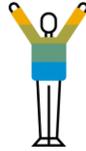# Integration One Pager

Q&A for Integration

What is Integration?

Connecting a Supplier's ERP to the SAP Business Network via an electronic method (cXML, EDI, CSV) to transact PO, Invoices, OC, ASNs via a touchless process.

Who do we support?

All Buyers are supported who have Enablement subscription by NDL/NAC/SI Stream. Supplier Integration stream support Suppliers with EACC accounts.
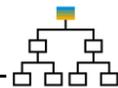
What are the usual timelines?

Timelines are really dependent on Buyer requirements; less requirements = faster integration. On average it is up to 12 weeks counted from KO call. Average per Supplier in BAU is estimated at 8-12 weeks.

Integration related question – who to ask?

You can ask your Buyer contact, or Specialist from SAP Ariba, if already in contact. If a problem occurs, after post go-live we ask you or your Supplier to follow up with SAP Support – as per BAU.

Integration Steps – High Level

Prior to starting with an Integration project, there are several pre-requisites that must be met by both you and your Buyer

Buyer: Guideline, Delta (sample files), Test Plan = Integration Kit. Up and running environment connected to SAP Business Network (both prod. and test)

Supplier: System available to be connected to SAP Business Network (or connected already), appropriate teams (technical, business)

Our resources – Supplier Integration Specialist (SIS) engage based on Buyer program and plan. This is done after appropriate Enablement process and internal handover within SAP Ariba.

Integration has 6 phases (completed within 8-12 weeks). These are:

- **Plan**: Kick-off meeting, base discussion about scope, timeline, risk, roles and responsibilities
- **Design**: Finalize test plan, and basic account and system set-up
- **Build**: Mapping Buyer requirements on Supplier's end
- **Test**: Test out the agreed scenarios
- **Deploy**: Re-align go-live date, set production environment
- **Go-Live**: Moving production, 2 weeks post go-live support with SIS.

Post project: SIS disengage, if any issue occurs you need to contact SAP Support.

Integration Documentation

Prior to starting with Integration, be sure to review these:

- cXMLSolutionGuide
- Business (Ariba) Network Guide to Invoicing
- Cloud Integration Gateway (CIG) – Supplier Guide
- Access CIG for the first time
- CIG project creation
- CIG related tasks on SAP Business Network
- CIG features
- cXML reference guide
- cXML implementation guides
- Supplier ERP – SAP Business (Ariba) Network Integration
- CSV Invoicing
- How to contact SAP Ariba Support