



# **Feature at a Glance**Track the Progress of Orders and Releases

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## Feature at a Glance

# Introducing: Track the Progress of Orders and Releases

#### **Customer challenge**

Buyers and suppliers need to check on several places in the Ariba Network portal in order to have a comprehensive view of the PO status. There are fragmented processes between purchasing and shipping information.

#### Meet that challenge with

#### **SAP** Ariba

This feature provides buyers with a quick overview of the purchase order process, ensuring it runs in a smooth and organized manner.

#### **Experience key benefits**

Lower operational costs by proactively managing delays / exceptions with real-time tracking of purchase orders and shipments.

More efficient collaboration with buyers, carriers, and suppliers communicating in real-time on pick-up time, delivery time, and potential delays.

Reduction in compliance cost with insights on supplier / carrier risk score, on time delivery score, and other KPIs.

#### Solution area

Ariba Network, SAP Ariba Supply Chain Collaboration

#### Implementation information

This feature is **automatically on** for all customers with the applicable solutions and is ready for immediate use.

#### **Prerequisites and Restrictions**

This feature supports only material purchase orders, scheduling agreements, and scheduling agreement releases. It does not support service orders or orders that have a mix of material and service items.

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## **Feature at a Glance**

# Overview: Track the Progress of Orders and Releases

The feature consolidates into a single page all relevant information about a purchase order's status, history, and execution. Buyers who are enabled for SAP Ariba Supply Chain Collaboration can see additional information for the order, such as whether there are open change requests or order confirmations that need buyer approval.

This feature adds a Purchase order tracking page, where a buyer or supplier can see information about the progress of a purchase order. There are two ways to access this page:

- From a purchase order details page, choose Track Order.
- From a ship notice details page, choose Track Ship Notice.

The purchase order tracking page shows Purchase order detail information followed by a timeline of the ten most recent event milestones and their dates. The possible milestones are:

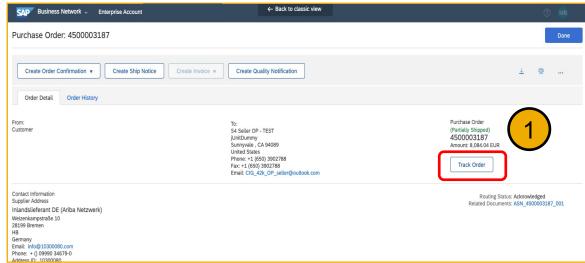
- Order created
- Order changed
- Order partially confirmed
- Order confirmed
- Order partially shipped

- Order shipped
- Order partially received
- Order received
- Order partially invoiced
- Order invoice

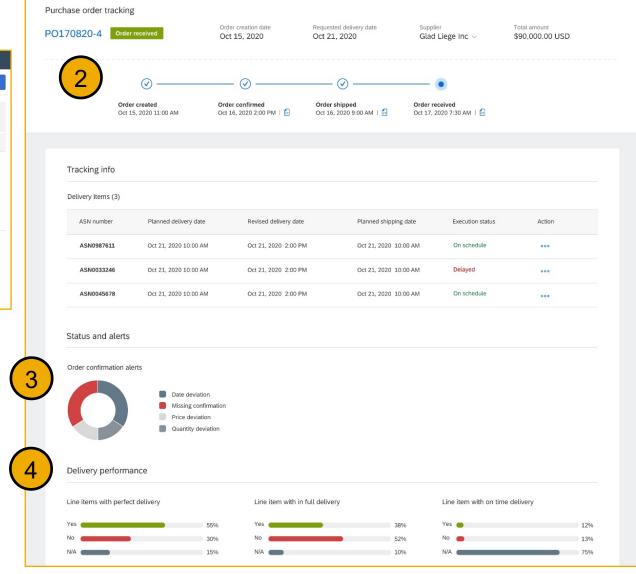
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### **Feature at a Glance**

# **New Tracking Page**



- 1. Access order tracking from the purchase order header
- 2. Purchase order details, timeline, and milestones in one convenient location.
- Status and alerts for order confirmations
- 4. Availability of items delivery performance information



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