



# SAP Business Network Supplier Guide Add-On

Your companion guide for transacting with Domestic Appliances

## Welcome!

Congratulations on joining SAP Business Network as a supplier. You're now part of a global network of 4 million companies. Leading businesses like yours have leveraged their SAP Business Network Enterprise Accounts to grow their business, improve operational efficiencies, and deliver a better experience to their customers.

Your supplier account has been designed to make transacting with your customers as easy as possible. To get started and trained on how to use your SAP Business Network account with Domestic Appliances, please follow the steps below:

1

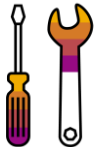


### Visit our [Supplier Training page](#)

Learn how to set up and operate your supplier account on our detailed Supplier Training Page. If the above hyperlink doesn't work, copy-paste the following link in your browser instead:

[https://support.ariba.com/Adapt/SAP\\_Business\\_Network\\_Supplier\\_Training/](https://support.ariba.com/Adapt/SAP_Business_Network_Supplier_Training/)

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### Review the specifics of transacting with Domestic Appliances

Make sure to read through the present document to become familiar with all business specific actions and requirements set up by your customer. This document will help you navigate through the detailed content of our Supplier Training Page.

We wish you a lot of success using SAP Business Network!

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**THE BEST RUN**



## SCOPE OF DOMESTIC APPLIANCES'S PROJECT

This section specifies which documents will be transacted through SAP Business Network. Some of them will be mandatory, others will simply be available and considered optional.

| Supported Documents<br>On this SAP Business Network relationship  | Not Supported Documents<br>On this SAP Business Network relationship   |
|---|--|
| <p><b>Purchase Orders (PO)</b><br/>Orders from your customer sent through SAP Business Network</p> <ul style="list-style-type: none"> <li>• <b>Goods</b></li> <li>• <b>Services</b> <ul style="list-style-type: none"> <li>○ <b>Planned</b> – defined service quantity/price</li> <li>○ <b>Unplanned</b> – undefined service quantity/price</li> </ul> </li> <li>• <b>Blanket Purchase Order (BPO)</b></li> </ul> <p><b>Purchase Order Confirmations (OC)</b><br/>Confirmation of your company's ability to provide the goods/services on the PO. Applies against a whole PO or line items.</p> | <p><b>Invoicing for Purchasing Cards (P-Cards)</b><br/>An invoice for an order placed using a purchasing card</p> <p><b>Header Level Credit Memos</b><br/>This feature is not supported by your customer</p> <p><b>Ship Notices (ASN)</b><br/>Advice to your customer on what has been shipped and delivery date.</p> <p><b>Service Sheets (SES)</b><br/>Pre invoice validation/approval of services and service delivery times.</p> <p><b>Invoices</b><br/>Your company's tax invoice for goods/services delivered.</p> <ul style="list-style-type: none"> <li>• <b>Partial Invoices</b> for invoicing only a part of the PO</li> <li>• <b>Non-PO Invoices</b> (or PO not received through AN)</li> <li>• <b>Blanket Purchase Order (BPO) invoices</b></li> <li>• <b>Service Invoices</b></li> <li>• <b>Contract Invoices</b></li> </ul> <p><b>Credit Invoices/Credit Memos</b><br/>Item level credits; price/quantity adjustments</p> <p><b>Remittance Advices</b><br/>Informational documents advising which Invoices have been paid and the amounts, so it can be used for reconciliation purposes.</p> <p><b>Goods Receipt Notices</b><br/>Informational documents advising the correct receipt of goods by your customer.</p> <p><b>Schedule Payments</b><br/>Displays payment information for specific invoices</p> |

## SETTING UP YOUR ACCOUNT

This section covers what the minimum set up requirements are in your SAP Business Network account to transact successfully.

**Please make sure you complete at least the following chapters of the *Account Administration* section on the [Supplier Training Page](#).**

- Complete your Company Profile
- Complete your Enablement Tasks
- Configure your Email Notifications
- Configure Electronic Order Routing method and Notifications
- Set up a test account (**only** if you are publishing an electronic catalog or starting an integration project)

## TRANSACTIONING ON SAP BUSINESS NETWORK

This section mentions the specifics of transacting with Domestic Appliances on SAP Business Network once your account has been set up. You'll find detailed instructions in the Transacting section of the [Supplier Training Page](#).

### Specific customizations for PURCHASE ORDERS

- All purchase orders are sent electronically through the SAP Business Network.

### Specific customizations for PO CONFIRMATIONS

- PO Confirmations are mandatory

## HELP & SUPPORT

- The **Help Center** is located within your account and used to access documentation, FAQs and tutorials. If you have an Enterprise account, you can create a service request via the Help Center. Once submitted, a member of customer support will contact you via your preferred method: phone, chat, or email.
- Learn how to set up and operate your supplier account on our detailed [Supplier Training Page](#)
- For general support information go to [SAP Help Portal](#)

For assistance regarding business processes, please contact Domestic Appliances project team at the following email address: [philipsDAsuppliercommunication@philips.com](mailto:philipsDAsuppliercommunication@philips.com)