



Feature at a Glance Suppliers can now view customer-specific attributes in workbench tiles as filters and columns

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Introducing: Customer-specific attributes

Customer challenge

This feature is related to the lack of extensibility and inability for buyers to create custom attributes in a centralized place, as well as add them to customization projects for ASN Excel template and Workbench list pages like Orders, Items to Confirm and Items to Ship.

Meet that challenge with

SAP Ariba

With this feature, customer attributes set as columns and/or filters in Workbench list pages will be displayed in buyer and supplier portals. For the latter, filters and columns will only be available when supplier specifically selects the buyer who has created a customization project for the page.

Experience key benefits

Improved usability and extensibility

Solution area

Ariba Network, buyers and suppliers

Implementation information

This feature is automatically on for all supplier accounts, rolled out in phases over multiple weeks.

Prerequisites and Restrictions

Buyers have configured custom attributes for filters and columns

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Buyers create custom attributes for various customization projects and can extend them to workbench tiles to allow their suppliers to view them as filters and columns. Suppliers must configure their workbench tiles to view these customer-specific attributes.

Suppliers can now view customer-specific attributes in workbench tiles as filters and columns.

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Feature at a Glance

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Customer-specific attributes can be created by your customers for the following tiles:

- Orders
- New Orders
- Changed Orders
- Orders to Invoice
- Orders with service line
- Items to confirm
- Items to ship

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Previously, suppliers could not view customer-specific attributes in workbench tiles.

Now, suppliers can view buyer-created custom attributes in workbench tiles as filters and columns. When a workbench tile is filtered for a single customer that has configured custom attributes, the custom attribute can appear as an additional filter. Filters for customer-specific attributes are identified by the customer name below them.

You can customize your workbench tile tables to display or group customer-specific columns the same way you do with standard columns. If you work with only a single customer who provides additional columns, they are selected by default. Otherwise, you can choose a customer in the **Customize table** dialog to manage their columns.

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