

Feature at a Glance Recommended Alternatives for Non-Catalog Items GB-23280

Target GA: August 2023



Recommended alternatives for non-catalog items

Description

The non-catalog request page and line-item forms can now display a recommended items carousel.

As users enter the name of an item, the carousel updates recommendations dynamically using artificial intelligence and machine learning. This encourages users to buy catalog items from a contract or existing supplier relationship, managed by the Procurement team.

Customer benefit

- Guide user behavior when creating non-catalog items using historical search data relevant to their current request
- Reduce unnecessary non-catalog requisition approvals and spend

Parameter Guidance:

- If your requisition line-item forms are targeted to repeatable purchases that cannot be catalogued, you may elect to not enable the recommendations feature as the catalog items would not be suitable for your business process.
- If your requisition forms are less targeted but allow users to create a request for an item
 they cannot find, then the recommendations feature for the line item form is a good
 option to ensure that catalog items can be presented when relevant.
- It is recommended that the clickstream publish parameter is enabled for at least a month to ensure the captured data can drive relevant recommendations.

User

Buyer

Enablement model

Customer configured

Applicable solutions:

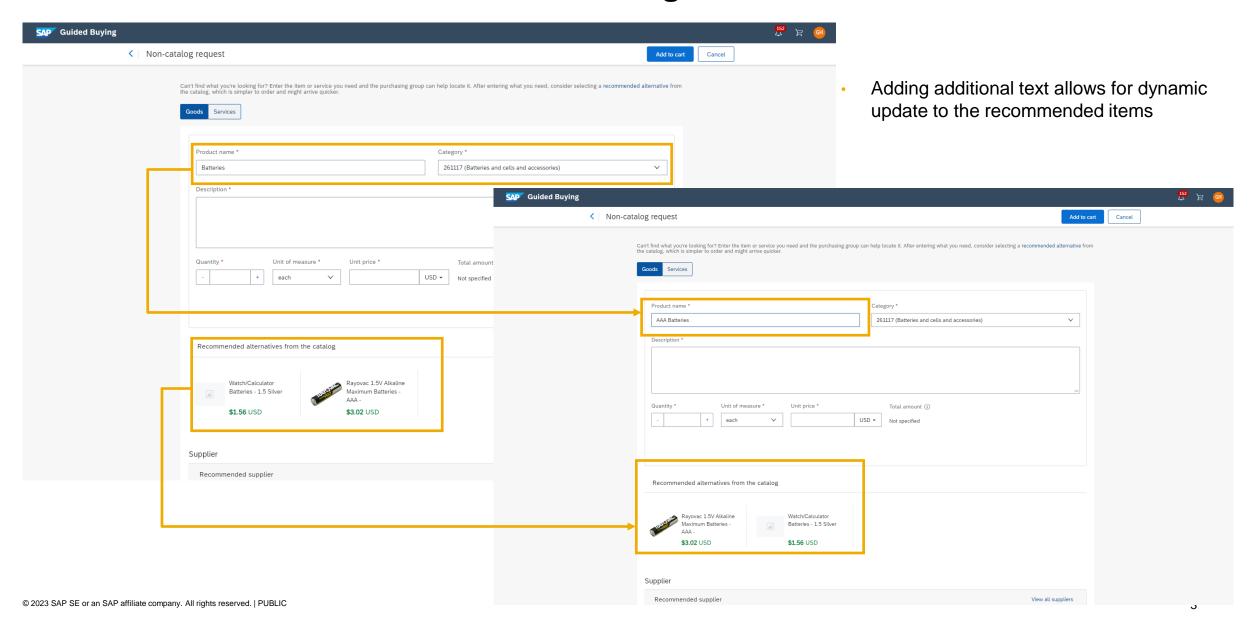
- SAP Ariba Buying
- SAP Ariba Buying and Invoicing

Prerequisites:

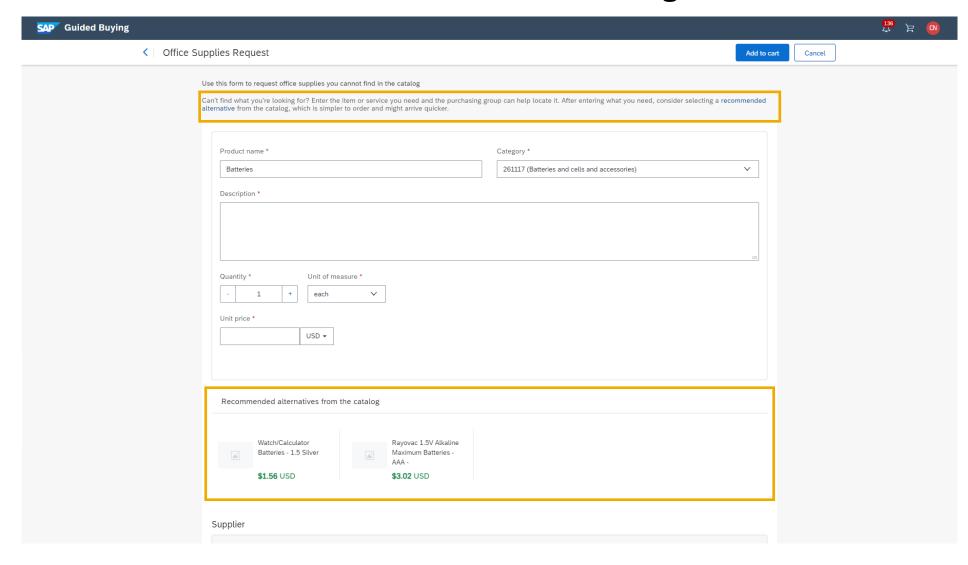
- Guided buying capability must be enabled
- Enable the guided buying parameter: PARAM_ENABLE_CLICKSTREAM_PUBLISH
- Set the guided buying parameter PARAM_ENABLE_RECOMMENDATIONS based on your requirements (comma separated values):
 - o HomePage
 - o ItemDetailsPage
 - NonCatalogPage
 - LineItemForm

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Requisition forms can also be configured to display recommendations based on user input

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