SAP Ariba

Feature at a Glance
Track the Progress of Orders and Releases – Global Track and Trace

Prashant Singhai, SAP Ariba
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Feature at a Glance

Introducing: **Track the Progress of Orders and Releases – Global Track and Trace**

Customer challenge

Buyers and suppliers need to check on several places in the Ariba Network portal in order to have a comprehensive view of the PO status. There are fragmented processes between purchasing and shipping information.

Meet that challenge with
SAP Ariba

This feature provides buyers the ability to receive tracking information in Ariba Network for ship notices, using SAP Logistics Business Network, global track and trace option.

This feature navigates between Ariba Network and corresponding information in the global track and trace option, for every ship notice in Ariba Network. The feature also enables Ariba Network to receive tracking events information for each document.

Experience key benefits

Lower operational costs by proactively managing delays / exceptions with real-time tracking of purchase orders and shipments.

More efficient collaboration with buyers, carriers, and suppliers communicating in real-time on pick-up time, delivery time, and potential delays.

Reduction in compliance cost with insights on supplier / carrier risk score, on time delivery score, and other KPIs.

Solution area

Ariba Network
SAP Ariba Supply Chain Collaboration
SAP Logistics Business Network

Implementation information

To have this feature enabled, please have your Designated Support Contact (DSC) submit a **Service Request (SR)**.

Prerequisites and Restrictions

You must have a subscription to SAP Logistics Business Network with the global track and trace option.

This feature supports only material purchase orders, scheduling agreements, and scheduling agreement releases. It does not support service orders or orders that have a mix of material and service items.
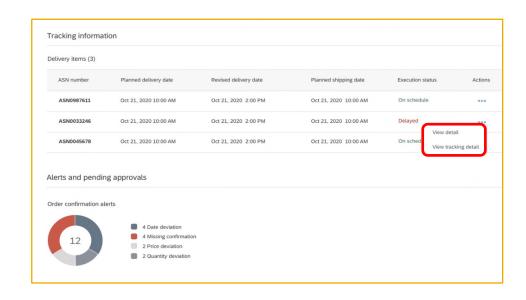
Feature at a Glance

Overview: **Track the Progress of Orders and Releases – Global Track and Trace**

This feature adds multiple elements to Ariba Network that enable buyers to access SAP Logistics Business Network, global track and trace option information through the Ariba Network user interface.

- This feature provides two ways in Ariba Network to access the global track and trace option:

  - Go to a purchase order details page and choose the **Track Order** button. In the new **Purchase order tracking** page that opens, go to the **Tracking information** table, locate the ship notice you want to track, then in its row choose **… View tracking detail** in the **Action** column.

  - Go to a ship-notice details page and choose **Track Ship Notice**.

- In the **Tracking information** section, this feature adds the following functionality to the table of ship notices:

  - The **Estimated arrival date** and **Execution status** columns show this information when it is available for a ship notice. The feature retrieves this information from events from SAP Logistics Business Network, global track and trace option.

  - A **View tracking detail** option is added in the dropdown in the **Actions** column. This option goes to SAP Logistics Business Network, global track and trace option.

Feature at a Glance
Logistics Business Network

- This feature is dependent upon the solution owner having a subscription to SAP Global track and trace.

- Onboard the global track and trace option by subscribing to:
  - Track Shipments App
  - Monitor Inbound ASNs App

- Enter a service request to enable your Ariba Network account to receive tracking information from SAP Global track and trace.

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