

Feature at a Glance Enable Collaboration with Third-Party Contacts on Findings (NGSM-3326)

Target GA: May 2023



Enable Collaboration with Third-Party Contacts on Findings

Description

- This feature enables collaboration with third-party contacts, such as members of public, NGOs, auditors, and more, in Finding and Event Collaboration.
- Finding Validators and Finding Response Coordinators assigned to a finding can add third-party contacts to the findings management team.

Customer benefit

 Enable collaboration with thirdparty users

User

Buyer

Enablement model

Automatically on

Applicable solutions:

SAP Ariba Supplier Risk

Prerequisites, Restrictions, Cautions

Prerequisites

- To create and manage findings, the Finding and Event Collaboration feature (ARI-16846) must be set up and enabled.
 For more information, see How to Set Up Your Site to Allow Users to Create and Manage Findings.
- To be able to add a third-party contact to their finding management team, a team member must have either a Finding Validator or Finding Response Coordinator role.
- Members adding third-party contacts must specify a unique email address for a contact. Members cannot add a new contact with the a duplicate email address.
- On receiving invitation to collaborate on a finding, a third-party contact not registered on SAP Cloud Identity Services -Identity Authentication must first register themselves. Otherwise, they cannot access the finding for collaboration.

Restrictions

None

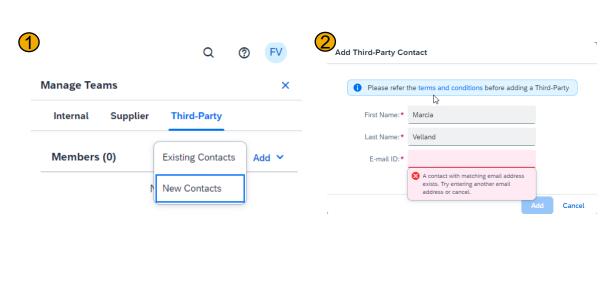
Cautions

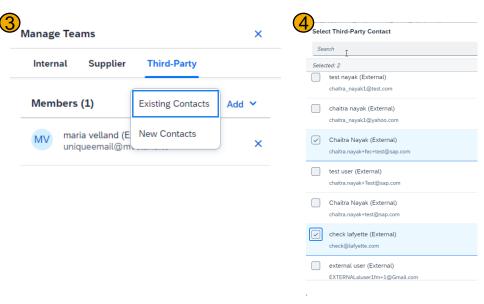
None

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Feature details

- Third-party contacts are added to a team as external team members, in addition to the supplier contacts invited for collaboration. Similar to the supplier contacts, the third-party contacts receive email invitations to collaborate on a finding by being added to that finding's management team.
- Finding Validators and Finding Response Coordinators can add either existing registered third-party contacts or new third-party contacts to their teams.
- They can also remove the third-party contacts added to their teams.
- Similar to the supplier contacts, the third-party contacts receive email invitation to collaborate on a specific finding, when they are added to the finding management team.
- On receiving invitation for collaboration, such third-party contacts must register themselves with SAP Cloud Identity Services - Identity Authentication, if they are not already registered. Once registered, they can access, comment on, and add attachments to the finding.





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