

SAP Ariba /

Feature at a Glance Force signout SAP Ariba Procurement mobile app users

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Feature at a Glance

Introducing: Force signout SAP Ariba Procurement mobile app users

Customer challenge

Security is of paramount importance to both SAP Ariba and our customers. Presently when users are active in the SAP Ariba Procurement Mobile App the app does not force them to log out.

Solution area

SAP Ariba Buying SAP Ariba Buying and Invoicing SAP Ariba Sourcing SAP Ariba Contracts

Meet that challenge with SAP Ariba

This feature introduces a security measure whereby all users are automatically signed out of the SAP Ariba Procurement mobile app after 30 days.

Additionally, customer administrators can specify the number of days (minimum=1, maximum=30) after which users are to be automatically signed out of the mobile app using a new parameter.

Implementation information

This feature is automatically on for all customers with a default value of 30 days. Note that the scheduled task runs every 12 hours for the auto logout to take effect.

The auto logout time period can be customer configured via the self service parameter: *Application.Mobile.ForceSignOutUsersInDays*

***NOTE that when this feature is enabled all users will be automatically logged out and will need to log back in with their credentials or an activation code depending on your site configuration.

Experience key benefits

Customers that use the SAP Ariba Procurement mobile app will benefit from an improved security scenario via the auto-logout. Search and attachments cache will be cleared upon the forced logout. Users are required to authenticate the mobile app with a fresh login, then the PIN or biometric identification will work until the next forced logout. This feature will improve security and performance over the long term.

Prerequisites and Restrictions

Prerequisites:

You must be a member of the *Customer Administrator* group to configure the force signout mobile app users after a specified number of days (*Application.Mobile.ForceSignOutUsersInDays*) parameter in the Intelligent Configuration Manager.

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