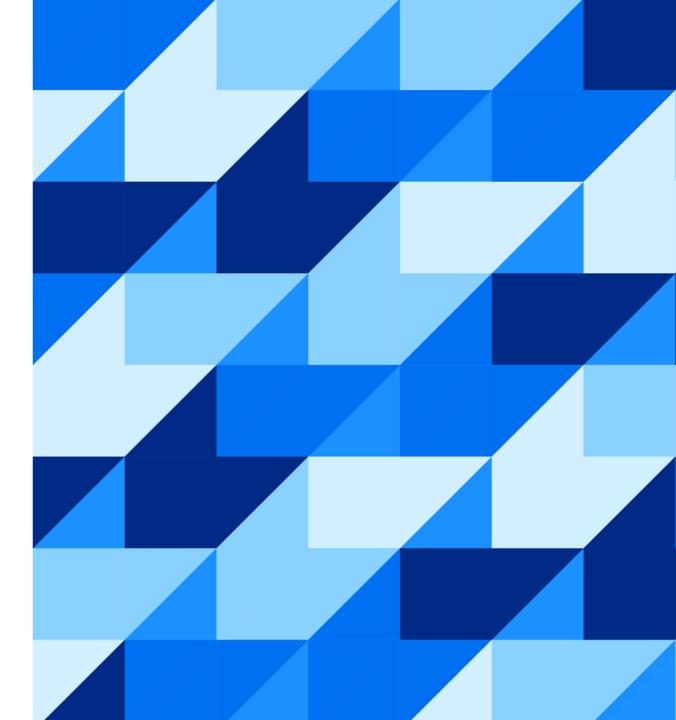


Creating and Publishing Static Catalogs for CMS Enabled Customers

INTERNAL – SAP Buyer, Suppliers and Partners



Agenda

The Catalog Project Process

- <u>Catalog Project Flow</u>
- <u>The Static Catalog Interface</u>

Static Catalog Template

- <u>Creating a CMS Static Catalog</u>
- Uploading and Publishing a Static Catalogs

Additional Resources

Links to Additional Resources

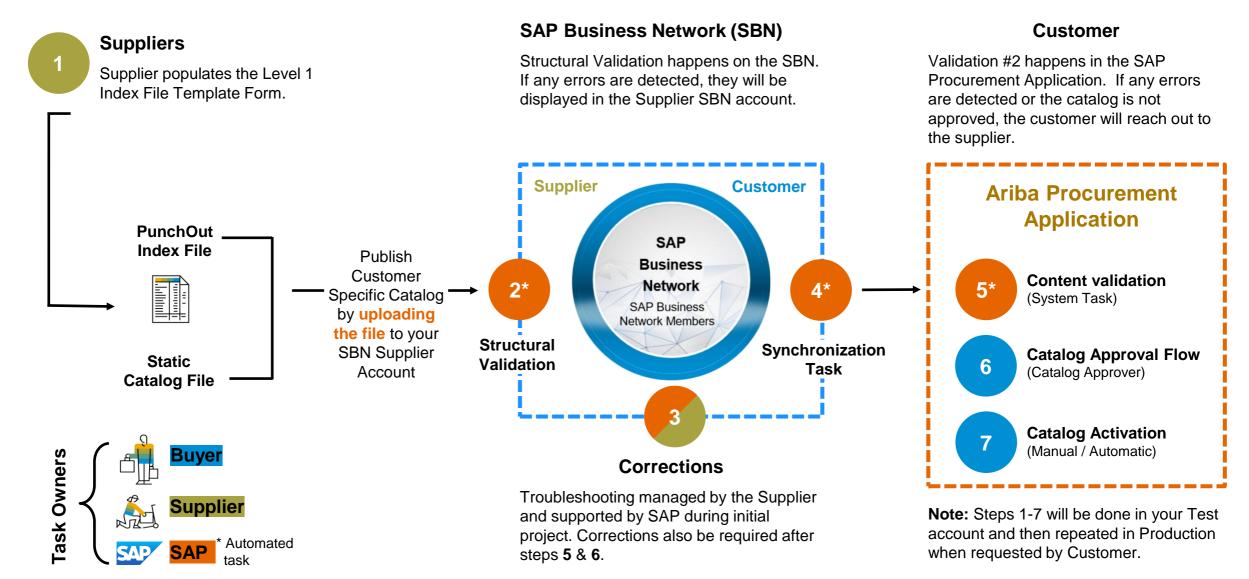
The Catalog Upload Process



- Your customer is using an SAP Ariba Procurement solution to help streamline their purchasing processes. As part of this initiative, your organization has been identified as a candidate to provide, manage, and maintain a Static catalog for them.
- At this stage, you should have setup your SAP Business Network (SBN) account and created a test account.
- For this project, there is a requirement or you have chosen to use this guide to understand and manually populate a customer specific Static catalog template. This guide will assist you to understand each field within the Static catalog file so you may populate it.

Catalog Validation Flow





The Catalog Upload Process

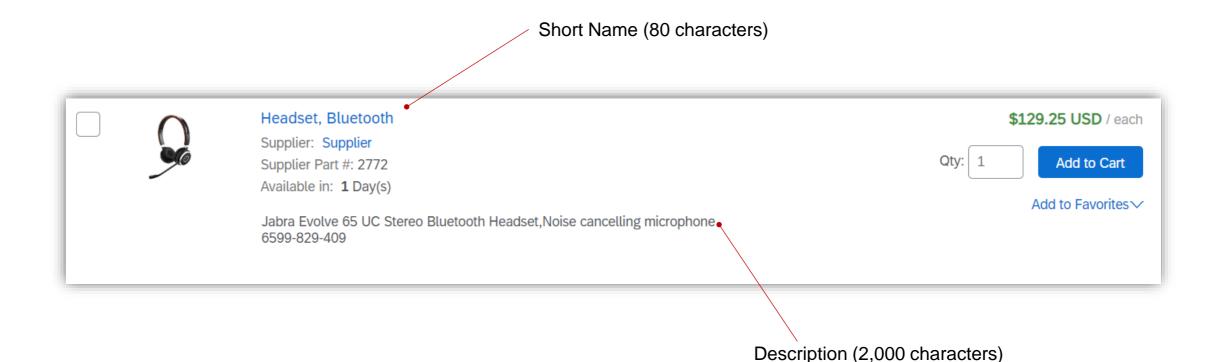


- When you upload a Catalog for your Customer, you are loading the file to Business Network (AN)—not directly to your Customer's Catalog Solution.
- Depending on the configuration of the Customer's environment.
- The Catalog will then be validated, audited and sent for Approval.
 - If **Rejected**, it will be returned to the Supplier for corrections, and the process starts over again.
 - If Approved, it will be Activated and available for Users.

The Catalog Interface Item View



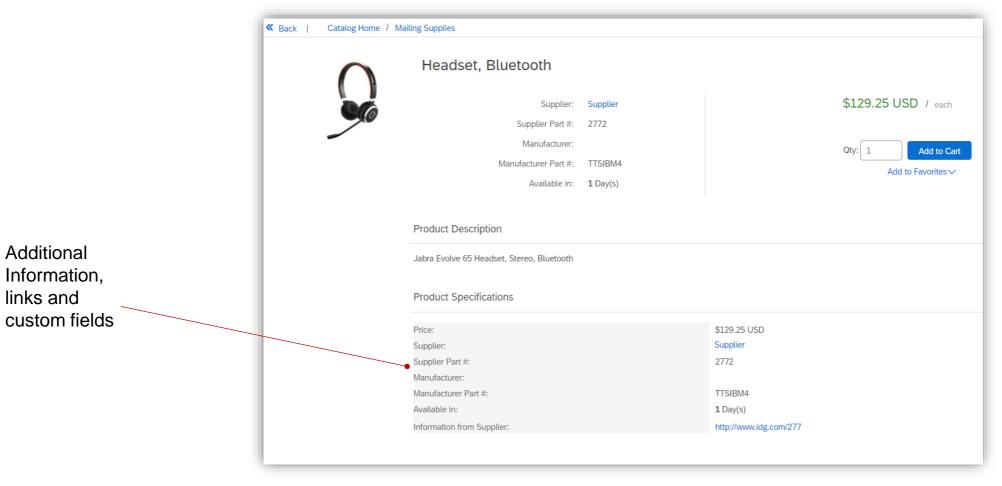
 Once the catalog has activated, user will be able to search for your product in their catalog UI. This is how a static Catalog item is displayed in the Catalog interface. Clicking on the Short Name takes you to the Details screen for this item.



The Catalog Interface Item View



• This is a how a static catalog Item Detail view is displayed in the Catalog interface.



Static Catalog Template



- Both Static and PunchOut Catalogs use Catalog Templates.
- Static Catalogs are generally created offline and uploaded to the Business Network.
- PunchOut Catalogs can be created offline, but there is also a Wizard on the Network to create PunchOut Catalog files. These PunchOut catalog files are called "Index Files".
- Creating PunchOut Index files is covered in another document.

Static Catalog Template



 For ease of CMS Static Catalog creation, we provide Suppliers with an Excel .XLSX template. The Supplier then populates and uploads the Catalog file to the Business Network. Below is a sample of an XLSX Static Template:

F	ile	Home	Insert	Draw Page	Layc Form	ulas Data Review		elope Hel	p Fuzzy	Loc Power	Piv PDF-XCha	₽ ¢
[P	aste	X [≘ ~ ≪″	Font	Alignment	Number	E Conditional Fo	5	Cells	Editing	Analyze Data	Sensitivity Y	
0	lipboa	oboard 🔂 Styles Analysis Sensitivity A										
FS	;		-	$\times \checkmark$	fx							
						I	3					
1	S	AP				How to use t	his Templ	ate				
2						GENERAL IN	STRUCTIONS					
						e for catalog loadin unt to use this Exce						
	n	nany mo	re than	you may be	asked to pro	your buyer, it is a govide. Each field ha rmation about that	s a Tool Tip	attached				
	a	assistan	e, conta		Catalog Spe	c template on the b ecialist assigned to						
	- N	/lake su	e all the	e cells are for	matted in E	cel as Text (right-	lick + Form	at Cells)				
	• c	Do not c	eate ter	nplates on y	our own							
3	 Only the blue Headers and Items sheets/tabs are required. All other sheets/tabs will be ignored while processing and can be deleted 											
4												
	The template's Field Headings are color coded:											
		Red -	Require	ed (There m	ust be data r	oopulated. These co	olumns cann	ot be dele	eted.)			
		Oron		ional but d	noired (The	a fielde de net heu	a ta ha nani	باحدما امينا	*	امان میں عممہ	like to have	
	• •	- h	nstructi	ons Head	ers Items	Sample Format	s (+)	•				Þ

- The Template has 4 tabs—2 data tabs for Header and Items, and 2 tabs for Instructions and Samples
- Only the Header and Items tabs will be processed—all other tabs will be ignored by the system. These tabs can be deleted



The Static Catalog Template is color coded and has Tool Tips that provide information about how to treat each field.

Each template includes specific instructions, including custom fields or other requirements set by your Customer.

А	В	С	D	E	F	G	Н	1		J		K	L	М	
Supplier ID	Supplier Part ID	Item Description	Unit Price	Unit of Measure	Short Name	Require	ed						Lead Time	Manufacturer Part ID	FIELD COLOR
						Chart tit	le for the item.					ailed			
AN12345678901-T	Example Product 1	Jabra Headset with Quad E	150.28	EA	Jabra Headset		le for the item.					idset.jpg	1	TTSIBM500ABC	CODES
AN12345678901-T	Example Product 2	Write Right Ballpoint Pens,	22	EA	Ballpoint Pens	Do not u	ise duplicate inforr	nation in Short Nam	e and Item	Descriptio	n. Instead,	.jpg	4	IDG07678901	
AN12345678901-T	Example Product 4	A4 NoteBook with 250 page	13.55	BX	A4 NoteBook			the product, and Ite				pok.jpg	3	0764-580052Xzy	Required
AN12345678901-T	Example Product 5	Stapler, Swingline 405, Col	13.45	EA	Office Stapler	product	details.	•					1	IDG079012345B	
AN12345678901-T	Example Product 3	3" Presentation View Binde	10.20	EA	3" View Binder	L						.jpg	2		Optional, but
						Type:									Optional, but
						Length:	80 characters								Desired
															Optional
															Optional

The CIF Template and instructions are provided to Suppliers as part of this education and can also be found on the your Customer's Supplier Portal page on the AN.



When creating a Catalog, follow these general Template rules:

- Make sure all the cells are formatted in Excel as Text (right-click + Format Cells)
- Do not create templates on your own
- Only the blue Headers and Items sheets/tabs are required. All other sheets/tabs will be ignored while processing. These tabs can be deleted
- Populate data in the Header sheet/tab
- Populate data in the **Items** sheet/tab (Remove the sample data provided in the template
- For some complex fields such as ClassificationCode, some of the sub-fields (e.g. Domain) may be required. These are indicated in Red, and are only required if the parent field is present.

Static Catalog Template



General Rules

- All fields marked "Required" must be populated
- Supplier Part Numbers must be unique per item
- Commodity Codes must be assigned to each item

Best Practices

- Data should be submitted in "Sentence case"—using both upper and lower case letters—not in ALL CAPS or all lower case text
- Abbreviations should be kept to a minimum—if you have the space, spell it out
- Be descriptive in the **Description** field—all the words are indexed for ease of finding the items
- Use different Short Names not just repeating a Description—it makes it easier for Users, and you get an additional 80 characters to describe your item
- Always include images

Static Template and Catalog File Creation



A	В
CHARSET	UTF-8
LOADMODE:	F
SUPPLIERID_DOMAIN:	NetworkID
UNUOM:	TRUE
CURRENCY:	AUD
COMMENTS:	Any comments can go here.

Note: The **Header** contains information that applies to the entire file. You can see that the only required fields are the **LOADMODE** and **SUPPLIERID_DOMAIN**.

You can set **UNUOM** and **CURRENCY** at the item level in the file and they will override the values in the Header for that particular item.

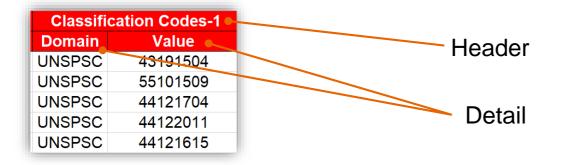
- LOADMODE F (Full) or I (Incremental) The tool tip explains how Incremental loads work
- SUPPLIERID_DOMAIN Specifies the Domain used. The preferred value is the Supplier's Ariba Network ID Number-"NetworkID". Other values include "DUNS", "internalsupplierid" or custom values
- UNUOM If set to "TRUE", the Unit Of Measure is set to UNUOM (United Nations Unit of Measure); if set to "FALSE", the value is set to ANSI. (Ariba recommends UNUOM)
- **CURRENCY** Specifies the currency used for the prices. The value "USD" (United States Dollar) is here by default and can be changed to a different currency
- **COMMENTS** This field can be used for comments related to your catalog. It is a good place to enter the Supplier Name, the Customer Name and Catalog Name



Supplier ID	Supplier Part ID	Unit Price Unit	of Measure	Fields in the Items tab can be simple or
AN0001000100	2772882	145.10	EA	compound
AN0001000100	2772967	22.58	EA	-
N0001000100	2772276	20.53	EA	
AN0001000100	2772981-ABC	13.55	BX	
Classificatio Domain	Value			These are samples of simple fields with a single data element at the Header level
	3191504 5101509			These are samples of compound fields—they have
	4121704			data elements at the Header and Detail level
	4122011			data elements at the Header and Detait level
	4121615			
	Att	achments-1		
	Source		Description	
https://abc.c	om/stibo/hires	/std.lang.all	Certificate of Analy	sis
•		•	Certificate of Analy	



Supplier ID	Supplier Part ID	Unit Price	Unit of Measure
AN0001000100	2772882	145.10	EA
AN0001000100	2772967	22.58	EA
AN0001000100	2772276	20.53	EA
AN0001000100	2772981-ABC	13.55	BX



Simple fields are color coded as to their requirements designation

 For Compound fields, the designation for whether or not the field is required is at both the Header and Detail level of the field

However, if you do use the field, then you must provide a **Source** and **Description** value

A the short set of	4
Attachments-	
Source 🖕	Description
https://abc.com/stibo/hires/std.lang.a	ICertificate of Analysis
https://abc.com/stibo/hires/std.lang.a	ICertificate of Analysis



The Items Tab

Supplier ID	Supplier Part ID	Item Description
AN01999999999	12345	Pens, Bic, Ballpoint, Blue, 1 dozen
AN01999999999	87690	Stapler, Swingline, Black
AN01999999999	479-56	Post-It, Yellow, 1"x2", pad of 100

Supplier Part ID - Required

Description: Part Number used by the Supplier. The Part Number must be unique for each item in the Catalog. Type of data: String Maximum length: 255 Example: 2772882

Supplier ID - Required

Description: If the Header is set to "NetworkID", then enter the Supplier's Business Network ID, otherwise the appropriate value for the Domain used—DUNS, internalsystem, etc. Ask your Catalog Advisor if you have questions

Type of data: String

Maximum length: 255

Example: AN09067477712

Note: If you publish the Catalog in your test account, add a suffix –T to your ANID or DUNS number like this: AN09067477712-T

Item Description - Required

Description: Description of the product or service. Make your descriptions as clear and complete as possible (Item type, brand, model, color, etc.)
Type of data: String
Maximum length: 2000
Example: Printer, Laser, A4, Epson Stylus Color 740



Unit Price	Unit of Measure	Short Name	Classifi	cation Code-1
			Domain	Value
3.48	EA	Soft Drink, Soda, Dr Pepper	UNSPSC	43191504
12.95	EA	Dairy, Milk, 1% milkfat	UNSPSC	43191504
8.76	DZN	Coffee, Dark Roast, Starbucks	UNSPSC	44122011
12.25	BX	Soft Drink, Juice, Minute Maid	UNSPSC	44122011

Unit Price - Required

Description: Customer-specific price

Type of data: Decimal

Example: 4.32 or 1234.78

Note: To separate the integer from the decimal, you must use a 'dot' and not a comma. Also, do not use a comma to indicate 'thousands'. Do not include any currency symbols such as , or or .

Unit of Measure - Required

Description: Unit of measure related to the Unit Price. Use a United Nations UOM if the UNUOM in the Header is set to "True"

Type of data: String

Maximum length: 32

Example: BX

Note: A file containing the Units of Measure is available in your Customer's Supplier Information Portal

Short Name - Required

Description: Short description of the item. The Short Name is displayed first in the UI, and is in a larger type face and blue color. You can use the Short Name to describe a category or Item type, then give the specifics in the Item Description **Type of data:** String **Example:** Nylon Glove, Blue **Maximum length:** 80 characters

Classification Code-1 – Required

Description: Classification of the product or service.

- Detail: Domain Required Description: Use 'UNSPSC' if the Header specifies "UNSPSC" as the CODEFORMAT Type of data: String Maximum length: 40 Example: UNSPSC, Custom
- Detail: Value Required

Description: The classification code that corresponds to the product or service **Type of data:** String **Maximum length:** 40

Example: 45678900 (level 3) and 45678923 (level 4) *Note:* Ariba supports UNSPSC Version 13.5. A code list is available in your Customer's Supplier Information Portal.



	Manufacturer Part ID		
Thumbnail	Normal	Detailed	
12354.jpg	https://www.1.com/ 12354N.jpg	https://www.1.com/12354D.jpg	CFG 11562
https://www.1.com/34.jpg	https://www.1.com/ 34N.jpg	https://www.1.com/34D.jpg	87690-12
587.jpg		https://www.1.com/587.Jpg	A100-BLK
http://www.1.36.jpg		https://www.1.36.jpg	

Manufacturer Part ID – Optional

Description: A Part Number that a Manufacturer uses Type of data: String Maximum length: 255 Example: TTSIBM412CID

Image – Optional, but desired

Description: URL of the item's image (preferred), or filename of the image (sent in a zip file)

Supported image formats: JPG, JPEG, GIF, PNG, BMP—(JPG preferred)

Detail: Thumbnail – Optional (If Image is used, at least one Detail is required)
 Description: URL of an Icon-size image of the item, or filename of the image (sent in the zip file)—can be different from the product's full-size Image

Type of data: String

Maximum length: 255

Recommended Size: 85 x 85 pixels

Note: If the "Thumbnail" field is left blank, the file in the "Image" field will be resized and populate the Thumbnail

Detail: Normal - Required (If Image is used, at least one Detail is required)
 Description: URL of an image of the item, or filename of the image (sent in the zip file)

Type of data: String **Maximum length:** 255 **Recommended Size:** 250 x 250 pixels

Detail: Detailed - Optional (If Image is used, at least one Detail is required)
 Description: URL of an image of the item, or filename of the image (sent in the zip file)

Type of data: String **Maximum length:** 255 **Recommended Size:** 250 x 250 pixels



Special Notes for Images

- In the Catalog file, you can refer to a remote image—using a URL—or you can refer to a local image.
- Using **remote** images is preferred
 - Be sure the URL in the Template is complete (including https://) Example: https://server/directory/imagefilename.jpg
 - Point to the image itself—not a program that serves up images
- If you use local images
 - Be sure the filename in the Template is *exact*—including upper and lower case characters *Example*: FileName.jpg -or- lowercasename.jpg
 - Place all catalog images into a zipped folder and load on the SBN



Manufacturer Name	Supplier URL	Manufacturer URL
Manufacturer 1	http://www.supplier1.com/item.html	http://www.manu.com
Manufacturer 2	http://www.supplierA.com/item.html	
Manufacturer 3	http://supplier.com/1234.html	
Manufacturer 4		

Manufacturer Name - Optional

Description: Name of the manufacturer **Type of data:** String **Maximum length:** 255 **Example:** Epson

Supplier URL - Optional

Description: A URL that links to a Supplier static page about the item (could be a MSDS, construction info, packaging info, etc.), in https: format as required by SAP.
Type of data: String
Maximum length: 255
Example: https://www.supply.com/Catalog/product18.htm

Manufacturer URL – Optional

Description: A URL that links to a Manufacturer's static page about the item (could be a MSDS, construction info, packaging info, etc.)
Type of data: String
Maximum length: 255
Example: http://www.manu.com/Catalog/product18.htm

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Lead Time	Market Price	Supplier Part Auxiliary ID
1		1234-75
1		
3		
1		

Lead Time - Required

Description: Number of working days for the product to be shipped from the date you receive the Purchase Order

Type of data: Integer **Maximum length:** 40 **Example:** 1 Market Price – Do Not Use

Description: List or retail price.

Note: Does not show on the Ariba UI—this is an informational-only field for Suppliers.

Type of data: Decimal

Example: 4.32 or 1234.78

Note: To separate the integer from the decimal, you must use a 'dot' and not a comma. Also, do not use a comma to indicate 'thousands'. Do not include any currency symbols such as , \pounds or ¥.

Supplier Part Auxiliary ID – Optional

Description: Uniquely identifies a single item. For example, items in multiple languages or available in multiple units of measure

Type of data: String

Maximum length: 255

Example: 1234 French

Note: If any items have the same reference (Supplier Part ID column), this column allows you to differentiate the



Language	Currency					
en_US	USD					
en_US	USD					
en_US	USD					
en_US	USD					

 Language – Required (If blank, defaults to 'en_US') Description: Specifies the language used to describe the item. Type of data: String Maximum length: 255
 Example: en_US Note: A listing of language codes is in your Customer's Supplier Information Portal Currency – Required (Can be set as a default value in Header) Description: Specifies the currency used for the prices Type of data: String Maximum length: 32
 Example: USD, CAD (Canadian Dollar) Note: A listing of currency codes is in your Customer's Supplier Information Portal



Expiration Date	Effective Date					
en_US	USD					
en_US	USD					
en_US	USD					
en_US	USD					

Expiration Date – Optional, but desired

Description: Date that the catalog item expires and is removed from catalog visibility.

Type of data: Date Format: YYYY-MM-DD

Note: In Ariba catalogs there is no warning about items' expiring. When the date occurs, the item(s) are removed from visibility automatically.

Effective Date – Optional, but desired

Description: Date that the catalog item becomes valid. **Type of data:** Date **Format:** YYYY-MM-DD Note: If you load an item with a date prior to today, the item will be seen immediately, regardless of the Effective Date.

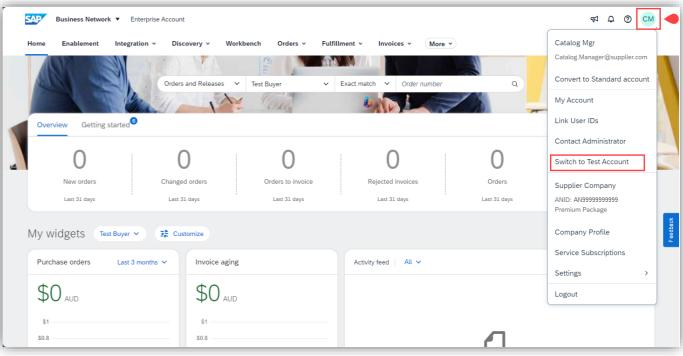


- Login to Ariba Network
 - Go to: https://supplier.ariba.com
 - Log in with your Username and Password

SAP Business Network -	■ ⑦
Supplier sign-in Username Next Forgot username New to SAP Business Network? Register Now or Learn more	<text><text><text><text></text></text></text></text>
	• • • •



- Switch to your Test Account
 - Your Catalog should be loaded and tested in your Test Account prior to loading the catalog in Production. (Note: If you are instructed to load a Catalog to a Production account, just skip this step)
 - Find your initials in the upper right corner and click for the pull-down menu, then click "Switch To Test Account"
 - If you don't see a "Switch to Test Account" link, your Test account has not yet been set up. Contact your SAP Business Network Administrator
 - You will get a warning.
 "You are about to switch to Test Mode." Click "OK"

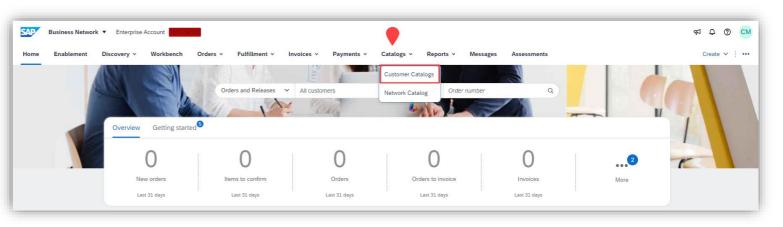




 Navigate to the Catalogs Tab and click "Customer Catalogs" tab.



 On the Catalogs screen, click the "Create" button.



■ ? СМ SAP/ Business Network 👻 Enterprise Account TEST MODE Create 🗸 🕴 🐽 Fulfillment ~ Payments Catalogs ~ More ~ Home Workbench Order Invoices ~ Catalogs Files PunchOut Configuration Manage catalogs for your customers using the catalog dashboard. Catalog files must be CIF, cXML, or Excel files (.cif, .xml, .xls or .zip). Some customers might have defined specific catalog validation rules, which you can More Customer Name 1 Catalog Name File Name Created By Date Created Status Date Status Received No items Catalog Name Refresh Create Search Catalog



- When uploading a Catalog on SAP Business Network, there are four steps you will follow:
 - 1. Uploading—Transfers the Catalog file from your local drive to the SAP Business Network. During the upload process, you enter the Catalog name (this becomes the "Subscription Name" in the Buyer's local Catalog) descriptive text, and classify it so that buying organizations that are looking for specific products and services can find your Catalog
 - 2. Setting Visibility—Allows you to specify whether the Catalog version is "Public" or "Private" and determines which of your Customers can access it
 - **3. Validating**—The Network checks the Catalog for errors, checks for zero price values and does a highlevel validation of UNSPSC codes and Units of Measure

(*Note:* Customer-specific validation rules for UNSPSC and UOM codes, and zero price values can be more detailed and much more strict than the high-level Network validations, therefore your Catalog may **pass** the Network validations but **fail** the Customer-specific validations for these same items)

4. Publishing—Freezes the current version and notifies your Customer of the Catalog's availability

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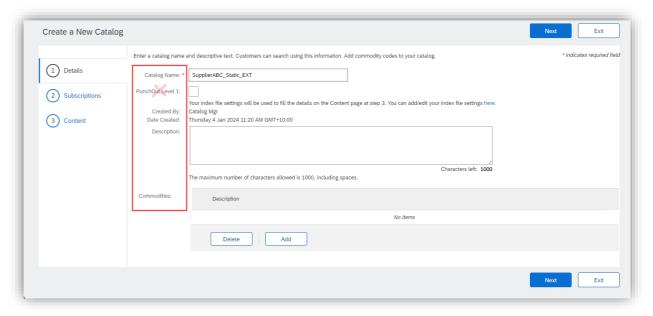
- You are now on the Create a New Catalog Screen
- To create the Catalog, there is a 3-step Wizard:
 - ① **Details**—General information about the Catalog
 - ② Subscriptions—Who you are publishing the Catalog to
 - ③ **Content**—Uploading the actual Catalog file

Create a New Catalog		Next Exit
1 Details 2 Subscriptions 3 Content	Enter a catalog name a Catalog Name: * PunchOut Level 1: Created By: Date Created: Description:	and descriptive text. Customers can search using this information. Add commodity codes to your catalog. * indicates required fiel transformation with the details on the Content page at step 3. You can add/edit your index file settings here. Catalog Manager Thursday 3 Nov 2022 6:08 PM GMT+10:00
	Commodities: (j)	Characters left: 1000 The maximum number of characters allowed is 1000, including spaces. Description
		No items Ly Delete Add
		Next Exit



1) Details

- Catalog Name: This becomes the "Subscription Name" for this Catalog that will not change. The format for this Name is set by your Customer. Use this format (no special characters are allowed, you can use a dash (-) or underscore(_)): SupplierName_CatalogType
- Example: SupplierAB_Static
- Do not select PunchOut Level 1
- Description: (Optional) Brief description of the content of your Catalog
- Commodities: (Optional) The UNSPSC code(s) that corresponds to the items family/ group of your Catalog. Use the "Add" button to find the code
- When you complete this screen, click "Next"



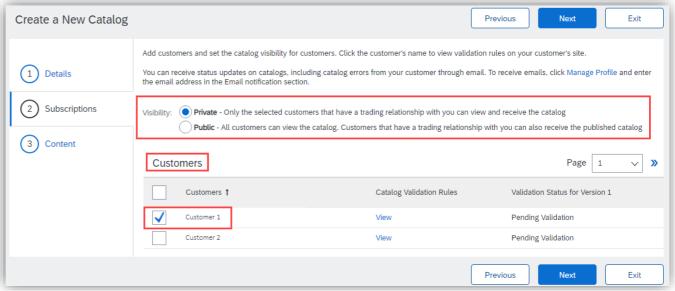


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Uploading and Publishing a Static Catalog

② Subscriptions

- You determine which Customers subscribe to your Catalog—specific Customer(s) or to all Customers on the Network
- Set the Visibility to "Private". You can select a single customer.
- To select your Customer, check the box next to their name in the "Customers" list.
- If the Customer does not appear, it means that your company has not established a relationship with your Customer yet. This is required prior to uploading a Catalog to them.
- When you complete this screen, click "Next"







③ Content

- Select your **Catalog File Format** to "**Excel**" by clicking the pull down menu and selecting the option
- Select your Catalog File, by clicking "Browse" and pointing to your file
- Load any Image or Attachment Flies by clicking "Browse" and pointing to your file
- After you have selected your Catalog file, click the "Validate and Publish" button

Create a New Catalog	Previous Exit						
	UPLOAD YOUR CATALOG AND ATTACHMENT FILES						
1 Details	Catalog File Format:						
2 Subscriptions	Catalog File: Choose File No file chosen Images and Attachments File: Choose File No file chosen						
3 Content	! After you click, Validate and Publish, please wait for the catalog to finish uploading. Large catalogs may take several minutes to upload and you will be redirected to the catalogs page upon completion						
	Validate and Publish						

 As your Catalog loads, the status will read "Validating". Click the "Refresh" button at the bottom of the screen to see the status change



Network Catalog Validation

- After the Network completes validation, it changes the Catalog status from "Validating" to one of the following statuses:
 - Validated, Published or Pending Buyer Validation—your Catalog is error-free.
 - Errors Found by SAP Business Network—the Network detected Catalog content that violates validation rules.
 - Bad Format—your Catalog failed the file validation check. Audit the file for problems in format
- A Catalog with an error status means you need to review the error results and correct them before going on

SAP	Business Network - Enterp	rise Account TEST MODE									₽ ()	СМ		
Home	Enablement Discovery \vee	Workbench Orders	 Fulfillmen 	t v Invoices v	√ Pay	yments 🗸	Catal	ogs 🗸 🛛 🛉	More ~		Create 🗸	000		
Catalog	(S													
Files	PunchOut Configuration	ng the catalog dashboard. Cata	og files must be	CIF, cXML, or Excel f	iles (.cif, .:	xml, .xls o	r .zip). Some	e customers r	night have defined s _i	pecific catalog validation	-	More	(To see the error detail, click on the " <u>Errors</u> <u>Found</u> " hyperlink.
	Customer Name ↓	Catalog Name	Version Fil	le Name T	ype	Size	Visibility	Created By	Date Created	Status	Date Status Receive	ed		
	Customer 1	SuplierABC_Static_EXT		ustomer E atalog.xlsx	XCEL	5 MB	Private	Catalog Mgr	18 Apr 2024	5 Validation Errors Found by Customer	18 Apr 2024			
	Ly View/Edit Test	Delete 🔻	Create	Refresh	Catalog	Name			Search	Catalog				



Customer Approval

- When your Catalog passes the Network upload validation, your Customer is then notified to audit, validate and approve your Catalog. The Network may show any of these statuses: "Published", "Validated by Customer" or "Pending Buyer Validation"—note that these are all valid statuses
- Each Customer may have specific validation rules—and these rules may be more strict than the standard Network rules. This means that your Catalog could pass the Network validation, but fail the Customerspecific rules and be returned to you
- If your Customer finds anything in your Catalog file that requires your attention, you will be notified by e-Mail
 - Corrections should be made to the original Excel file, then the corrected Catalog file needs to be uploaded to the Network
 - Each Catalog must pass both the Network validation, and the Customer audit before it can be loaded into the Customer's buying application and be available for their Users.

For more support on troubleshooting errors, please click <u>here</u>.

Additional Resources

Additional Resources



Continue your Static Catalog creation journey, and move to the next phase if needed.

The Static Catalog Documents							
Introduction to Static Catalogs & Account Setup	Customer Specific Templates (Currently viewing this document)	<u>Troubleshooting and</u> <u>Updating Catalogs</u>					
Details the Static Catalog fundamentals and account configuration.	 Details the process of manually creating and uploading the Static Catalog file. To view this document, please go to the Customer specific Supplier Information Portal or contact your Customer directly. 	Details the Catalog upload and update process and the XLS to CIF conversion. This document also illustrates different troubleshooting scenarios and resolutions.					



