



Ariba Network Service Order Guide





© 2023 SAP Ariba. All rights reserved.



Introduction

• The purpose of this document is to provide the information suppliers need to effectively transact with Hindustan Zinc Limited via the Ariba Network. This document provides step by step instructions, procedures and hints to facilitate a smooth flow of procurement between Hindustan Zinc Limited and supplier.

• URL for ARIBA – https://hzl.supplier.ariba.com



Purchase Order

- The Purchase Order (PO) is the source document for the order and all subsequent documents are created from it.
- A PO is a commercial document issued by a buyer to a seller, indicating types, quantities, and agreed prices for products or services the seller will provide to the buyer.
 Receiving an Order from your buyer constitutes an offer to buy products or services
- Any field with an * is a mandatory field and a value is required to be entered



4

Sourcing Home

Respond to requests for aportations, participate in online sourcing events and submit sales proposals. Your Artica Commerce Cloud profile enables buyers to easily identify you as a primetal traching partner and insteyou to participate in a sourcing event possent by Artica Sourcing.

Visu can introducely perform administrative and configuration tasks such as creating users and completing your company profile. Access to the seller-facing capabilities of Avilia Sourcing will be music available when a buying organization has indeed you're a searcing event.

To learn how to participate in country events, click here to view the documentation.

Next Steps

- Baves and enhance page Arilia Could Pagilia
- · Update your siter preferences.
- · Link your assisting account if instead by a loading partner
- · Create Loar accounts for employees requiring access

No Buyer Relationships7

Go in Ariba Discovery to discover new sourcing relationships

Categories in your profile have find over: \$245.02.158 in business over the liest 12 months.

Princip Deserver Security Diseases News of Sec.

E 2012 SAP SE or at SAP offices company to type moreout











RUPUMENT	STANDARD ACCOUNT Your current account	ENTERPRISE ACCOUNT	
	 Respond to ensailed orders using features that your customer requests, like order confirmations, ship notices and involces 	 Skip the emails. Get and manage orders and invoices all on Ariba Network. 	
	 Check invoice status and create non-PO invoices. If supported by your customer 	 Use CSV optoads to manage large documents. 	
ti Cang	 Publish catalogs that detail your products and services * 	 Publish catalogs that detail your products and services 	
40 integration		 Integrate with your backend systems through CXML or EDI 	
CI Legal Archive		 Access to long-term invoice archiving (regional restrictions apply) 	
(3 Reporting		 Get reports to track transactions and sales activities 	
5 Support	Help Center	 Help Center, phone, chat, and web form 	
S. Fam	Free	Based on usage	
	"Standard account users will self-enable catalogs, in self-service.	elp center content and documentation is evaluable for	
SELUNG	By the way, you can use	e these with any account.	
+ Ariba Discovery	Join out business matchmaking s	ervice to get high quality sales leads. Fees	

© 2023 SAP Ariba. All rights reserved.

J Attract potential customers with your profile and get invited to auctions and

6













General Information-Order Fulfillment Status Levels

- > The Inbox (Orders and Releases) displays all Purchase Orders sent from Hindustan Zinc Limited. Status levels indicate where in the process a Purchase Order is in.
- > Only Hindustan Zinc Limited can adjust a Purchase Order, supplier to contact their Hindustan Zinc Limited requestor where there are errors on a Purchase Order and Hindustan Zinc Limited can either obsoleted and send a changed Purchase Order or cancel a Purchase Order a send a new purchase order with a different Purchase Order Number
- Partial status remains until all items on the Purchase Order have been confirmed, this includes Backordered items that have arrived and can be confirmed for delivery to Hindustan Zinc Limited.
- Items that have been fully confirmed cannot be reconfirmed and will need to be removed from the Order Confirmation, however sub quantities, for example on backordered items can be confirmed.
- > The status will remain as Partially Confirmed until all items on the purchase order have been provided to Hindustan Zinc Limited.
- > A partially shipped status will remain until all items have been shipped, any item or sub quantity that has been updated to a shipped status cannot be updated again, and the line will need to be removed where full quantities of items have been shipped, remember suppliers can update remaining quantities.
- If goods are not fully confirmed or shipped the status will remain with "partially" preceding confirmation or shipped, this cannot be adjusted and where line items have been rejected and will not be shipped, a Purchase Order will remain in a partially confirmed status until the next process has been completed
- > The status of a Purchase Order changes as suppliers work through the entire fulfillment process based on the information contained within the Original Purchase Order





Table-Order Fulfillment Status Levels

Status Level	Definition
Unconfirmed	Initial State. The supplier has not updated the order status
Supplier Canceled	The supplier has cancelled the order and nothing will be shipped. A cancelled order cannot be updated further
Obsoleted	A Purchase Order has been changed and the previous Purchase Order has been cancelled
Rejected	The supplier has rejected the entire Purchase Order
Confirmed	The supplier has confirmed that the good on the Purchase Order requested by Hindustan Zinc Limited, can either be fully or partially delivered
Backordered	The supplier has backordered all line items and will ship when they are available
Replaced	The supplier replaced all items in the Purchase Order with different items
Shipped	The supplier has shipped the goods
New	An new Purchase Order has been received from Hindustan Zinc Limited
Changed	A Purchase Order with a change has been received from Hindustan Zinc Limited
Partially (confirmed or shipped)	Only part of the items requested by Hindustan Zinc Limited have been either confirmed or shipped.





Routing Status

The routing status identifies the journey of documents (order confirmation, ship notices & invoices) through the Ariba Network between Hindustan Zinc Limited and the Supplier.

Status Level	Definition
Queued	The Ariba Network has received the order but no further action has been taken
Sent	Ariba Network sent the order
Acknowledged	The order has been received via the Ariba Network
Paid	The Invoice has been paid by Hindustan Zinc Limited
Failed	There has been a problem routing the order
Rejected	The document sent via the Ariba Network to Hindustan Zinc Limited has been rejected. A rejected document does not meet the Buyer Transaction Rules





Unit of Measure

The Units of Measure (UOM) provide suppliers with the information about the required materials or Services requested by Hindustan Zinc Limited. When entering or selecting a UOM, it must be Upper Case (capitals), for example, hours must be HRS not hrs. See the list of the Hindustan Zinc Limited authorised UOM's.

Code	Name
11	Fixed Rate
A9	Rate
DAY	Day
EA	Each
HUR	Hour
IE	Person
LH	Labour Hour
MIN	Minute
MON	Month
OT	Overtime hour
RH	Running or operating hour



Service Order

- The Service Order (PO) is the source document for the order and all subsequent documents are created from the PO.
- A PO is a commercial document issued by a buyer to a seller, indicating types, quantities, and agreed prices for products or services the seller will provide to the buyer.
 Receiving an Order from your buyer constitutes an offer to buy products or services.
- Any field with an * is a mandatory field and a value is required to be entered





Open the Purchase Order

- 1. Click **Inbox** tab on the **Home** page. The **Orders and Releases** page is displayed.
- 2. Click the **Order Number** to open the order. The Purchase Order details page will be displayed.

I	Ariba Supply Chain Collaborat	Company Settings ▼ ▼					
	HOME INBOX OUALITY PLA MESSAGES	ANNING CATALOGS	REPORTS UPLOAD/DOWNLOAD	CSV Documents ▼	Create v		
	Orders and Releases V All Customers	✓ Add more	Order Number	Q	Guide Trends Refresh		

Order	s and R	eleases									
Ord	ers and Re	leases Items to Confirm	Items to Ship	Return Items							
► Se	earch Fil	ters									
Orde	ers and F	Releases (30)							Pa	ge 1	✓ ≫ ■
	Туре	Order Number	Ver	Customer	Amount	Date ↓	Order Status	Settlement	Amount Invoiced	Revision	Actions
\bigcirc	Order	4100097534-poster100 quanity2	2 0	Hindustan Zinc Limited - TEST	40.00 INR	26 Sep 2018	New	Invoice	0.00 INR	Original	Actions •
\bigcirc	Order	4100097534-poster100 quanity	0	Hindustan Zinc Limited - TEST	40.00 INR	26 Sep 2018	New	Invoice	0.00 INR	Original	Actions •
	Order	5100023759	0	Hindustan Zinc Limited - TEST	801,780.00 INR	26 Sep 2018	New	Invoice	0.00 INR	Original	Actions -
\bigcirc	Order	5100023759	0	Hindustan Zinc Limited - TEST	801,780.00 INR	24 Sep 2018	New	Invoice	0.00 INR	Original	Actions •





View Service Purchase Order Details

The S Heade	ervice Purchase Order er displays the:	Purchase Order: 5100023759	Done
	1 3	Create Order Confirmation 🔻 Screate Service Sheet Create Invoice 🔹 Create Quality Notification Hide Print 🗉 Download PDF Export cXML Download CSV Resend	
1)	Service Purchase Order Number	Order Detail Order History	
2)	Order History	HINDUSTAN ZINC LIMITED	
3)	Purchase Order Status (Status will change as the order is actioned)	From: To: Hindustan Zinc Limited Yashad Bhawan Udaipur 20 313004 India	Purchase Order New) 5100023759 Amount: 801,780.00 INR
4)	Routing Status	Payment Terms 1 5	Routing Status: Sent
5)	Payment Terms	Due within 30 Days	Effective Date: 23 Sep 2018 Expiration Date: 31 Oct 2018
6)	Comments	Comments 1.Contract Price : 2.Liquidity Damage : The Liquidated Damage/Penalty is not applicable.0 View more »	
7)	Contact Information	Contact Information Supplier Address	
8)	Ship To, Bill To and	Ship All Items To Bill To Deliver To	
	Deliver To details.	ZAWAR MINES-313901 Hindustan Zinc Limited	
3. So Se	croll down to Line Items ection	DIST. UDAIPUR(Rajasthan) Udaipur 20 313901 Udaipur India India Ship To Code: 3200 Phone: Phone: + () 0294-2723418/2726237 Fax: Fax: + () 0294 2726241/2726243 GST ID: 08AACCS6638K1ZX	
		Line Items 3	





View Purchase Order Details – Line Item Level

- 9) Click **Details** or **Show Item Details** to see further Line Level details.
- 10) Click **Done** to return to the **Inbox**.

Line Items												9 Show Item Details
Line #	Part #	Customer Part #	٦	Туре	Return	Revision Level	Qty (Unit)	Need By	Price	Subtotal	Tax	Customer Location
▼ 00010		4) :	Service				30 Apr 2019		801,770.00 INR	144,318.00 INR	Details
Description: Canteen Management												
00010.10		5001050060	ç	Service			10.000 (NO)		7.00 INR	70.00 INR	2.00 INR	Details
Description: SPLY T	ΈA						10.000 (NO)		8.00 INR	80.00 INR	0.00 INR	Details
Description: SERV	MILK TO	DIFF DEPT/OFFICE/SPOT	IS ETC				· /					
Order submitted on: Tuesday 25 Sep 2018 12:12 AM GMT+05:30 Received by Ariba Network on: Wednesday 26 Sep 2018 12:18 PM GMT+05:30 This Purchase Order was sent by Hindustan Zinc Limited - TEST AN01052224886-T and delivered by Ariba Network.										Service Sheet Re	Sub-total: 801,780.00 INR Est. Total Tax: 2.00 INR Est. Grand Total: 801,782.00 INR	
Create Order Confirmation	•	S Create Service Sheet		Create In	voice 🔻	Create Quality	Notification	Hide Print -	Download PE)F Export cX	ML Download CS	V Resend
												Done





Order History

Use **Order History** to identify:

- Who created a document
- What occurred with the document
- The date and time stamps of the various processes that have affected a document
- Line Item level information

Purchase Or	rder: 5100023	3759									Done		
Order Detail	Order History												
	Purchase Order: 510 Order Status: Ne Submitted On: 25	00023759 w Sep 2018 12:12	2:14 AM GMT+05:30		From Customer: Hindustan Zinc Limited - TEST Routing Status: Sent								
History													
Status Comments						Changed By				Date and Time			
	The order was qu	ueued.				Propogation	Processor-128	422057	26 Sep 2018 12:18:27 PM				
	Email order was	sent to anamika	.vajpayee@sap.com.			ANPODispa	tcher-1285000	26 Sep 2018 12:18:36 PM					
Sent	Email order was	sent to anamika	.vajpayee@sap.com.			OrderDispatcher - Email 26 Sep 2018 12:18:36 PM					8:36 PM		
Line Items													
Line #		Part #	Customer Part #		Revision Level	Qty (Unit)	Need By	Price	Subtotal	Тах	Customer Locat		
▼ 000	010			*			30 Apr 2019		801,770.00 INR	144,318.00 INR			
Des	cription: Canteen M	lanagement											
	00010.10		5001050060			10.000 (NO)		7.00 INR	70.00 INR	2.00 INR			
Des	cription: SPLY T	ΈA											
	00010.20		5001050180			10.000		8.00	80.00 INR	0.00 INR			



Order Confirmation

- When a new order is received into Ariba, you will be required to create an Order Confirmation
- There are 3 types of Order Confirmation; a Confirmation can be created to either confirm, update or reject the order:
 - 1) **Confirm Entire Order**: used to confirm all line item details of the order.
 - 2) Update Line Item: please use Confirm Entire Order or Reject Entire Order.
 - 3) Reject Entire Order: used to reject the order if it cannot be fulfilled.

Note - Reject Entire Order is not applicable for HZL





Begin the Confirm Entire Order

- 1. Click **Inbox** tab on the **Home** page. The **Orders and Releases** page is displayed.
- 2. Click the **Order Number** to open the order. The Purchase Order details page is displayed.
- 3. View the Purchase Order.
- 4. Click Create Order Confirmation. The drop down displays:
 - Confirm Entire
 Order
 - Update Line Items
- 5. Select appropriate option. The Order Confirmation screen is displayed.

HOME	INBO		PLANNING	CATALOGS	REPORTS	UPLOAD/DOWNLOAD	MESSAGES	3		CSV Documents ▼	Crea	ate 🔻
Orders and	d Releases	Extended Collaboration	Time & Expense	Sheets Earl	ly Payments	Scheduled Payments	Remittances	Morev				
Orders	and Re	eleases										
Orde	ers and Rele	eases Items to Confirm	Items to Ship	Return Items								
► Se	arch Filt	ers										
Orde	rs and R	eleases (30)								Pa	ge 1	~ » m
	Туре	Order Number	Ver	Customer		Amount	Date ↓	Order Status	Settlement	Amount Invoiced	Revision	Actions
	Order	4100097534-poster100 quanity2	0	Hindustan Zinc Li	imited - TEST	40.00 INR	26 Sep 2018	New	Invoice	0.00 INR	Original	Actions v
	Order	4100097534-poster100 quanity	0	Hindustan Zinc L	imited - TEST	40.00 INR	26 Sep 2018	New	Invoice	0.00 INR	Original	Actions v
	Order	5100023759	0	Hindustan Zinc L	imited - TEST	801,780.00 INR	26 Sep 2018	New	Invoice	0.00 INR	Original	Actions •
\bigcirc	Order	5100023759	0	Hindustan Zinc L	imited - TEST	801,780.00 INR	24 Sep 2018	New	Invoice	0.00 INR	Original	Actions -







Order Confirmation – Confirm Entire Order - Header Level

6. Enter Confirmation #	Confirming PO	Exit	lext
 7. Enter Est. Completion Date Note: There are a number of other fields available: 1. Supplier Reference 2. Add Est Tax Cost where it is not already included within the trading terms 	1 Confirm Entire Order 2 Review Order Confirmation	Order Confirmation Header * Indicates required Confirmation # Associated Purchase Order # 5100023759 Customer: Hindustan Zinc Limited - TEST Ariguitan Ariguitan Confirmation 4 TEST Ariguitan Confirmation4 TEST A	9 d field
 you have with Hindustan Zinc Limited 3. Comments can be entered if necessary. 8. Scroll down to Line Items. Review the line items. 		SHIPPING AND TAX INFORMATION Est. Completion Date:* Est. Tax Cost Comments:	
 Click Next. The Review Order Confirmation page is displayed. 	8	Line Items Line # Part # Customer Part # Revision Level Qty (Unit) Need By Unit Price Subtotal Tax Customer Local ▼ 00010 30 Apr 2019 144,318.00 INR 144,318.00 INR </th <th>ation</th>	ation



10. C O di

Note: to Co



Exit

Customer Location

Submit

Finalise the Order Confirmation

Click Submit . The Purchase Order details page is	Confirming PO								Prev	rious Sut
displayed.	1 Confirm Entire Order	Confirmation U	pdate							
e: Order Status has changed confirmed.	2 Review Order Confirmation	Confirmation #: Supplier Reference:	5100023759OC							
		Line Items								
		Line #	Part #	Customer Part #	Revision Level	Qty (Unit)	Need By	Unit Price	Subtotal	Tax
		▼ 00010					30 Apr 2019			144,318.00 INR
		Description:	Canteen Manageme	nt						
Purchase Order (Confirmed)			Schedule	Lines						
5100023759			Current O	rder Status:						
Amount: 801,780.00 INR			Confirm	ed With New Date (Esti	mated Completion Dat	ie: 12 Oct 2018)				
		0	0010.10	5001050060		10.000 (NO)		7.00 INR	70.00 INR	2.00 INR
		Description:	SPLY TEA							
		0	0010.20	5001050180		10.000 (NO)		8.00 INR	80.00 INR	0.00 INR
		Description:	SERV MILK TO DIFF	DEPT/OFFICE/SPOTS	ETC					





Order Confirmation – Update Line Items

 Click the Create Order Confirmation. Select Update Line Items. The Update Item Status page will be displayed. You can enter the 	Purchase Orde	nfirmation V der s er					
Confirmation #.	Confirming PO					Exit	Next
	1 Update Item Status 2 Review Confirmation	Order Confirmation Heat Confirmation #: Associated Purchase Order #: Customer: Supplier Reference:	ader 5100023759 Hindustan Zinc Limited - TEST	A Hindustan Zinc Limited - TEST requires that you fully conservice sheets, or invoices. If you change or reject a line iter	nfirm line items before you can add them to ship n m, it cannot be added to another document.	* Indical	tes required field
		SHIPPING AND TAX INFORMAT	ION	line item level			
		Est. Completion Date: Comments:		Est. Tax Cost:			





Order Confirmation – Update Line Items

Line Items 4. Scroll down to the Line Items section. Line # Part # Customer Part # Revision Level Qty (Unit) Need By Unit Price Subtotal Тах Customer Location ▼ 00010 30 Apr 2019 144,318.00 INR 5. Click Confirm. Canteen Management Description: 6. You can also click Reject Schedule Lines and specify a reason. 5 Unconfirm 7. You can also click 6 Confirm **Unconfirm** to revert your decision. Repeat for all Line Reject - Please specify a reason: Items. Confirm Based on Schedule Lines 8. Click Next. 00010.10 5001050060 10.000 (NO) 7.00 INR 70.00 INR 2.00 INR Description: SPLY TEA 00010.20 10.000 (NO) 5001050180 8.00 INR 80.00 INR 0.00 INR Description: SERV MILK TO DIFF DEPT/OFFICE/SPOTS ETC Confirm All Exit Next





Order Confirmation – Update Line Items

9. Click Submit. The Purchase Order details page is displayed.

Note: Order Status has changed to **Partially Confirmed**.

Confirming PO									Previous	Submi	t Exit
1 Update Item Status				Confii Supplier R	mation #: 510002 eference:	23759OC				9	
2 Review	Line Items										
Confirmation	Line #	Part #	Customer Part #	Revision Level	Qty (Unit)	Need By	Unit Price	Subtotal		Тах	Customer Location
	▼ 00010					30 Apr 2019			144,318.00	INR	
	Description: Canteen	Managemen	t								
		Schedule	Lines								
		Current Or	der Status:								
		1.000 Co	onfirmed As Is (Estimate	d Completion Date: 30	Apr 2019)						
	00010.10		5001050060		10.000 (NO)		7.00 INR	70.00 INR	2.00	INR	
	Description: SPLY TE	ĒA									
	00010.20		5001050180		10.000 (NO)		8.00 INR	80.00 INR	0.00	INR	
	Description: SERV M	IILK TO DIFF	DEPT/OFFICE/SPOTS	ETC							





Create Invoice

Once a service has been carried out the invoicing process can be done

Note: Service Sheets are auto generated..

Step 1: Receive and confirm Service Order

Step 2: Provide service

Step 3: Service Sheet is auto generated.

Step 4: Manually create Invoice in the Ariba Network

















- 5. Attachments are mandatory. Click **Add to Header**.
- 6. Select Attachments
- 7. Attach approved attendance sheets or any supporting documents pertaining to this service invoice by browsing for the file and clicking Add Attachment. Scroll down to Line Items

 Invoice Header 		* Indicates requires Add to Header
		Additional Keierence Documents and Dates
Summary		Comment
Purchase Order: 5100023759	Subtotal: 10.00 INR	Attachment
Invoice #:* 5100023759	Total Gross Amount: 10.00 INR	







8.

9.

10.

11.0

You can edit the Quantity .	Line	Items				1 Line Iten	ns, 1 Included,	0 Previously Fully In	nvoiced
Enter the Service Start Date and Service End Date .	Insert	Line Item Options Tax Category:		→ Discount				Add to Included Lir	ines
Click Update to update the Subtotal.		No. Include	Type Part #	Description	Customer Part #	Quantity Unit	Unit Price	Subtotal	
Click Next .	•	00020		O & M Guest House (Fixed Cost)					
		00020.10	SERVICE	O&M GUEST HOUSE	5005020050	10	1.00 INR	10.00 INR	
		Unit Co	inversion: 1		Description:	1			
	91	Service Period Service S	tart Date:*		Service End Date:	* Domovo	Ē		
	Ļ	Classification Domain: HSN	SAC	Code: 996333		I CEITOVE			
			,		6			(1	6
					U	pdate S	ave	Exit	ext
	1								





				(13)
12. Review the information.	Create Invoice Confirm and submit this document. It will be electronically signed according to the co If you want your invoices to be stored in the Ariba long term document archiving, you	ountries of origin and destination of invoice. The document' u can subscribe to an archiving service. Note that you will a	Previous 's originating country is:India. The docum Iso be able to archive old invoices once y	Save Submit Exit Text Exit Text Submit Submit Exit Text Submit Su
13. Click Submit.	Bill Of Supply			
14. Click Exit . Note : The status is displayed accordingly.	Invoice Number: 5100023759 Invoice Date: Wednesday 3 Oct 2018 11:05 Af Original Purchase Order: 5100023759	M GMT+05:30	Subtotal : Total Tax : Total Gross Amount : Total Net Amount : Amount Due :	10.00 INR 0.00 INR 10.00 INR 10.00 INR 10.00 INR
	Invoice 5100023759 has been submitted. • Print a copy of the invoice Exit invoice creation.	Purchase Order (Partially Invoiced) 5100023759 Amount: 801,780.00 INR		



Support

Support Type	Description
Help Centre For all your support needs	Types of Support available: 1. User Community 2. Ask questions or view documentation 3. Email/Live Chat 4. Request a call back
Supplier Information Portal (Location of Training Guide/s and Video/s)	 On the Home screen Click on Company Settings Click on Customer Relationships Click on Supplier Information Portal
Ariba Network Training Request	E: <u>HZLenablement@ariba.com</u>