



SAP Ariba 

SAP Ariba Quarterly Release Updates, 2108 (Q3- 2021)

SAP Ariba Strategic Sourcing and Supplier Management Solution

PUBLIC

 Run Simple

Agenda

- Background & Objectives
- Meet one of SAP's Customer Success Partners (CEE)
- Important Announcement
- 2108 (Q3-2021) Feature Releases
- Features at a Glance
- Appendix

Background & Objectives



Background & Objectives

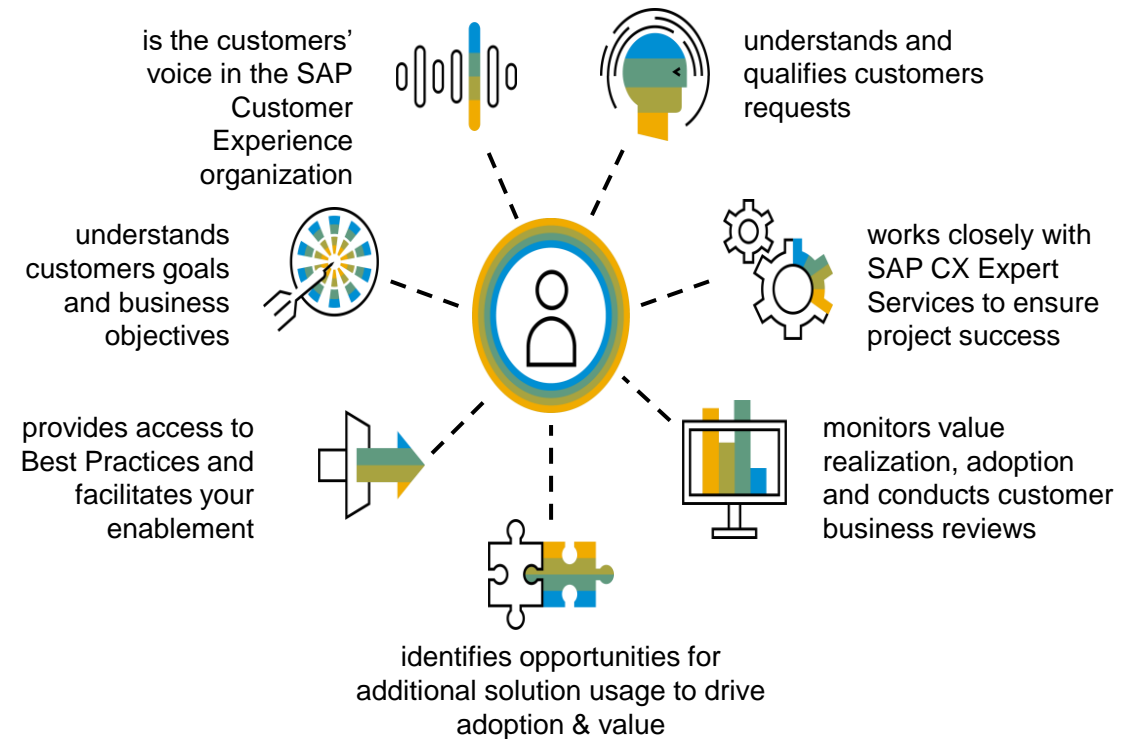
- SAP Ariba releases a number of innovations on Quarterly basis across the Ariba Solution Portfolio
- In most cases, Ariba Customers are not able to keep track of these releases or understand which of these new innovations might be useful for addressing their current pain points
- The objective of this session is to provide a brief synopsis of the Ariba innovations on a quarterly basis to help Ariba Customers keep up to date with the new features & functionalities released by SAP Ariba
- In this session we will provide a summary of these features at a high level and deep dive into few key features only. If there is any specific feature that you are interested in deep diving, please reach out to your respective CEE/CSP's for the same

Meet one of SAP's Customer Success Partners (CSP) ...

Seema Ansari



- Since January 2007 with SAP Ariba
- Diverse Industry Portfolio: Financial Services, ONGC, FMCG, Telecom, Infrastructure and Mining.
- Originally from Jabalpur, India – living in Singapore since 2018
- Enjoying the island-city of Singapore during this pandemic putting a pause to the passionate traveller.
- Favourite SAP topics:
 - Value Discovery and Realization
 - SAP's Benchmark Program



Important **Announcement**



PREVIOUSLY RELEASED FEATURES **BECOMING MANDATORY**

❖ Syntax validation for supplier bank account information [SM-9656]

This feature validates some fields in Bank Account questions to help ensure that the bank information provided by suppliers is in the expected format before it is synchronized with an integrated ERP system. It includes default syntax validations and new data import tasks that allow you to define your own country-specific syntax validations so that they match the syntax requirements of your ERP system, helping to prevent integration errors caused by invalid supplier bank account information.

For Walkthrough, Click [HERE](#)

REMINDER: End of Life for **Ariba Mobile App**

On **August 20, 2021**, SAP Ariba ended support for the Ariba Mobile app (iOS and Android) and has removed the app from both the Apple App and Google Play stores. Mobile users will no longer be able to login or reactivate the Ariba Mobile app.

2108 (Q3-2021) **Feature Releases**



Feature Releases

Features	Description	Feature is available in					Enabling this feature
		SAP Ariba Sourcing	SAP Ariba Contracts	SAP Ariba SIPM	SAP Ariba SLP	SAP Ariba Supplier Risk	
FEATURES FOR ALL SOLUTIONS							
Ariba Mobile app - End of Life [BMA-2803]	Ariba Mobile app will be replaced by the SAP Ariba Procurement app. The legacy mobile app has been removed from the App store and Google Play store on August 20, 2021.						Automatically On

Feature Releases

Features	Description	Feature is available in						Enabling this feature
		SAP Ariba Sourcing	SAP Ariba Contracts	SAP Ariba SIPM	SAP Ariba SLP	SAP Ariba Supplier Risk	SAP Ariba Strategic Sourcing Suite	
Sourcing								
Support for pricing conditions in guided sourcing RFx events [DMS-11827]	This feature adds support for using guided sourcing RFx events with pricing conditions in SAP Ariba Sourcing. Guided sourcing RFx events now support a simple user interface for buyers and suppliers to view and edit pricing conditions for line items.	✓					✓	Automatically On
Large-capacity sourcing events - Support for up to 700 suppliers and XLSX-based exports [OPT-1146]	This feature enables buyers to: <ul style="list-style-type: none"> - extend the number of suppliers that they can invite to a large-capacity sourcing event to a maximum of 700. - use the search functionality to easily find suppliers and supplier responses in sourcing events. - export large-capacity sourcing events to an Excel file in the XLSX format when the number of suppliers in the sourcing event is more than 125. 	✓					✓	Customer Enabled/ Configured
Enhancements to standard-capacity events that support large number of suppliers [OPT-1592]	This feature introduces the following enhancements to standard-capacity events to which more than 100 suppliers are invited: <ul style="list-style-type: none"> - Buyers are notified with a warning message about the maximum number of supplier responses supported by the event. - Suppliers are notified with a message if the event has already received the maximum number (100) of supported supplier responses. - Buyers are notified with a message when the event receives a bid at the 90%, 95%, and 100% of the allowed supplier response. - Buyers have the ability to download the Bid Comparison Report, Items Rank Report, Bids Report, and Supplier Response Report with a maximum of 100 participants. 	✓					✓	Automatically On

Feature Releases

Features	Description	Feature is available in						Enabling this feature
		SAP Ariba Sourcing	SAP Ariba Contracts	SAP Ariba SIPM	SAP Ariba SLP	SAP Ariba Supplier Risk	SAP Ariba Strategic Sourcing Suite	
Sourcing								
Ability to compare scenarios in guided sourcing [OPT-1694]	This feature enables buyers using guided sourcing to compare scenarios. You can select two or more scenarios and view summaries of the selected scenarios next to each other.	✓					✓	Automatically On
Support for intuitive interface and enhanced tools for analyzing supplier bids [OPT-187]	<p>The new user interface enables buyers to perform bid analysis task intuitively on suppliers bids thereby ensuring right suppliers are awarded the business. The feature provides users the ability to</p> <ul style="list-style-type: none"> - Compare bids that are received in response to an event, analyze bids based on historical data and user-defined ranges, and add notes for easy reference - Filter on items, numerical terms such as price and lead time, and suppliers - Ability to specify range for numerical terms to identify deviations and outliers <p>The 3 tab presentation of bid analysis data provides –</p> <ul style="list-style-type: none"> - Summary view – an overview if bids - Graphical view - Tabular view <p>The feature also provides an ability to export the filtered results through excel for custom analysis</p>	✓					✓	Customer Enabled/ Configured

Feature Releases

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Sourcing								
Intelligent recommendations for questions in guided sourcing [SS-15936]	SAP Ariba Sourcing recommends questions to include in a guided sourcing event based on event, item, and supplier data in the current event and similar past events, and on questions you asked in similar past events.	✓					✓	Customer Enabled/ Configured
Alternative bidding in guided sourcing events [SS-17815]	Alternative bidding gives suppliers (participants) the ability to submit alternate bids after they have submitted a primary bid based on a guided sourcing event as you have defined it. You can then select the supplier that best meets your needs.	✓					✓	Automatically On
User qualification [SS-19290]	User qualification provides restrictions in addition to project and document access control settings by qualifying users based on project header field values.	✓					✓	Customer Enabled/ Configured
Improved supplier search in guided sourcing [SS-19864]	This feature offers you a better supplier search when you invite suppliers to a guided sourcing event.	✓					✓	Automatically On

Feature Releases

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Sourcing								
Automatically populate supplier search filters for guided sourcing events [SS-20036]	This feature adds the ability to automatically populate the Commodity, Region, and Department filters in supplier searches with values from your event attributes.	✓					✓	Automatically On
Recently used selections for header fields [SS-22326]	This feature shows your three most recently used field values for a given field when entering a value into that same field. Make it faster for customers to find the right selection for commonly-used fields by providing a list of recently used selections.	✓					✓	Automatically On
Enhanced support for bulk edit of line item terms in guided sourcing events [SS-22605]	<p>This feature allows buyers using SAP Ariba Sourcing with the guided sourcing functionality to edit and add new item terms across all line items in a single step.</p> <p>This feature enables the Edit terms and Add terms buttons for the line items table by default. Buyers can:</p> <ul style="list-style-type: none"> - directly edit item terms across all line items by using the Edit terms button in the line items table of the guided sourcing event. - directly add new item terms across all line items by using the Add terms button in the line items table of the guided sourcing event. - copy an item term from a line item to all line items by using the Apply term to all items option available for the specific term at the column level. - edit an item term across all line items by using the Edit term for all items option available for the specific term at the column level. 	✓					✓	Automatically On

Feature Releases

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Sourcing								
Filtering material master data based on custom project header fields [SS-23090]	This feature allows you to filter out material master items that do not match a sourcing project based on the values of custom project header fields.	✓					✓	Automatically On
Ability for template authors to lock access control settings [SS-24060]	This feature allows template authors to lock the Access Control value they set for projects, preventing other users including project owners from changing it and giving unauthorized access to projects.	✓					✓	Automatically On
Supplier-added items in guided sourcing events [SS-24994]	This feature allows suppliers to add additional items than what the buyer has defined, to primary and alternative bids in a guided sourcing event, or only to alternative bids. Buyers can optionally allow suppliers to submit attachments that describe lots and child items.	✓					✓	Automatically On
Support for conditional content in guided sourcing events [SS-13641]	This feature enables buyers to create conditional content in guided sourcing events. Support for conditional content enables you to display or hide questions, requirements, sections, and attachments based on the participants' answers to specific questions. You can define the conditions at the event level or at the template level. The conditions applied from the template can be edited or deleted at the event level.	✓					✓	Automatically On

Feature Releases

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Contracts							
Ability for template authors to lock access control settings [SS-24060]	This feature allows template authors to lock the Access Control value they set for projects, preventing other users including project owners from changing it and giving unauthorized access to projects.		✓			✓	Automatically On

Feature Releases

Features	Description	Feature is available in					Enabling this feature	
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Supplier Management								
New Configuration parameters area in SM Administration [SM-19057]	Some of the functionality for supplier management is controlled by configuration parameters and this feature enables the administrators to set configuration parameters from the SM administration.				✓		✓	Automatically On
Supplier registration cancellation and Ariba Network account unlinking [SM-28350]	This feature makes the supplier registration process more flexible by adding support for canceling registrations and for unlinking Ariba Network accounts from the records of public suppliers and supplier contacts in your site. Registration cancelation allows supplier registration managers to cancel in-progress registrations, providing the ability to restart stalled registrations. Ariba Network account unlinking allows customer administrators to remove the current link to the Ariba Network account of a public supplier or supplier user if needed so that they can be linked to another Ariba Network account.				✓		✓	Automatically On
Supplier search performance enhancement for hierarchical master data [SM-28842]	This feature ensures faster retrieval of master data when searching for suppliers. It allows you to narrow your search results to the lowest hierarchy levels based the master data filters applied.				✓		✓	Automatically On

Feature Releases

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Supplier Risk								
Risk exposure reports [ARI-12097]	This feature adds three new risk exposure reports and updates the User Metrics Report. Each report can be exported and summarizes the suppliers' risk exposure information that is available in SAP Ariba Supplier Risk.					✓		Automatically On
Ability to calculate and report on turnaround time for engagement tasks [ARI-13944]	A new parameter allows you to change the due date calculation for engagement To Do and approval tasks. Previously, the due date was the start date of the phase plus the defined duration of the task. Enable the new parameter to calculate task due date starting from the date its predecessors are complete. This allows more accurate reporting on turnaround time for dependent tasks.					✓		Customer Enabled/ Configured
Skip assessment response [ARI-14108]	This feature allows for skipping an assessment response if it is not required, or if the recipient sent a response offline. The decision maker can move on to review associated controls.					✓		Customer Enabled/ Configured
Alert list user interface enhancements [ARI-14695]	The Alert list and Archived alerts are updated with a new column for risk category. Filters, column information icons, and hint icons with extended descriptions of the articles further enhance the user experience so you can better understand the alerts you receive for the suppliers you're following.					✓		Automatically On

Features at a **Glance**



Ariba Mobile app - End of Life [BMA-2803]

Feature at a Glance

Ease of implementation
Geographic relevance

● High-touch
● Global

SAP Ariba Procurement app - Overview

Key Benefits

1. Supports the following business scenarios
 - **Employees** can order from the company catalog
 - **Managers** can approve purchase
 - **Sourcing & contract managers** can track and approve project tasks
2. Validation and enrichment during cart submission
3. SP-initiated SSO login without certificate-based authentication
4. Supports smart sign-in using fingerprint and facial recognition



Prerequisites and Restrictions

1. Currently it only supports phone form factor
2. Currently it is not certified for mobile device management tools

Download information

The **SAP Ariba Procurement** app is a free download on both App Store and Google Play.



Solution Areas



SAP Ariba Buying

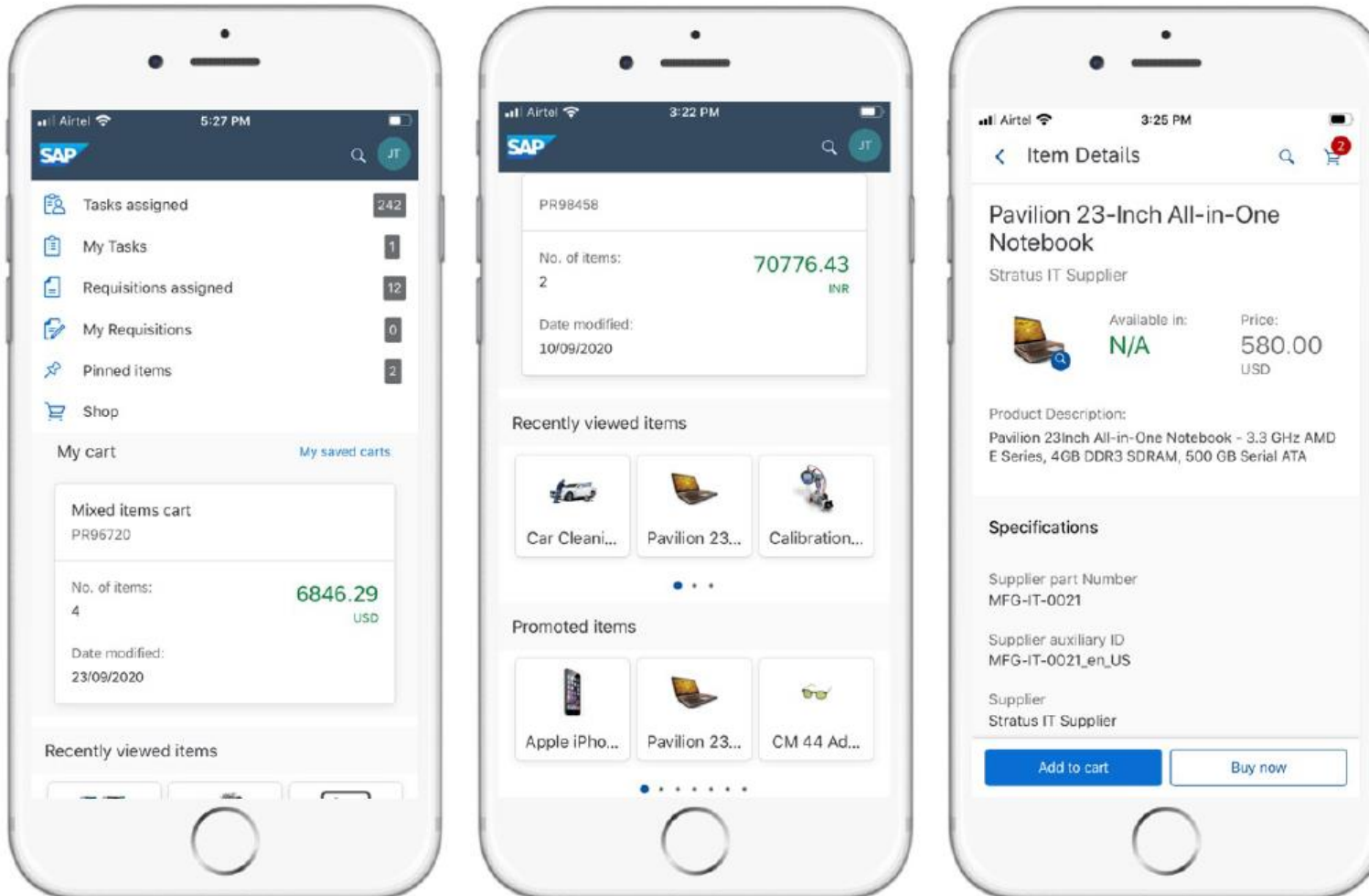
SAP Ariba Sourcing

SAP Ariba Contracts

Feature at a Glance

User interface: Shopping

Ease of implementation  High-touch
Geographic relevance  Global



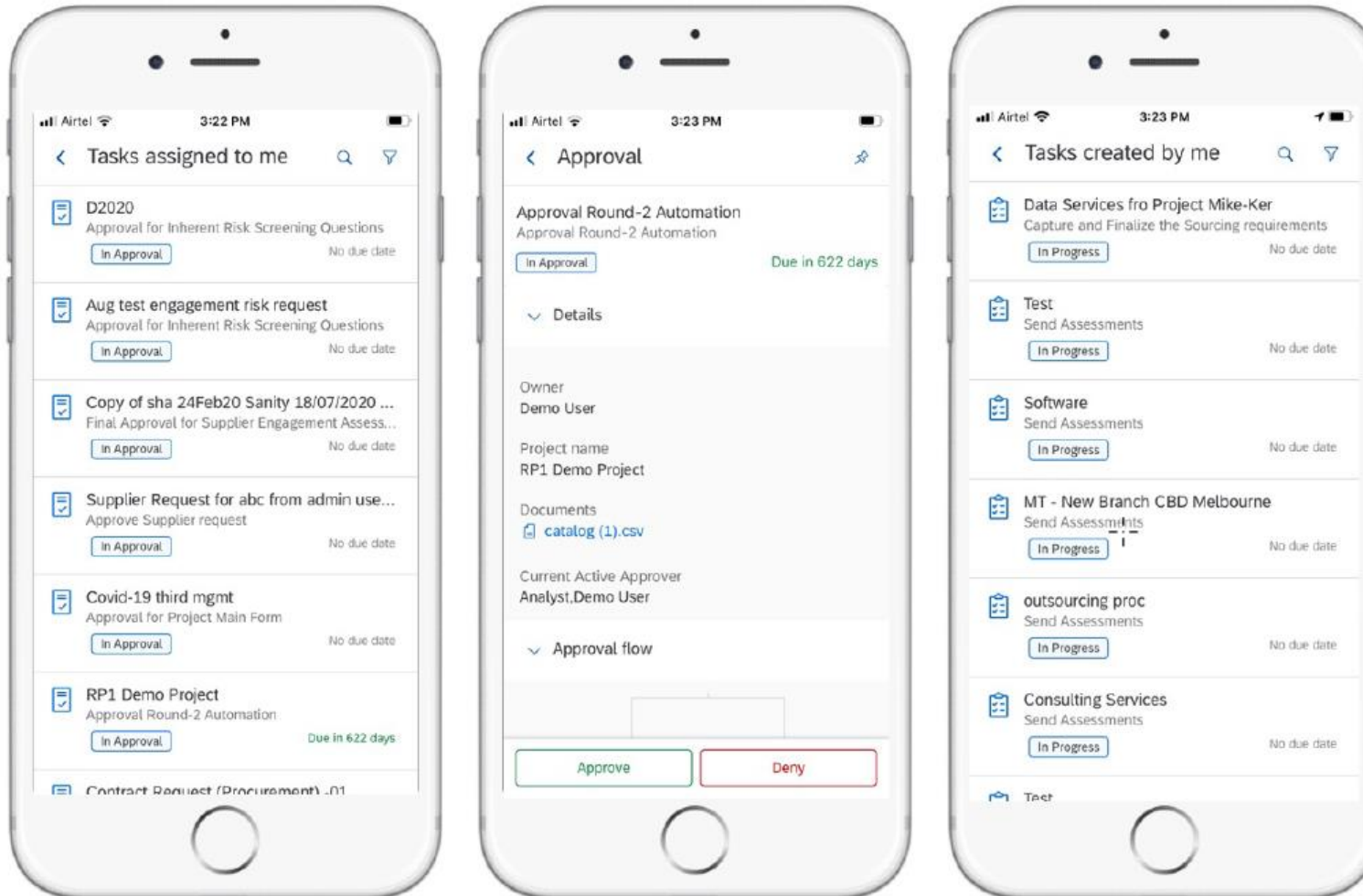
Brand new user interface for the mobile app (replaces the first version of user interface for the SAP Ariba Procurement app launched in August 2019)

I

Feature at a Glance

User interface: Task management

Ease of implementation ● High-touch
Geographic relevance ● Global





1. Sourcing and contract managers who are responsible for their respective projects can perform task management and task completion via the mobile app
2. Tasks can be pinned on the mobile app and completed on the web application later
3. Push notifications for tasks

User qualification [SS-19290]

Feature at a Glance

Introducing: User qualification

Ease of implementation  High-touch
Geographic relevance  Global

Customer challenge

Companies need the access to sourcing projects and content within being determined by the attributes of the project.

Examples of this are when companies require projects run for a subsidiary to be accessible only by the personnel of that subsidiary, or when only the people working under certain programme should have access to the sourcing projects related with it.

This type of restriction on access to sourcing projects and documents based on attributes is cumbersome to configure and maintain.

Solution area

SAP Ariba Sourcing
SAP Ariba Strategic Sourcing Suite
SAP Ariba developer portal
SAP Ariba APIs

Meet that challenge with SAP Ariba

With this feature, companies can easily implement an attribute-based schema to control the access to sourcing projects.

The qualification of users to access projects with certain attributes is synchronized from an external system, avoiding manually maintenance within the SAP Ariba environment.

Implementation information

This feature is ready for immediate use for all customers with the applicable solutions but requires **customer configuration** steps.

Experience key benefits

Companies have more and better control on who can access what.

Administration of access control to projects is streamlined and users can be centrally granted access to a set of projects matching certain criteria.

Prerequisites and Restrictions

- Feature is not applicable to Guided Sourcing projects nor events.
- Feature is not applicable to any other type of project or workspace apart from Sourcing Project.
- User qualification data can only be imported into SAP Ariba system from API – there is no UI component for it.
- Only fields of type Flex Master Data and string can be used to control the access.

Feature at a Glance

Introducing: User qualification

Detailed feature information

Access to sourcing projects is determined by matching user qualification fields. These fields are customer-defined fields in both Sourcing Project and user profile. Only users having values matching those of the projects can access and be included as team members of the projects.

Considerations for usage

- User qualification applies on top of existing Access Control in the system.
- When a project has an empty for a user qualification field, that field is not acting as a constraint – blank is a wildcard.
- In case of multiple user qualification fields, for a user to be granted access, following criteria need to be met:
 1. All the user qualification fields match values between project and user profile.
 2. If the user profile contains multiple values for a given field, any of the values must match that of the project.



1. All the fields must match values with the respective fields in the Sourcing Project

2. For a field to match, any value in the user profile must equal the value in the Project

View Details of "Arnold Davis"

General Ship To Addresses Billing Addresses Groups All Groups **Multifactor Access Control Fields**

Field	Matching Values
EventType	0, 1, 2, 3, 4, 5, 6, 7
Plant	Flat Rock
PMT	PMT1
Program	Mustang

Supplier registration cancellation and Ariba Network account unlinking [SM-28350]

Feature at a Glance

Ease of implementation  Low touch / simple
Geographic relevance  Global

Introducing: **Supplier Registration Cancellation and Ariba Network Account Unlinking**

Customer challenge

For various reasons a Supplier Registration project might become stuck in the process, and the registration project owner now wants to convert the registration to an internal only (on-behalf-of) registration to push the process forward. Currently, there are no simple ways of doing this from the user interface.

A second, and often related issue is that the need to unlink suppliers who are already registered required a request to SAP Ariba support, and this held up the ability for suppliers to be registered correctly.

Solution area

- SAP Ariba Supplier Lifecycle and Performance (SLP)
- SAP Ariba Supplier Information and Performance Management (SIPM) new architecture
- SAP Ariba Sourcing
- SAP Ariba Contracts
- SAP Ariba Strategic Sourcing Suite

Meet that challenge with **SAP Ariba**

Registration cancellation allows supplier registration managers to cancel in-progress registrations, providing the ability to restart stalled registrations.

Ariba Network account unlinking allows customer administrators to remove the current link to the Ariba Network account of a public supplier or supplier user - if needed - so that they can be linked to another Ariba Network account.

Implementation information

This feature is **automatically on** for all customers with the applicable solutions and is ready for immediate use.

Experience key benefits

Restart supplier registrations that are stuck in-flight.
Enable buyer administrators to unlink incorrect ANIDs and course correct any stalled supplier connections and registrations.

Increase supplier onboarding efficiency with increased administrative flexibility.

Prerequisites and Restrictions

See following slides

Feature at a Glance

Introducing: Supplier Registration Cancellation

Back to dashboard

SA
SAP SE
SM Vendor ID: S16953153

Summary
Contacts
ERP data
Certificates
Activity log
Factories
Relationships
Risk

Registration

Invited by: Balachandar
Invited on: January 28, 2021
Registration status: Invited

Cancel

Current template version (V97)

Cancel Registration

Are you sure you want to cancel this registration? Canceling permanently removes the registration, including all questionnaires and any data already collected in them, and makes it possible to start a new registration for this supplier.

Comment *

Enter a comment to let the other people who manage supplier registrations in your organization know about this cancellation (required)

Confirm Cancel

Prerequisites

- To cancel a supplier registration, you must be a member of the **Supplier Registration Manager** or **SM Ops Administrator** group.
- The supplier must be private (not yet linked to an Ariba Network account).
- The Registration status must be in **Invited** (whether External or Internal Registration) and depending on other factors can also be **In Registration**, **Pending Resubmission** or **Pending Approval** statuses. See documentation for full details.

Process

- Locate the Supplier 360 and click **Registration** in the left-hand navigation bar
- Click the new **Cancel** button, enter a message/reason for the cancellation, and click **Confirm**

Results

- The registration is permanently removed and the status set back to **Not Invited**. See documentation for full details.
- You are now able to start a new external or internal (on behalf of) registration for the supplier if desired.

Feature at a Glance

Introducing: **Unlinking Ariba Network Account(s)**

Context

Suppliers created in your site are initially private, meaning that they are not linked to a supplier account on Ariba Network. When a supplier user responds to your invitation to a sourcing event or external supplier management questionnaire for the first time, that response automatically establishes a link between the supplier record in your site and the responding supplier Ariba Network account. At that point, the supplier becomes public and the ANID of the linked Ariba Network account is visible in their profile. From that point forward, the supplier can only participate in sourcing and supplier management activities with you from that linked Ariba Network account.

In some cases, it's necessary to update that linkage so the supplier can use a different Ariba Network account. Typical situations that require unlinking a supplier from their current Ariba Network account include:

- An invited supplier user has mistakenly created a new, duplicate Ariba Network account to complete a supplier registration or participate in a sourcing event, and it's necessary to link the supplier record in your site to their true Ariba Network account.
- The supplier has multiple Ariba Network accounts that they use for different purposes, and the invited contact responded using the incorrect account.
- Your site has duplicate vendor records for the same supplier and the registration or event invitation was issued for the incorrect record, linking it to the supplier's ANID and preventing you from linking the correct record to that ANID.
- The supplier's registration or event participation linked them with a sourcing ANID that is different from the transaction ANID they use for procurement activities with you and they want to align those IDs.

Feature at a Glance

Unlinking Supplier Users

Details

Unlinking a supplier involves first unlinking all users for that supplier, then unlinking the supplier organization itself. A new Administration task in the **Manage > Administration** area named **Network Account Link Manager** is introduced to facilitate this administrative action. To unlink the supplier a supplier user, access the **Unlink Supplier User** task, search using the user id of your targeted user, and select **Unlink**. Repeat for all supplier users prior to unlinking the supplier itself.

Results

The link to the supplier user's Ariba Network account is removed from the supplier, with the following results:

- The supplier user's Ariba Network status reverts from **Public** to **Private**.
- The supplier itself remains public.
- All of your content, including sourcing events and supplier management questionnaires, is removed from the unlinked supplier user Ariba Network account.
- All supplier user unlinking activity is logged under the **Event Type** of **User Management** in **Site Manager Audit Log**.

Next Steps

If you unlinked a supplier user who is assigned to external registration questionnaires for an in-progress registration or registration update, the unlinked user can no longer access external questionnaires on Ariba Network to submit any that are pending submission or resubmission, and the registration or registration update can become stuck. To enable options for reinviting the supplier or canceling the registration, you must also unlink the supplier itself.

Feature at a Glance

Unlinking the Supplier Organization

Details

Unlinking a supplier involves first unlinking all users for that supplier, then unlinking the supplier organization itself. A new Administration task in the **Manage > Administration** area named **Network Account Link Manager** is introduced to facilitate this administrative action. To unlink the supplier organization, access the **Unlink Supplier Organization** task, search using the ANID of your targeted supplier, and select **Unlink**.

Results

The link to the Ariba Network account is removed from the supplier, with the following results:

- The supplier's Ariba Network status reverts from **Public** to **Private**.
- The previously linked ANID and public supplier name is removed from the supplier's profile.
- All of your content, including sourcing events and supplier management questionnaires, is removed from the unlinked supplier Ariba Network account. The supplier can no longer participate in sourcing events to which you have invited them, or fill out or update supplier management questionnaires you have sent them.
- In sites that include SAP Ariba Supplier Lifecycle and Performance or SAP Ariba Supplier Information and Performance Management (new architecture), if the supplier has a registration project, that project is retained in their 360° profile, including questionnaire data. If it is a new registration that is in progress, the options to cancel the registration or to reinvite the supplier are now available. If the supplier already has a registration status of **Registered**, the option to reinvite the supplier is now available.
- All supplier unlinking activity is logged under the **Event Type** of **User Management** in **Site Manager Audit Log**.

Next Steps

Once the supplier is no longer linked to an Ariba Network account, inviting or reinviting the supplier to a sourcing event or supplier management activity allows the supplier to respond from a different Ariba Network account and establish a new link with a different ANID. This step depends on the invited supplier user responding from the correct Ariba Network account, and coordination with the supplier is often necessary.

Time for a quick **Survey/Feedback.**



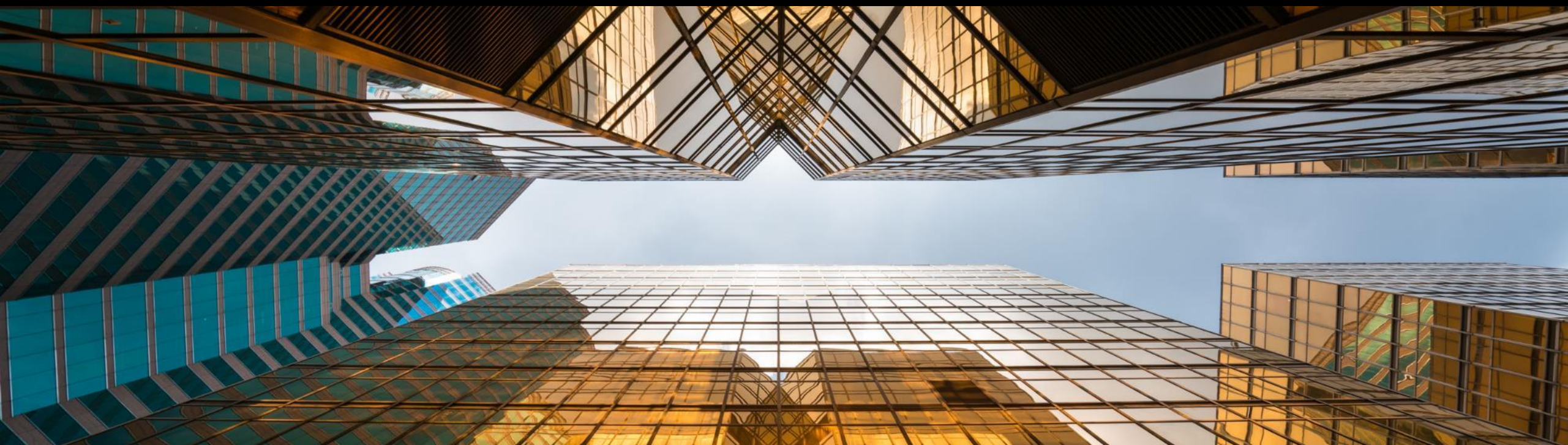
Thank you.

Contact information:

Shankar, Sidharth sidharth.shankar@sap.com

Keshav Parameshwara Keshav.Parameshwara@sap.com

2108 (Q3-2021) **Appendix**



Feature Releases

Features	Description	Feature is available in						Enabling this feature
		SAP Ariba Sourcing	SAP Ariba Contracts	SAP Ariba SIPM	SAP Ariba SLP	SAP Ariba Supplier Risk	SAP Ariba Strategic Sourcing Suite	
Strategic Sourcing for Industries								
Enhanced support for dynamic lookup tables [DMS-14700]	This feature extends lookup table support to guided sourcing events and enhances the support for lookup tables to enable dynamic lookup based on lookup table versions and one-to-many mapping between an input column and terms. This feature also introduces a new administrator interface (Administration > Product Sourcing > Lookup Table) for uploading, downloading, and searching for lookup tables. You can upload multiple versions of a lookup table to the central location and versions of the lookup table are maintained to ensure that the correct version, based on the creation date of the sourcing event, is referenced when using lookups in sourcing events. Additional options are provided in the template configuration to create lookup table mappings.	✓					✓	Customer Enabled/ Configured
Ability to copy cost group information across line items [DMS-14701]	This feature enables users to copy the entered cost group information across line items from the Cost breakdown page. Users can copy cost group information such as the added cost components and cost element values from one line item to other line items of an event.	✓					✓	Automatically On
Ability to capture detailed cost breakdown in guided sourcing [DMS-14717]	This feature enables buyers to capture cost breakdown information in guided sourcing by using the cost group functionality. Buyers can create guided sourcing events with the cost group terms defined in the sourcing event template. This feature also allows: <ul style="list-style-type: none"> - buyers to access the Cost breakdown page to modify or set the initial value for cost groups - suppliers to access the Cost breakdown page to add cost components for cost groups - buyers to monitor and analyze the supplier bids for cost groups using the Cost breakdown page 	✓					✓	Automatically On

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Strategic Sourcing for Industries								
Support for guided sourcing-based integration in 4BL and 4QN integration scenarios [DMS-15214]	This feature enables buyers to integrate the sourcing process between guided sourcing with the Central Procurement with SAP Ariba Sourcing (4QN) and Sourcing with SAP Ariba Sourcing (4BL) integration scenarios.	✓						Automatically On
Support for attachments and notes in the Central Procurement with SAP Ariba Sourcing (4QN) integration scenario [DMS-15388]	This feature enables buyers to include attachments and notes with RFQ data in the Central Procurement with SAP Ariba Sourcing (4QN) integration scenario.	✓						Automatically On
Support for custom content and other enhancements in the SAP Enable Now Web Assistant for guided sourcing [SS-22691]	<p>This feature introduces the following enhancements to the SAP Enable Now Web assistant for buyers using guided sourcing:</p> <ul style="list-style-type: none"> - Ability to add custom help content to the Web Assistant - Ability to customize the layout and presentation of the standard help content provided - Ability to access the recommended learning through the Learning App <p>You can configure the Web Assistant using the SAP Enable Now Manager and update the self-service parameter Set template for SAP Enable Now Web Assistant to specify the link to the configuration template. The Javascript-based configuration template contains the Web Assistant configuration parameters such as serviceLayerVersion and resourceURL. The template also contains parameters that help you configure the look and feel of the Web Assistant.</p>	✓						Automatically On