Types of Business Network accounts

Do you need assistance?

Content

Types of Business Network accounts

During your Business Network Registration, you will need to create an account on the platform. The available accounts include **i) Standard** and **ii) Enterprise**. The account assigned by default will be Standard, a free account that address all your needs for your operations with **Santander.**

In this section, you will find the following **content**:

- Busines Network account types: Standard & Enterprise

- Account features
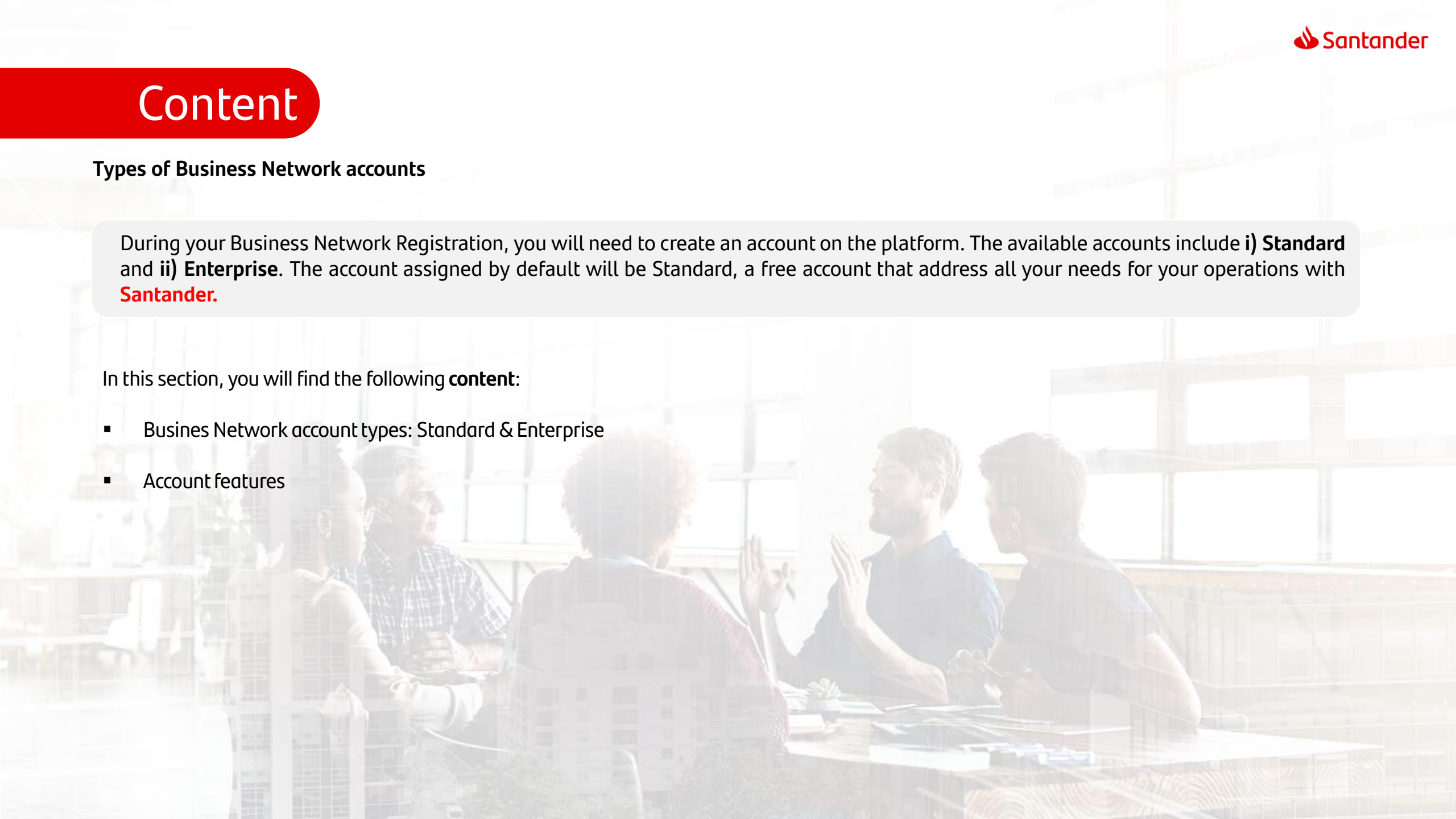
Types of accounts

The supplier is free to choose any type of **Standard**/**Enterprise** account that best suits its business relationship with **Grupo Santander.**

Types of accounts

By default, a Standard account is assigned

1 **Standard Account**

These are free and easy to use accounts in Business Network that allow suppliers to exchange an unlimited number of basic documents or even make a catalogue. This account allows you to opérate normally with Grupo Santander without the need to upgrade to an Enterprise account.

2 **Enterprise Account**

They give access to all Business Network supplier features and may involve subscription fees.

	Standard Account ①	**Enterprise Account** ②
Orders and invoices	✓ Respond to emailed orders using features that your customer requests, like order confirmations, ship notices and invoices ✓ Check invoice status and create non-PO invoices, if supported by your customer	✓ Skip the emails. Get and manage orders and invoices all on Business Network. ✓ Use CSV uploads to manage large documents.
Catalogs	✓ Publish catalogs that detail your products and services *	✓ Publish catalogs that detail your products and services
Integration		✓ Integrate with your backend systems through CXML or EDI
Legal Archive		✓ Access to long-term invoice archiving (regional restrictions apply)
Reporting		✓ Get reports to track transactions and sales activities
Support	Help Center	✓ Help Center, phone, chat, and web form
Fees	Free	Based on usage

*Standard account users will self-enable catalogs. Help center content and documentation is available for self-service.

*For more information on how to **downgrade** your account back to Standard, please go to the following *link*

Contact – Help

Supplier Portal here
Find all the material you need on:
 Supplier Information Portal

Technical Support
Click here to request technical support from SAP's team of experts.

Operational Support
Not sure what to do next?
Write an email with your questions to:
ProveedoresEuropa@gruposantander.com