

SAP Ariba 

# How to Get Help with SCC Supplier Guide

2021

PUBLIC

# How to Get Help

## In this Guide You Will Learn About ...

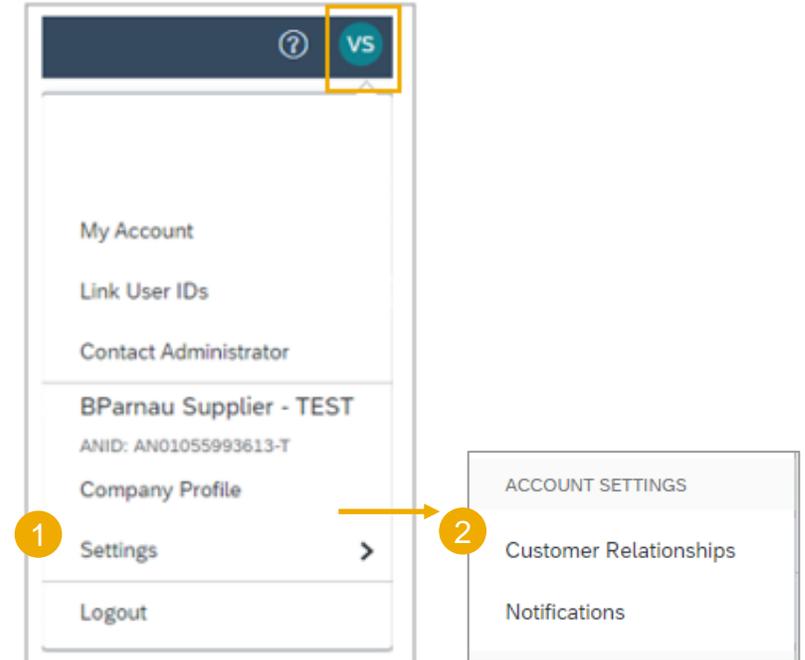
... where to find standard tutorials and product documentation

... how to contact Support

# Supplier Information Portal

1. Click the **user profile icon** in the right top corner of your screen and select **Settings**.
2. From the dropdown menu select **Customer Relationships**.
3. Supplier Information Portal will be available on the current customer level. Download it and use for supplier functional trainings and guides.

**Prerequisite:** You should have trading relationship established with your Customer.



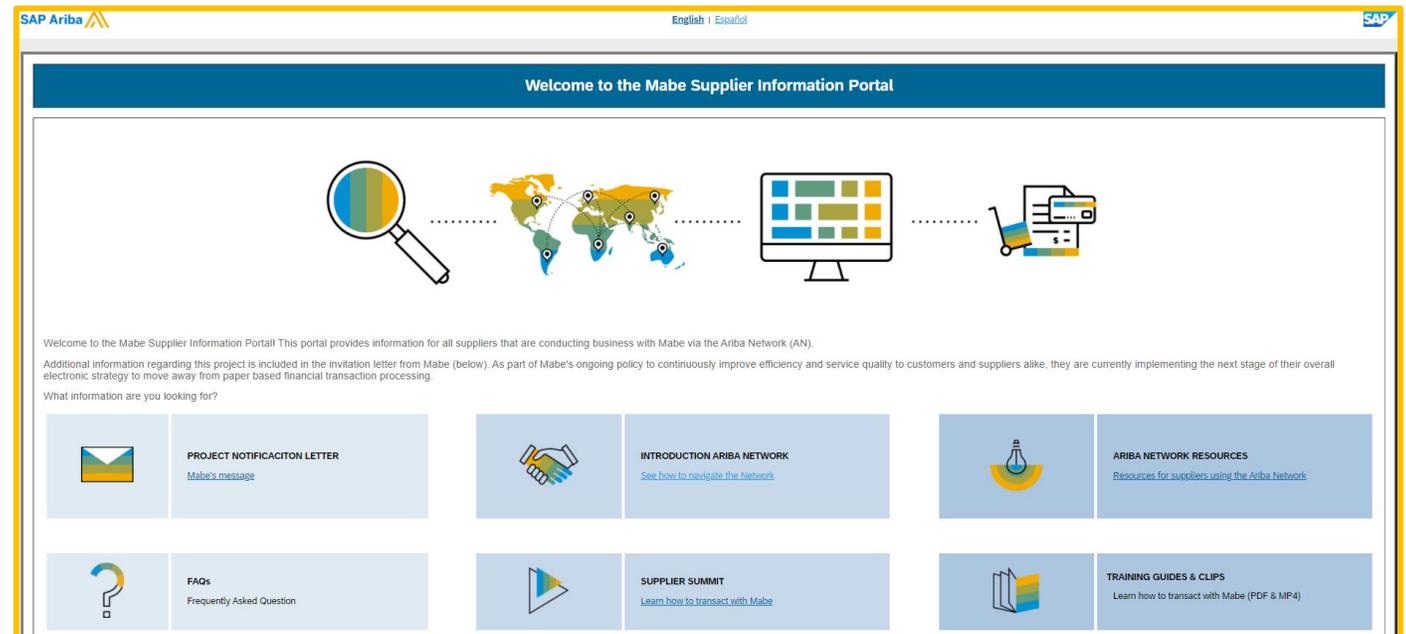
| <input type="checkbox"/> | Customer                   | Network ID      | Relationship Type | Approved Date | <b>3</b> Supplier Information Portal |
|--------------------------|----------------------------|-----------------|-------------------|---------------|--------------------------------------|
| <input type="checkbox"/> | Best Run Buyer - Australia | AN01047717910-T | Trading           | 8 Oct 2018    | Supplier Information Portal          |
| <input type="checkbox"/> | BP SCC Buyer - TEST        | AN01055993515-T | Trading           | 27 Nov 2017   | Supplier Information Portal          |
| <input type="checkbox"/> | SCC ANK - TEST BUYER       | AN01406599227-T | Trading           | 22 May 2019   | Supplier Information Portal          |

# Mabe Supplier Information Portal

Here you will find:

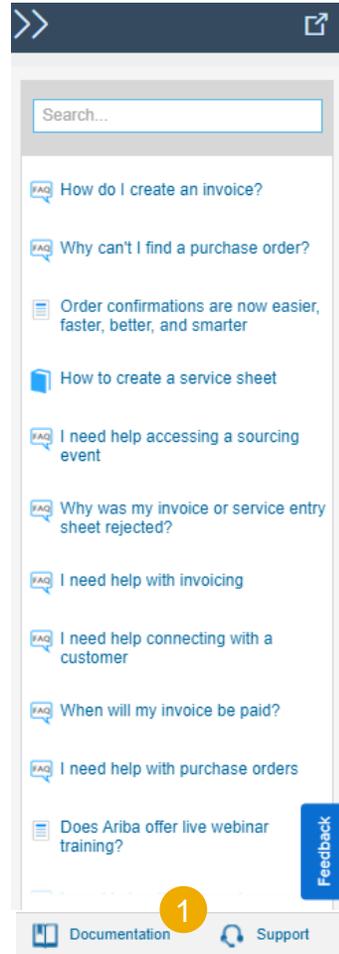
1. Mabe project notification.
2. Suppliers Summit.
3. Trainings to work with your client Mabe.
4. Ariba network resources.

Link: [Supplier Information Portal](#)



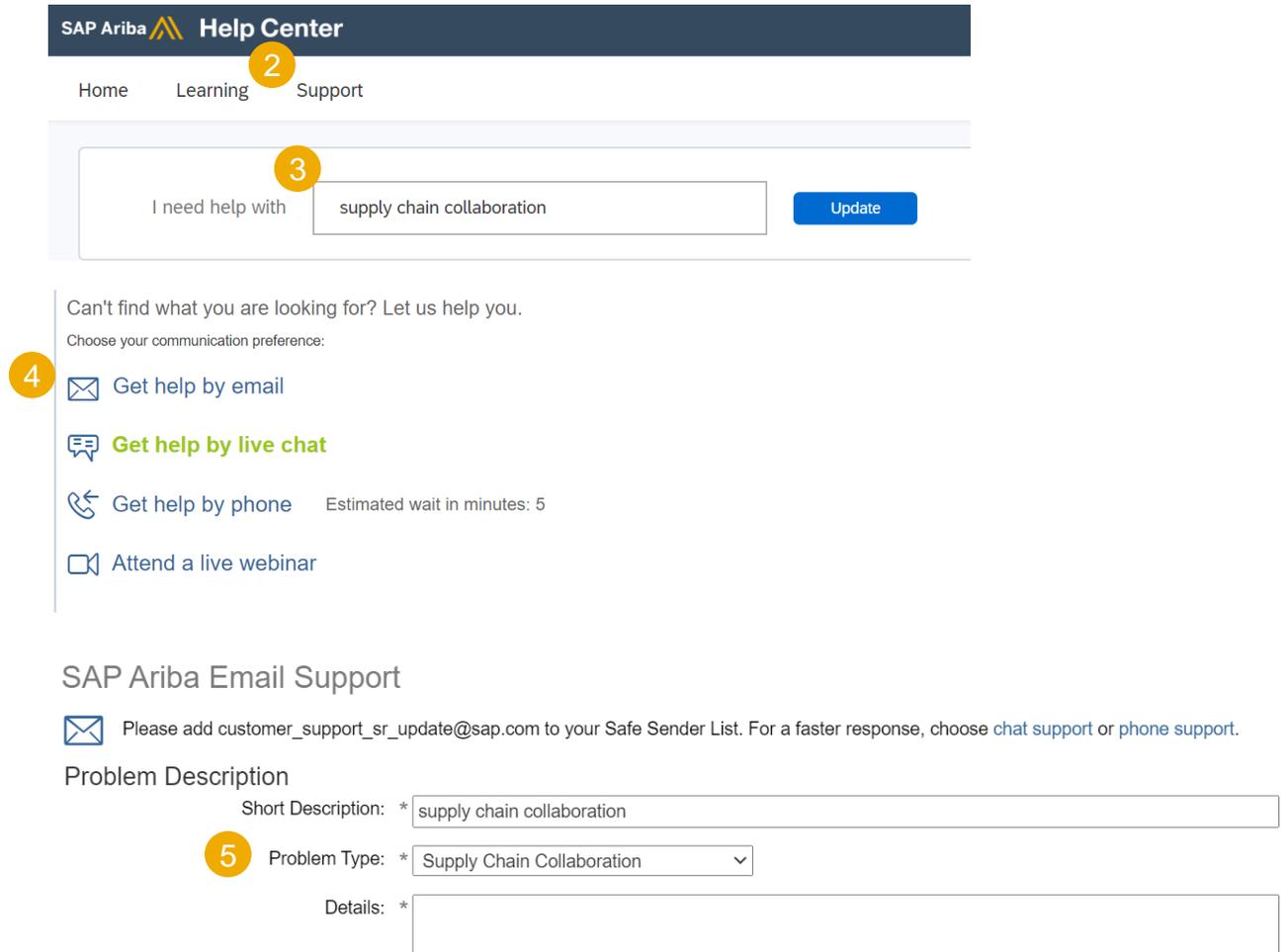
# Help Center – Support

1. Click **Support** in the sidebar from your home page.
2. Or choose **Support** tab directly from the Help Center window.
3. Enter **Supply Chain Collaboration** into the search field.
4. Choose your communication preference – if help desk documentation is not satisfactory
5. When choosing **email** option, select **Supply Chain Collaboration** in the **Problem Type** field.



## Business Related Questions

[a.suppliers.collaboration@mabe.com.mx](mailto:a.suppliers.collaboration@mabe.com.mx)



# Thank you.

**mabe**