

PUBLIC

Air Canada

What is the difference between Enterprise and Standard Accounts?

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# What is the difference between Enterprise and Standard Accounts?

While using SAP Business Network to transact with Air Canada, you may have either an Enterprise or a Standard account.

There is no functional difference between Enterprise and Standard accounts for the suppliers using SAP Ariba only to participate in Sourcing events (live bids, auctions, RFPs, etc.). You may register multiple accounts and have both account types.

The comparison chart below lists the features of a Standard and an Enterprise Account for you to decide which account fits best with your business needs.

|  |  |  |
| --- | --- | --- |
|  | **Enterprise account** | **Standard account** |
| Access to 24/7 online support with SAP Ariba Customer Service |  |  |
| via phone  via chat  via email |  |  |
|  |  |
|  |  |
| Access to the Help Center for FAQs, tutorials, product documentation, and over 40 Guided Assistance flows with solutions to common issues and how-to questions |  |  |
| View POs within account |  |  |
| View invoices and other created documents within account |  |  |
| Search for documents |  |  |
| Create reports |  |  |
| Manage multiple customers under single account |  |  |
| Collaborate on advanced business processes with contract invoicing, services invoicing, and inventory forecasting |  |  |
| Integrate with EDI or cXML |  |  |
| Create catalogs |  |  |
| Archive tax invoices (in select countries) |  |  |
| Free, regardless of number of documents transacted |  |  |
| Transact via email |  |  |
| Ariba Pay Enabled |  |  |

## Enterprise Fee Calculator

* [Click Here](https://www.sap.com/products/business-network/suppliers/enterprise-account.html)