



INVOICING

SAP BUSINESS NETWORK

SUPPLIER GUIDE

Honeywell

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COUNTRY SPECIFIC

Mexico

- [Submit an Invoice \(Guide / Demo\)](#)
- [Submit a Credit Memo \(Guide / Demo\)](#)

Malaysia

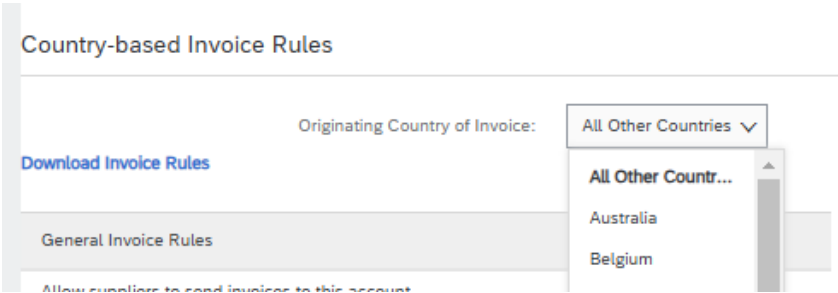
- [Submit an Invoice](#)

INVOICE TYPES

Ariba	ERS	Carbon Copy
▪ Invoices to be submitted in Ariba. ▪ Country rules might apply. ▪ “Create invoice” button will be enabled.	▪ Invoices are created by Honeywell on behalf the supplier. ▪ Invoice will be labled as “Is ERS” at PO Line level. ▪ “Create invoice” button is disabled.	▪ Invoices to be sent through email. ▪ Applicable for countries not accepting eInvoice in Ariba. ▪ “Create invoice” button is disabled.

To see Country rules details

1. Click on your initials
2. Then click “Settings”
3. Click “Customer Relationships”.
4. Click on “Honeywell”
5. Scroll down to the “Country-based Invoice Rules” section and view the Invoice rules.



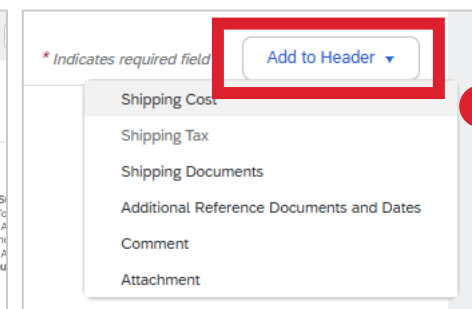
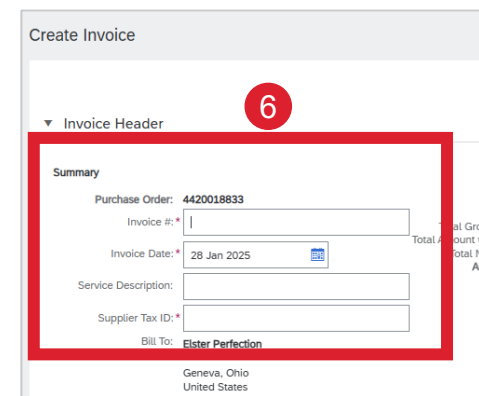
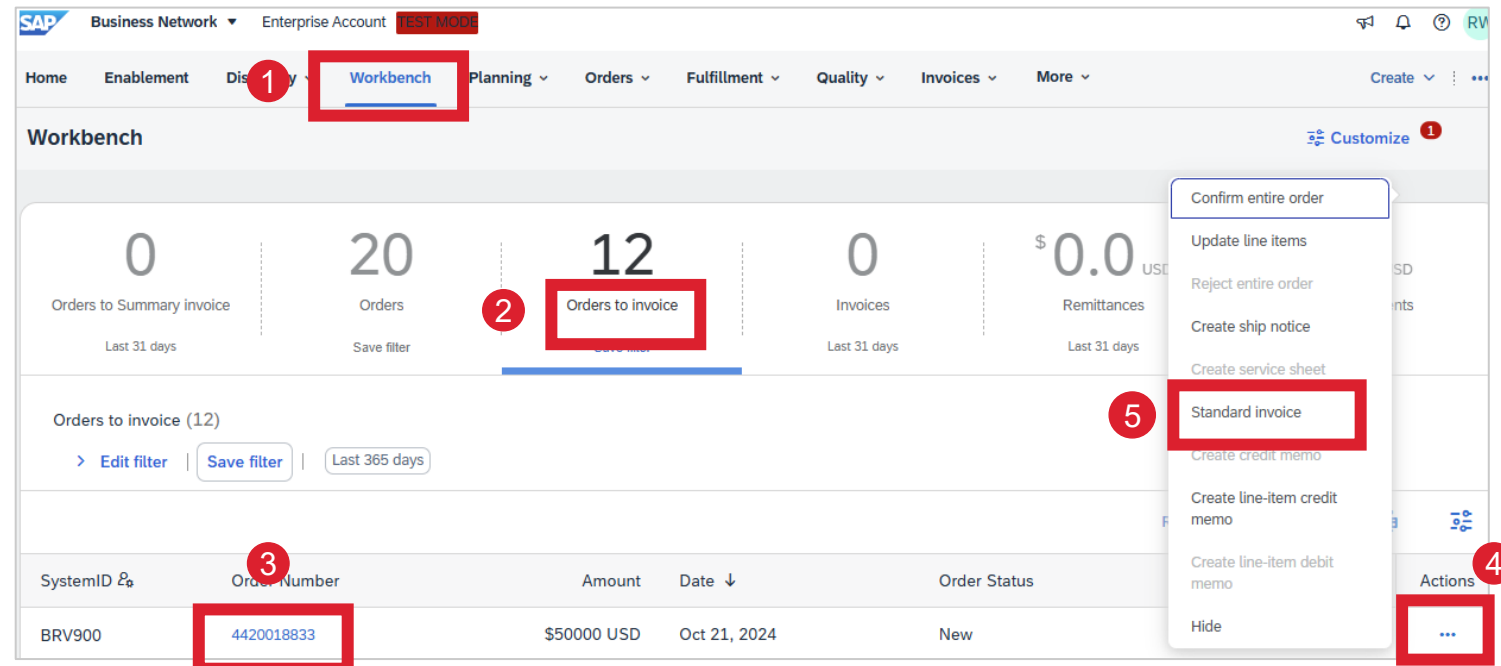
SUBMIT AN INVOICE

PART 1

1. Click **Workbench** from headers.
2. Click on **Orders to invoice** tile.
 - If not available, click on “Customize” and add it
3. Identify the **Purchase Order** row to be invoiced.
4. Click the “...” from Actions column of the PO to be invoiced .
5. Click **Standard Invoice** (You can also click on the PO link > “Create invoice” > “Standard Invoice”).
6. Complete requested information such as your Invoice #¹, Invoice Date² and Supplier Tax ID.
7. If Shipping cost needs to be entered, click “Add to header” and add it.
 - Shipping tax must also be added³
 - The amount is subject to tolerance.

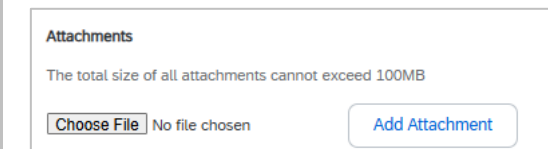
Note:

- Make sure to confirm Order and create Ship Notice before creating the invoice.
- ¹: Invoice # is limited to 16 characters.
- ²: Invoices have a backdate limit. Date entered in Ariba will be used by AP for payment purposes.



Attach backup:

If you would like to attach your original invoice, click Add to header > Attachment > Scroll down until “Attachments” section that appeared > Click “Choose file” > Click “Add attachment”



SUBMIT AN INVOICE

PART 2

8. Line-item information will display in Ariba as in the PO. You can

A. Edit Quantity for partial invoice if needed.

B. Include/Exclude line-items to invoice by using the “Include” toggle.

When PO has multiple line-items, excluding one-by-one with the toggle is not efficient. In this scenario:

I. Select all line items and uncheck those to keep

II. Click Delete. Those won't be considered for invoicing.

C. Specify Tax % or Amount which can be modified at header or line-item level⁴. (More tax options are available in Line-Item Actions).

9. Click **Next**.

10. Review the invoice. If correct click **Submit**. Otherwise click **Previous** to edit or **Save** to continue later⁵.

Note:

- ³: Tax will be calculated based on PO tax rate.
- ⁴: Select either to tax at *Header* or *Line-item* level from Tax menu at top. Tax Category should not be changed.
- If Price needs to be updated, reach out to PO buyer for support (Suppliers can only lower price in Ariba).
- ⁵: Saved invoices (Drafts) will be available under Invoices tab from homepage.

The screenshot shows the Ariba invoice submission interface. Key elements and annotations include:

- Attachments:** A section at the top with a file upload area and a "Remove" link.
- Transport Term:** FCA, System ID: BRV900.
- Add to Header:** A dropdown button.
- Line Item Summary:** "1 Line Items, 1 Included, 0 Previously Fully Invoiced".
- Line Item Table:**

Line Item	Include	Type	Part #	Description	Customer Part #	Quantity	Unit	Unit Price	Subtotal
1	☒	MATERIAL		NUT,HEX	09789	500	EA	\$100.00 USD	\$50,000.00 USD
				5/16-18 ZN					
- Pricing Details:** Price Unit: EA, Unit Conversion: 1, Price Unit Quantity: 1, Description: A/P Tax - Exempt.
- Tax:** Category: 10, Taxable: \$50,000.00 USD. Tax Rate Type: 0, Rate(%): 0, Tax Amount: \$0.00 USD.
- Line Item Actions:** A dropdown menu with "Delete" and "Reset Tax from PO" options.
- Buttons:** "Update", "Save", "Exit", and "Next" (highlighted with a red box).

Annotations A through I point to specific elements: A (Line Item Summary), B (Include toggle), C (Tax details), D (Taxable amount), E (Tax Rate Type), F (Rate(%)), G (Tax Amount), H (Line Item Actions), and I (Next button).

This close-up shows the "Tax" selection interface. It includes a "Header level tax" radio button and a "Line level tax" radio button, which is selected. There are also information icons for each option.

CREDIT MEMO

Credit Memos (CM) are eligible for invoices with “**Approved**” status. Otherwise, a Credit Memo is not required, and you might need to follow up with PO buyer.

To create a Credit Memo for an Approved invoice:

1. Go to **Workbench**.
2. Click on **Invoices** tile.
3. Click on the Invoice number to be offset.
4. Click **Create Invoice**, then “**Line-item credit memo**”.
5. Select the invoice and click on “**Create Line-item Credit Memo**”.
6. Complete required fields marked with an asterisks.
 - Is recommended to add *Credit Memo #* with the same invoice number followed by “-CM”
7. Click **Next**.
8. Review CM, if agreed click **Submit**, otherwise click Previous and edit.

Note:

- Amounts will be shown as negative.

The screenshot displays the Honeywell Workbench interface for creating a credit memo. It shows the 'Create Invoice' dropdown menu with 'Line-Item Credit Memo' selected. Below, the 'Line-Item Memo' section shows a table of invoices with one selected. The 'Create Line-Item Credit Memo' button is highlighted. The 'Next' button is also highlighted. Finally, the 'Submit' button is highlighted in the bottom navigation bar.

Type	Invoice #	Customer
Standard Invoice	INV4420015225	Honeywell

Buttons: Update, Save, Exit, Next, Previous, Submit, Save, Exit

SEARCH INVOICES AND CHECK STATUS

Search Invoices

1. Go to **Workbench**.
2. Click on **Invoices** tile.
3. Use filters to locate your invoices.
 - Increase date range on **Invoice date**.
 - Use **“Exact match”** if you have invoice #.

Check Status

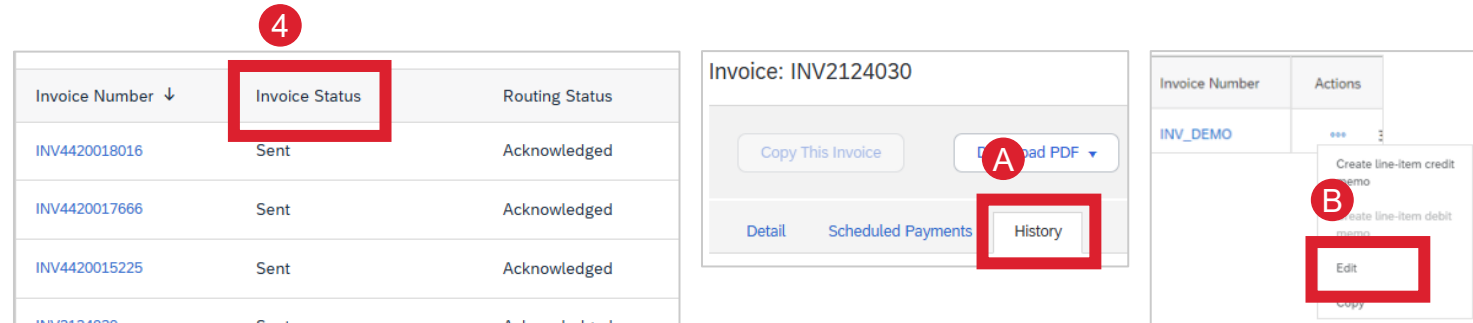
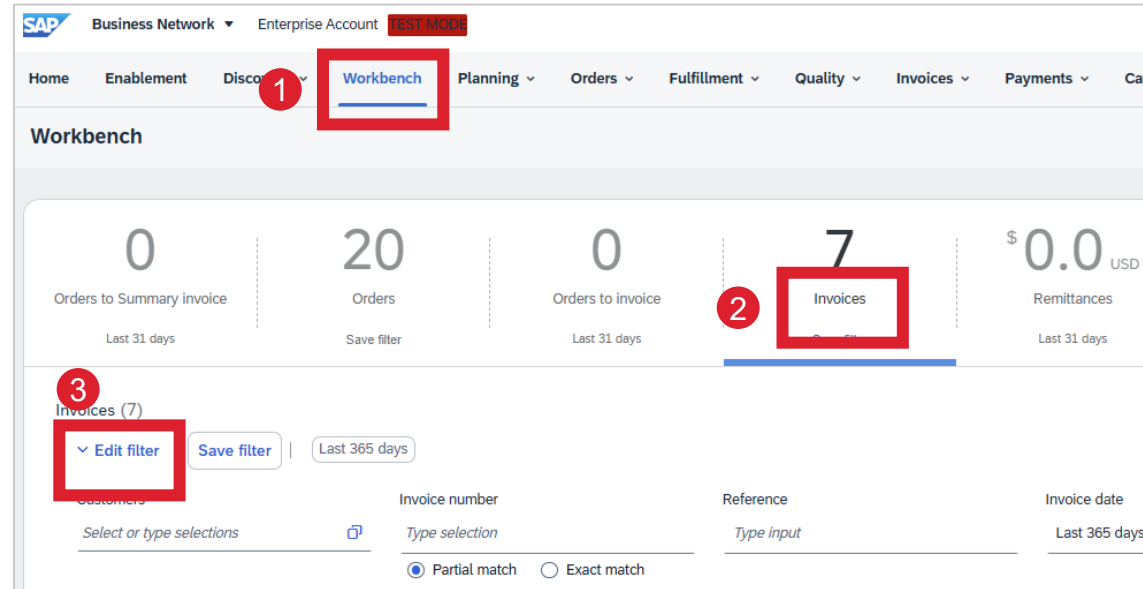
4. Scroll down and refer to “Invoice Status” column. If not available, click “Settings” and add the column.

Status Meaning

- **Sent** – Invoice is being reviewed.
- **Paid** – Invoice Paid.
- **Approved** – Invoice will be scheduled for payment.
- **Failed** – Ariba experienced a problem routing the invoice.
- **Rejected** – There is a discrepancy identified. This requires PO buyer resolution. Typically, supplier would need to resubmit invoice with a variation on invoice # to resubmit.
 - A. You can see more details of rejection under **History** tab from invoice view.
 - B. Some Rejected invoice will allow to **Edit**.

Note:

- Invoice Status is different from Routing status. The 2nd refers to the email routing.



SUMMARY INVOICE

INVOICE INCLUDING MULTIPLE PO

When having shipments containing multiple POs, creating one invoice for them is preferred. POs must have the **same order group** in header (Customer, Company Code and Currency) which will automatically group together.

You can create a Summary invoice by

1. Going to **Workbench**.
2. Click on **Orders to Summary Invoice**.
 - If not available, click on “Customize” and add it.
3. Increase date range from filters.
4. Click Apply.
5. Select the POs to be invoiced together with the same parameters.
6. Click on “**Create Invoice**” and then “**Create invoice by PO**” (Select by “Entire Group” only if you would like to invoice all open POs available)
7. Select a PO as invoice Header.
8. Click Next.
9. Submit invoice as usual.
10. Click Next.
11. Review the Summary Invoice, if agreed click **Submit**, otherwise click Previous and edit.

Note:

- Make sure there's no variation in Tax rate among Invoice and PO.
- If invoice is subject of rejection, supplier will need to resubmit it corrected. We recommend using summary invoice wisely.
- Ensure there is no header shipping cost over USD 80.
- Credit Memo for Summary invoice is not applicable.

12 Orders to Summary invoice

0 Orders Last 31 days

0 Orders to invoice Last 31 days

0 Invoices Last 31 days

\$ 0.0 USD Remittances Last 31 days

\$ 0.0 USD Scheduled payment Next 90 days

Orders to Summary invoice (12)

▼ Edit filter | Save filter | Last 365 days

Customers Select or type selections

Order numbers Type selection

Creation date Last 365 days

Order status Include Select or type selections

Partial match Exact match

Show more

Create invoice ▼

Create invoice by POs

Create invoice by entire group

Resend Failed Orders

	Customer	Amount	Date ↓	Order Status	Amount Invoiced
	Honeywell - TEST Company Code: 1301 Maxon Corporation Currency: USD				
☐	A001606460	Honeywell - TEST	\$279 USD	May 15, 2024	New
☒	Customer: Honeywell - TEST Company Code: 1575 Elster American Meter Currency: USD				
☒	4420018032	Honeywell - TEST	\$58000 USD	Sep 6, 2024	Shipped
☒	4420018031	Honeywell - TEST	\$58000 USD	Sep 6, 2024	Shipped

Create Invoice

Select an order as the invoice header

The information of the order you selected will be taken as the header level information of the invoice

Order number ↑	Date	Purchasing organization	Ordering address	Customer location	Invoiced amount	Amount
4420015478	4 May	Proj. & Services	CONTAINER LLC	5780		\$1,700.40 USD
			United States			

Next

Next

Previous

Submit

REMITTANCES AND SCHEDULED PAYMENTS

Search Remittances

1. Go to **Workbench**.
2. Click on “**Remittances**” tile.
 - If not available, click on “Customize” and add it.
3. Use **filters** to locate payment.
4. Click on Transaction # to see details.

Search Scheduled Payments

There are 2 ways to see **Estimated** payment date from **Approved invoices**:

A. From Scheduled Payments Tile

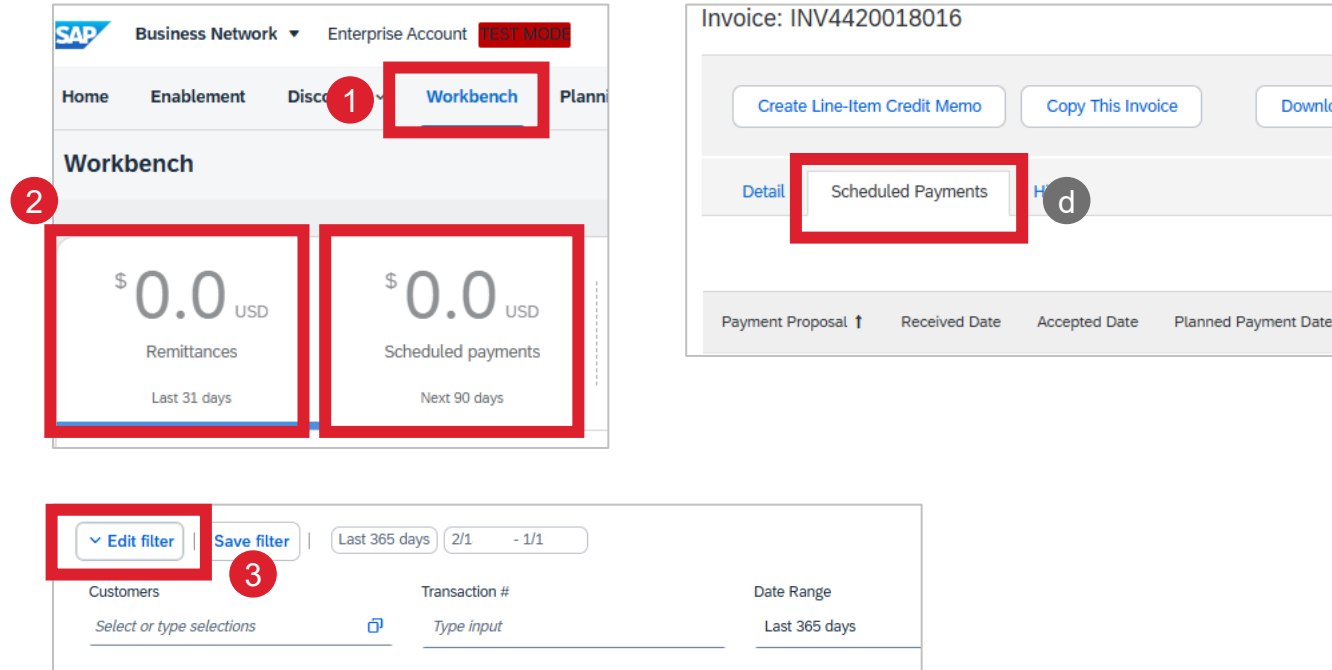
1. Go to **Workbench**.
2. Click on “**Scheduled Payments**” tile.
 - If not available, click on “Customize” and add it.
3. Use **filters** to locate coming payments.
4. Click “Payment proposal #” to see details.

B. From Invoice information

- a. Go to **Workbench**.
- b. Click on “**Invoice**” Tile.
- c. Click on the invoice number.
- d. Click “**Scheduled Payment**” tab.

Note:

- To know the **Exact** payment date, reach out to your PO buyer.
- Remittances can be sent through email by configuring it under **Electronic Invoice Routing>Settlement** on account Settings.



REPORTS

Download reports with detailed information by:

1. Going to **Reports** and then **Reports**.
2. Click **Create**.
3. Enter required information such Title and select an Invoice **Report Type** (Failed Invoice or Invoice).
4. Click **Next**.
5. Complete required **filters**.
6. Click **Submit**.
7. **Select** the report.
8. Click **Run** and then **Ok**.
9. Click **Refresh** until Status shows “**Processed**”.
10. Click **Download**.

SAP Business Network - Enterprise Account - TEST MODE

Home Enablement Discovery Workbench Planning Orders Fulfillment

Quality Invoices Payments Catalogs Messages Assessments

Reports (1)

Use CSV or Excel reports to download purchase orders and invoices. Report files are

Report Templates

Title	Schedule Type	Report Type	Status	Last Run	Next Run	Created
Invoices	Manual	Invoice	Processed	25 Oct	25 Oct	

Run Download Edit Copy Delete **Create** (2)

Report

Next (4)

1 Report Description

2 **Criteria** (3)

Enter a title and description for this report. Check the Time

Title: *

Description:

Time zone: Asia/Calcutta

Language: English

Report type: *

Failed Invoice

Failed Order

Goods Receipt

5

Customer: All Customers Select

Invoice Number:

Invoice Amount: to

Routing Status: Any

Invoice Status: Any

Invoices without Payment Receipts

Created Date: 1 Jan To 30 Jan

Maximum Results Returned: 100

Previous **Submit** (6)

Report Templates

7

Title	Schedule Type	Report Type	Status	Last Run	Next Run	Created	Created By	Report Size
Invoices	Manual	Invoice	Processed	25 Oct	25 Oct			1 KB

8 10 9

Run Download Edit Copy Delete Create Refresh Status

CONSIGNMENT SETTLEMENT INVOICE

HONEYWELL INITIATED

Consignment invoices are submitted by Honeywell based on the consumption made.

Supplier can see posted invoices by

1. Going to Workbench.
2. Click Invoices.
3. Click on “Show more” from filters and filter “**Customer**” under “**Submitted by**” field.

The screenshot displays the SAP Business Network Workbench interface. At the top, the 'Workbench' tab is highlighted with a red box and a red circle with the number 1. Below the tabs, there are four summary cards: 'Orders to Summary invoice', 'Orders', 'Orders to invoice', and 'Invoices'. The 'Invoices' card is highlighted with a red box and a red circle with the number 2. Below these cards, the 'Invoices (0)' section is visible. It includes filter options like 'Last 365 days' and 'Customer'. There are three main filter sections: 'Customers', 'Invoice number', and 'Reference'. The 'Submitted by' filter under the 'Customers' section is highlighted with a red box and a red circle with the number 3, showing the option 'Customer'.

COPY INVOICES

DUPLICATE SAME INVOICE VALUES AND UPDATE

1. Go to **Workbench**.
2. Click on **Invoices** tile.
3. Click on the Invoice number to be duplicated.
4. Click **Copy This Invoice**.
5. The invoice will duplicate under the same PO.
Complete/Edit required fields marked with an asterisks.
6. Click **Next**.
7. Review Invoice, if agreed click **Submit**, otherwise click Previous and edit.

Invoice: INV4420017666

Create Line-Item Credit Memo **4** Copy This Invoice

Detail Scheduled Payments History

Update Save Exit **6** Next

Previous **7** Submit Save Exit

INVOICE ARCHIVAL

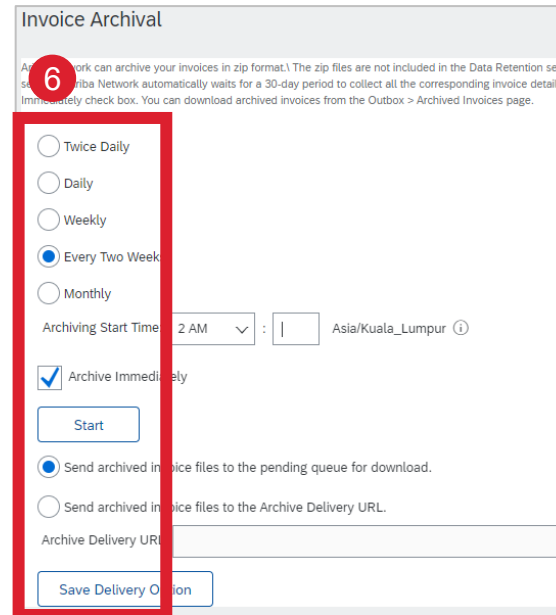
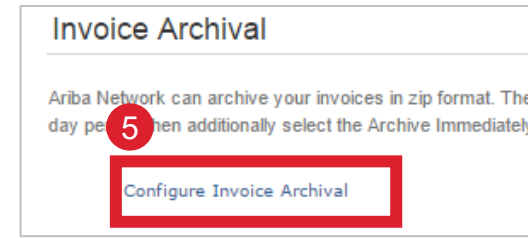
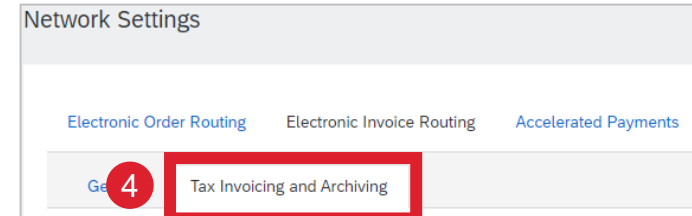
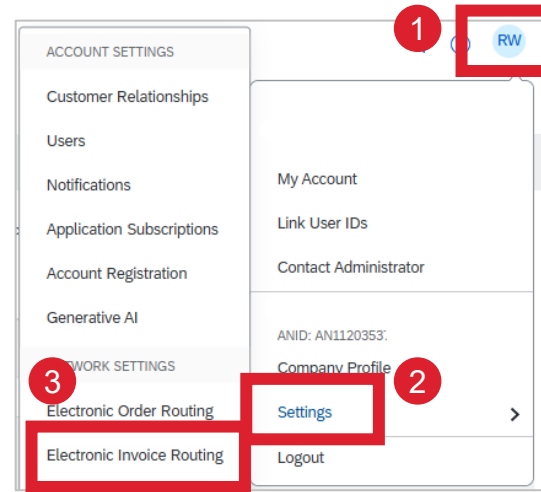
Allows to specify the frequency, immediacy, and delivery of zipped invoice archives.

How to set up invoice archival:

1. Click on your initials.
2. Click **Settings**.
3. Select **Electronic Invoice Routing**.
4. Go to **Tax Invoicing and Archiving** tab.
5. Select “**Configure Invoice Archival**” from **Invoice Archival** section.
6. Enter required information.
7. Click Save.

Note:

- for an integrated archiving solution, go back to “**Tax Invoicing and Archiving**” tab subscribe to Long-Term Document Archiving.



COUNTRY RULES FOR EINVOICE

Honeywell Country	Vendor Country (Domestic)	Vendor Country (Import)
Algeria - DZ	CC	CC
Angola - AO	CC	CC
Australia - AU	AN	AN
Austria - AT	AN	AN
Bahamas - BS	CC	CC
Bahrain - BH	CC	CC
Belgium - BE	AN	AN
Brazil - BR	CC	CC
Bulgaria - BG	CC	AN
Canada - CA	AN	AN
China - CN	CC	AN
Croatia - HR	AN	AN
Cyprus - CY	AN	AN
Czech Republic - CZ	AN	AN
Denmark - DK	CC	AN
Egypt - EG	CC	CC
Finland - FI	CC	AN
France - FR	AN	AN
Germany - DE	AN	AN
Greece - GR	AN	AN
Hong Kong - HK	AN	AN
Hungary - HU	CC	CC
India - IN	CC	CC
Indonesia - ID	CC	CC
Iraq - IQ	CC	CC
Ireland - IE	CC	AN
Israel - IL	CC	CC

Honeywell Country	Vendor Country (Domestic)	Vendor Country (Import)
Italy - IT	CC	CC
Japan - JP	AN	AN
Jordan - JO	CC	CC
Kazakhstan - KZ	CC	CC
South Korea - KR	CC	CC
Kuwait - KW	CC	CC
Luxembourg - LU	AN	AN
Macau - MO	AN	AN
Malaysia - MY	CC	AN
Mexico - MX	AN	AN
Netherlands - NL	AN	AN
New Zealand - NZ	AN	AN
Nigeria - NG	CC	CC
Norway - NO	CC	AN
Oman - OM	CC	CC
Pakistan - PK	CC	CC
Philippines - PH	CC	CC
Poland - PL	CC	CC
Portugal - PT	CC	CC
Qatar - QA	CC	CC
Romania - RO	CC	CC
Russian Federation - RU	CC	CC
Saudi Arabia - SA	CC	CC
Singapore - SG	CC	AN
Slovakia - SK	AN	AN
South Africa - ZA	CC	CC
Spain - ES	AN	AN

Honeywell Country	Vendor Country (Domestic)	Vendor Country (Import)
Sweden - SE	CC	AN
Switzerland - CH	CC	AN
Taiwan - TW	CC	AN
Thailand - TH	CC	CC
Trinidad and Tobago - TT	CC	CC
Tunisia - TN	CC	CC
Turkey - TR	CC	CC
Ukraine - UA	CC	CC
United Arab Emirates - AE	AN	AN
United Kingdom - GB	AN	AN
United States - US	AN	AN
Vietnam - VN	CC	CC

Note: Invoice regulations may vary by specific plants and are subject to changes. If the "Create Invoice" option is enabled on your PO an invoice is required in Ariba. If the option is disabled, then a CC invoice (PDF invoice) must be submitted through e-mail.

Exceptions: CA ship to regions exception: British Columbia (BC), Saskatchewan (SK), Manitoba (MB), Quebec (QC).

CC: Carbon Copy

AN: Ariba Network e-invoice

SUPPLIER TAX ID

HOW TO DEFAULT IT

Default Supplier TAX ID so it prepopulates when submitting new invoices. Only the administrator can set up this section.

1. Click on your **initials**.
2. Click on **Company profile**.
3. Click **Business information**.
4. Complete **Tax Information** section as needed.

The screenshots illustrate the navigation path to the Tax Information section in the SAP Business Network:

- Screenshot 1:** The user profile menu is open, showing options like 'My Account', 'Link User IDs', 'Contact Administrator', 'Company Profile', 'Settings', and 'Logout'. The user's initials 'RW' are highlighted with a red box and a red circle labeled '1'.
- Screenshot 2:** The 'Company Profile' page is shown. The 'Company Profile' menu item is highlighted with a red box and a red circle labeled '2'.
- Screenshot 3:** The 'Business Information' tab is selected and highlighted with a red box and a red circle labeled '3'.
- Screenshot 4:** The 'Tax Information' section is highlighted with a red box and a red circle labeled '4'. It contains the following fields:
 - Tax Classification: (no value)
 - Taxation Type: (no value) [dropdown arrow]
 - Tax ID: [text box] ⓘ
 - State Tax ID: [text box] ⓘ Do not enter dashes
 - Regional Tax ID: [text box] ⓘ Do not enter dashes
 - VAT ID: [text box] ⓘ
 - VAT Registered: [checkbox]

INVOICE RESOLUTION

For invoices not being approved nor paid, can be reviewed by PO Buyer to provide further details.

Who is my PO buyer

1. Go to Workbench.
2. Open the PO related to conflicting invoice.
3. In the top-left you will find your PO Buyer contact.
4. Click on Transaction # to see details.

Why was my invoice Rejected?

A brief description of Rejection Reason will be added to Ariba. Invoice resolution process should be escalated to PO buyer for further assistance.

See Rejection Reason brief description:

- i. Open your rejected invoice in Ariba
- ii. Click History header tab
- iii. Scroll down on "History" section

SAP Business Network

Purchase Order: 4420996173

Order Detail Order History

Honeywell

From:
Customer
Honeywell International Inc.
315 E Stephenson St.
Freeport, Illinois 61032
United States
Buyer's e-mail: sar . @honeywell.com

A red circle with the number 3 is next to the Honeywell logo. A red rectangle highlights the buyer's contact information.

Detail Scheduled Payments Rejected History

Invoice: 377/20669910
Invoice Status: Rejected
Received By SAP Business Network On: 14 Feb 2024 9:10:36 AM

History

Status	Comments
--------	----------

The History tab is highlighted with a red rectangle. A red circle with the number iii is next to the Rejected tab.

EMAIL NOTIFICATIONS

ELECTRONIC ROUTING

ORDER AND INVOICE NOTIFICATIONS

1. Click Initials > Settings > Electronic Order Routing or Invoice Routing
2. Configure as needed. Recommended to set up:

Orders notification recommendations

- Payment Remittances
- Send notification for new purchase orders to suppliers.
- Send notification to suppliers when purchase orders are changed.

Invoice notification recommendations

- Invoice Failure
- Invoice Status Change
- Invoice Created Automatically from Receipts (*if you are ERS*)

The screenshot shows the 'Account Registration' menu on the left with 'Settings' highlighted (1). The 'Settings' page has 'Network Settings' highlighted (2). Under 'Network Settings', 'Electronic Invoice Routing' is selected. The 'Routing Method' dropdown is set to 'Email' (2). The 'Options' section includes: 'Email address:' with the value 'Supplier@example.com,supplier2@example.com'; 'Attach cXML document in the email message' (unchecked); 'Include document in the email message' (checked); 'Leave attachments online and do not include them with email message. This applies to all orders with attachments that have the routing method "Same as new catalog orders without attachments".' (unchecked); and 'Attach PDF document in the email message' (checked). The 'To email addresses (one required)' field contains 'supplier@example.com,supplier2@exai'.

REMITTANCE NOTIFICATIONS

1. Click Initials > Settings > Electronic Order Routing or Invoice Routing
2. Click "Settlement" tab
3. Configure as needed. Recommended to set up:

Payment Remittance notification recommendations

- Payment Remittance
- Payment Remittance Status Updates

The screenshot shows the 'Network Settings' page with tabs for 'Electronic Order Routing', 'Electronic Invoice Routing', 'Accelerated Payments', and 'Settlement'. The 'Settlement' tab is highlighted (2).

Note:

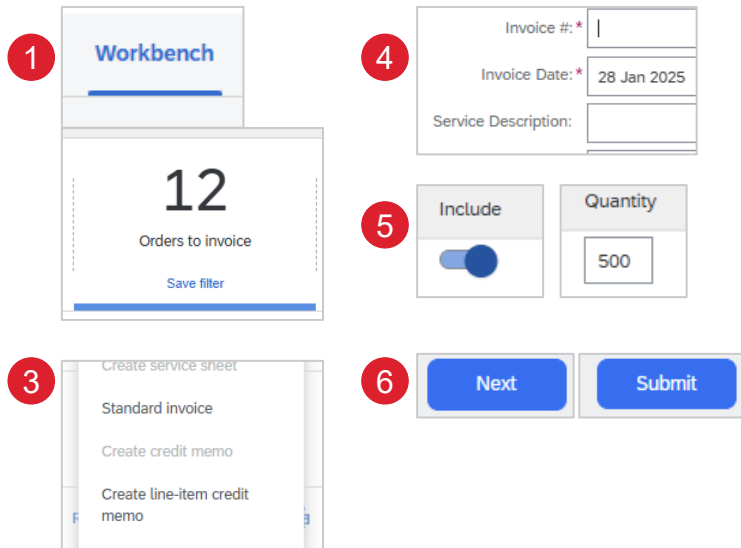
- You can add up to 5 email addresses per notification type. Each email separated by comma and no space.

QUICK REFERENCE GUIDE

INVOICING

SUBMIT INVOICES

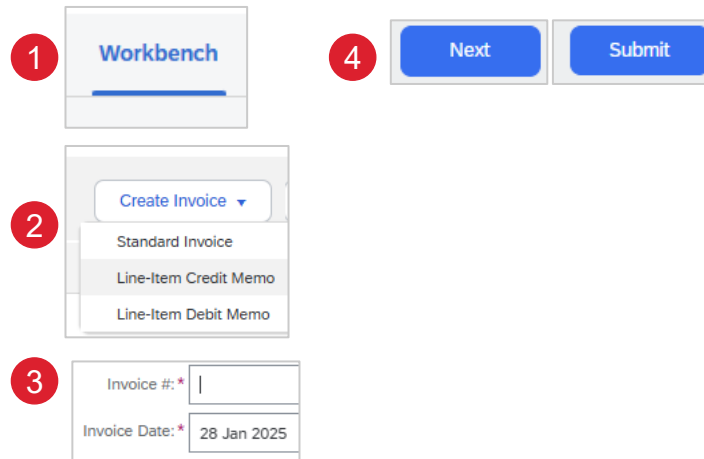
1. Go to Workbench > Orders to invoice tile.
2. Look for PO to be invoiced.
3. Click “...” > Standard Invoice (or open the PO > Create invoice > Standard Invoice)
4. Complete requested information.
5. Edit Line-item information as needed (select Quantity to invoice, Include/Remove line-items, etc.) > Next.
6. Review the invoice. If correct click Submit. Otherwise click Previous to edit or Save to continue later



CREATE A CREDIT MEMO

Needed to cancel/offset an approved invoice that is not correct. Needed for AP Team to offset the incorrect invoice.

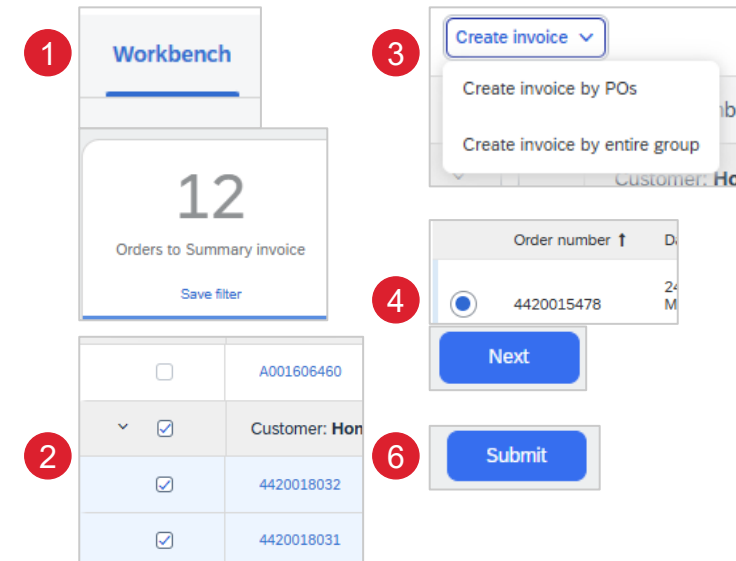
1. Go to Workbench > Invoice tile
2. Open invoice to cancel > Create Invoice > Line-item credit memo
3. Complete required fields (*Recommended to use same invoice number followed by “-CM”*) > Click Next.
4. Review CM, if agreed click Submit, otherwise click Previous and edit.



MULTIPLE-PO INVOICE

Submit an invoice including multiple POs.

1. Go to Workbench > Orders to Summary Invoice.
2. Select the POs to be invoiced together
3. Click on Create Invoice > Create invoice by PO/Entire Group.
4. Select a PO as invoice Header > Next
5. Submit invoice as usual > Next.
6. Review the Summary Invoice, if agreed click Submit, otherwise click Previous and edit.



QUICK REFERENCE GUIDE

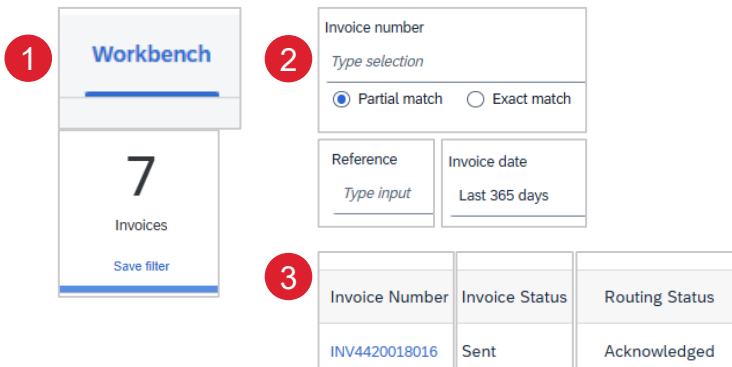
INVOICING

SEARCH AND INV STATUS

1. Go to Workbench > Invoices tile.
2. Use filters. These are the most used:
 - Increase Invoice date range.
 - By Invoice using "Exact match".
 - By PO under "Reference".
3. Invoice Status reflects status. Not Routing status.

Status Meaning

- Sent – Inv. is being reviewed.
- Approved – Inv. will be scheduled for payment.
- Paid – Inv. is paid.
- Failed – Ariba experienced a problem routing the invoice.
- Rejected – Inv. with discrepancy. Follow up with PO buyer.



1. Workbench

2. Invoice number
Type selection
☒ Partial match ☐ Exact match

Reference
Type input

Invoice date
Last 365 days

3. Invoice Number Invoice Status Routing Status
INV4420018016 Sent Acknowledged

EST. PAYMENT DATE AND REMITTANCES

Est. Payment Date

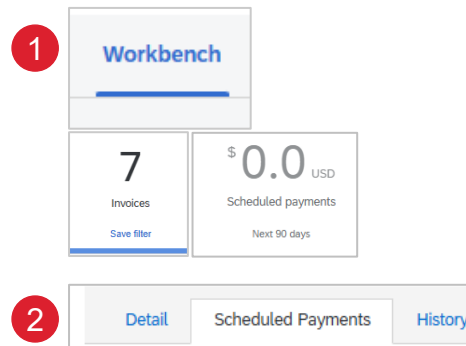
1. Go to Workbench > Invoices tile
2. Open Invoice > Scheduled Payment
 - Date is an estimation. More details with PO buyer.

or

3. Go to Workbench > Scheduled Payments tile
4. Use filters > Click Payment proposal #

Remittance

1. Go to Workbench > Remittances tile.
2. Use filters to locate payment.
3. Click on Transaction # to see details.



1. Workbench

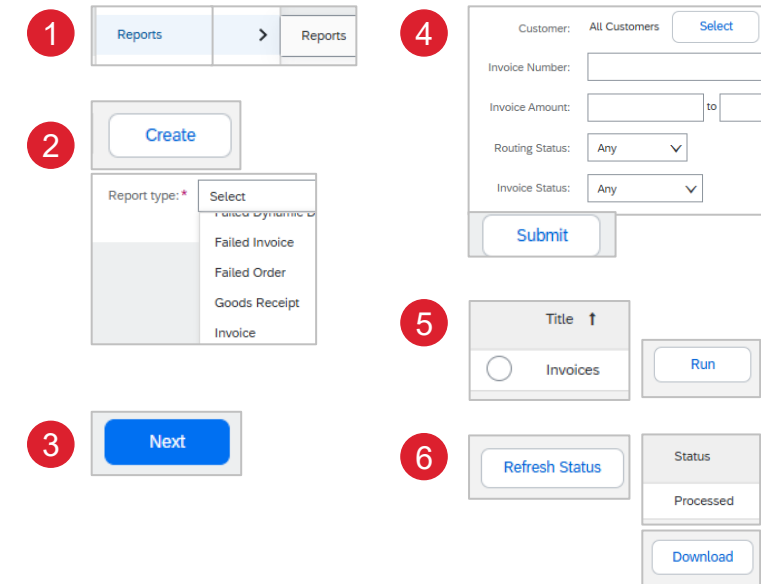
7 Invoices
Save filter

\$0.0 USD
Scheduled payments
Next 90 days

2. Detail Scheduled Payments History

REPORTS

1. Go to Reports > Reports.
2. Click Create > Enter required information
3. Select Report Type (Failed Invoice or Invoice) > Next.
4. Complete filters > Submit.
5. Select the report > Run > Ok.
6. Click Refresh until Status shows "Processed" > Click Download.



1. Reports

2. Create

Report type: *
Failed Invoice
Failed Order
Goods Receipt
Invoice

4. Customer: All Customers Select
Invoice Number:
Invoice Amount: to
Routing Status: Any
Invoice Status: Any
Submit

5. Title ↑
Invoices Run

3. Next

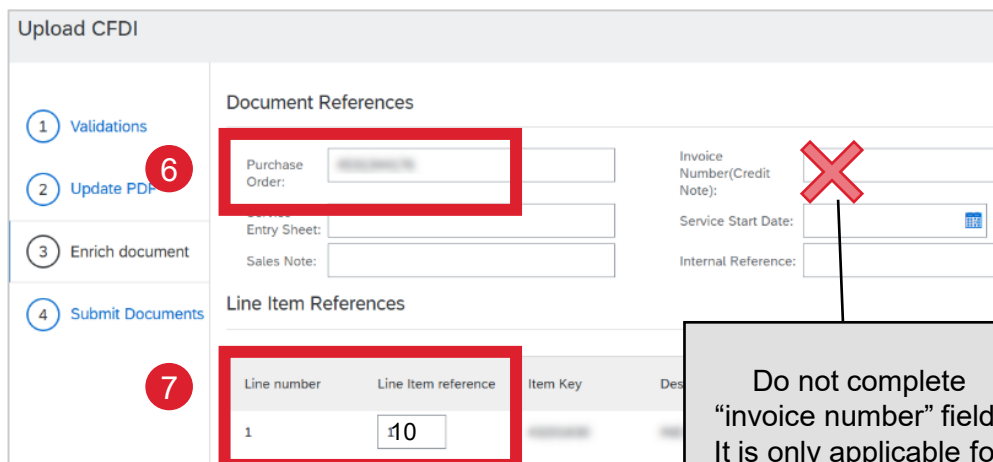
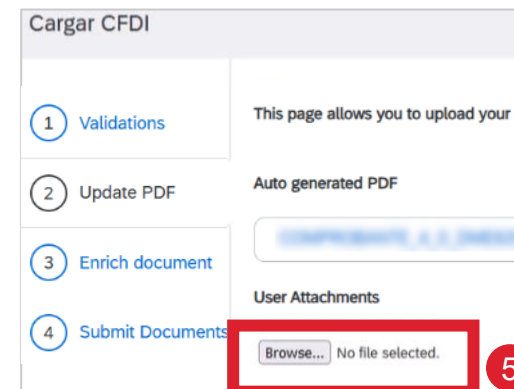
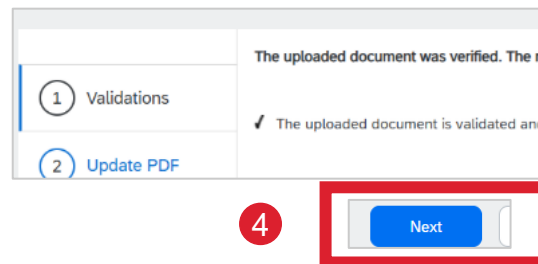
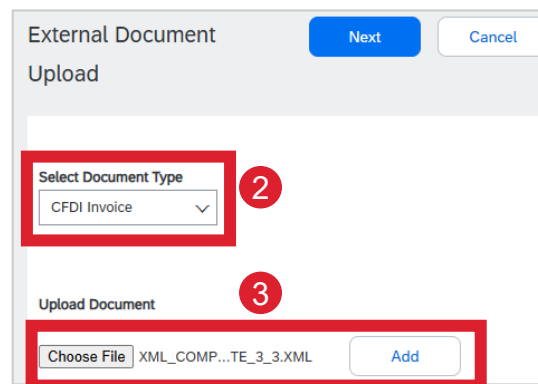
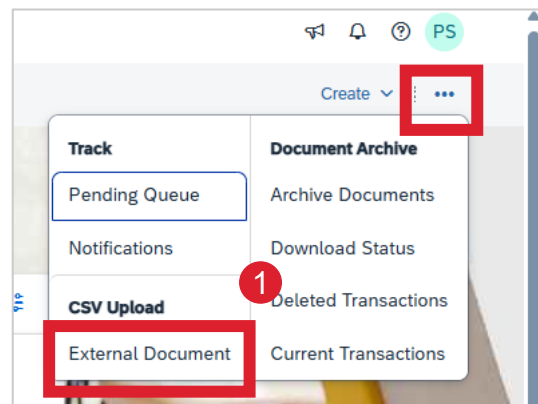
6. Refresh Status Status
Processed Download

COUNTRY SPECIFIC - MEXICO

SUBMIT AN INVOICE MEXICO

1. Click “...” in the top-right corner > Click “**External document**”
2. Select “**CFDI Invoice**” from Document Type dropdown menu
3. Click **Browse** > select **XML** file > **Add** > **Next**
4. Basic validations are performed > **Next**
5. Click **Browse** > Upload **PDF** invoice > **Add** > **Next**
6. Only complete **Purchase Order** number from header section
7. Complete line-item reference from your invoice to **match Honeywell’s PO line-items** (they go from 10, 20, 30..) > **Next**
8. A validation screen will show > **Submit**
 - A message will appear stating: “*Document successfully submitted for business validations. See results in outbox folder.*”
9. You can locate your invoice following the steps from “**SEARCH INVOICES and CHECK STATUS**” section from this guide.

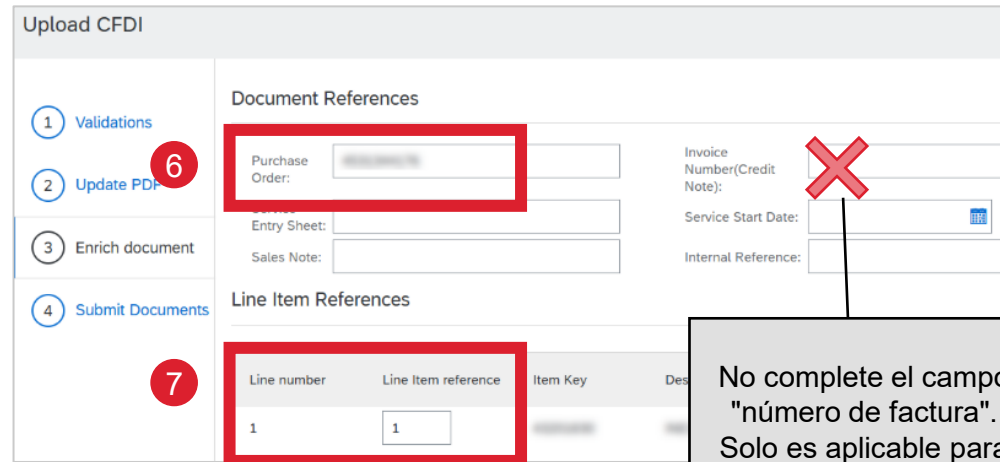
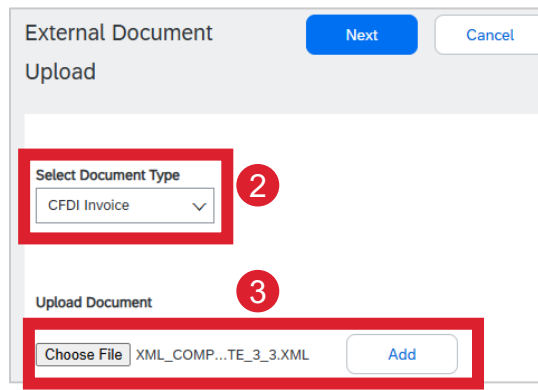
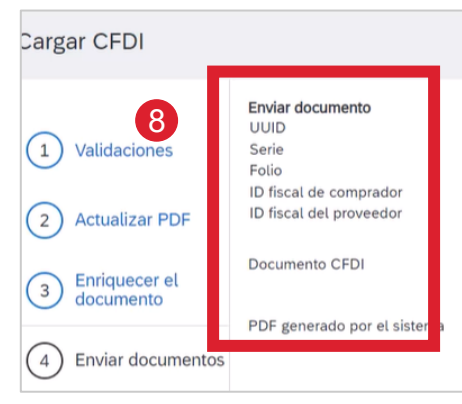
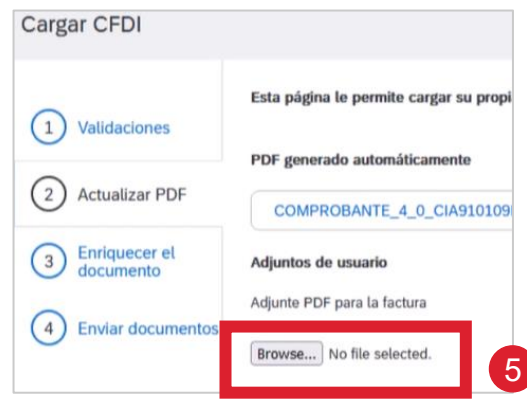
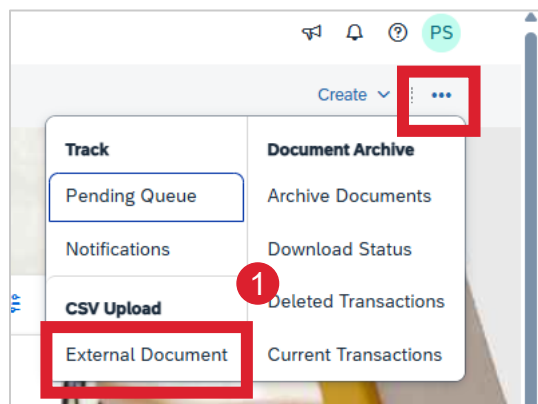
Important!: If the invoice needs to be canceled, you are asked to: 1) Make a substitution of the invoice in S.A.T. and upload it in Ariba, or 2) Create a credit note in the S.A.T. and upload it in Ariba as indicated on page 23.



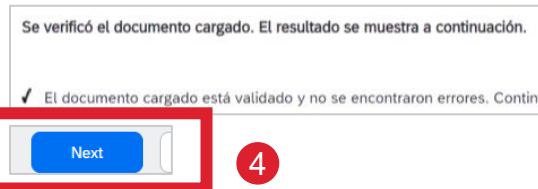
Do not complete “invoice number” field. It is only applicable for Credit Notes. Your invoice # is already taken from XML

ENVIAR UNA FACTURA MÉXICO

- Haga clic en "..." en la esquina superior derecha > haga clic en **"Documento externo"**
- Seleccione **"Factura CFDI"** en el menú desplegable Tipo de documento
- Haga clic en **Browse** > seleccione el archivo XML > **Agregar** > **Siguiente**
- Se realizarán validaciones > **Siguiente**
- Haga clic en **Browse** > Cargué el **PDF de la factura** > **Agregar** > **Siguiente**
- Complete solamente el **número de orden de compra** de la sección de encabezado
- En la columna "número de línea" verá la información de su factura. Complete la columna de **"Referencia de líneas"** colocando el numero de línea que coincida con la línea de la orden de compra. (Es decir si en su factura "línea X" es la 1 y en la orden es la 10, coloque 10 para que coincida con la orden de compra) > **siguiente**
- Se mostrará una pantalla de validación > **Enviar**
 - Aparecerá un mensaje que dice: *"Documento enviado con éxito para validaciones comerciales."*
- Puede localizar su factura siguiendo los pasos del apartado **"SEARCH INVOICES and CHECK STATUS"** de esta guía.



No complete el campo "número de factura". Solo es aplicable para Notas de Crédito. Su número de factura ya está tomada de XML

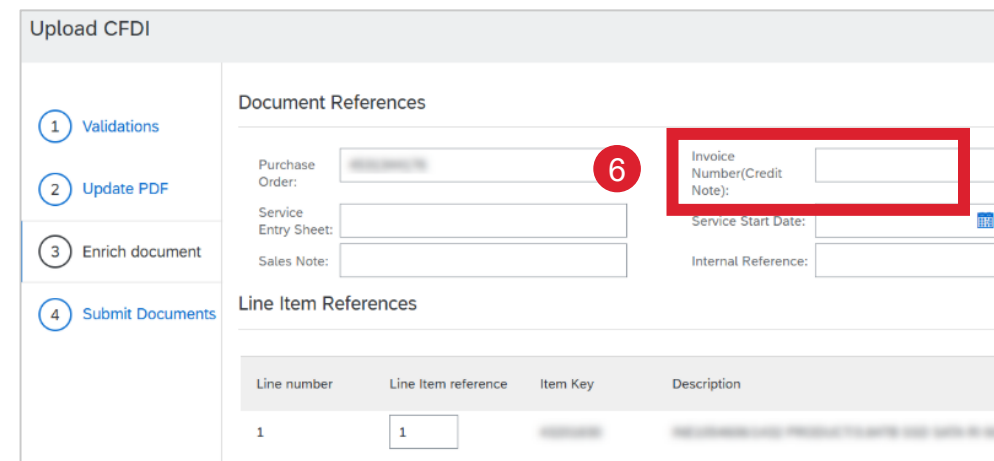
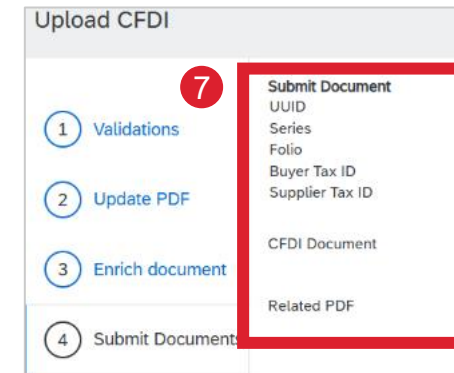
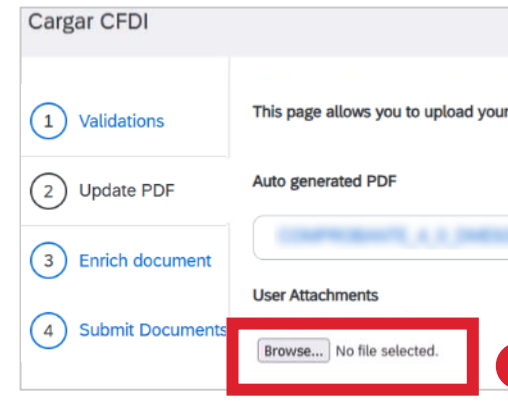
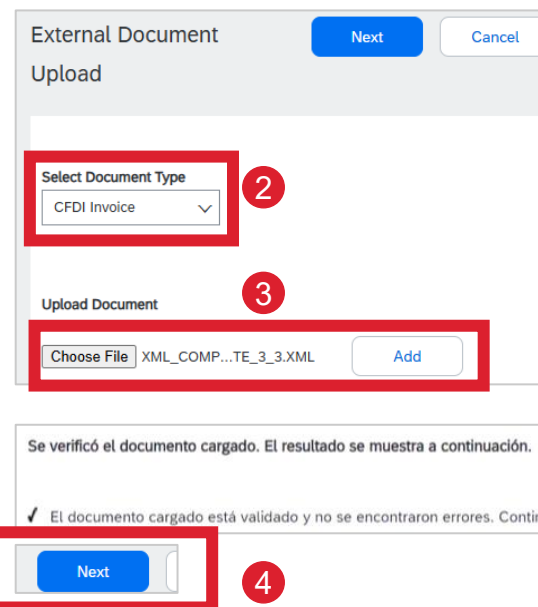
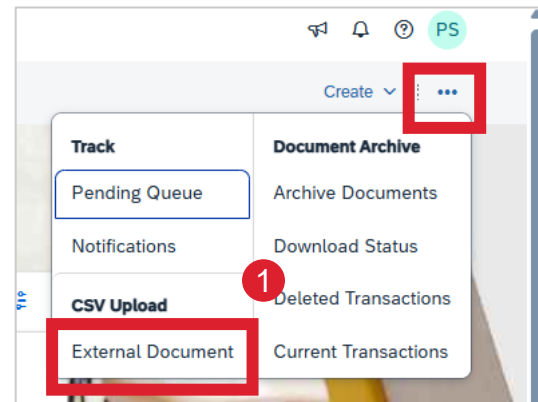


¡Importante! Si la factura requiere ser cancelada se le pide 1) Hacer una sustitución de factura en el SAT y subirla en Ariba o 2) Hacer una Nota de credito en el SAT y subirla en Ariba como se indica en la pagina 24

CREDIT MEMO

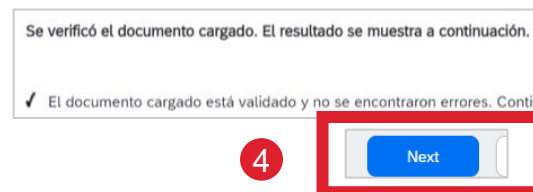
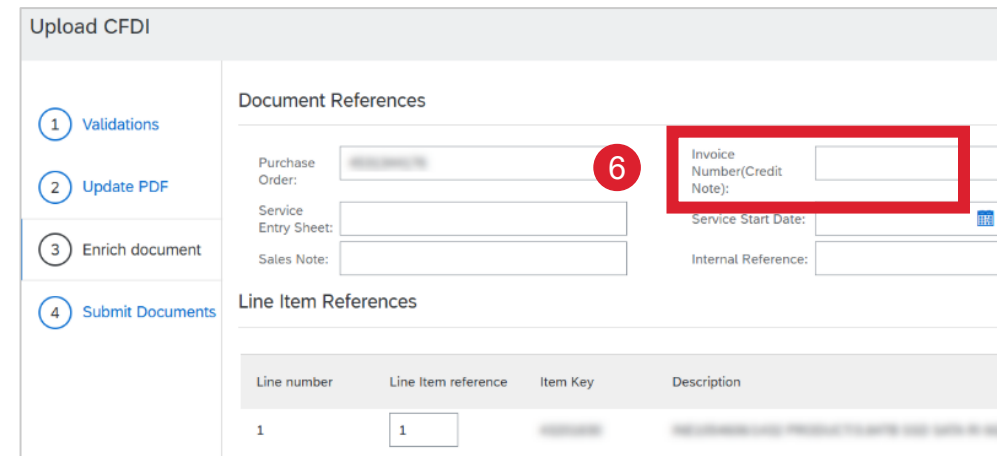
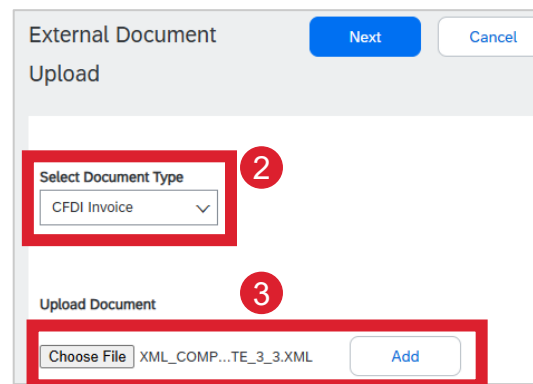
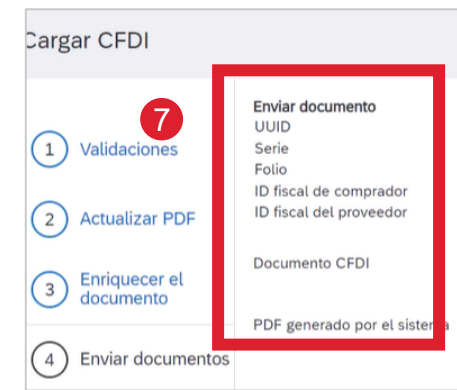
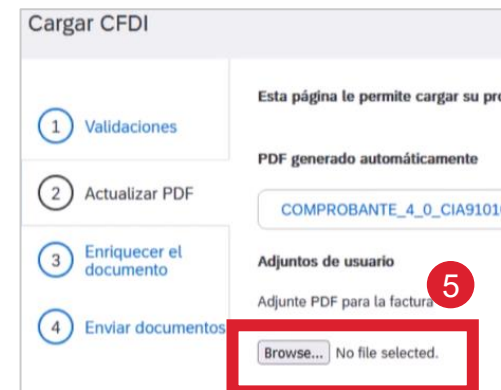
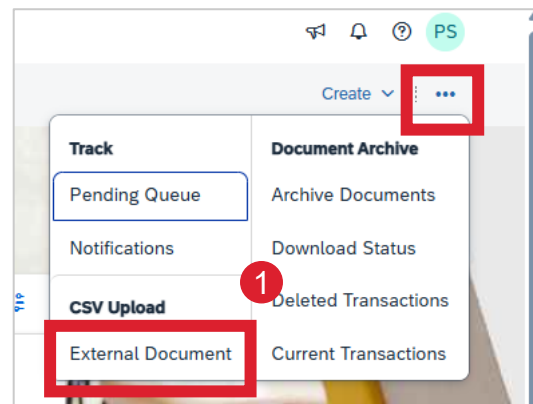
MEXICO

1. Click "... " in the top-right corner > Click "**External document**"
2. Select "**CFDI Invoice**" from Document Type dropdown menu
3. Click **Browse** > select **XML** file > **Add** > **Next**
4. Basic validations are performed > **Next**
5. Click **Browse** > Upload **PDF** invoice > **Add** > **Next**
6. Only complete **Invoice number** to be offset
7. A validation screen will show > **Submit**
 - A message will appear stating: *Document successfully submitted for business validations. See results in outbox folder.*
8. You can locate your credit note following the steps from "SEARCH INVOICES and CHECK STATUS" section from this guide.



NOTA DE CRÉDITO MÉXICO

- Haga clic en "..." en la esquina superior derecha > haga clic en **"Documento externo"**
- Seleccione **"Factura CFDI"** en el menú desplegable Tipo de documento
- Haga clic en **Browse** > seleccione el archivo XML (de la factura de egreso / Nota de crédito) > **Agregar > Siguiente**
- Se realizarán validaciones > **Siguiente**
- Haga clic en **Browse** > Cargué el **PDF de la factura** > **Agregar > Siguiente**
- Solamente complete el **número de factura** en este apartado
- Se mostrará una pantalla de validación > **Enviar**
 - Aparecerá un mensaje que dice: *Documento enviado con éxito para validaciones comerciales. Ver los resultados en la carpeta de la bandeja de salida.*
- Puedes localizar tu nota de crédito siguiendo los pasos de la sección "BUSCAR FACTURAS Y COMPROBAR ESTADO" de esta guía.



COUNTRY SPECIFIC - MALAYSIA

CONFIGURE Ariba ACCOUNT MALAYSIA

Invoices generated in Ariba will be validated through the IRBM¹ portal, allowing buyers to receive both the Malaysian UBL and PDF versions

Pre-requisites

- Configure SST ID and other tax details under Additional Entities. If you have both Sales and Service Tax IDs, create two Malaysian addresses—one for each.
- Have an IRBM registered TIN and BRN. (Client ID and Client Secret are obtained during registration)
- Create a country configuration in your Ariba account.

Configure Additional Entities

1. Click your initials top-right corner > Click **Company Profile**
2. Click Additional Entities > **Create**
3. Enter mandatory **information** (SoldFrom is defaulted on the Functions dropdown)
4. Click **Create** at the bottom

Country Configuration

5. Click **Country configuration** (from Company Profile menu) > **Create**
6. Select the **country/region** and **company name** > **Continue**.
7. **Enter details** (Client ID, Secret, MSIC code², Description) > **Create**
 - If client ID and secret are not valid, legal profile will not be accepted by the system and system status shown as Failed
8. Status will show **accepted** under Country Configuration.

1. Company Profile

2. Additional Entities

3. Create New Additional Entity

4. Create

5. Country Configuration

6. Continue

7. Tax Identification Number

8. Country Configurations (1)

¹IRBM: Inland Revenue Board of Malaysia

²MSIC codes: <https://sdk.myinvois.hasil.gov.my/codes/msic-codes/>

SUBMIT AN INVOICE MALAYSIA

Country
Specific

1. Click **Workbench** from headers.
2. Click on **Orders to invoice** tile.
 - If not available, click on “Customize”
3. Identify the **Purchase Order** row to be invoiced.
4. Click the “...” from Actions column of the PO to be invoiced .
5. Click **Standard Invoice** (You can also click on the PO link > “Create invoice” > “Standard Invoice”).
6. Complete requested information such as your Invoice #¹, Invoice Date² and Supplier Tax ID.
7. Scroll down until **Additional Malaysia Specific Information** section > Select Honeywell Address (even if populated, re-select so below buyer information is auto-populated)
8. Scroll down to Line Items section and change Category to **Sales Tax**
9. **Tax Rate** should be 0%
10. **Classification** should be CLASS > Complete **Code**³
11. Click **Update** and **Next**
12. Ensure Invoice looks good > **Submit**
13. Click **Exit**

The screenshots illustrate the following steps:

- Click **Workbench** from headers.
- Click on **Orders to invoice** tile.
- Identify the **Purchase Order** row to be invoiced (e.g., 4420018833).
- Click the “...” from Actions column of the PO to be invoiced.
- Click **Standard invoice**.
- Complete requested information such as your Invoice #¹, Invoice Date² and Supplier Tax ID.
- Scroll down until **Additional Malaysia Specific Information** section > Select Honeywell Address (even if populated, re-select so below buyer information is auto-populated).
- Scroll down to Line Items section and change Category to **Sales Tax**.
- Tax Rate** should be 0%.
- Classification** should be CLASS > Complete **Code**³.
- Click **Update** and **Next**.
- Ensure Invoice looks good > **Submit**.
- Click **Exit**.

1: Invoice # is limited to 16 characters.

2: Invoices have a backdate limit.

3: Classification Code link: <https://sdk.myinvois.hasil.gov.my/codes/classification-codes/>

INVOICE STATUS AND ATTACHMENTS

MALAYSIA

1. Click **Workbench > Invoices** tile > Look for invoice # and click on number.
2. Click **Detail** > Check

Routing status (Status of document validation)

- Sent: System is validating the invoice. Wait 3 minutes to change status
- Acknowledged: Invoice processed correctly for validation

Invoice status (Status of invoice)

- Sent: Invoice in review
- Approved: Invoice to be scheduled for payment
- Rejected: Invoice not approved. To be review.

3. Attachment PDF is located at the bottom > **Download PDF > Enhanced Invoice PDF**

- You can also click QR at the top, to be addressed to the bottom.
- Document can be used for tax audit purposes.

Invoice: INV_3752_3 Done

Create Line-Item Credit Memo Copy This Invoice PDF Export cXML

Detail Scheduled Payments History

Invoice

Attachment(s)

2

Status
Invoice: Sent
Routing: Acknowledged

Subtotal: RM100.00 MYR
Total Tax: RM0.00 MYR
Approved: RM100.00 MYR

Attachment(s):

Name	Type
MY_UBL_INV_3752_3.xml	text/xml

Create Line-Item Credit Memo Copy This Invoice Print 3 Download PDF PDF Export

Standard Template
Enhanced Invoice PDF