

INVOICING SAP BUSINESS NETWORK SUPPLIER GUIDE

Honeywell

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INVOICE TYPES

Ariba	ERS	Carbon Copy
 Invoices to be submitted in Ariba. Country rules might apply. "Create invoice" button will be enabled. 	 Invoices are created by Honeywell on behalf the supplier. Invoice will be labled as "Is ERS" at PO Line level. "Create invoice" button is disabled. 	 Invoices to be sent through email. Applicable for countries not accepting elnvoice in Ariba. "Create invoice" button is disabled.

To see Country rules details

- 1. Click on your initials
- 2. Then click "Settings"
- 3. Click "Customer Relationships".
- 4. Click on "Honeywell"
- 5. Scroll down to the "Country-based Invoice Rules" section and view the Invoice rules.

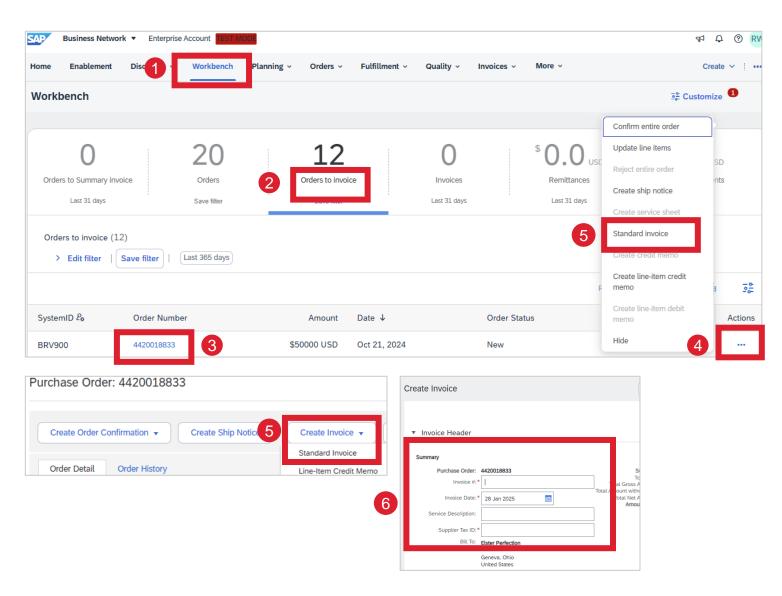


SUBMIT AN INVOICE

PART 1

- Click Workbench from headers.
- 2. Click on Orders to invoice tile.
 - If not available, click on "Customize" and add it
- 3. Identify the Purchase Order row to be invoiced.
- 4. Click the "..." from Actions column of the PO to be invoiced.
- 5. Click **Standard Invoice** (You can also click on the PO link, "Create invoice" and then "Standard Invoice).
- Complete requested information such as your Invoice #1, Invoice Date2 and Supplier Tax ID.

- Make sure to confirm Order and create Ship Notice before creating the invoice.
- 1: Invoice # is limited to 16 characters.
- 2: Invoices have a backdate limit. Date entered in Ariba will be used by AP for payment purposes.



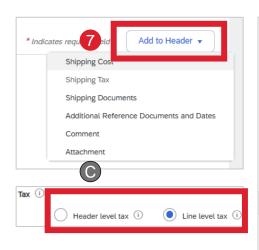
SUBMIT AN INVOICE

PART 2

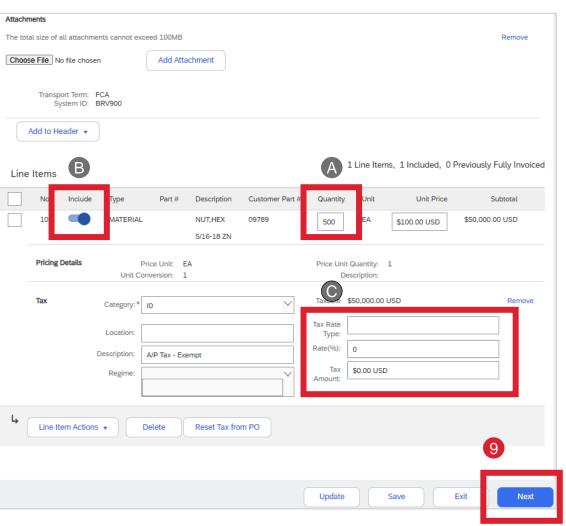
If Shipping cost needs to be entered, click "Add to header" and add it.

For shipping cost, note that:

- Shipping tax must also be added³
- The amount is subject to tolerance.
- 8. Line-item information will display in Ariba as in the PO. You can
 - A. Edit Quantity for partial invoice if needed.
 - B. Include/Exclude line-items to invoice.
 - C. Specify Tax % or Amount which can be modified at header or line-item level⁴. (More tax options are available in Line-Item Actions).
- 9. Click Next.
- 10. Review the invoice. If correct click Submit. Otherwise click Previous to edit or Save to continue later⁵.



- Attachments can be added by clicking "Add to header". The section will show above line-items.
- 3: Tax will be calculated based on PO tax rate.
- 4: Select either to tax at *Header* or *Line-item* level from Tax menu at top. Tax Category should not be changed.
- If Price needs to be updated, reach out to PO buyer for support (Suppliers can only lower price in Ariba).
- 5: Saved invoices (Drafts) will be available under Invoices tab from homepage.



CREDIT MEMO

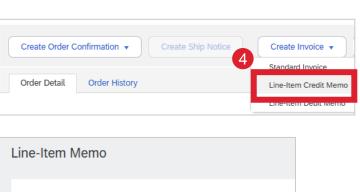
Credit Memos (CM) are eligible for invoices with "**Approved**" status. Otherwise, a Credit Memo is not required, and you might need to follow up with PO buyer.

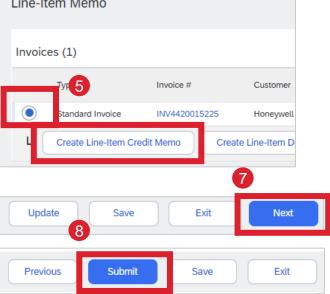
To create a Credit Memo for an Approved invoice:

- 1. Go to Workbench.
- Click on Invoices tile.
- Click on the Invoice number to be offset.
- 4. Click Create Invoice, then "Line-item credit memo".
- Select the invoice and click on "Create Line-item Credit Memo".
- 6. Complete required fields marked with an asterisks.
 - Is recommended to add Credit Memo # with the same invoice number followed by "-CM"
- 7. Click Next.
- 8. Review CM, if agreed click **Submit**, otherwise click Previous and edit.



Amounts will be shown as negative.





SEARCH INVOICES AND CHECK STATUS

Search Invoices

- Go to Workbench.
- 2. Click on Invoices tile.
- Use filters to locate your invoices.
 - Increase date range on Invoice date.
 - Use "Exact match" if you have invoice #.

Check Status

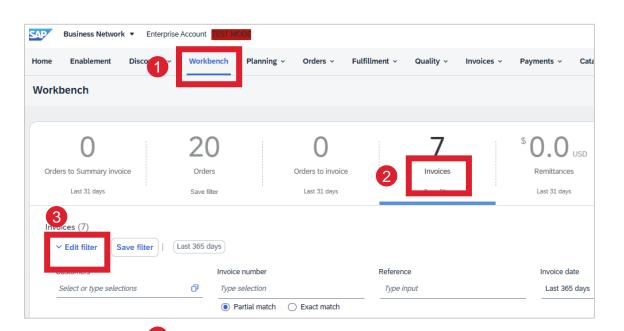
4. Scroll down and refer to "Invoice Status" column. If not available, click "Settings" and add the column.

Status Meaning

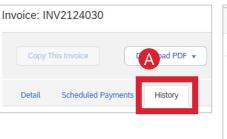
- Sent Invoice is being reviewed.
- Paid Invoice Paid.
- Approved Invoice will be scheduled for payment.
- Failed Ariba experienced a problem routing the invoice.
- Rejected There is a discrepancy identified. This requires PO buyer resolution. Typically, supplier would need to resubmit invoice with a variation on invoice # to resubmit.
 - A. You can see more details of rejection under **History** tab from invoice view.
 - B. Some Rejected invoice will allow to Edit.

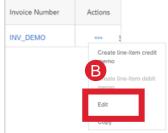
Note:

 Invoice Status is different from Routing status. The 2nd refers to the email routing.









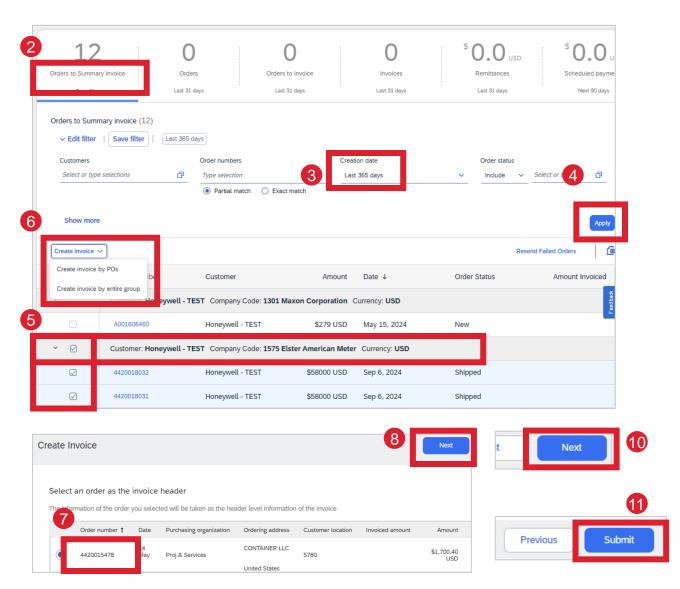
SUMMARY INVOICE INVOICE INCLUDING MULTIPLE PO

When having shipments containing multiple POs, creating one invoice for them is preferred. POs must have the **same order group** in header (Customer, Company Code and Currency) which will automatically group together.

You can create a Summary invoice by

- 1. Going to Workbench.
- 2. Click on Orders to Summary Invoice.
 - If not available, click on "Customize" and add it.
- 3. Increase date range from filters.
- 4. Click Apply.
- 5. Select the POs to be invoiced together with the same parameters.
- Click on "Create Invoice" and then "Create invoice by PO/Entire Group".
- 7. Select a PO as invoice Header.
- Click Next.
- Submit invoice as usual.
- 10. Click Next.
- Review the Summary Invoice, if agreed click Submit, otherwise click Previous and edit.

- Make sure there's no variation in Tax rate among Invoice and PO.
- Ensure there is no header shipping cost over USD 80.
- Credit Memo for Summary invoice is not applicable.



REMITTANCES AND SCHEDULED PAYMENTS

Search Remittances

- 1. Go to Workbench.
- 2. Click on "Remittances" tile.
 - If not available, click on "Customize" and add it.
- 3. Use **filters** to locate payment.
- Click on Transaction # to see details.

Search Scheduled Payments

There are 2 ways to see **Estimated** payment date from **Approved invoices**:

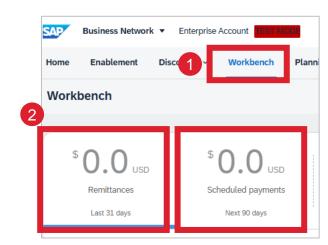
A. From Scheduled Payments Tile

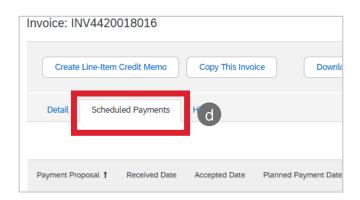
- 1. Go to Workbench.
- Click on "Scheduled Payments" tile.
 - If not available, click on "Customize" and add it.
- 3. Use **filters** to locate coming payments.
- 4. Click "Payment proposal # to see details.

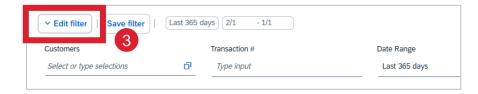
B. From Invoice information

- a. Go to Workbench.
- b. Click on "Invoice" Tile.
- c. Click on the invoice number.
- d. Click "Scheduled Payment" tab.

- To know the Exact payment date, reach out to your PO buyer.
- Remittances can be sent through email by configuring it under Electronic Invoice Routing>Settlement on account Settings.



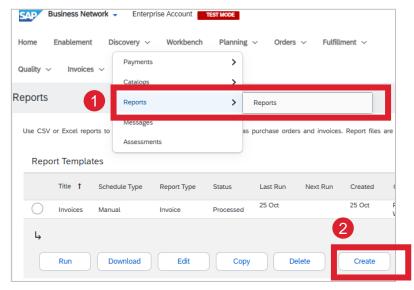


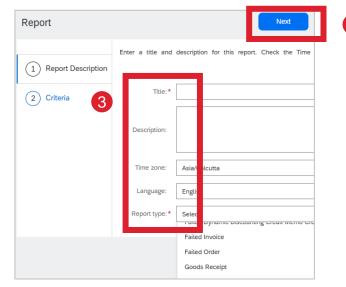


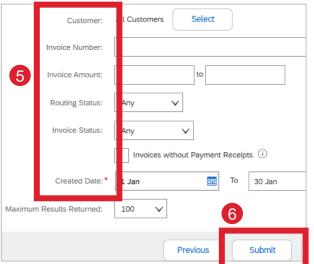
REPORTS

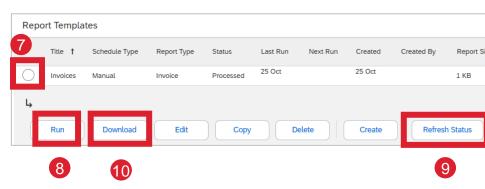
Download reports with detailed information by:

- 1. Going to Reports and then Reports.
- 2. Click Create.
- 3. Enter required information such Title and select an Invoice **Report Type** (Failed Invoice or Invoice).
- 4. Click Next.
- 5. Complete required filters.
- 6. Click Submit.
- 7. Select the report.
- 8. Click Run and then Ok.
- Click Refresh until Status shows "Processed".
- 10. Click Download.









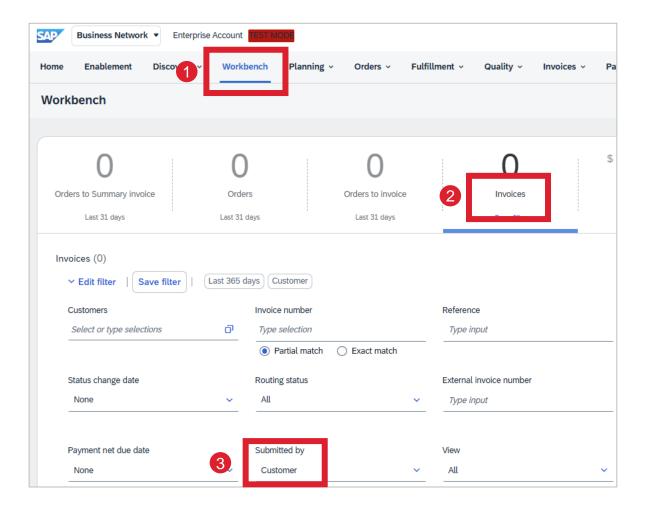
CONSIGNMENT SETTLEMENT INVOICE

HONEYWELL INITIATED

Consignment invoices are submitted by Honeywell based on based on the consumption made.

Supplier can see posted invoices by

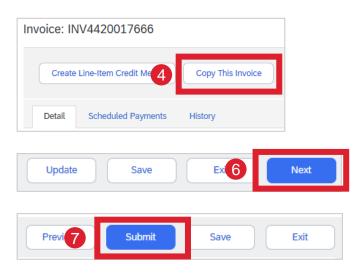
- 1. Going to Workbench.
- Click Invoices.
- Click on "Show more" from filters and filter "Customer" under "Submitted by" field.



COPY INVOICES

DUPLICATE SAME INVOICE VALUES AND UPDATE

- 1. Go to Workbench.
- Click on Invoices tile.
- 3. Click on the Invoice number to be duplicated.
- 4. Click Copy This Invoice.
- The invoice will duplicate under the same PO. Complete/Edit required fields marked with an asterisks.
- 6. Click Next.
- 7. Review Invoice, if agreed click **Submit**, otherwise click Previous and edit.



INVOICE ARCHIVAL

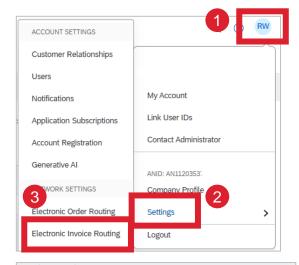
Allows to specify the frequency, immediacy, and delivery of zipped invoice archives.

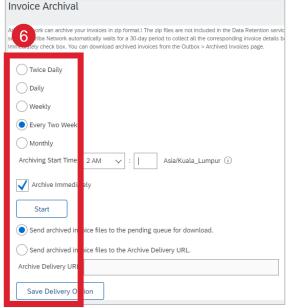
How to set up invoice archival:

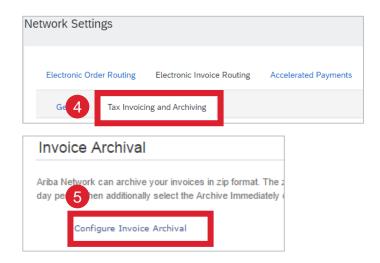
- 1. Click on your initials.
- 2. Click Settings.
- Select Electronic Invoice Routing.
- Go to Tax Invoicing and Archiving tab.
- Select "Configure Invoice Archival" from Invoice Archival section.
- 6. Enter required information.
- 7. Click Save.

Note:

 for an integrated archiving solution, go back to "Tax Invoicing and Archiving tab subscribe to Long-Term Document Archiving.







COUNTRY RULES FOR EINVOICE

Honeywell Country	Vendor	Vendor
	Country	Country
	(Domestic)	(Import)
Algeria - DZ	CC	CC
Angola - AO	CC	CC
Australia - AU	AN	AN
Austria - AT	AN	AN
Bahamas - BS	CC	CC
Bahrain - BH	CC	CC
Belgium - BE	AN	AN
Brazil - BR	CC	CC
Bulgaria - BG	CC	AN
Canada - CA	AN	AN
China - CN	CC	AN
Croatia - HR	AN	AN
Cyprus - CY	AN	AN
Czech Republic - CZ	AN	AN
Denmark - DK	CC	AN
Egypt - EG	CC	CC
Finland - FI	CC	AN
France - FR	AN	AN
Germany - DE	AN	AN
Greece - GR	AN	AN
Hong Kong - HK	AN	AN
Hungary - HU	CC	CC
India - IN	CC	CC
Indonesia - ID	CC	CC
Iraq - IQ	CC	CC
Ireland - IE	CC	AN
Israel - IL	CC	CC

Honeywell Country	Vendor Country (Domestic)	Vendor Country (Import)
Italy - IT	CC	CC
Japan - JP	AN	AN
Jordan - JO	CC	CC
Kazakhstan - KZ	CC	CC
South Korea - KR	CC	CC
Kuwait - KW	CC	CC
Luxembourg - LU	AN	AN
Macau - MO	AN	AN
Malaysia - MY	CC	AN
Mexico - MX	CC	CC
Netherlands - NL	AN	AN
New Zealand - NZ	AN	AN
Nigeria - NG	CC	CC
Norway - NO	CC	AN
Oman - OM	CC	CC
Pakistan - PK	CC	CC
Philippines - PH	CC	CC
Poland - PL	AN	AN
Portugal - PT	CC	CC
Qatar - QA	CC	CC
Romania - RO	CC	CC
Russian Federation - RU	CC	CC
Saudi Arabia - SA	CC	CC
Singapore - SG	CC	AN
Slovakia - SK	AN	AN
South Africa - ZA	CC	CC
Spain - ES	AN	AN

Honeywell Country	Vendor Country (Domestic)	Vendor Country (Import)
Sweden - SE	CC	AN
Switzerland - CH	CC	AN
Taiwan - TW	CC	AN
Thailand - TH	CC	CC
Trinidad and Tobago - TT	CC	CC
Tunisia - TN	CC	CC
Turkey - TR	CC	CC
Ukraine - UA	CC	CC
United Arab Emirates - AE	AN	AN
United Kingdom - GB	AN	AN
United States - US	AN	AN
Vietnam - VN	CC	CC

Note: Invoice regulations may vary by specific plants and are subject to changes. If the "Create Invoice" option is enabled on your PO an invoice is required in Ariba. If the option is disabled, then a CC invoice (PDF invoice) must be submitted through e-mail.

Exceptions: CA ship to regions exception: British Columbia (BC), Saskatchewan (SK), Manitoba (MB), Quebec (QC).

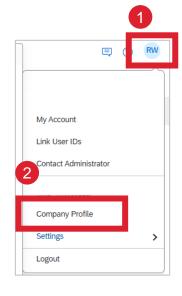
CC: Carbon Copy

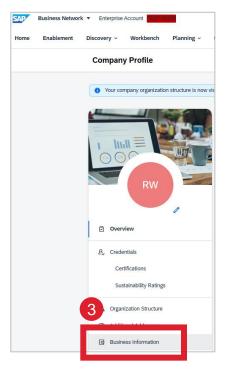
AN: Ariba Network e-invoice

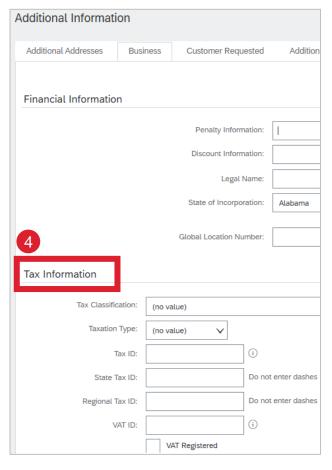
SUPPLIER TAX ID HOW TO DEFAULT IT

Default Supplier TAX ID so it prepopulates when submitting new invoices. Only the administrator can set up this section.

- 1. Click on your initials.
- 2. Click on Company profile.
- Click Business information.
- Complete Tax Information section as needed.







INVOICE RESOLUTION

For invoices not being approved nor paid, can be reviewed by PO Buyer to provide further details.

Who is my PO buyer

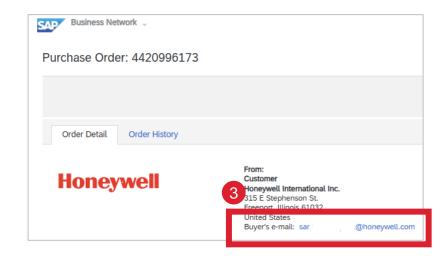
- 1. Go to Workbench.
- Open the PO related to conflicting invoice.
- 3. In the top-left you will find your PO Buyer contact.
- 4. Click on Transaction # to see details.

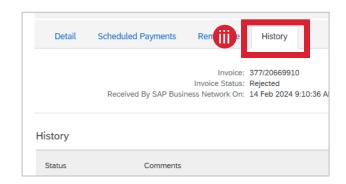
Why was my invoice Rejected?

A brief description of Rejection Reason will be added to Ariba. Invoice resolution process should be escalated to PO buyer for further assistance.

See Rejection Reason brief description:

- Open your rejected invoice in Ariba
- ii. Click History header tab
- iii. Scroll down on "History" section





EMAIL NOTIFICATIONS ELECTRONIC ROUTING

ORDER AND INVOICE NOTIFICATIONS

- 1. Click Initials > Settings > Electronic Order Routing or Invoice Routing
- 2. Configure as needed. Recommended to set up:

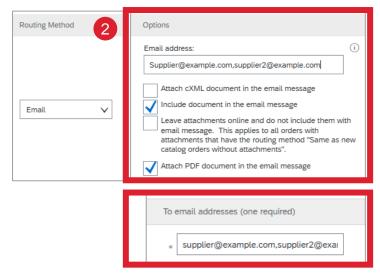
Orders notification recommendations

- Payment Remittances
- Send notification for new purchase orders to suppliers.
- Send notification to suppliers when purchase orders are changed.

Invoice notification recommendations

- Invoice Failure
- Invoice Status Change
- Invoice Created Automatically from Receipts (if you are ERS)



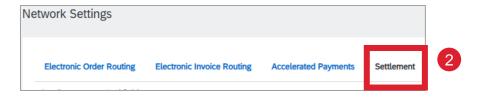


REMITTANCE NOTIFICATIONS

- Click Initials > Settings > Electronic Order Routing or Invoice Routing
- 2. Click "Settlement" tab
- 3. Configure as needed. Recommended to set up:

Payment Remittance notification recommendations

- Payment Remittance
- Payment Remittance Status Updates



Note:

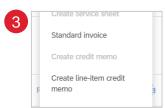
You can add up to 5 email addresses per notification type.
 Each email separated by comma and no space.

QUICK REFERENCE GUIDE INVOICING

SUBMIT INVOICES

- Go to Workbench > Orders to invoice tile.
- 2. Look for PO to be invoiced.
- 3. Click "..." > Standard Invoice (or open the PO > Create invoice > Standard Invoice)
- 4. Complete requested information.
- Edit Line-item information as needed (select Quantity to invoice, Include/Remove lineítems, etc.) > Next.
- Review the invoice. If correct click Submit. Otherwise click Previous to edit or Save to continue later



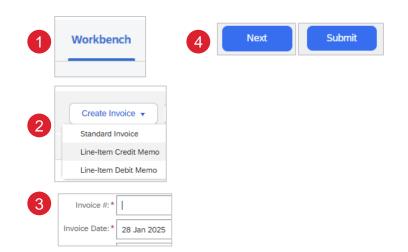




CREATE A CREDIT MEMO

Needed to cancel/offset an approved invoice that is not correct. Needed for AP Team to offset the incorrect invoice.

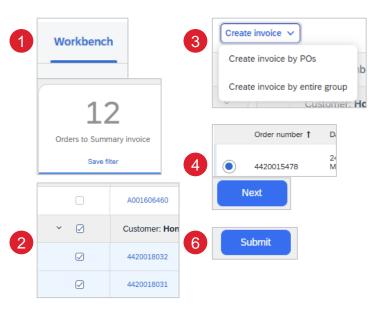
- 1. Go to Workbench > Invoice tile
- Open invoice to cancel > Create Invoice > Line-item credit memo
- Complete required fields (Recommended to use same invoice number followed by "-CM") > Click Next.
- Review CM, if agreed click Submit, otherwise click Previous and edit.



MULTIPLE-PO INVOICE

Submit an invoice including multiple POs.

- Go to Workbench > Orders to Summary Invoice.
- 2. Select the POs to be invoiced together
- 3. Click on Create Invoice > Create invoice by PO/Entire Group.
- 4. Select a PO as invoice Header > Next
- 5. Submit invoice as usual > Next.
- 6. Review the Summary Invoice, if agreed click Submit, otherwise click Previous and edit.



QUICK REFERENCE GUIDE

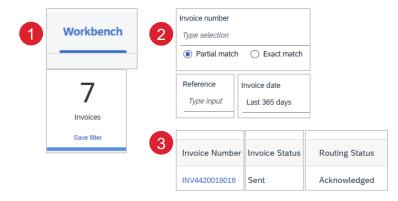
INVOICING

SEARCH AND INV STATUS

- 1. Go to Workbench > Invoices tile.
- 2. Use filters. These are the most used:
 - Increase Invoice date range.
 - By Invoice using "Exact match".
 - By PO under "Reference".
- Invoice Status reflects status. Not Routing status.

Status Meaning

- Sent Inv. is being reviewed.
- Approved Inv. will be scheduled for payment.
- Paid Inv. is paid.
- Failed Ariba experienced a problem routing the invoice.
- Rejected Inv. with discrepancy. Follow up with PO buyer.



EST. PAYMENT DATE AND REMITTANCES

Est. Payment Date

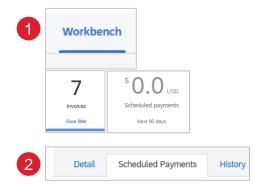
- 1. Go to Workbench > Invoices tile
- 2. Open Invoice > Scheduled Payment
 - Date is an estimation. More details with PO buyer.

or

- 3. Go to Workbench > Scheduled Payments tile
- 4. Use filters > Click Payment proposal #

Remittance

- 1. Go to Workbench > Remittances tile.
- 2. Use filters to locate payment.
- 3. Click on Transaction # to see details.



REPORTS

- 1. Go to Reports > Reports.
- 2. Click Create > Enter required information
- Select Report Type (Failed Invoice or Invoice) > Next.
- 4. Complete filters > Submit.
- 5. Select the report > Run > Ok.
- Click Refresh until Status shows "Processed" > Click Download.

