



Feature at a Glance

Support for Resending Multiple Purchase Orders and Receipts

CP-19875

Target GA: November 2023

Support for Resending Multiple Purchase Orders and Receipts

Description

- Purchase orders may be stuck in **Ordering or Cancelling** state due to various reasons while sending them from the SAP Ariba solution to SAP ERP or SAP Business Network.
- Receipts may also be stuck in the **sending or failed** state while sending them to SAP Business Network.
- This feature provides the ability for users to initiate resending multiple purchase orders and receipts that appear stuck in the SAP Ariba solution.

Customer Benefit

- These issues were previously managed by SAP Ariba support involving root cause analysis followed by the associated fix. With this feature customers can now initiate the resend directly.

User

- Buyer

Enablement model

- Customer configured

Applicable solutions:

- SAP Ariba Buying
- SAP Ariba Buying and Invoicing

Prerequisites, Restrictions, Cautions

Prerequisites

You must be assigned to the **Purchasing Approvable Resend** Administrator group to resend multiple stuck purchase orders and receipts.

Your administrator must enable the following parameters:

- To resend purchase orders, set the Set hours to enable resending of stuck purchase orders (Application.Purchasing.SetHoursToEnableResendingOfStuckPurchaseOrders)
- To resend receipts, set the Send receipts to SAP Business Network (Application.Receiving.SendReceiptsToAribaNetwork) and Set hours to enable resending of stuck receipts to SAP Business Network (Application.Purchasing.SetHoursToEnableResendingOfStuckReceiptsToSAPBusinessNetwork) parameter.
- Enable resending of multiple approvables (Application.Common.EnableResendingOfMultipleApprovables).

Prerequisites, Restrictions, Cautions

Restrictions

Before resending the purchase orders, ensure the following:

- The purchase orders do not exist on SAP Business Network, in any external ERP system, or on any other integration point. If the purchase orders already exist, a duplicate might be created for each order.
- The purchase orders are not manual orders.
- The purchase orders can be resent using SAP Integration Suite, managed gateway for spend management and SAP Business Network (when purchase orders are resent to SAP ERP) or SAP Business Network. The purchase orders cannot be resent using CSV files or web services.

Before resending receipts, ensure the following:

- Ensure receipts do not exist on SAP Business Network.

Feature details

- Users who belong to the **Purchasing Approvable Resend** administrator group can resend multiple stuck **purchase orders** and **receipts**.
- Use the **Manage -> Resend Approvable** option to initiate resending multiple **purchase orders** or **receipts**.
- Purchase orders that are in **Ordering or Cancelling** state exceeding the number of hours specified in Set hours to enable resending of stuck purchase orders are displayed. For example, if the parameter is set to 48, only the orders that are still in Ordering or Cancelling state 48 hours after being created, are displayed.
- Receipts that appear stuck in the sending or failed state while being sent to SAP Business Network exceeding the number of hours specified in Set hours to enable resending of stuck receipts to SAP Business Network are displayed. For example, if the parameter is set to 48, only the receipts that are still being sent or if the sending has failed, 48 hours after the receipt sending is initiated are displayed.

The screenshot displays the SAP 'Resend Approvables' interface. The 'Manage' menu is open, highlighting 'Resend Approvables'. The 'Approvable Type' is set to 'Receipt'. Search filters include Title, Receipt ID, Date Created, Order ID, Requester, and Supplier. Search results show 3 items with columns for Title, Receipt ID, Order ID, and Date Created.

Title	Receipt ID	Order ID	Date Created
Defect verification CP-24757	RC1732	PCO27	Fri, 26 May, 2023
Receipt bulk resend	RC1720	PO1643795643997	Wed, 24 May, 2023
TestTax_001	RC1573	PO1320897170301-VZ	Thu, 9 Mar, 2023

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