



Supply Chain Transformation

Orientation for UHN Suppliers

SAP Business Network

Welcome



Lili Chen

Host & UHN Supply Chain Project Director



Hugh Amiel

Director, UHN Procurement

Purpose and Agenda

Purpose | To inform suppliers about UHN's Supply Chain and SAP Transformation program and explain the benefits of joining the SAP Business Network.

1. Welcome
2. UHN's Transformation Program
3. The SAP Business Network
4. Registration Process
5. Questions & Answers
6. Next Steps

A Message from our Executive Vice President & Chief Financial Officer



Darlene Dasent

UHN Executive Vice President &
Chief Financial Officer

UHN SAP & Supply Chain Transformation



Our Partnership

Your business contributes to the success of UHN



★ Toronto General Hospital (TGH) ranked in the **top 5** of the **world's best hospitals** in 2023 for the 4th year in a row

★ UHN ranked **#1** on the 2022 list of **Canada's Top 40 research** hospitals

SAP Business Network

UHN is using SAP's Business Network to digitalize the way we work with our suppliers.

The SAP Business Network is a collaboration platform that facilitates transactions between buyers and suppliers.

Global Digitalization

- Greater tracking and visibility integration across procure to pay business functions
- Real-time transactions
- Invoice automation
- Streamlined and digitized workflows

Accuracy and Centralization of Data

- Feel confident all order information is complete and accurate

Stronger Partnership with UHN

- Support UHN's digitalization strategy to deliver better healthcare outcomes to patients

How we will work in the Network



https://www.youtube.com/watch?v=j_5zM33Jx6c

How we will use the SAP Business Network



- Purchase orders
- Order Confirmations (optional)
- Ship Notices (optional)
- Service Entry Sheets
- Invoices
- Goods Receipts
- Remittance Advice

There are 2 Ways of Joining the SAP Business Network

Standard Account

- Fast, free way to automate customer transactions
- No document related fees or transaction limits
- Receive and respond to POs with electronic documents (e.g. Order Confirmations, Ship Notices, Service Sheets, or Invoices)
- Easy to upgrade if you want more advanced features

Enterprise Account

- Option to automate specific processes with machine-to-machine integration
- Priority support, enablement, and educational training courses
- Sales and transaction reporting
- Invoice Archiving

Standard & Enterprise Account Features

A STANDARD ACCOUNT

PORTAL USAGE

Process Impact	<ul style="list-style-type: none"> ✓ Manual Process ✓ Supplier Mobile App
Orders and Invoices	<ul style="list-style-type: none"> ✓ Respond to emailed orders using order confirmations, invoices, etc.
Transacting Methods	<ul style="list-style-type: none"> ✓ PO Flip ✓ Mobile App ✓ Catalog (self-service only)
Legal Archive	
Reporting	
Support	<ul style="list-style-type: none"> ✓ Help Center
Cost	Free

B ENTERPRISE ACCOUNT

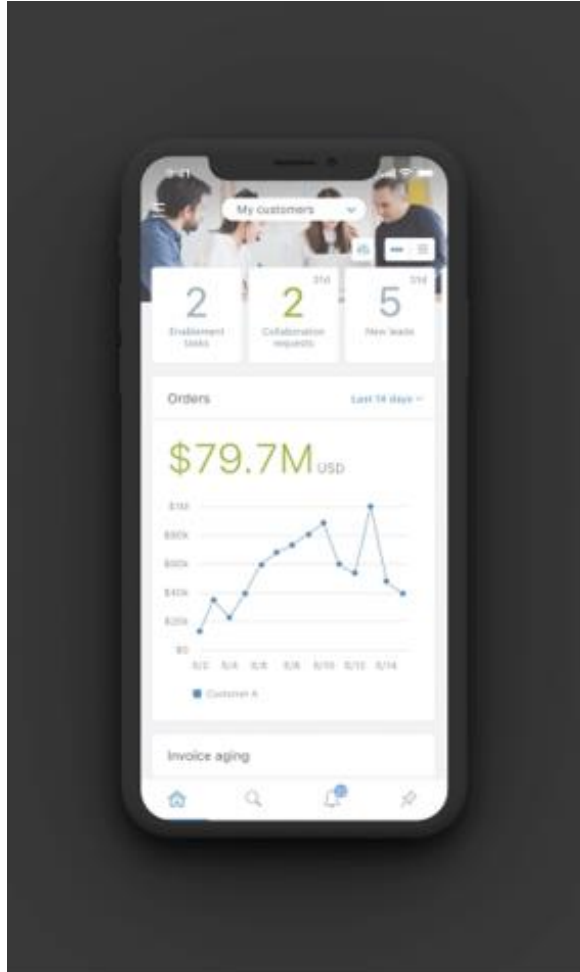
PORTAL USAGE

<ul style="list-style-type: none"> ✓ Manual Process ✓ Supplier Mobile App
<ul style="list-style-type: none"> ✓ Leverage a central inbox/outbox to receive and manage orders and invoices all on Ariba Network.
<ul style="list-style-type: none"> ✓ PO Flip ✓ Mobile App ✓ Catalog Enablement
<ul style="list-style-type: none"> ✓ Long-term invoice archiving for global compliance
<ul style="list-style-type: none"> ✓ Get reports to track transactions and sales activities
<ul style="list-style-type: none"> ✓ Help Center, phone, chat, and webform
Transaction/ Subscription Fees based on usage

INTEGRATION

<ul style="list-style-type: none"> ✓ Semi-Automated to Fully-Automated Process
<ul style="list-style-type: none"> ✓ Seamless and touchless customer orders and invoices.
<ul style="list-style-type: none"> ✓ CSV Upload or PDF Invoicing (semi-automated) ✓ SAP Ariba Cloud Integration Gateway ✓ Catalog Enablement
<ul style="list-style-type: none"> ✓ Long-term invoice archiving for global compliance
<ul style="list-style-type: none"> ✓ Get reports to track transactions and sales activities
<ul style="list-style-type: none"> ✓ Help Center, phone, chat, and webform
Transaction/ Subscription Fees starting at Silver Level based on usage + internal resource cost

Supplier Mobile App



STAY UP-TO-DATE

SAP Business Network Supplier mobile app helps suppliers take their business on-the-go. Regardless of the account type, suppliers can stay connected with their customers on their iPhone or Android devices.

Key mobile app features

- Get real-time notifications
- Create documents on-the-go
- Find documents fast
- Improve invoice visibility

With quick and easy biometric login and availability in over 24 languages, the mobile app is the best way to be more responsive and better informed.

[LEARN MORE](#)

[App Store](#)



[Google Play](#)



SAP Business Network Fees

THE BEST RUN 

https://sapvideoa35699dc5.hana.ondemand.com/?entry_id=1_ye0m9fp4

Joining the Network

UHN will send the survey from:
aribasupplierenablement@uhn.ca

SAP will send Trading Relationship Request from:
ordersender-prod@ansmtp.ariba.com



Support

#	Support Type	Support Type	When to Use
1	SAP Customer Support	Personal support	Contact the SAP Customer Support for: <ul style="list-style-type: none"> ▪ User and admin role changes ▪ Password resets ▪ How to contact customer support
2	SAP Enablement Help Desk (Enterprise Accounts only)	Personal support	If you have selected an Enterprise Account, the SAP Enablement Help Desk will support you with the following: <ul style="list-style-type: none"> ▪ TRR acceptance & account creation ▪ Account configuration assistance ▪ Assistance creating first document
3	UHN Supplier Information Portal	On-line (self-service)	Use the Supplier Information Portal to get general information about UHN's transformation and the SAP Business Network.
4	UHN Supplier Enablement Team	On-line	If you have any questions regarding UHN's SAP and Supply Chain Transformation Contact: aribasupplierenablement@uhn.ca

Immediate Next Steps



Complete the UHN
Supplier Survey

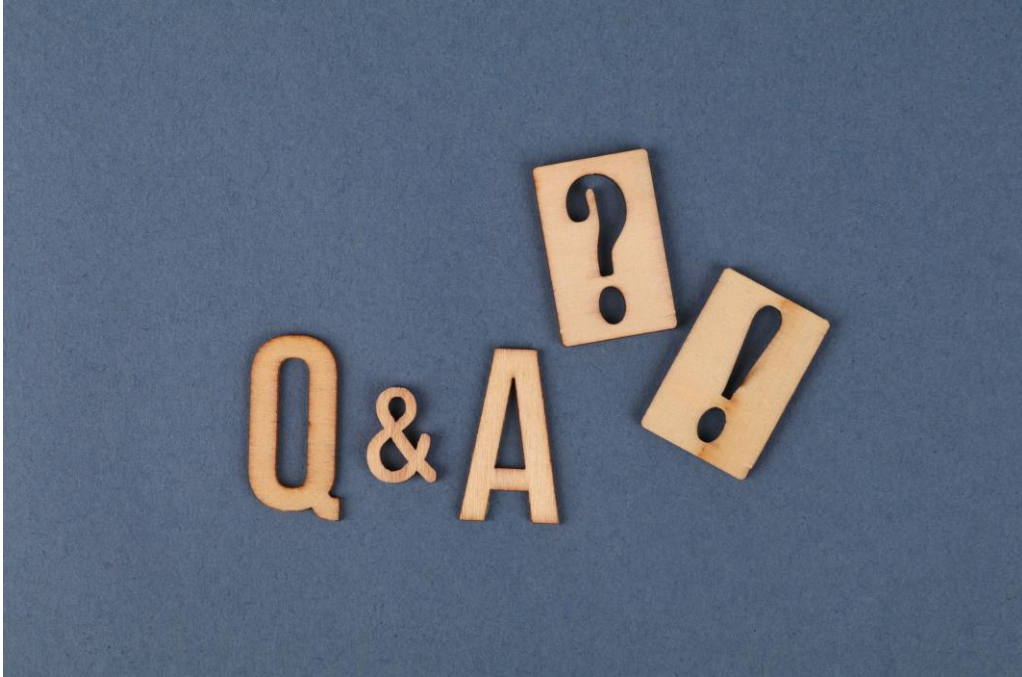


Accept the SAP Trading Relationship



Create Account or Login

ordersender-prod@ansmtp.ariba.com



Lili Chen
Host & UHN Supply Chain Project Director



Hugh Amiel
Director, UHN Procurement



Taylor Clark, PMP
SAP Business Network Deployment Lead

Summary



- UHN is switching over to the SAP Business Network (Ariba)
- We look forward to transacting with you on the SAP Business Network
- Please fill out the UHN survey that will be sent to you after this summit
- Thank you for attending



Thank You for
Joining Us Today