

2305 Release Feature Overview and Q&A – SAP Business Network

Jim Cameron 11 May 2023

PUBLIC



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Agenda

On24 Platform Meeting Logistics

General Information for 2305 Release

Key Feature Discussions

- General items
- Supply Chain
- Network Procurement

Reminders

Logistics

During the session, access the following for:

- Questions & Answers
 - Type in question, click Submit



- Resources
 - To view links to Readiness portal, online Help, webcast FAQs, and product roadmaps



- Media Player
 - If not already visible when the speaker starts video playback, click the Media Player button on the bottom of the screen to see the video.





General Information Session Materials

Mome Home ▼ Home Answers Incidents & Cases Release information Administration & more News high Release Readiness erview of SAP Arib erview of SAP Arib gd wh Certificate Update Catendar erview of SAP Arib gd yd yd Next Generation Cloud Delivery Release Series	a Connect		SAP /	Ariba Connect
Or explore more applications	SMP Ann A Connect Release Readiness form Answers Incidents & Cases Release information Administration & more			۲
ූ	telease Readiness			Have a question?
User Management Do	00 Welcor	SAP Procurement and SAP Business Netwo ne to the SAP Release Readiness portal - a central location to get up-to-date information and materials		
Release Readiness	Review th	2305 Release Resources Review the <u>Feature List</u> . Includes brief descriptions, enablement model, and access t Discover the benefits coming with this release with the <u>Release Hig</u> The <u>Release Summary</u> provides a downloadable overview of planned features with links The <u>What's New Guide</u> provides full details on each feature Ask questions at the Early Release Series Webcast. <u>Register N</u> e Features Becoming Mandatory section for details of previously released features changing	ghlights. s to additional feature content. s. <u>sow!</u>	
	Enforce the Use of HTTPS in SAP Ariba Solution This feature enforces the use of HTTPS in SAP Arib	Customer Action Required Feature Name & Description Is [51-6537] a solutions.	Impact Date	Release Archive
				Feature List A cumulative Lists of Features delivered in previous SAP Procurement and SAP Business Network releases organized by solution area. Early Release Series Replay and presentation materials from these sessions are available using the <u>webcast archive</u> .

2305 Features with Phased Rollout

Network Procurement For Buyers and Suppliers

- Topical Workbench for Buyers [SA-34550]
- Workbench Usability Improvements [SA-32048]
- Capability to invite supplier from trading partner search results [NS-21013]

Network Procurement For Suppliers

- Days to pay benchmarking widget [BNA-1131]
- PO change rate and change orders KPI widgets [BNA-276]
- Change Orders Widget [BNA-300]
- Approved invoices benchmarking chart [BNA-681]
- Post-Login Alert to Enter Tax Information [PAY-11754]
- Economic Activity Code (GIRO) For Chilean Suppliers [PAY-12972]
- Search from dashboard page to Topical Workbench [SA-39725]

SAP Business Network Rebranding

Ariba Network badge rebranded to SAP Business Network badge [SA-32806]

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Planned Key Features – General Features

Data purge capabilities in SAP Ariba solutions [SI-23]

Enforce the Use of HTTPS in SAP Ariba Solutions [SI-6537]



Planned Key Features – Supply Chain

1. Consignment process improvements [CSC-32655]



Consignment process improvements [CSC-32655]

Changes to Data Import and Export

Adds the following columns to the **Consignment** template for **Upload/Download**:

- Buyer Batch No.
- Supplier Batch No.
- Expiration Date
- Production Date

Supplier User Interface Changes

Suppliers view the data on the **Consignment Movements** page:

- Buyer Batch No.
- Supplier Batch No.
- Expiration Date
- Production Date

- 1. Support the reshipment of goods based on receipts for all SAP Business Network buyers [CSC-32826]
- 2. Topical Workbench for Buyers [SA-34550]
- 3. Workbench Usability Improvements [SA-32048]
- 4. Additional support for document numbering preferences [NP-30257]
- Ability for buyers to resend multiple invoices with routing status Failed at once [NP-34591]
- 6. Sustainability rating filter available in trading partner search [NS-21015]
- 7. Enhancements to the User Interface for Supplier Self-Assessment [SA-35736]
- 8. Supplier Profile Download Limit [SA-33371]
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Support the reshipment of goods based on receipts for all SAP Business Network buyers [CSC-32826]

When a buyer sends a goods receipt, the rule automatically recalculates due quantities for line items after the following goods movements:

- Partial reception with the **Completed** indicator
- Full reversal, if linked to a partially received line item
- Partial reversal
- Full return
- Partial return
- Return reversal

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Topical Workbench for Buyers [SA-34550]

AP	Ariba Network	-									
ome	Workbench	Orders 🗸	Fulfillment 🗸	Quality 🗸	Invoices 🗸	Supplier Enablemen	t 🗸	Reports 🗸	Messages		
Orde	ers and Rele	eases									
1	Search Filt	ers									
	Orders and F	Releases									
	Туре	Order Number	Ve	r	Multi-Tier	Copies	Supplier			Ship To Address	
	Order	P055	1				Feature	Exploration1		Office Pittsburgh, PA United States	
(Order	P054	1				Featurel	Exploration1		Office Pittsburgh, PA United States	

Order and Releases menu option redirects to Orders Topical WB

	SAP Business Network	 Enterprise Account 							K (1 ? FL
	Home Enablement	Workbench Orders ~	Fulfillment 🗸 Invoices 🗸 Payment	is 🛩 Catalogs 🛩 Report	is 🗸 Assessm	ients			Cre	eate 🗸 🚥
(Need to customize your	r view of the data	nd Releases ave filters, and more by navigating	to the Workbench page. Go to W	'orkbench					×
	Orders									
	32 Orders Last 31 days	Items to co Last 31 c		O Return items Last 31 days		32 New orders Last 31 days	O Changed orders Last 31 days	4 Orders to invo Last 31 day		Orders
	Orders (32)	31 days	Order numbers	Creation date		Order status		Company codes		
	Select or type select	tions 🗗	Type selection • Partial match	Last 31 days	~		elect or type sel	Select or type selections		C
	Show more								Apply	Reset
								Resend Failed Orders		j∎ ¢የ¢
	Pin	Order Number	Customer	Amount	Date 🗸		Order Status	Amount Ir	voiced	Actions
	\$	po222	return buyer2	\$600 USD	Mar 27, 2023		New			000
	Ŕ	po111	return buyer2	€200 EUR	Mar 27, 2023		New			
	Ŕ	yen-po1	return buyer2	¥317645 JPY	Mar 14, 2023		New			000

*** A PDF file and Recording of today's presentation will be posted in Release Readiness area of connectsupport.ariba.com ***

Invoices, Credit memos or Debit memos redirect to Invoice Topical WB

	ench Orders ~ Fulfillment ~	Invoices ~ Paymen	ts ~ Catalogs ~ Reports ~	Assessments		Crea	ate 🗸 🕴
Need to customize your view of	of the data? Create your own tiles, save	filte	o the Workbench page. Go to Workbe	nch			
		Credit Memos					
Invoices		Debit Memos					
1	0	Timestamp Verification	0	0	0	0	
Invoices	Rejected invoices	Overdue invoices - Not approved Last 31 days	Overdue invoices - Approved Last 31 days	Invoices pending approval Last 31 days	Approved invoices pendin payment Last 31 days	g Paid invoices Last 31 days	
Customers	Invoice number		Reference	Invoice date		voice type	
Customers	Invoice number						
		h 🔿 Exact match	Reference Type input	Invoice date			~
Customers	Invoice number	h 🔿 Exact match					~
Customers	Invoice number	h 🔿 Exact match					Reset
Customers Select or type selections	Invoice number	h () Exact match					Reset
Customers Select or type selections	Invoice number	h () Exact match		Last 365 days		All	Reset
Customers Select or type selections	Invoice number Type selection Partial match Reference	Invoiced Date 🗸	Type input	Last 365 days	A	All Apply	Reset

Early Payments, Scheduled Payments & Remittances redirect to Topical WB

• Need to customize your view of th	he data? Create your own tiles, save filters, a		lyments	manta. Ca ta Marilda anala						
			ed Payments	page. Go to Workbench	1					
Payments		Remittar	nces							
\$ 0.0 USD Early payment offers Next 90 days	\$ 0.0 USD Scheduled payments Next 90 days	00	ryment Rules							
Early payment offers (0)										
Customers Select or type selections	Invoice number		Payment propo <i>Type selection</i> • Partial ma	n		ment date range ext 90 days	~			
✓ Edit filter Next 90 days Customers			Type selection	n			~			Apply
✓ Edit filter Next 90 days Customers	C Type input		Type selection	n			~	Use Ca:	sh Optimizer	Apply

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New and old document preference

voice			\smile						
Supplier	Prefix	Suffix	Length	Include Numbers	Include Uppercase	Include Lowercase	Special Characters	Auto Generate	Actions
All Suppliers			16	Yes	No	No	0	Yes	Edit Delete
L Create									
ervice Sheet									
Supplier	Prefix	Suffix	Length	Include Numbers	Include Uppercase	Include Lowercase	Special Characters	Auto Generate	Actions
All Suppliers			16	Yes	No	No	\$	Yes	Edit Delete
L Create			\frown						
ervice Sheet			2)						
emove suffix for a	uto-generated Se	rvice Sheet. 🛈						2	
laximum number (f characters: 🛈						20		
voice									

- 1. New invoice/Service sheet document numbering preferences.
- 2. Old Invoice/Service Sheet document numbering preferences.

Migration for Service Sheet and Invoice

Buyer did not configure anything in the old document preference

Service Sheet	
Remove suffix for auto-generated Service Sheet. (i) Maximum number of characters: (i)	
Invoice	
Maximum number of characters: ①	

1. If the buyer has not set a value in the maximum number of characters field there will be no change.

Migration from old version to the new version for Invoices

Buyer has the same maximum number of chars in the old and new one

Service Sheet			
Remove suffix for auto-generated Service Sheet.			
Maximum number of characters: ①		20	
Invoice			
Maximum number of characters: ①		10	
~			
2			
2			
			OK Cancel
uppliers:	All Suppliers		OK Cancel
uppliers: upplier Group:	All Suppliers		OK Cancel
Suppliers: Supplier Group: Generate document number automatically:	All Suppliers		OK Cancel
Suppliers: Supplier Group: Benerate document number automatically: Configure Numbering	All Suppliers		OK Cancel
Suppliers: Supplier Group: Senerate document number automatically: Configure Numbering Prefix:	All Suppliers		OK Cancel
Suppliers: Supplier Group: Benerate document number automatically: Configure Numbering Prefix: Suffix:			OK Cancel
Suppliers: Supplier Group: Senerate document number automatically: Configure Numbering Prefix: Suffix: Aaximum length: nclude numbers:			OK Cancel
Suppliers: Supplier Group: Generate document number automatically: Configure Numbering Prefix: Suffix: Maximum length: nclude numbers: nclude uppercase letters:			OK Cancel
2 voice Suppliers: Supplier Group: Generate document number automatically: Configure Numbering Prefix: Suffix: Maximum length: Include numbers: Include uppercase letters: Include special characters:			OK Cancel

- 1. Current: Buyer has set the maximum number of characters field.
 - 1. For example the value set by the buyer is 10
- 2. New version: After the migration, the new version of the Invoice will set the following settings by default.
 - All suppliers
 - Maximum Length It will contain the same value as it was set in the current version. Using our example, it would be 10.
 - Include numbers selected
 - Include uppercase letters
 - Include lowercase letters
 - Include special characters
 - Accept all

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Migration from old version to the new version for Invoices

Buyer has Invoice or SES customizations

Service Sheet			
Remove suffix for auto-generated Service Sheet. ① Maximum number of characters: ①		20	
nvoice			
Maximum number of characters: ①		10	
Suppliers: Supplier Group:	All Suppliers	ок	Cancel
Supplers: Suppler Group: Generate document number automatically: Configure Numbering Prefix:		OK	Cancel
Suppliers: Supplier Group: Generate document number automatically:		OK	Cancel

Customization Scenarios

Customer **has** set length value and is utilizing numbering customizations:

- Length is migrated
- customizations are overwritten

Customer **has not** set length value is utilizing numbering customizations:

- nothing is migrated
- customizations stay in place

IMPORTANT: The new configuration may have precedence over customizations against the Invoice and Service Entry Sheet numbering.

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Ability for buyers to resend multiple invoices with routing status Failed at once [NP-34591]

Current Experience:

Resending is done manually, one invoice at a time.

000000000000000000000000000000000000	No 30 Am 2023 4 88 58 PM Falled Rejected No 30 Am 2023 4 81 58 PM Falled Rejected No 28 Am 2023 53 84 80 PM Falled Rejected No 28 Am 2023 53 440 PM Falled Rejected No 28 Am 2023 53 440 PM Falled Rejected No 28 Am 2023 53 440 PM Falled Rejected No 28 Am 2023 53 440 PM Falled Rejected No 28 Am 2023 53 54 00 PM Falled Rejected No 28 Am 2023 53 50 PM Falled Rejected No 28 Am 2023 53 50 PM Falled Rejected No 28 Am 2023 53 50 PM Falled Rejected No 28 Am 2023 53 50 PM Falled Rejected
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	Fulad Reposed
AUSTRALIAS BEAU	Faled Rejected
Standard Invoice / Tax Invoice	

Ability for buyers to resend multiple invoices with routing status Failed at once [NP-34591]

Sea	arch Filters										
nvoid	ces										
	Invoice #	Supplier	Reference	Submit Method	Origin	Self Billing	Source Doc	Date	Amount	Routing Status	Invoice Status
	inv2304127NY6	selsup230412083338X50	po23041208G5Zi	Online	Supplier	No	Order	12 Apr 2023	\$107.00 USD	Failed	Rejected
	inv230412GgTV	selsup230412083338X50	po23041208eO3v	Online	Supplier	No	Order	12 Apr 2023	\$107.00 USD	Failed	Rejected
	inv2304127u5p	selsup230412083338X50	po23041208HICd	Online	Supplier	No	Order	12 Apr 2023	\$107.00 USD	Failed	Rejected

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Legal Profile Enhancements for Japan [NG-5876]



AW Options			? ? MS
Configure Supplier Addresses Served by This Account			Save
* Indicates a required field			ŭ
Address Name			
Address Name: *	JapanDemo	0	
Address ID:	JapanDemo		
VAT ID:			
Tax ID:			
Address			
Set Up Legal Profile	Japan 100-0001 TOKYO TO CHIYODA KU CHIYODA CHIYODA CHIYODA S Ariba Network may send the information you	u provide here to an accredited service provider. Check the 'Status' on the Company Profile page for updates to your registration status.	
	. And record and and mornation you	prome nere to un desconce de nee promes, oneek ne datad on ne dompany nome page for aparted to your regulation datad.	
Tax Registration Information			
Tax Registration Type:*	Registered V	There is a Format validation on the Tax Registration field – if	
Tax Registration Number:	T1234567890123	the ID is entered correctly then the Legal profile is in "Accepted Status"	

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- 3. Change Orders Widget [BNA-300]
- Approved invoices benchmarking chart [BNA-681]
- 5. Permissions for actions on order change request for supplier [CSC-31808]
- 6. AD converted buyer address change [PAY-10635]
- 7. Post-Login Alert to Enter Tax Information [PAY-11754]
- 8. Economic Activity Code (GIRO) For Chilean Suppliers [PAY-12972]
- 9. Search from dashboard page to Topical Workbench [SA-39725]



Planned Features – Procurement Collaboration Features with a Supplier Focus

- 1. Days to pay benchmarking widget [BNA-1131]
- 2. PO change rate and change orders KPI widgets [BNA-276]*
- 3. Change Orders Widget [BNA-300]*
- 4. Approved invoices benchmarking chart [BNA-681]
- 5. Permissions for actions on order change request for supplier [CSC-31808]
- 6. AD converted buyer address change [PAY-10635]
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Days to pay benchmarking widget [BNA-1131] Feature Details



Time stamp of last data refresh

Benchmarking: Days to pay ᡅ 35.5 Average days Last 12 months \sim All performance quartiles \checkmark 60 Buyer Industry > Supplier Region > 40 Buyer Performance Quartile > 20 0.0 D J F М Ν А М 0 Average days to pay

> The chooser allows you to evaluate the benchmark by buyer industry, supplier region or buyer performance quartile.

Date Range chooser: Last 12 months, Last quarter, Last month

The line chart shows the count of paid invoices per number of days to pay.

Planned Features – Procurement Collaboration Features with a Supplier Focus

- 1. Days to pay benchmarking widget [BNA-1131]
- 2. Change Order Rate KPI Widget [BNA-276]
- 3. Change Orders Widget [BNA-300]
- 4. Approved invoices benchmarking chart [BNA-681]
- 5. Permissions for actions on order change request for supplier [CSC-31808]
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Feature Details



The customer chooser allows Suppliers to choose customers with trading relationships on SAP Business Network.



Change Order Rate KPI Widget [BNA-276] Feature Details



The network calculates PO Change Rate by dividing the number of change orders by the total number of orders.

Scheduling agreements are excluded from the KPI calculation.

You must have the Inbox and order OR Purchase Order Report Administration OR Invoice Generation permissions to see the widget



Change Orders Widget [BNA-300]



The network counts each updated version of a purchase order as a change order.

Scheduling agreements are excluded from the KPI calculation.

You must have the Inbox and order OR Purchase Order Report Administration OR Invoice Generation permissions to see the widget



- 1. Days to pay benchmarking widget [BNA-1131]
- 2. Change Order Rate KPI Widget [BNA-276]
- 3. Change Orders Widget [BNA-300]
- 4. Approved invoices benchmarking chart [BNA-681]
- 5. Permissions for actions on order change request for supplier [CSC-31808]
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Approved invoices benchmarking chart [BNA-681]



Before



After



- 1. Days to pay benchmarking widget [BNA-1131]
- 2. Change Order Rate KPI Widget [BNA-276]
- 3. Change Orders Widget [BNA-300]
- 4. Approved invoices benchmarking chart [BNA-681]
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Permissions for actions on order change request for supplier [CSC-31808] Three Permissions For Actions On Order Change Request For Suppliers

Business Network - Enterprise Account	@ s
Role Details	ок
This is a listing of the permissions assigned to you as the Administrator for your company's account users.	Ariba account. These permissions are granted by Ariba and are not editable by you. You can create custom roles, grant a subset of these permissions to your custom roles, and assign the roles to your sub-
Selected Role Information	
	Administrator Administrator role with all privileges granted
Permissions	
	« Page 2 ~ »
Permission 1	Description 1
Folio Management	Create, activate and delete folio ranges used for tax invoicing.
Goods Receipt Report Administration	Access to Reporting, and Goods Receipt report type
ID Registration Access	Register unique identifiers, like email domains
Inbox and Order Access	View and search documents in Inbox and take actions based on your role
Invoice Generation	Generate invoices, as supported by customers (requires Inbox and Outbox Access)
Invoice Report Administration	Access to Reporting, and Invoice Report type
Logistics Access	Perform Logistics actions with limited access to transactions information
Network Catalog Product Approver	Approve products from catalog staged version to catalog online version for Network Catalog
Network Catalog Product Manager	Manage all products in staged and online catalog versions for Network Catalog
Order Assignment for Users with Limited Access	User can assign an order to a user with limited access to Ariba Network
Order Change Request Acceptance	Allows the user to accept the changes proposed for the purchase order in the order change request
Order Change Request Proposal	Allows the user to propose alternate values for the changes proposed for purchase order in the order change request
Order Change Request Rejection	Allows the user to reject the changes proposed for the purchase order in the order change request
Outbox Access	View and search documents in Outbox and take actions based on your role
Partner API Management Access	Access to manage partner API
Payment Activities	Manage your payment activities
Payment Profile	Configure your payment profile
PCard Configuration and Notifications	Configure PCard account and maintain notification email addresses
Permission to download current transactions	Permission to download current transactions
Planning Collaboration Visibility	Access to planning collaboration visibility
« Page 2 v »	

Three permissions for actions are available for supplier. The permissions are –

- 1. Order Change Request Acceptance
- 2. Order Change Request Proposal
- 3. Order Change Request Rejection
- 2. If the supplier user is provided these permissions then the user will be able to perform the actions.

Procurement collaboration – supplier key features

- 1. Days to pay benchmarking widget [BNA-1131]
- 2. Change Order Rate KPI Widget [BNA-276]
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User Interface Changes

- When an account administrator or user with the Company Profile privilege logs into the SAP Business Network, the system displays the Tax Information Required popup for Enterprise suppliers in Chile, Peru, Netherlands and South Africa
- If the popup message appears on your screen, choose the Enter missing Tax/VAT ID field to enter your tax information. Once you enter the valid tax information, the system stops displaying the popup message.
- Once your application starts displaying the Enter your tax information popup, you must enter the tax information within 60 days.
- Failure to enter the tax information within 60 days, results in account suspension.
- If your account gets suspended for missing tax information, you can reinstate your trading relationship by entering the required tax information
- Suppliers can check if their account suspended due to missing tax information by navigating to Account Settings – Current Relationships – Suspended section.



Procurement collaboration – supplier key features

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SAP Business Network Rebranding Planned Key Features



Planned Features

Rebranding

Business Network Branding Changes

Feature Name & Description

Branding Updates to Login Pages and Product Switcher [BNC-1181] Login pages and the product switcher now use SAP Business Network branding.

Branding Updates to Account Mode Switch [BNC-895]

The user interface related to switching between test and production account modes has been updated to align with SAP Business Network branding.

SAP Business Network Reflects New SAP Integration Suite, Managed Gateway for Spend Management and SAP Business Network Branding [REGAN-12328] SAP Ariba Cloud Integration Gateway has been rebranded as SAP Integration Suite, managed gateway for spend management and SAP Business Network (Managed Gateway for Spend & Network). The SAP Business Network user interface has been updated to reflect this new branding.

Ariba Network badge rebranded to SAP Business Network badge [SA-32806]

Supplier profile badges have been updated to use SAP Business Network branding. Trading partners can find the new badges on the Marketing profile.

Note: This feature will not be available to all customers on the date of the 2305 Release for Business Network. It is planned to be rolled out in phases, with all customers being enabled by Monday, July 03.

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Survey / Feedback

At the end of the session, provide Survey feedback

- If not already visible, click the Survey button at the bottom of the screen.
- Answer the questions posed.
- Click Submit.

Your feedback is used to continually improve our customer engagement activities for our quarterly product releases.

Thank you for taking the time to share your thoughts with our team!



ey —
nt Survey
r feedback is greatly appreciated. We review every response in order to the continuous improvements to these presentations.
How strongly would you recommend this webcast to your peers?
Select a Choice 🗸
Provide any comments you have regarding these sessions or the release materials:

Reminder Session Materials

SMP Arback Home ▼ Home Answers Incidents & Cases Release information Administration & more Home Answers Incidents & Cases Release Readiness qd SA Announcements erview of SAP Ariba Connect qd Wh Certificate Update Calendar Release Series			SAP Ariba Connect
Or explore more applications	Release Readiness wers Incidents & Cases Release Information Administration & more		
C C C C C C C C C C C C C C C C C C C			Have a question?
User Management Doc	Welcome	SAP Procurement and SAP Business Network	
Release Readiness	Ö	2305 Release Resources Review the <u>Feature List</u> . Includes brief descriptions, enablement model, and access to a Discover the benefits coming with this release with the <u>Release Highlip</u> The <u>Release Summary</u> provides a downloadable overview of planned features with links to	ghts.
	Review the F	The <u>What's New Guide</u> provides full details on each feature. Ask questions at the Early Release Series Webcast. <u>Register Now</u> Features Becoming Mandatory section for details of previously released features changing er	
			Release Archive
		Customer Action Required	Imper
	Enforce the Use of HTTPS in SAP Ariba Solutions This feature enforces the use of HTTPS in SAP Ariba s	[SI-6537]	Feature List A cumulative <u>Lists of Features</u> delivered in previous SAP Procurement and SAP Business Network releases organized by solution area.
			Early Release Series Replay and presentation materials from these sessions are available using the <u>webcast archive</u> .

Thank you.

Contact information:

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Appendix: Additional information of possible interest



Communications Notice Recipients

Release Notifications are sent to all Designated Support Contacts by default and any other users that subscribe.

Best Practice:

- Encourage relevant team members to subscribe by clicking Administration & more / Administration / Subscriptions
- Announcements / News, toggle from No to Yes

SAP Ariba À Home ▼ Connect		
Home Answers Incidents & Cases Release information	Administration & more	< SAP Ariba A Connect Subscriptions ▼
Search	Working with Support	Home Answers Incidents & Cases Release information Administration & more
	Administration > Subscriptions	Default Email Address: rob.jones@sap.com
News highlights	Other tools Contacts Entitlements	What notifications would you like to receive?
র্ব Adobe Sign Integration র্ব SAP Ariba Strategic Pro	Download software	Issue Analysis
v Shir yubu Shiteger Ho v√ Join us at the SAP Ariba	Manage On-Premise environments	Critical Incidents Notifications regarding unscheduled downtime, product disruption, and product degradation.
Or explore more applications		Announcements
00		News Notifications regarding new product releases, new features, and service pack availability.
<u>E</u>	00	Maintenance Notifications regarding scheduled downtime and security information/bulletins.
User Managemei	nt Documentation & Learning	Critical Incidents

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Historical release information Archive page

Prior release materials grouped by product/solution area for quick reference.

Listed in chronological order inclusive of feature lists and each solution area presentation and materials.

