

Feature at a GlanceSupport for Service Hierarchy Requisitions in Guided Buying ACSS-683

Target GA: May 2023



Support for service hierarchy requisitions in guided buying

Customer challenge

Where customers import contracts from SAP ERP or SAP S/4HANA, they may do so using a hierarchical structure for the service definition. Previously these contracts could not be leveraged for purchasing in guided buying.

Description

This feature allows a casual user to search the catalog and select items from a hierarchical structure to add to the cart in the required format and to submit their requisition.

Customer benefit

Customers can now leverage their service specification contracts in guided buying for purchasing by the casual user.

User

Buyer

Enablement model

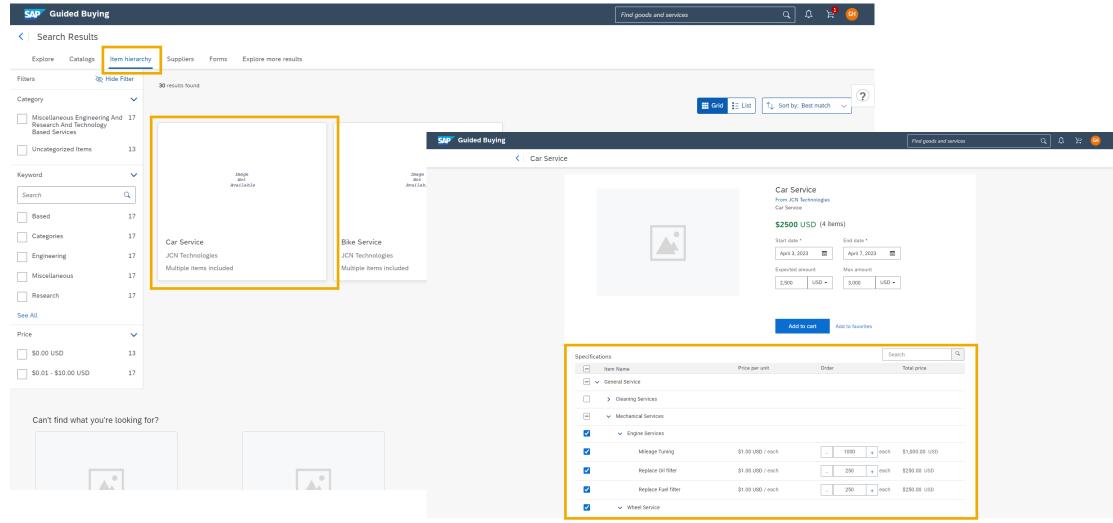
Customer configured

Applicable solutions:

- SAP Ariba Buying
- SAP Ariba Buying and Invoicing

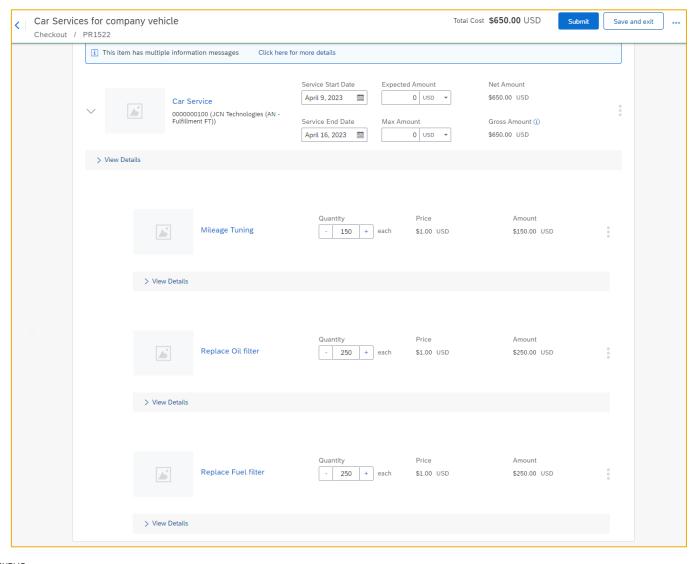
Feature details

- Search results now include an "item hierarchy" tab for service specification contract items
- Users can select the specific items they wish to add to cart from the hierarchy and set the expected service amount and date period



Feature details

The selected items in the cart are then structured correctly for requisition submission



Prerequisites & Restrictions

Prerequisites

- This feature requires the guided buying capability.
- To display hierarchies in the contract and catalog, feature <u>SINV-4243</u>: <u>Support for SAP ERP Service Specification Hierarchies</u> is leveraged. Configure the following parameters in Ariba Administrator under Intelligent Configuration Manager > Manage Configurations:
 - Support SAP ERP service specification hierarchies in contracts (Application. Contract. Allow Service Hierarchy) parameter.
 - Support SAP ERP service specification hierarchies in catalogs (Application.Catalog.AllowServiceHierarchyInCatalogs) parameter.
 - Display Item Category option to mark line items as service items (Application.Procure.EnableItemCategoryOnRequisitionLine) parameter.
 - Mark a requisition line item as a service items (Application. Procure. Enable Service Item Field In Requisition) parameter.
 - Ensure that the Application.Contract.MasterAgreement.AutoApproveContractsLoadedThroughCSV parameter (set by SAP Ariba Support) is enabled. Your Designated Support Contact (DSC) can submit a case to configure the parameter. An SAP Ariba Support representative will follow up to complete the request.
- Import the contract requests into your SAP Ariba solution using the Import Contracts in ZIP File import task. For information about bulk import of contract requests and the import task, see <u>Bulk Import of Contract Requests</u>.
- Enable the PARAM_ENABLE_REQUISITION_ITEMS_ADDITION_FROM_HIERARCHY parameter in guided buying. For information on enabling the guided buying parameters, see <u>Guided Buying Parameters</u>.
- This feature requires PARAM_ENABLE_IMPROVED_SEARCH_EXPERIENCE GB-5215: Improved Navigation for Search Results in Guided Buying to display the item hierarchy tab amongst the catalog search results in guided buying.

Restrictions

- You can't create service requisitions containing hierarchical items using the request for non-catalog item button in guided buying. Hierarchical items must be selected from their corresponding contract/catalog structure.
- This capability does not support lean services or enhanced limits. This feature is not supported for Optional Integration with SAP S/4HANA or SAP S/4HANA
 Cloud 2NV/3EN scope items.

Thank you.



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