



Feature at a GlanceEnhancements to the Summary area in Supplier 360 profile

Sonbol Soltan, SAP Ariba Target GA: August 2022

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Introducing: Create a supplier management process for one or more suppliers

Customer challenge

With the 2011 release of Process Framework, customers gained increased flexibility when using modular questionnaires for both qualification and other data collection activities, allowing them to configure multiple process types, internal and external questionnaires, and questionnaire reuse.

Meet that challenge with

SAP Ariba

This feature gives customers the ability to create qualification and miscellaneous processes for one or more suppliers at a time to evaluate them for a specific combination of commodities, regions, and departments based on information in modular questionnaires.

Solution area

SAP Ariba Supplier Lifecycle and Performance SAP Strategic Sourcing Suite

Implementation information

This feature is **automatically on** for all customers with the applicable solutions and is ready for immediate use.

Experience key benefits

- More efficient and convenient data collection process initiation
- Contact verification and ad hoc contact editing for accurate delivery
- Process flow duplicate checking based on Commodity/Region/Department and Process type selections

Prerequisites and Restrictions

The process project feature (SM-16798) must be enabled and configured in the customer site and process flow configurations must already be done at the template level.

To create or renew a process qualification, customers must be a member of both the **SM Modular Questionnaire Manager** global user group and a project group with the **Process Initiator** role in the process project template.

Multi-supplier process creation is limited to 100 suppliers at a time. While creating a qualification or a miscellaneous process for more than one supplier at a time, you cannot select suppliers that already have the qualification. See slide 4 for more details.

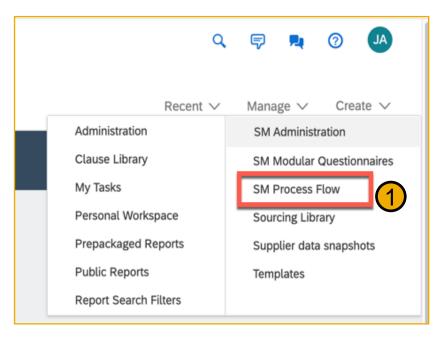
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Procedure

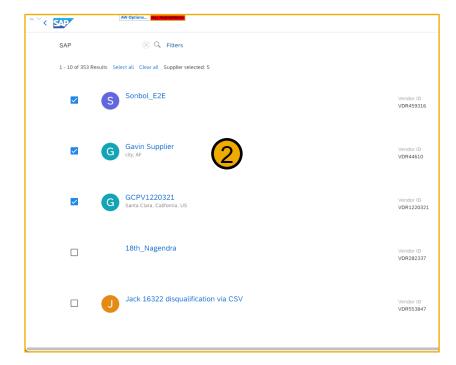
Access new menu item Manage > SM Process Flow.

Per previous functionality

- On the Process type menu, choose the type of process you want to create.
- Fill out the process Intake form
- Choose questionnaires to include in the process



2. Select the supplier(s) to which you wish to apply/send the process



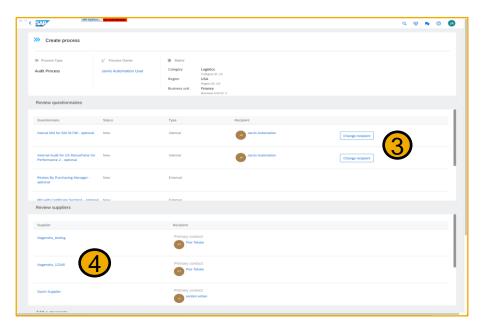
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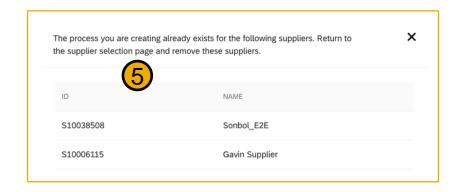
- 3. In the Review Questionnaires section, you may change the recipient of **Internal** questionnaires. It is defaulted to the process initiator.
- 4. Review Suppliers and the recipients of external questionnaires as selected in previous steps.

Per previous functionality

- Enter an optional message to internal and external questionnaire recipients.
 This message is included in the email notifications that recipients receive asking them to complete the questionnaires.
- Confirm that you want to create the process project.



- 5. If the process (for that matrix combination and process type) already exists for any of the suppliers selected, a popup instructs you to clear those supplier selections and then proceed.
 - While creating a qualification or a miscellaneous process for more than one supplier at a time, you cannot select suppliers that already have the qualification even though they are eligible for a requalification.
 - You can initiate a requalification only at an individual supplier level.



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Results

- The primary contact (or other supplier contact that you configured) receives a notification that you have started the process with them. The
 notification includes the names of any included external questionnaires and their recipients.
- The recipients of new internal and external questionnaires receive notifications inviting them to fill them out. However, if you are sending an existing modular questionnaire that can be reused to the same supplier through a bulk process, then:
 - If the status of the modular questionnaire is Approved, it changes to Not Responded.
 - If the status of the modular questionnaire is any status other than Approved, the status remains as is.
- The newly created process project shows on the **Processes** area of the supplier's 360° profile. If the newly created process is a qualification process, it also shows in the **Qualifications** area.
- All of the questionnaires included in the process project show in the Questionnaires area, where approvers and task owners can review
 them and complete their assigned tasks.

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