



SAP Ariba 

Feature at a Glance

Track the Progress of Orders and Releases – Global Track and Trace

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Feature at a Glance

Ease of implementation  Low touch / simple
Geographic relevance  Global

Introducing: Track the Progress of Orders and Releases – Global Track and Trace

Customer challenge

Buyers and suppliers need to check on several places in the Ariba Network portal in order to have a comprehensive view of the PO status. There are fragmented processes between purchasing and shipping information.

Meet that challenge with SAP Ariba

This feature provides buyers the ability to receive tracking information in Ariba Network for ship notices, using SAP Logistics Business Network, global track and trace option.

This feature navigates between Ariba Network and corresponding information in the global track and trace option, for every ship notice in Ariba Network. The feature also enables Ariba Network to receive tracking events information for each document.

Experience key benefits

Lower operational costs by proactively managing delays / exceptions with real-time tracking of purchase orders and shipments.

More efficient collaboration with buyers, carriers, and suppliers communicating in real-time on pick-up time, delivery time, and potential delays.

Reduction in compliance cost with insights on supplier / carrier risk score, on time delivery score, and other KPIs.

Solution area

Ariba Network
SAP Ariba Supply Chain Collaboration
SAP Logistics Business Network

Implementation information

To have this feature enabled, please have your Designated Support Contact (DSC) submit a **Service Request (SR)**.

Prerequisites and Restrictions

You must have a subscription to SAP Logistics Business Network with the global track and trace option.

This feature supports only material purchase orders, scheduling agreements, and scheduling agreement releases. It does not support service orders or orders that have a mix of material and service items.

Feature at a Glance

Overview: Track the Progress of Orders and Releases – Global Track and Trace

This feature adds multiple elements to Ariba Network that enable buyers to access SAP Logistics Business Network, global track and trace option information through the Ariba Network user interface.

- This feature provides two ways in Ariba Network to access the global track and trace option:
 - Go to a purchase order details page and choose the **Track Order** button. In the new **Purchase order tracking** page that opens, go to the **Tracking information** table, locate the ship notice you want to track, then in its row choose ... **View tracking detail** in the **Action** column.
 - Go to a ship-notice details page and choose **Track Ship Notice**.
- In the **Tracking information** section, this feature adds the following functionality to the table of ship notices:
 - The **Estimated arrival date** and **Execution status** columns show this information when it is available for a ship notice. The feature retrieves this information from events from SAP Logistics Business Network, global track and trace option.
 - A **View tracking detail** option is added in the dropdown in the **Actions** column. This option goes to SAP Logistics Business Network, global track and trace option.

Tracking information

Delivery Items (3)

ASN number	Planned delivery date	Revised delivery date	Planned shipping date	Execution status	Actions
ASN0987611	Oct 21, 2020 10:00 AM	Oct 21, 2020 2:00 PM	Oct 21, 2020 10:00 AM	On schedule	...
ASN0033246	Oct 21, 2020 10:00 AM	Oct 21, 2020 2:00 PM	Oct 21, 2020 10:00 AM	Delayed	View detail View tracking detail
ASN0045678	Oct 21, 2020 10:00 AM	Oct 21, 2020 2:00 PM	Oct 21, 2020 10:00 AM	On sched	...

Alerts and pending approvals

Order confirmation alerts

- 4 Date deviation
- 4 Missing confirmation
- 2 Price deviation
- 2 Quantity deviation

Feature at a Glance

Logistics Business Network

- This feature is dependent upon the solution owner having a subscription to SAP Global track and trace.
- Onboard the global track and trace option by subscribing to:
 - Track Shipments App
 - Monitor Inbound ASNs App
- Enter a service request to enable your Ariba Network account to receive tracking information from SAP Global track and trace.

9980018990/000020 In Transit Late Last Updated at 06:21 AM

Material Description: Laptop
Material Number: HST_F1
Order Quantity: 100 EA

Destination: C&M Company

Progress (by estimated time): **45%**
ETA: 27 Apr 2020, 23:30

Fulfillment status: **3d 14h**

Planned vs ETA	Count
Delayed	0
Overdue	1
Reported	2
Planned	0

General Information | Reference Business Documents | Tracking Timeline

Departure
Shipping Point / Departure: 001
Departure Address: Company, Dietmar-Hopp-Allee 16, 69190 WALLDORF, GERMANY
Warehouse Number / Door: /
Warehouse Description:

Destination
Destination: 0000010105
Destination Address: Testname test, test street 123456, 68766 HÖCKENHEIM, GERMANY
Destination Email: test@163.com
Destination Telephone: 13912341234

Revised Planned Delivery Date: Sep 23, 2020
Initial Planned Delivery Date: Sep 23, 2020
Document Date: Aug 11, 2020
Gross Weight: 5,000 KG
Net Weight: 4,000 KG
Volume: 1,000 FT3

Bill of Lading:
Dangerous Goods: No
Incoterms version: 9.4
Incoterms: Costs, insurance & freight
Incoterms location: Bayarea, SF
Incoterms version: 00001

Reference Business Documents

Reference Document Type	Reference Document Id
Visibility Provider	128371729
Shipment information	500009749

Tracking Timeline

- Arrival: eCATT StoreAS14
Sep 10, 2020, 8:00 PM
Planned At: Sep 10, 2020, 10:00 AM Delay
- Departure: Port of Hamburg
Sep 09, 8:00 PM
The unloading was affected by the storm.
Planned At: Sep 08, 08:00 PM Late
- Arrival Stop2: Port of Hamburg
Sep 08, 2020, 05:00 PM
Planned At: Sep 08, 2020, 4:00 PM Late Reported
- Departure: Port of Shanghai
Sep 01, 2020, 04:00 PM
Planned At: Sep 01, 2020, 03:30 PM Late Reported
- Arrival Stop1: Port of Shanghai
Sep 01, 2020, 02:50 PM
Planned At: Sep 01, 2020, 2:00 PM Late Reported

Map showing the shipping route from Shanghai to Hamburg.

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