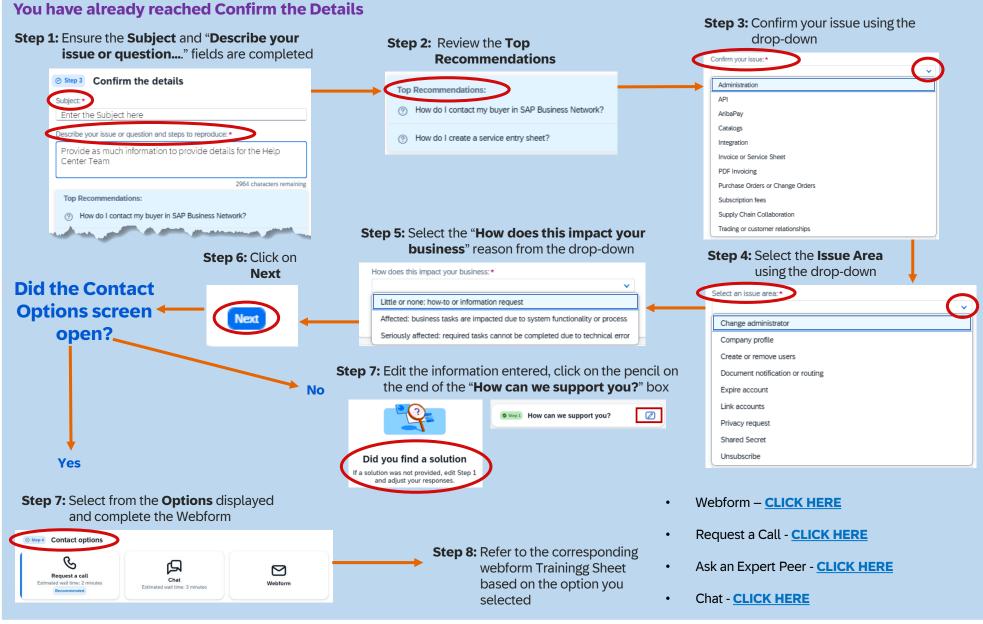
## SAP Business Network – Access Help Centre Completing the Confirm the Details Webform





Artificial intelligence (AI) provides recommendations based on the key words you have entered

The Confirm your Issue selection is used to provide the select an issue area drop down list

Fields with an asterisk are mandatory, however suppliers can provide:

- Attachments
- Select the Buyer/s affected on the account
- Document numbers such as Purchase order number or Contract Number

Subject:\*
Enter the Subject here

There may be instances where a solution is not available based on the responses provided, or there is no access to Contact Options due to time zones or account level.

Although you have already completed the Confirm the details webform you must then complete the webform for the selection made

If there are multiple options, and you prefer to complete the Webform, select Webform and enter the required information. Remember that all fields with an asterisk are mandatory, and you will not be able to proceed until you have entered the information.

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