



Feature at a Glance

Relationship Rejection Alert(PAY-16231)

Target GA: Nov, 2023

Introducing: **Relationship Rejection Alert**

Feature Description

This feature allows suppliers to reject any trading relationships only after clearing all the outstanding dues.

Changes to Existing Functionality

Previously, suppliers could reject trading relationships that are not billed. This feature enables suppliers to reject any trading relationships only after payment of outstanding dues.

Audience:

Supplier

Enablement Model:

Automatically On

Applicable Solutions:

SAP Business Network

User Tasks



1. On the **Account Settings** page, click **Customer Relationships** > **Current Relationships**.

A screenshot of the SAP Business Network Enterprise Account interface. The top navigation bar includes 'SAP Business Network' and 'Enterprise Account'. Below it is a menu with 'Home', 'Enablement', 'Integration', 'Discovery', 'Workbench', 'Orders', 'Fulfillment', 'Invoices', 'Payments', 'Catalogs', and 'More'. A search bar is present with 'Orders and Releases', 'BillingTestBuyer01', 'Exact match', and 'Order number' selected. The main content area shows a dashboard with four cards: 'Orders to invoice' (0), 'Orders' (0), 'Rejected invoices' (0), and 'Remittances' (\$0.0 USD). Below the dashboard is a 'My widgets' section with 'BillingTestBuyer01', 'Customize', and 'Test widgets' buttons. A 'Settings' menu is open on the right side, listing various options under 'Account Settings', 'Customer Relationships', 'Users', 'Notifications', 'Account Hierarchy', 'Application Subscriptions', 'Account Registration', 'Account Type Change Log', 'Network Settings', 'Electronic Order Routing', and 'Electronic Invoice Routing'. The 'Settings' option is highlighted with a blue box and a yellow circle containing the number '1'. The user's profile information is visible at the top right of the settings menu, including 'fnSmithF InJohn' and 'BillingSupOpInNoWOWB@sap.com'. A 'Feedback' button is located at the bottom right of the settings menu.



User Tasks

2. In the **Current Customers** section, list of your current customers appears. Select the check-box of customers you want to reject trading relationships.

3. Click **Reject**

The screenshot shows the SAP Business Network interface. The top navigation bar includes 'SAP Business Network', 'Enterprise Account', and 'AW Options...'. The main content area is titled 'Account Settings' and contains a 'Close' button. Below this, there are tabs for 'Customer Relationships', 'Users', 'Notifications', 'Account Hierarchy', 'Application Subscriptions', 'Account Registration', 'API management', 'Account Type Change Log', and 'Account Deletion'. The 'Current Relationships' tab is active, showing options for 'Current Relationships' and 'Potential Relationships'. A section titled 'I prefer to receive relationship requests as follows:' has two radio buttons: 'Automatically accept all relationship requests' (selected) and 'Manually review all relationship requests'. An 'Update' button is below this section. At the bottom of this section, there are counts for 'Current (1)', 'Pending (0)', and 'Rejected (0)'. The 'Current Customers' section is expanded, showing a filter input field for 'Customers' with a '+' button, and 'Apply' and 'Reset' buttons. A red alert message states: 'Clear outstanding bills to reject any relationship.' Below this is a table with columns: 'Customer', 'Network ID', 'Relationship Type', 'Approved Date', 'Supplier Information Portal', 'Routing Type', and 'Actions'. The table contains one row for 'BillingTestBuyer01' with Network ID 'AN021000763709', Relationship Type 'Trading', and Approved Date '25 Aug 2023'. Below the table is a 'Reject' button, which is highlighted with a yellow circle and the number '3'. A callout box on the left contains the text: 'If there are outstanding bills, users are prompted with an alert to clear the dues.'

User Tasks



4. Clicking on outstanding bills will direct the user to “Open Bills” section

A screenshot of the SAP Business Network user interface. The top navigation bar includes the SAP logo, 'Business Network', and 'Enterprise Account'. A yellow notification box says 'Full Page Refresh: DirectAction (OK)'. The main content area is titled 'Subscriptions' and has a 'Close' button. Below this, there's a section for 'My Subscriptions' with a yellow circle containing the number '4' next to it. A horizontal menu contains icons for 'Subscriptions', 'Open Bills', 'Credits & Adjustments', 'Paid Bills', 'Dispute Cases', 'Address Data', 'Contacts', 'Credit Cards', and 'FAQ'. The 'Open Bills' icon is highlighted. Below the menu, the text 'List of Open Bills' is visible on the left, and 'Ariba, Inc. 0002212517 BillingSupOplnNoWOWB' is on the right.

Thank you.

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