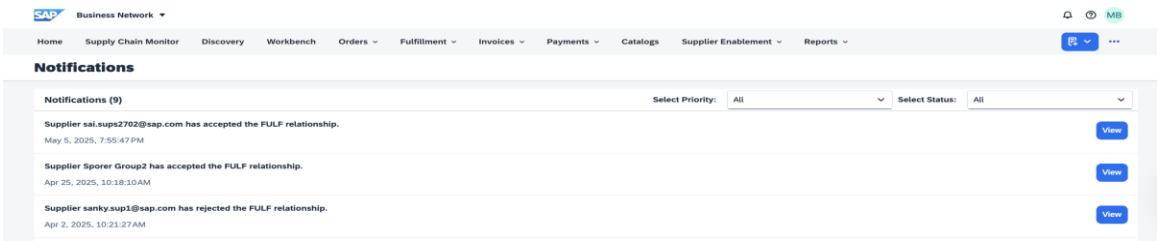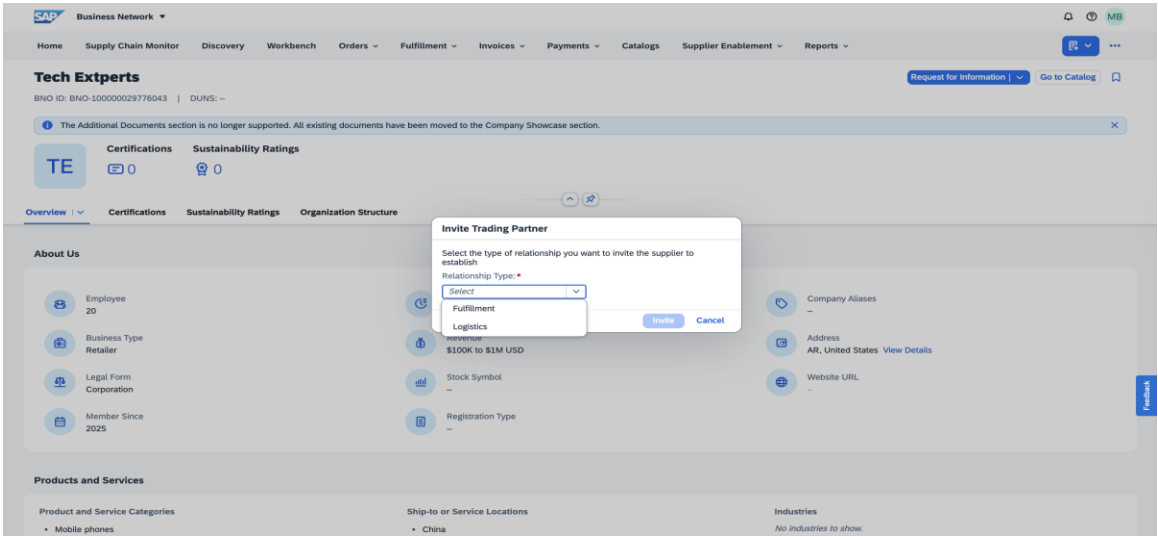
Changes:

1. Buyers can now request trading as well as logistics relationships (based on the licensing)

2. Alerts are available on the central page, so that users get the information from the homepage.

Thank you.

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