



Feature at a Glance

Recommended Alternatives for Non-Catalog Items GB-23280

Target GA: August 2023

Recommended alternatives for non-catalog items

Description

The non-catalog request page and line-item forms can now display a recommended items carousel.

As users enter the name of an item, the carousel updates recommendations dynamically using artificial intelligence and machine learning. This encourages users to buy catalog items from a contract or existing supplier relationship, managed by the Procurement team.

Customer benefit

- Guide user behavior when creating non-catalog items using historical search data relevant to their current request
- Reduce unnecessary non-catalog requisition approvals and spend

Parameter Guidance:

- If your requisition line-item forms are targeted to repeatable purchases that cannot be catalogued, you may elect to not enable the recommendations feature as the catalog items would not be suitable for your business process.
- If your requisition forms are less targeted but allow users to create a request for an item they cannot find, then the recommendations feature for the line item form is a good option to ensure that catalog items can be presented when relevant.
- It is recommended that the clickstream publish parameter is enabled for at least a month to ensure the captured data can drive relevant recommendations.

User

- Buyer

Enablement model

- Customer configured

Applicable solutions:

- SAP Ariba Buying
- SAP Ariba Buying and Invoicing

Prerequisites:

- Guided buying capability must be enabled
- Enable the guided buying parameter: PARAM_ENABLE_CLICKSTREAM_PUBLISH
- Set the guided buying parameter PARAM_ENABLE_RECOMMENDATIONS based on your requirements (comma separated values):
 - HomePage
 - ItemDetailsPage
 - NonCatalogPage
 - LineItemForm

Recommended alternatives for non-catalog items

SAP Guided Buying

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Non-catalog request

Add to cart Cancel

Can't find what you're looking for? Enter the item or service you need and the purchasing group can help locate it. After entering what you need, consider selecting a recommended alternative from the catalog, which is simpler to order and might arrive quicker.

Goods Services

Product name * Batteries Category * 261117 (Batteries and cells and accessories)

Description *

Quantity * Unit of measure * Unit price * Total amount

- each USD Not specified

Recommended alternatives from the catalog

Watch/Calculator Batteries - 1.5 Silver \$1.56 USD	Rayovac 1.5V Alkaline Maximum Batteries - AAA - \$3.02 USD
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Supplier

Recommended supplier

- Adding additional text allows for dynamic update to the recommended items

SAP Guided Buying

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Non-catalog request

Add to cart Cancel

Can't find what you're looking for? Enter the item or service you need and the purchasing group can help locate it. After entering what you need, consider selecting a recommended alternative from the catalog, which is simpler to order and might arrive quicker.

Goods Services

Product name * AAA Batteries Category * 261117 (Batteries and cells and accessories)

Description *

Quantity * Unit of measure * Unit price * Total amount ⓘ

- each USD Not specified

Recommended alternatives from the catalog

Rayovac 1.5V Alkaline Maximum Batteries - AAA - \$3.02 USD	Watch/Calculator Batteries - 1.5 Silver \$1.56 USD
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Supplier

Recommended supplier [View all suppliers](#)

Recommended alternatives for non-catalog items

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< | Office Supplies Request Add to cart Cancel

Use this form to request office supplies you cannot find in the catalog

Can't find what you're looking for? Enter the item or service you need and the purchasing group can help locate it. After entering what you need, consider selecting a recommended alternative from the catalog, which is simpler to order and might arrive quicker.

Product name * Category *

Description *

Quantity * Unit of measure *

Unit price *

Recommended alternatives from the catalog

 Watch/Calculator Batteries - 1.5 Silver \$1.56 USD	 Rayovac 1.5V Alkaline Maximum Batteries - AAA - \$3.02 USD
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Supplier

- Requisition forms can also be configured to display recommendations based on user input

Thank you.



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