

SUPPLY CHAIN ARIBA NETWORK ENTERPRISE ACCOUNT USER GUIDE





Please click on a topic below to be taken to that section in the training guide

- 1. Ariba Network Enterprise Accounts Basic Information
 - i. How to log in using an existing Ariba Network Enterprise Account
 - ii. Before you confirm your Purchase Order
 - iii. How to view all documents related to a Purchase Order
- 2. How to manage your Purchase Order for Goods
 - i. How to confirm your PO for Goods
 - ii. How to Reject your Purchase Order for Goods
 - iii. How to create a ship notice (partial and full)
 - iv. How to invoice against your Purchase Order for Goods
 - v. How to see your Invoice status and Due date for Goods
 - vi. How to find your Remittance Advice for Goods
 - vii. How to create a Credit Note for Goods
- 3. How to manage your Purchase Order for Services
 - i. How to confirm your PO for Services
 - ii. How to Reject your Purchase Order for Services
 - iii. How to invoice against your Purchase Order for Services
 - iv. How to see your Invoice status and Due date for Services
 - v. How to find your Remittance Advice for Services
 - vi. How to create a Credit Note for Services

- 4. How to manage your Purchase Order for Goods & Services (Hybrids)
 - i. How to confirm your PO for Good & Services (Hybrids)
 - ii. How to Reject your Purchase Order for Goods & Services (Hybrids)
 - iii. How to invoice against your Purchase Order for Goods & Services (Hybrids)
 - iv. How to see your Invoice status and Due date for Good & Services
 - v. How to find your Remittance Advice for Hybrid POs
 - vi. How to create a Credit Note for Goods & Services (Hybrids)
- 5. How to manage your Ad hoc / Unplanned Purchase Order
 - i. How to confirm your ad hoc / unplanned POs
 - ii. How to invoice against an Ad Hoc / Unplanned PO
 - iii. How to resubmit an invoice for Ad Hoc / Unplanned POs

5. Supplier Support

Please be advised that SAP Ariba may update their User Interface (UI) from time to time. Some of the screens captured here may differ slightly from what you are able to see, but please note that the functionality will remain the same.

Your sincerely,

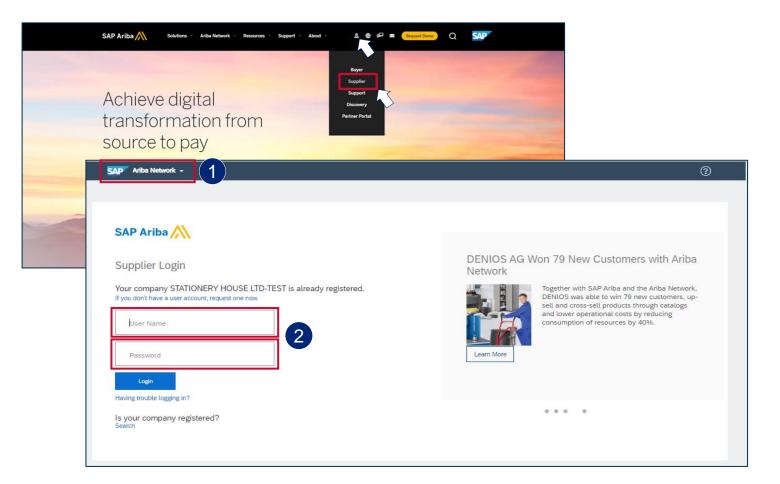
Supply Chain
Anglo American and/or De Beers Group



HOW TO LOG INTO YOUR ARIBA NETWORK ENTERPISE ACCOUNT

HOW TO LOG INTO YOUR ARIBA NETWORK ENTERPRISE ACCOUNT

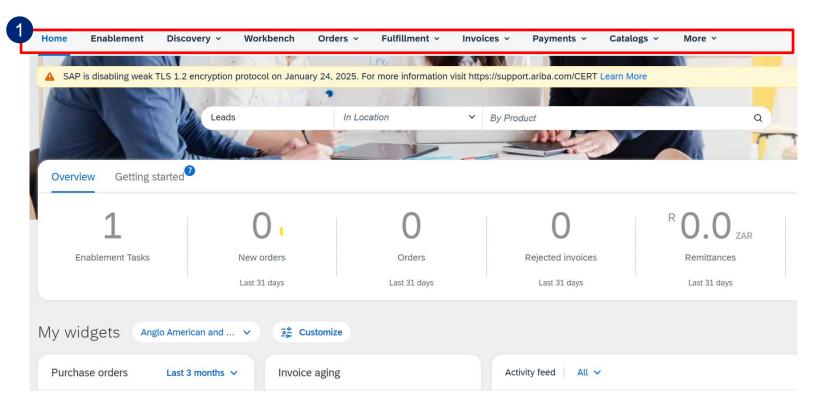




- To log into your Ariba Network
 Enterprise Account simply go to the
 official SAP Ariba website at
 www.ariba.com
- Hover over the person icon and select
 Supplier from the drop down menu
 - 1 You will be directed to the Ariba Network login page.
 - Enter your user name and password to be taken to your Home page

HOW TO LOG INTO YOUR ARIBA NETWORK ENTERPRISE ACCOUNT





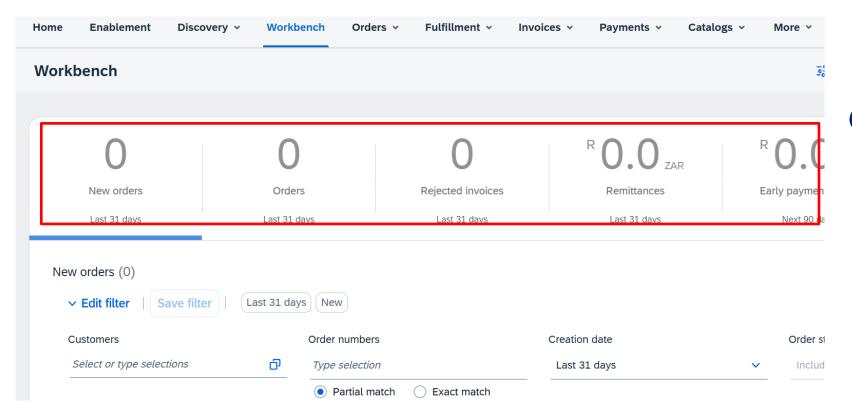
HOME PAGE

 Your home page provides a quick overview of:

> Your account and menu to view pending enablement tasks, orders, payments and Catalogs

HOW TO LOG INTO YOUR ARIBA NETWORK ENTERPRISE ACCOUNT





WORKBENCH PAGE

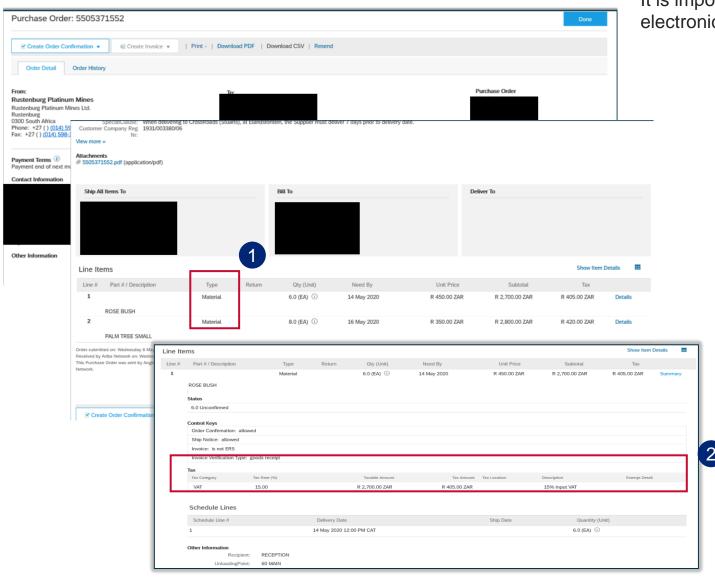
 Your Workbench tab provides a quick overview of:

Orders, invoices, payment status and remittance advices



BEFORE CONFIRMING YOUR PURCHASE ORDER

BEFORE CONFIRMING YOUR PURCHASE ORDER



It is important to check your PO content for accuracy and then electronically confirm it if all is in order.

The process of confirming your POs via SAP Ariba differs slightly for:

- Goods/Material Orders
- Service Orders
- Hybrid (Material & Services combined)
- 1 You can see what type of PO it is by viewing the Type column on the PO
- 2 Check if VAT is correct i.e. if you are not VAT registered the VAT amount on the PO should be 0%, you will then reject the PO.



IMPORTANT!

You must confirm your PO electronically. If you not do this you will not be able to invoice, which could result in payment delays.



HOW TO MANAGE YOUR DIGITAL PURCHASE ORDERS FOR GOODS







PROCESS FOR CONFIRMING & INVOICING AGAINST PURCHASE ORDERS FOR GOODS



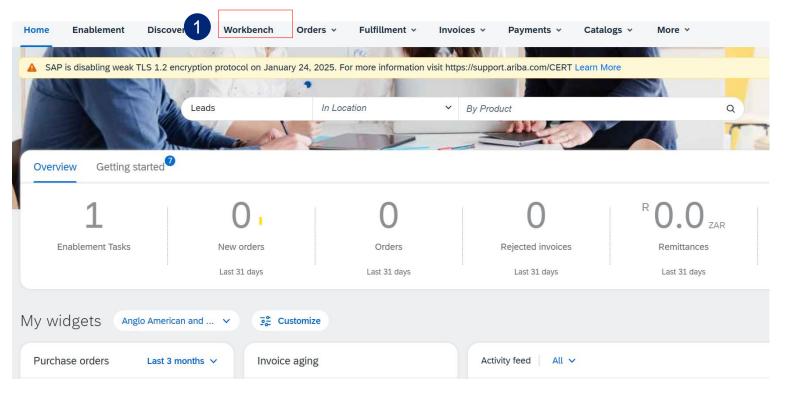
- Each step in this electronic processes is dependent on the one before it
- If one is not actioned, the system will not allow the next step to be completed
- For example if you do not confirm your PO in Step 4, our stores are unable to create a Goods Receipt
 Verification (GRV) as indicated in Step 6, which in turn will not allow you to invoice against the PO in Step 7.

This may result in payment delays

It is **VITAL** that you electronically confirm your Purchase Orders in the system as soon as you have confirmed that the PO details are correct.

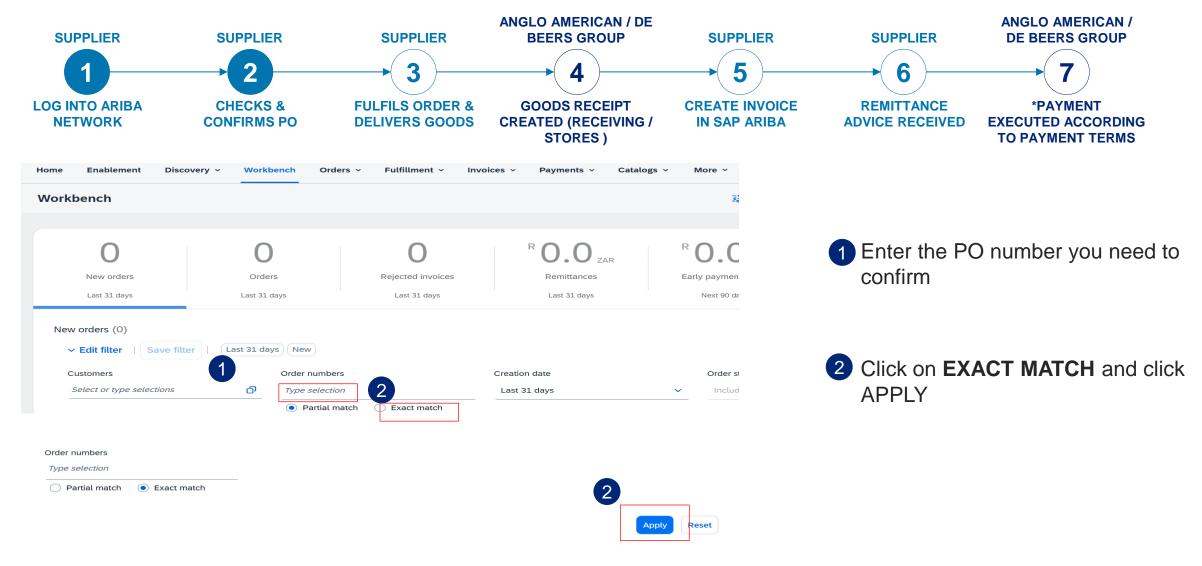






1 To view PO's to confirm and invoice, click on your Workbench tab.







SUPPLIER

6

REMITTANCE

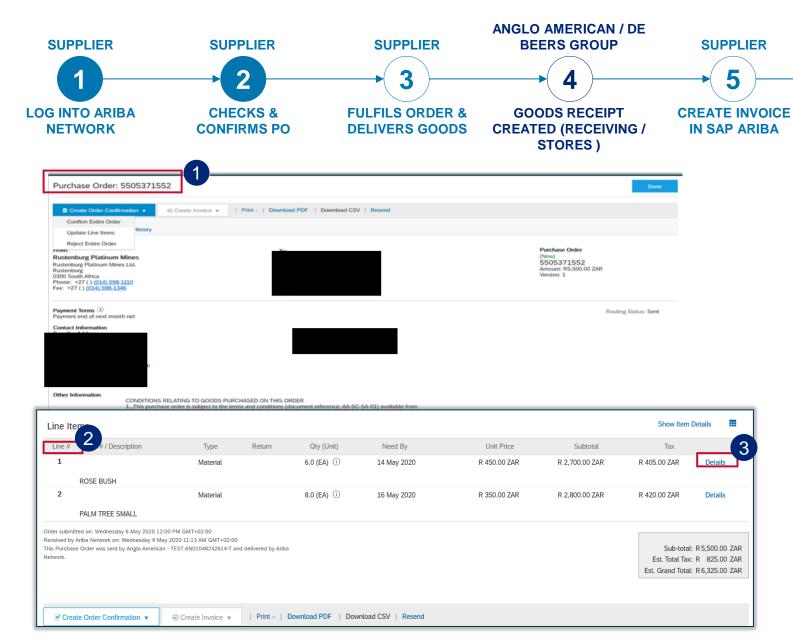
ADVICE RECEIVED

ANGLO AMERICAN / DE BEERS GROUP

*PAYMENT

EXECUTED ACCORDING

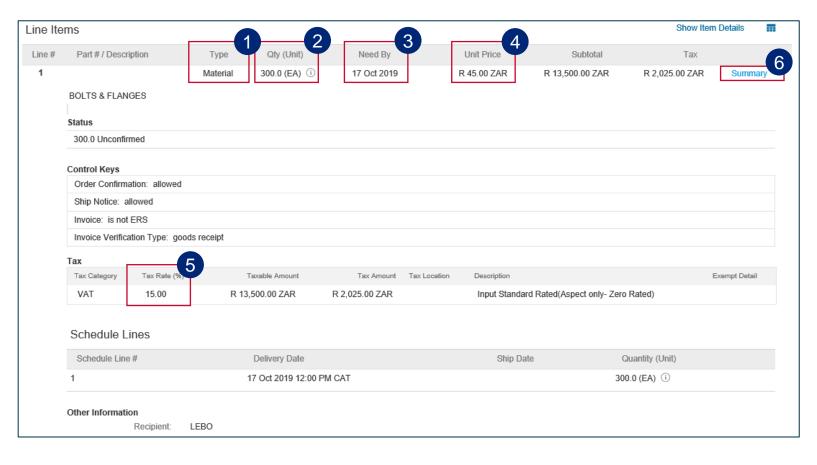
TO PAYMENT TERMS



- 1 Your Purchase Order (PO)
 document will open. You need to
 scroll down to see all the detail.
 Terms and conditions, payment
 terms etc
- Please Note: You must check the accuracy of each PO you receive from us at a line item level. To do this scroll down to the Line Items Section
- To see all the detail of the line item, click on **Details.** You can view line description, vat, unloading points, other comments etc. as shown in the next slide







Once you have opened the line item details, please check that the following is correct:

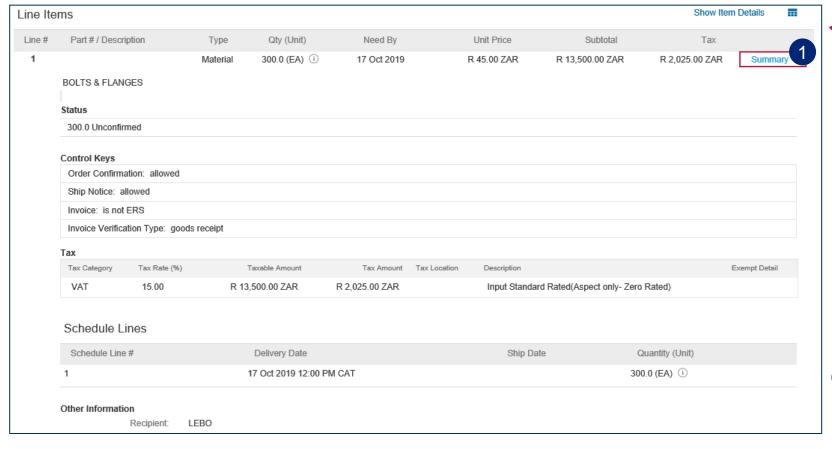
- Type reflects as **Material** for **Goods POs**
- Quantity & Unit (Unit of Measure)
- Delivery date
- Unit price
- TAX / VAT Rate (if applicable)

Do this for each line item.

6 √ If everything is correct, please click on **Summary** and go back to the summary view of your PO







If any of the details in the line item are incorrect please reject the PO in the system, providing a reason for your rejection (Go to How to Reject a PO section for more information)

Please Note: Electronically rejecting your PO for being incorrect does not mean you are rejecting doing business with us.

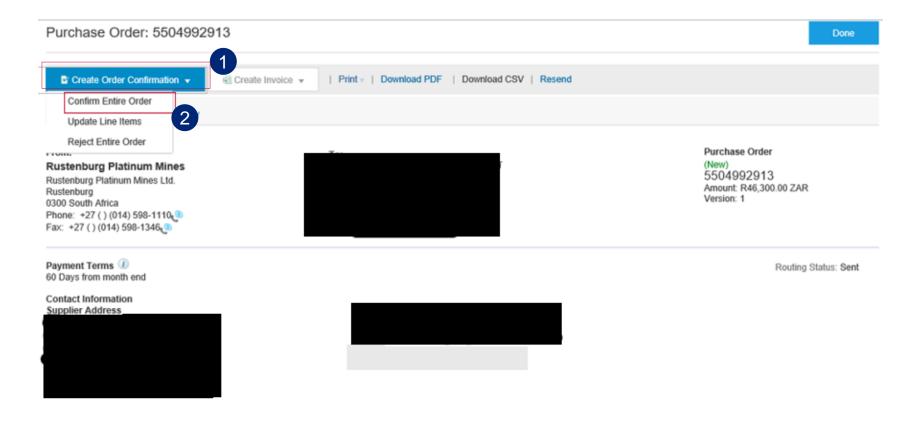
The rejected PO will workflow back to the buyer in the system & prompt them to send a corrected PO.

You will then receive another email with the **changed** PO which you must confirm.

1 Click on **Summary** and go back to the summary view of your PO







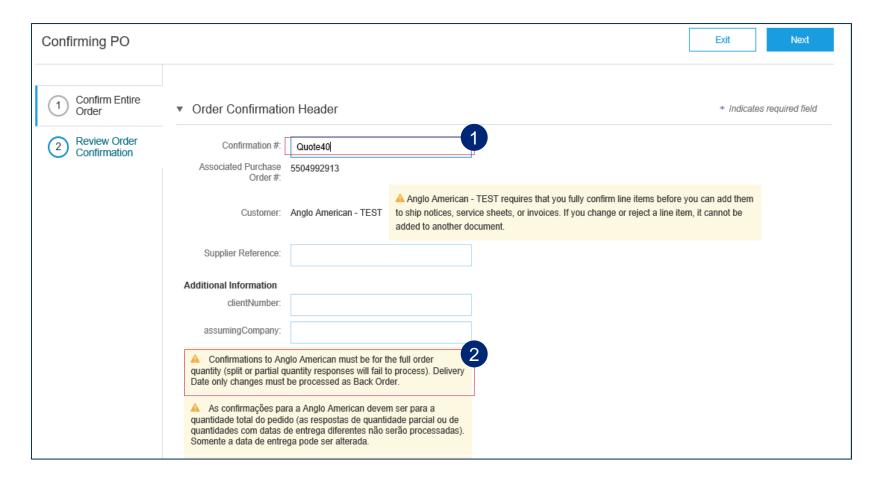
Once you have checked the accuracy of all the line items in your PO, you need to confirm it in the system

- 1 Scroll up to the top of your PO and click on the Create Order Confirmation button
- 2 A drop down menu will appear. Click on Confirm Entire Order to confirm your PO

The **Reject Entire Order** process is discussed in the next section







Once you have clicked on **Confirm Entire Order**, the following page will open.

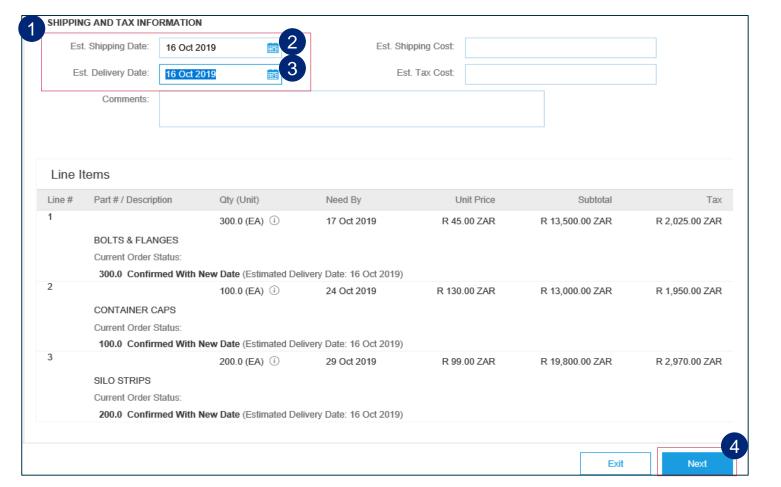
1 First enter your Confirmation number.

The **Confirmation Number** is YOUR reference and you can enter any reference that is meaningful to you and your organisation e.g. your quote number.

Please pay attention to these notifications as they contain important information







1 After entering your Confirmation number, scroll down so you can complete the Shipping and Tax Information section.

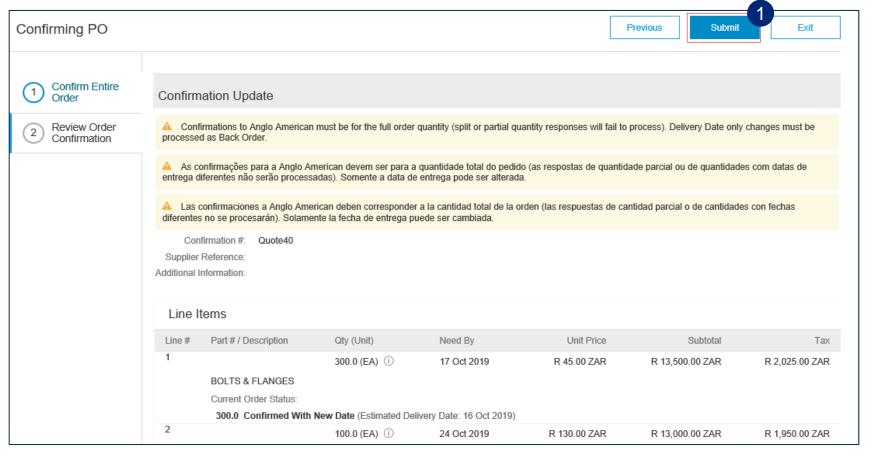
This section is mandatory

Please **select** the following using the **calendar icons**:

- 2 Est Shipping date
- 3 Est Delivery date
 These can be the same date.
- Then click on **Next**





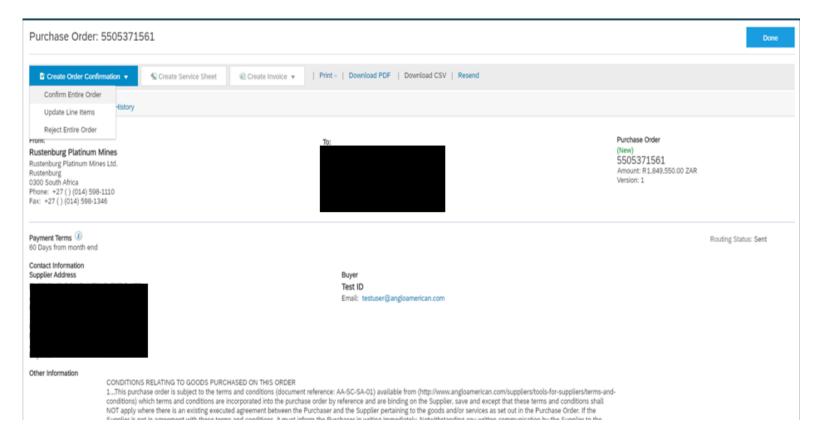


You will be taken to the **Review Order Confirmation** page.

1 Click the Submit button to finalise the confirmation of your PO







Once you have confirmed your entire Purchase Order you will be redirected to this page.



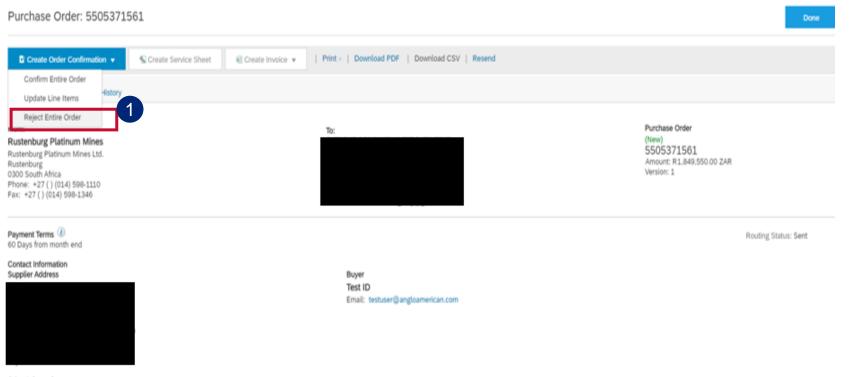
HOW TO ELECTRONICALLY REJECT YOUR PO FOR GOODS



REJECTING A PURCHASE ORDER







If any of the details in the PO are incorrect please reject the PO in the system, providing a reason for your rejection. This does not mean you are rejecting doing business with us.

The rejected PO will workflow back to the buyer in the system & prompt them to send a corrected PO.

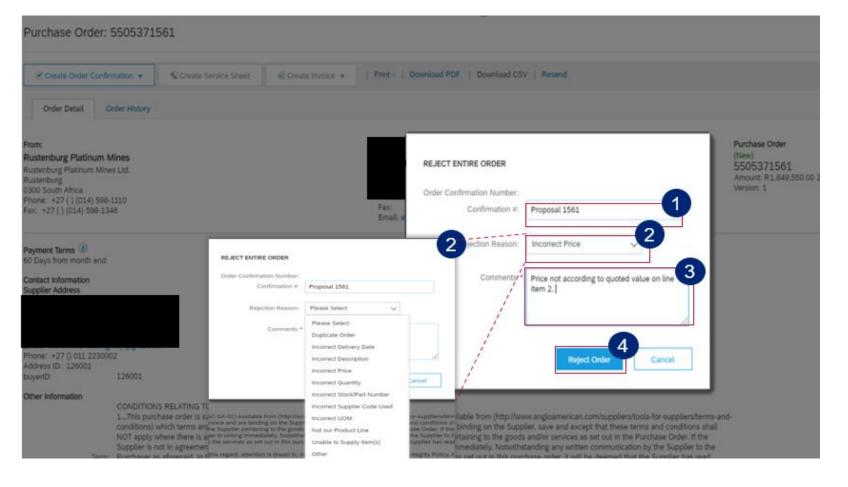
You will then receive another email with the **changed** PO which you can then confirm.

1 Click on **Reject Entire Order** to reject your PO

REJECTING A PURCHASE ORDER





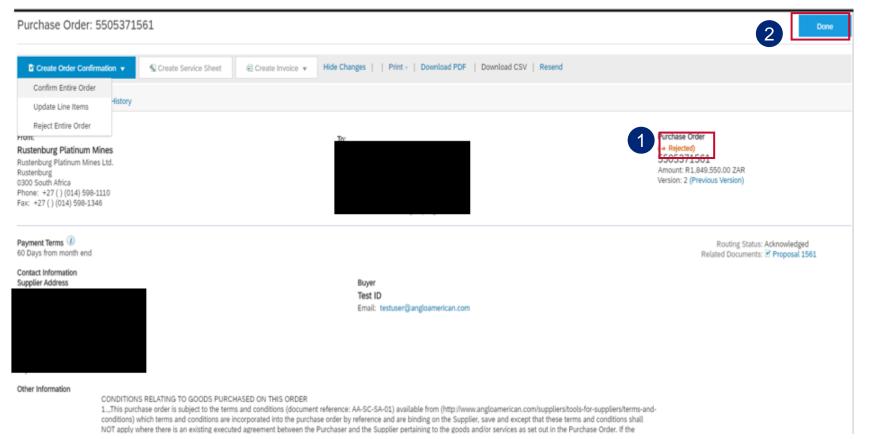


- 1 Enter your confirmation reference
- 2 Select the **Rejection Reason** from the drop down menu
- 3 Please add detail of rejection reason under the **Comments** section. This reason is sent to your Buyer in the rejection notification they receive so they know exactly what to amend.
- 4 Click on Reject Order

REJECTING A PURCHASE ORDER

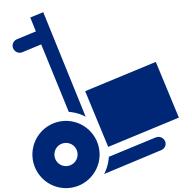






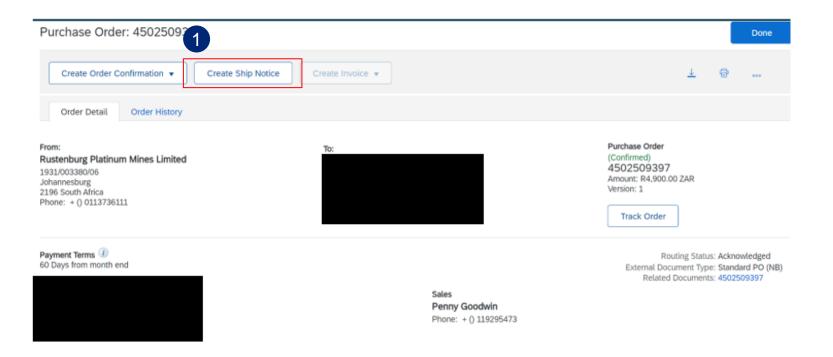
- 1 The status of your PO will now show **REJECTED**, a message will be sent to the buyer to verify the rejection and amend the PO accordingly.
- Click on **Done** and log out of the browser. You will receive a system notification on receipt of the change order, based on the setup of your notifications









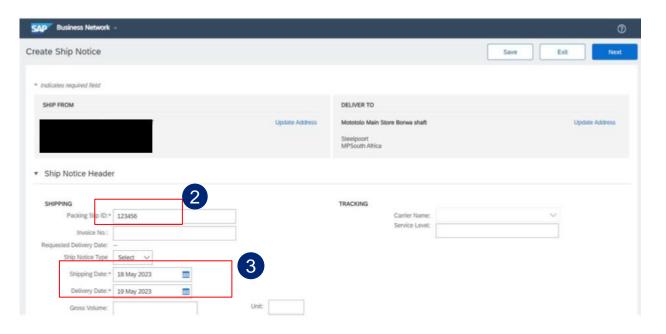


1 Once you have confirmed your entire Purchase Order the 'Create Ship Notice' button will become available for you to access.

Click on 'Create Ship Notice' button to start this process.







- Complete the relevant
 - information as outlined:
 - Populate your delivery note number in the Packing Slip ID field, under the SHIPPING section
- Add your Shipping and
 - Delivery Date. Please Note: both date fields are mandatory.



| LOG INTO ARIBA NETWORK CONFIRMS PO DELIVERS GOODS CREATE SHIP NOTICE IN SAP ARIBA ARIBA CHECKS & DELIVERS GOODS CREATE CREATE SHIP NOTICE IN SAP ARIBA ARIBA CREATE CREATED (RECEIVING / IN SAP ARIBA STORES) TO PAYMENT TERMS | SUPPLIER 1 | SUPPLIER 2 | SUPPLIER 3 | SUPPLIER 4 | ANGLO AMERICAN / D BEEPS GROUP 5 | SUPPLIER 6 | SUPPLIER 7 | ANGLO AMERICAN / DE BEERS GROUP |
|--|-----------------------------|-------------------------------|-------------------|----------------------|-----------------------------------|-------------|------------|---------------------------------|
| Delivery Terms: Delivery Terms Description: Shipping Payment Method: Account Shipping Payment Method: Account Transport Terms Description: Transport Terms Equipment Identification Code Gross Volume Unit Gross Weight Unit Sealing Party Code Seal ID Add Transport Term Add Transport Term Add Transport Term Additional Fields Fleason for Shipment: Comments: Supplier Reference: Supplier Reference: Supplier Reference: | | | | NOTICE IN SAP | CREATED (RECEIVING / | | | EXECUTED ACCORDING |
| Delivery Terms Description: Transport Terms Description: Shipping Instructions: Shipping Party Code Seal ID Select Add Transport Term Add Transport Term Add Transport Term Comments: Government Issued Shipping ID: Document Tilie: Supplier Reference: | ▼ DELIVERY AND TRANSPORT IN | NFORMATION | | 4 _ | | | | |
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| ▼ Additional Fields Reason for Shipment: Comments: Supplier Reference: Supplier Reference: | Add Transport Term | | | | | | | |
| ▼ Additional Fields Reason for Shipment: Comments: Government Issued Shipping ID: Document Title: Supplier Reference: | | | | | | | • | |
| Comments: Document Title: Supplier Reference: | ▼ Additional Fields | | | | | | 3010 | Cleu |
| Comments: Supplier Reference: | Reason for Shipment: | | | Govern | ment Issued Shipping ID: | | | |
| Supplier Reference: | | | // | | Document Title: | | | |
| Transit Direction: | Comments: | | 10 | | Supplier Reference: | | | |
| | | | | | Transit Direction: | | | |
| | | | | | | | | |

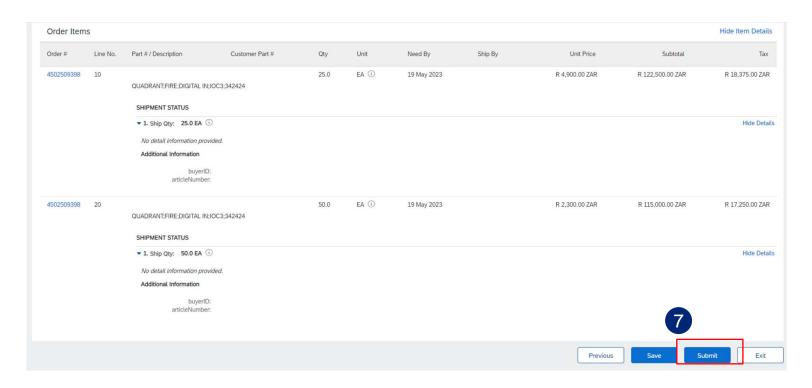




- 19 May 2023 R 4,900.00 ZAR R 122,500.00 ZAR R 18,375.00 ZAR QUADRANT; FIRE; DIGITAL IN; IOC3; 342424 Shipment Status Total Item Due Quantity: 25 EA (1) Confirmation Status Total Confirmed Quantity: 25.0 EA (i) Total Backordered Quantity: 0 EA (i) Ship Qty Supplier Batch ID Country of Origin Production Date Expiry Date 25.0 Select Country Add Ship Notice Line 4502509398 20 50.0 19 May 2023 R 2,300.00 ZAR R 115,000,00 ZAR R 17.250.00 ZAR QUADRANT; FIRE; DIGITAL IN; IOC3; 342424 Total Item Due Quantity: 50 EA (1) Confirmation Status Total Confirmed Quantity: 50.0 EA (1) Total Backordered Quantity: 0 EA (1) Line Ship Qty Supplier Batch ID Country of Origin **Production Date Expiry Date** 50.0 Details Add Ship Notice Line Add Order Line Item 6
- Scroll down to the Order Items section.
 The line item details are displayed and corresponds with what was confirmed as part of the Order Confirmation step.
- To create the FULL
 Advance Shipping
 Notification, meaning
 inclusive of all lines and
 ship quantities, click on
 Next



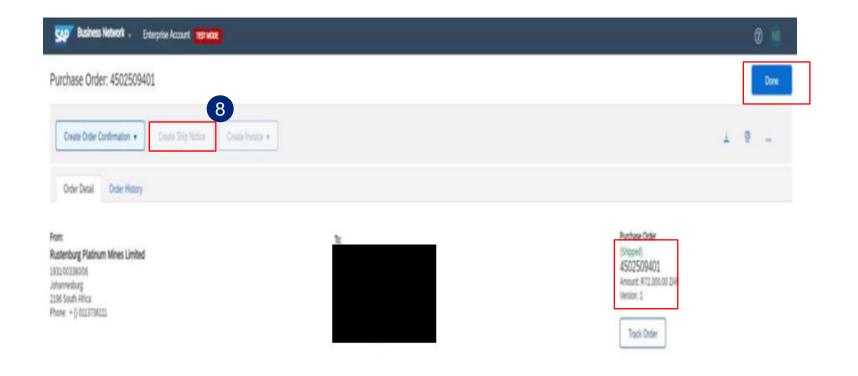




7 If you are ready to proceed, click on Submit







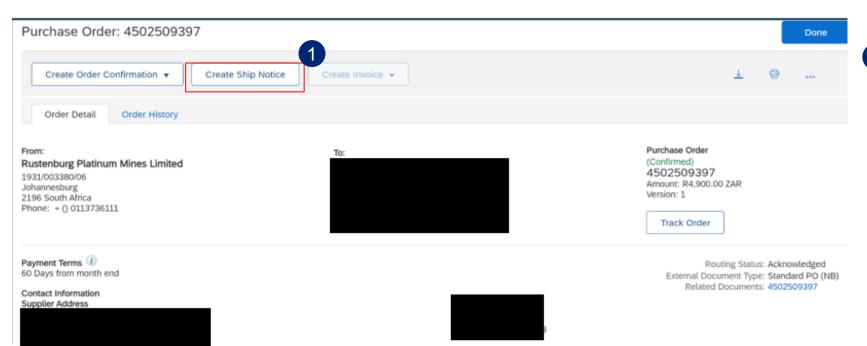
Once submitted the screen will return to the purchase order view.

8 Note that the Confirmed status changed to Shipped. The Create Ship Notice button is greyed out (not available) as you've completed this step.

Click on Done to exit this view.





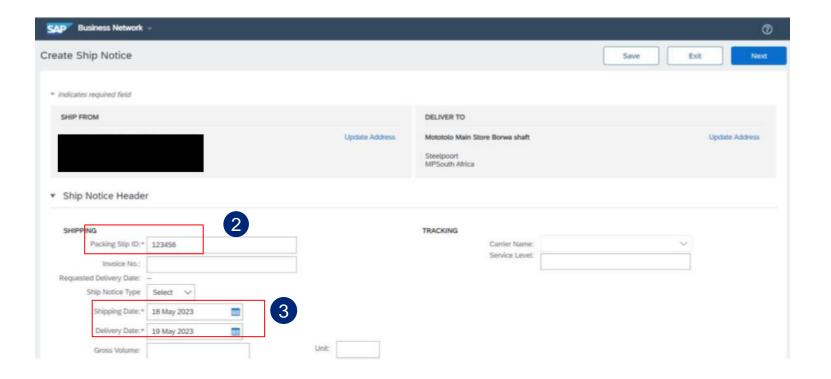


Once you have confirmed your entire Purchase Order the 'Create Ship Notice' button will become available for you to access.

Click on 'Create Ship Notice' button to start this process.







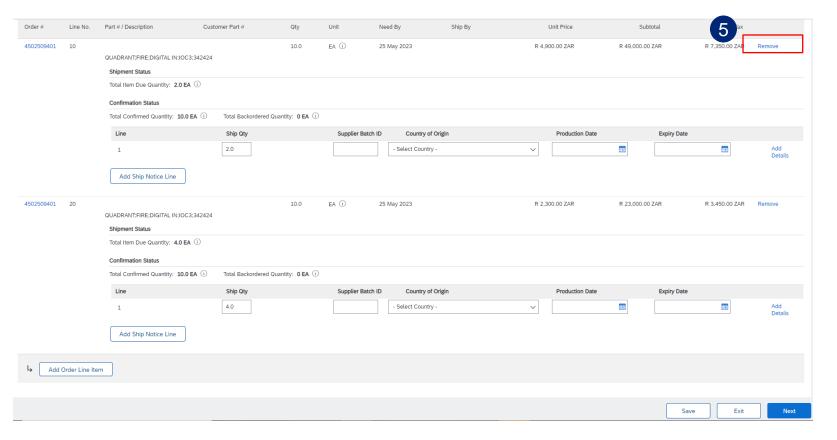
- Complete the relevant
 - information as outlined:
 - Populate your delivery note number in the Packing Slip ID field, under the SHIPPING section
- Add your Shipping and
 - Delivery Date. Please Note: both date fields are mandatory.



| LOG INTO ARIBA NETWORK CONFIRMS PO DELIVERS GOODS CREATE SHIP NOTICE IN SAP ARIBA ARIBA CHECKS & DELIVERS GOODS CREATE CREATE SHIP NOTICE IN SAP ARIBA ARIBA CREATE CREATED (RECEIVING / IN SAP ARIBA STORES) TO PAYMENT TERMS | SUPPLIER 1 | SUPPLIER 2 | SUPPLIER 3 | SUPPLIER 4 | ANGLO AMERICAN / D BEEPS GROUP 5 | SUPPLIER 6 | SUPPLIER 7 | ANGLO AMERICAN / DE BEERS GROUP |
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| Delivery Terms Description: Transport Terms Description: Shipping Instructions: Shipping Party Code Seal ID Select Add Transport Term Add Transport Term Add Transport Term Comments: Government Issued Shipping ID: Document Tilie: Supplier Reference: | ▼ DELIVERY AND TRANSPORT IN | NFORMATION | | 4 _ | | | | |
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| Transport Terms Equipment Identification Code Gross Volume Unit Gross Weight Unit Sealing Party Code Seal ID Method field always has the Account option option selected * Additional Fields Reason for Shipment: Comments: Supplier Reference: Supplier Reference: | Tra | ansport Terms Description: | | | Shipping Instructions: | | the | Shipping |
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| Add Transport Term Option selected Additional Fields Reason for Shipment: Comments: A Supplier Reference: Supplier Reference: | | | | | | | | • |
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| ▼ Additional Fields Reason for Shipment: Comments: Government Issued Shipping ID: Document Title: Supplier Reference: | | | | | | | • | |
| Comments: Document Title: Supplier Reference: | ▼ Additional Fields | | | | | | 3010 | Cleu |
| Comments: Supplier Reference: | Reason for Shipment: | | | Govern | ment Issued Shipping ID: | | | |
| Supplier Reference: | | | // | | Document Title: | | | |
| Transit Direction: | Comments: | | 10 | | Supplier Reference: | | | |
| | | | | | Transit Direction: | | | |
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Scroll down to the **Order Items** section.

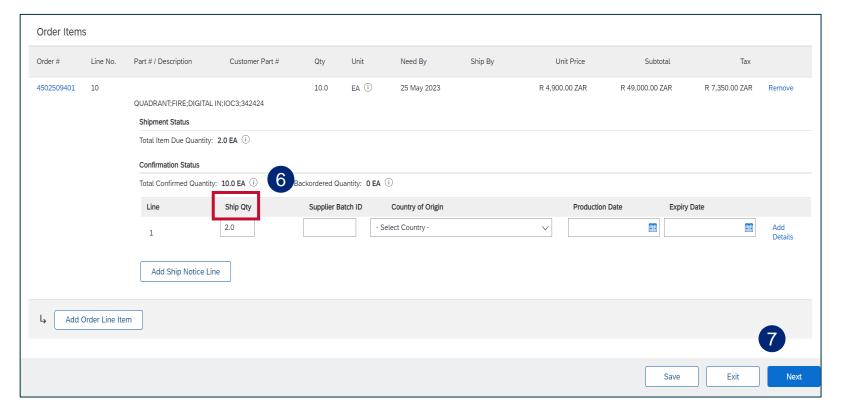
The line item details are displayed and corresponds to what was confirmed as part of the Order Confirmation step.

PARTIAL Advance Shipping
Notification can be created by
removing line items, and / or
reducing the ship quantities to
align with your pending deliveries.

To create a PARTIAL Advance Shipping Notification by removing a line item, click on **Remove**







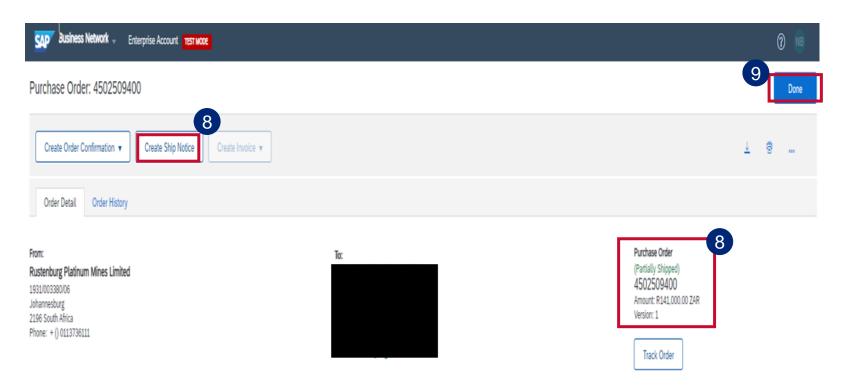
The updated view is displayed with only the remaining line items.

- To illustrate the PARTIAL Advance Shipping Notification by reducing the ship quantity we will click in **Ship Qty** and change the value to reflect your quantity pending delivery.
- 7 Clicking on **Next** will allow you to **Submit** your PARTIAL Advance Shipping Notice.

HOW TO CREATE A PARTIAL ASN (ADVANCED SHIP NOTICE)







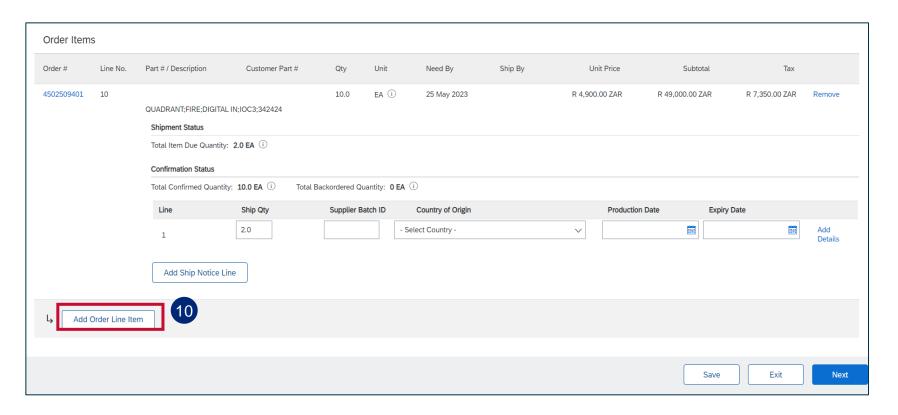
Once submitted the screen will return to the purchase order view.

- 8 Note that the Confirmed status changed to Partially Shipped. The Create Ship Notice button is still available to create the Advance Shipping Notices for the remaining lines or quantities.
- 9 Click on **Done** to exit this view.

HOW TO CREATE A PARTIAL ASN (ADVANCED SHIP NOTICE)







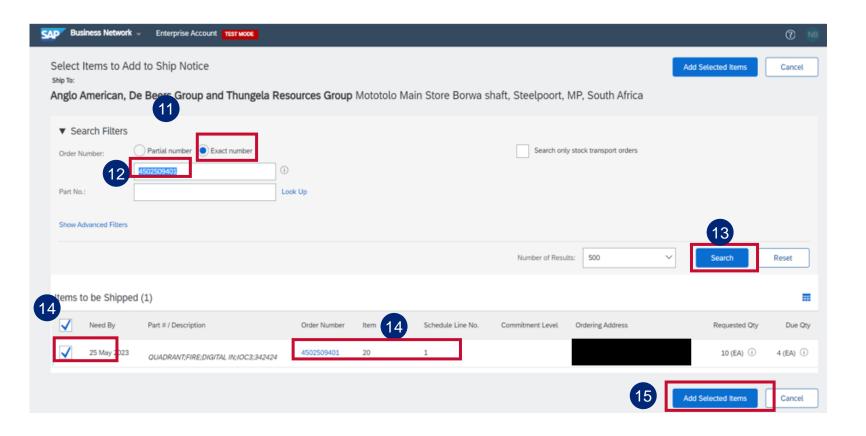
In the event that a line item is accidentally removed, the following steps can be used to replace the line item.

10 Continuing with the example where line No. 20 was removed, click on Add Order Line Item.

HOW TO CREATE A PARTIAL ASN (ADVANCED SHIP NOTICE)







- Under the **Search Filters** select the **Exact Match** option.
- 12 Add the specific purchase order number in question.
- 13 Click on Search
- Select the previously excluded line item, 20 in this example, and tick the box to include the item
- 15 Click on Add Selected Items to exit this view.

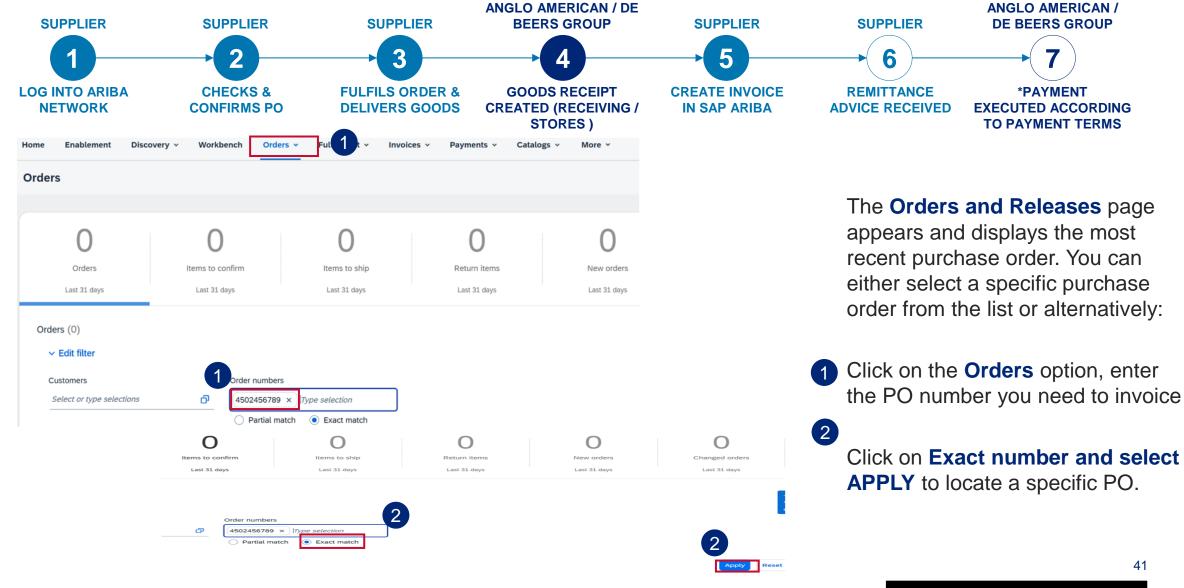
The usual Advance Shipping Notice process steps will again apply to the replaced items.



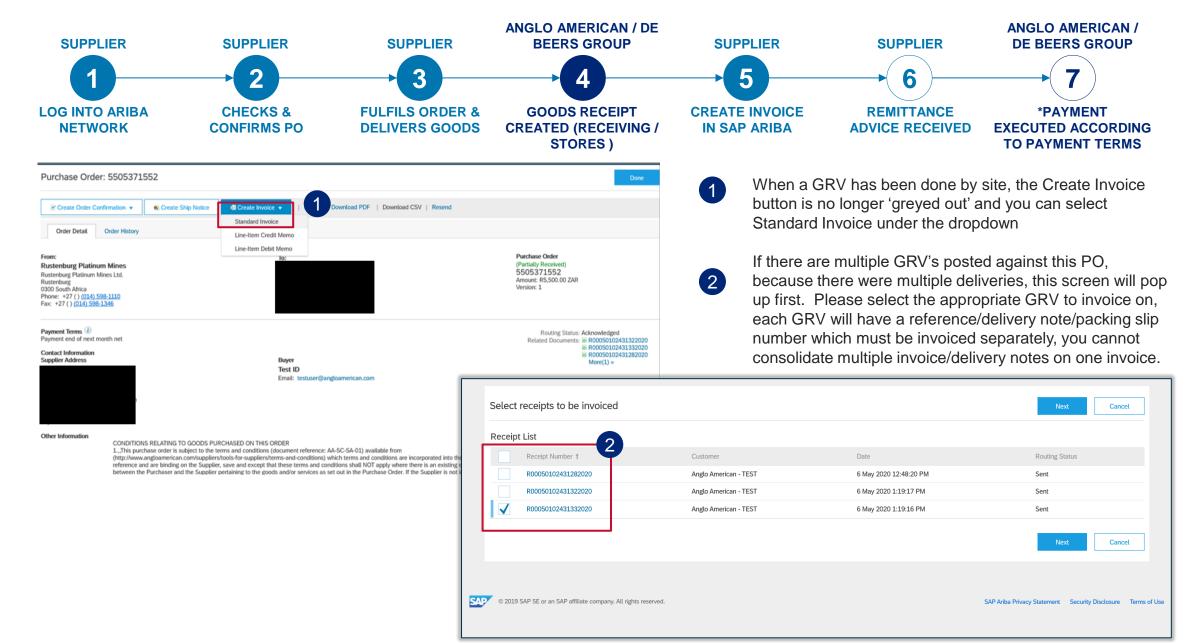
HOW TO INVOICE AGAINST YOUR PO FOR GOODS





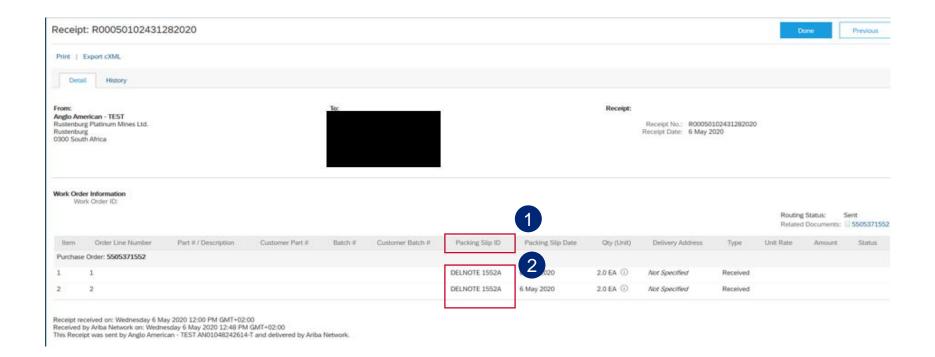












- 1 Check column Packing
 Slip ID to view which
 Delivery note / Invoice nr
 was linked against this
 GRV/Receipt
- 2 The Delivery Note /
 Invoice will appear as
 referenced by the Goods
 Receipt clerk when
 creating the GRV, following
 delivery of goods. Note the
 number as you will use this
 in the invoice generation
 process

Line Items

Receipt Details Pricing Details

Line Item Actions ▼

Service End Date

Customer VAT/Tax ID: 4310113883

GautengSouth Africa Bill To: Rustenburg Platinum Mines

SautengSouth Africa

4210000001

Tax paid through a Tax Representative

Supplier Commercial

Payment end of next month ne

Supplier Reference





1 Line Items, 1 Included, 0 Previously Fully Invoiced

R 350 00 74R

Price Unit Quantity: 1.0

Taxable Amount: R 1,050.00 ZAR

Rate(%): 15.00 Tax Amount: R 157.50 ZAR

Add to Included Lines Subtotal

R 1,050.00 ZAR

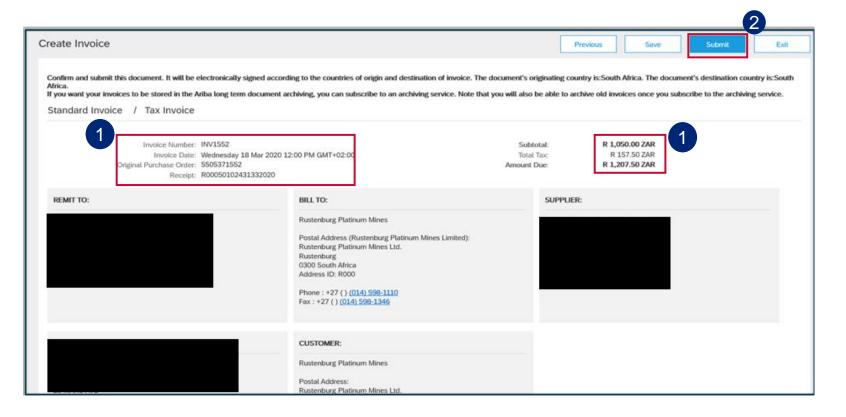
(5)

- Please verify that the line item information is correct and then click on update.
- Please ensure you match the subtotal, total tax and amount due to those on your company's physical invoice.
- Click on **Next.** This will take you to a summary page.

EXTERNAL





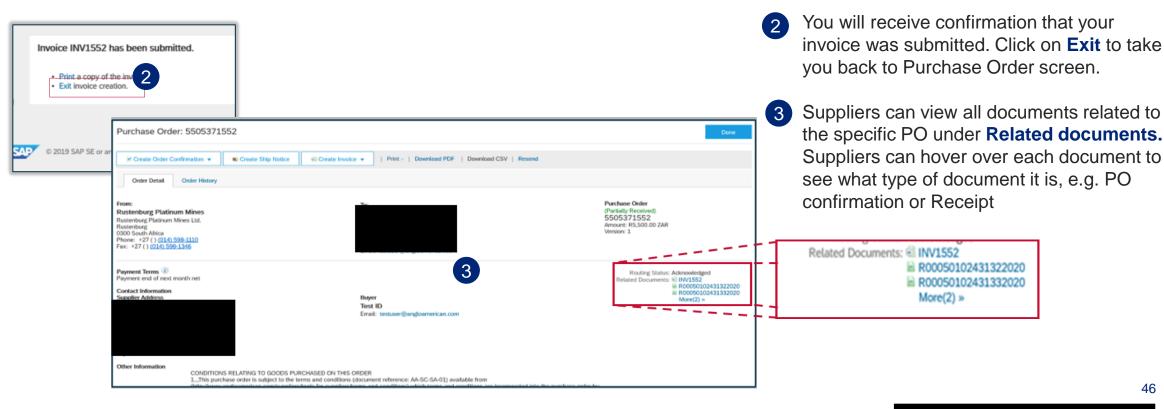


The summary page allow suppliers to verify that all the information is correct.

- 1 This page is critical to ensure all information entered on the invoice is correct, please check:
 - Invoice date matches the date on your physical invoice
 - Service start and end dates are correct
 - Your nett, VAT and gross value matches with your invoice.
- Once confirmed that all information is correct, click on **Submit**.









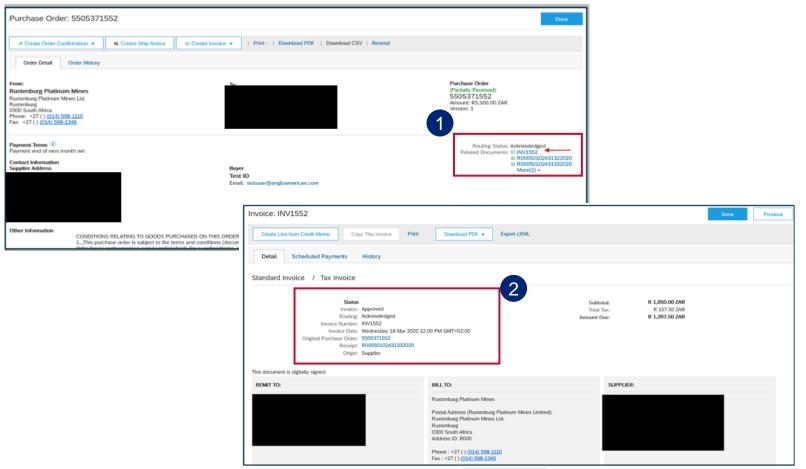
HOW TO VIEW YOUR INVOICE STATUS & DUE DATE



HOW TO SEE YOU INVOICE STATUS AND DUE DATE





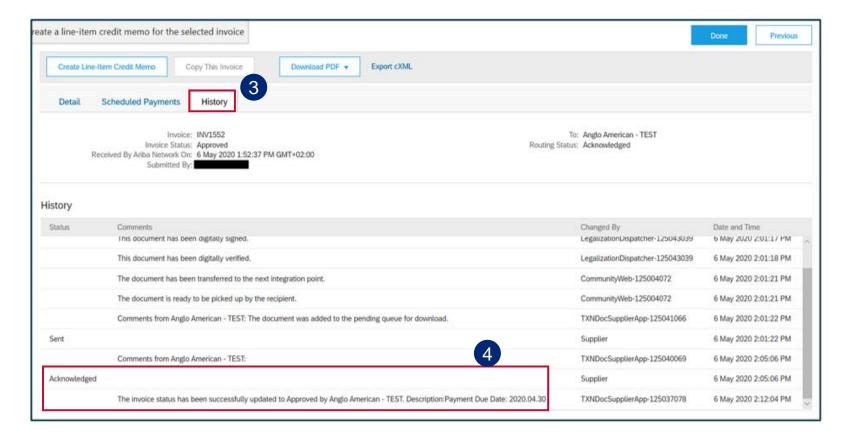


- 1 Click on the invoice created under **Related documents** to open the invoice.
- 2 The Payment Due Date will only reflect once the Invoice status is Approved.

HOW TO SEE YOU INVOICE STATUS AND DUE DATE







- 3 Click on the **History** tab
- The Acknowledged section will reflect the Payment Due date details



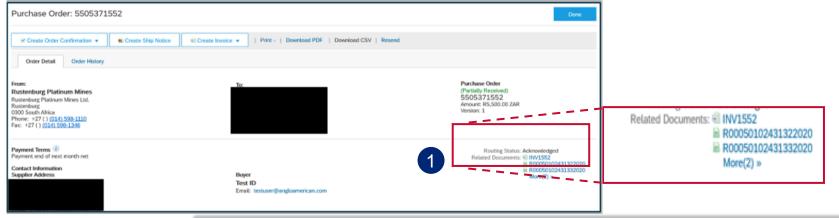
HOW TO FIND YOUR REMITTANCE ADVICE FOR GOODS



HOW TO FIND YOUR REMITTANCE ADVICE





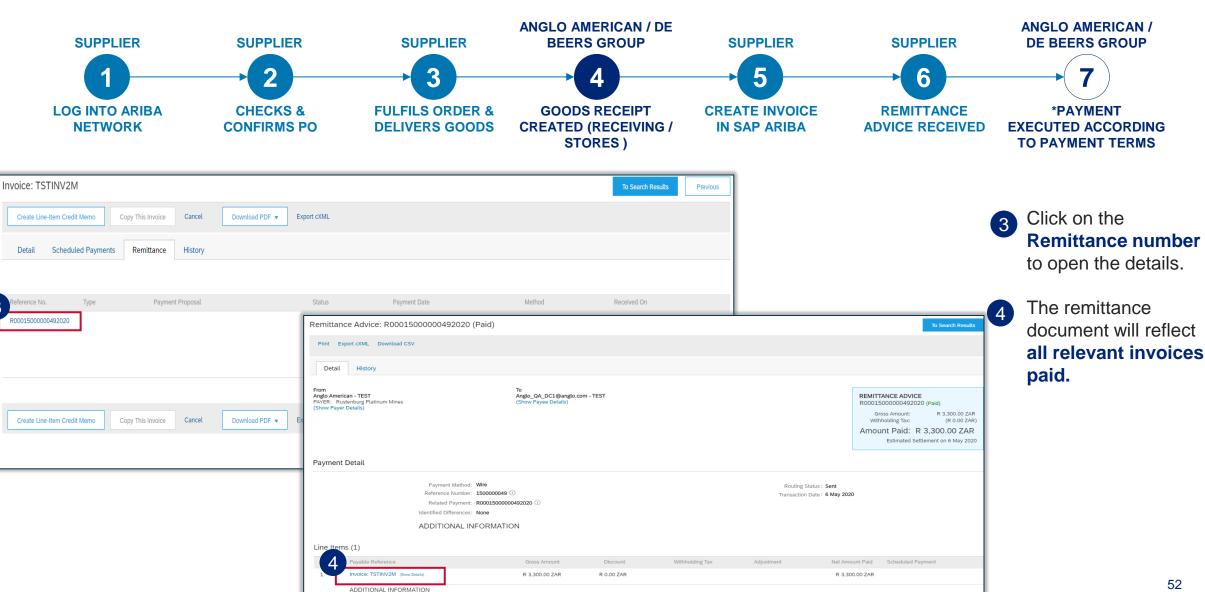


- Invoice: TSTINV2M Export cXML Cancel Print Download PDF ▼ Detail Scheduled Pa Standard Invoice / Tax Invoice R 3,000.00 ZAR Subtotal: Invoice: Sent Total Tax: R 300.00 ZAR Routing: Acknowledged Amount Due: R 3,300.00 ZAR Invoice Number: TSTINV2M Invoice Date: Thursday 30 Jan 2020 3:00 PM GMT+05:30 Original Purchase Order: 5505371046 Receipt: R00050102429572020 Submission Method: Online Origin: Supplier Source Document: Order This document is digitally signed BILL TO: SUPPLIER: REMIT TO:
- 1 Click on the invoice created under **Related documents** to open the invoice.
- 2 Click on the Remittance tab

HOW TO FIND YOUR REMITTANCE ADVICE



EXTERNAL



originalInvoiceNo: TSTINV2M buverInvoiceID: 5200000031 fiscalYear: 2020 Company Code: R000

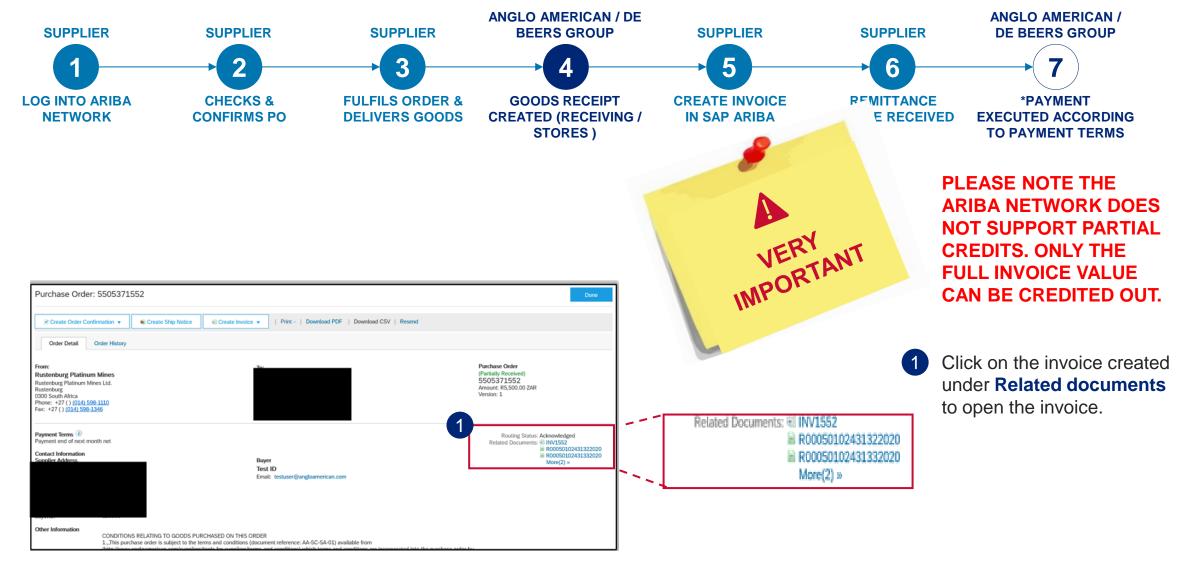


HOW TO CREATE A CREDIT NOTE FOR GOODS



HOW TO CREATE A CREDIT NOTE

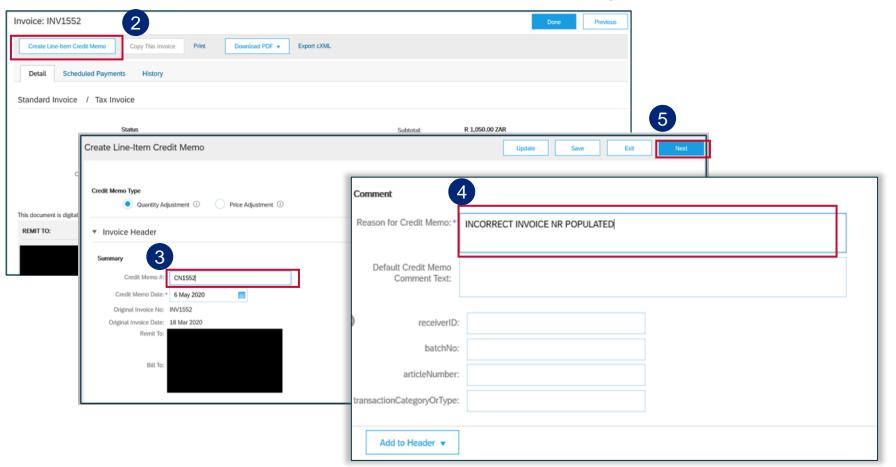




HOW TO CREATE A CREDIT NOTE







- 2 Click on Create Line-Item Credit Memo.
- 3 Populate the Credit Memo number
- 4 scroll down to Reason for Credit Memo and populate the reason for the credit memo
- 5 Click **Next** and submit



HOW TO MANAGE YOUR DIGITAL PURCHASE ORDERS FOR SERVICES







PROCESS FOR CONFIRMING & INVOICING AGAINST PURCHASE ORDERS FOR GOODS

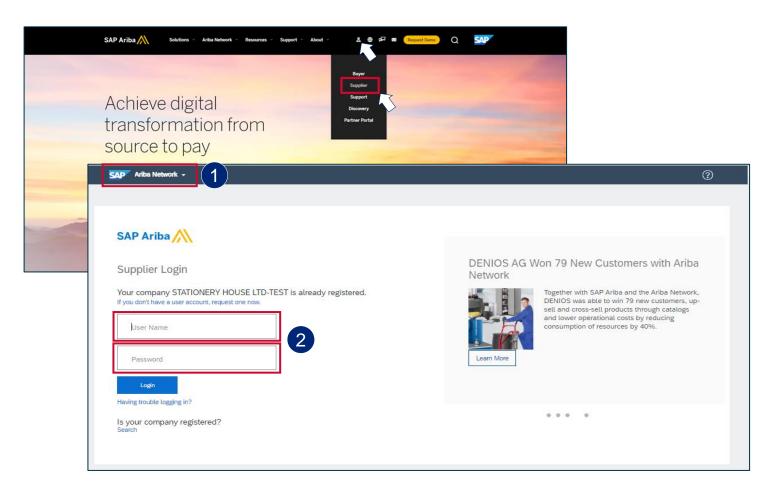


- Each step in this electronic processes is dependent on the one before it
- If one is not actioned, the system will not allow the next step to be completed
- For example if you do not confirm your PO in Step 4, our stores are unable to create a Goods Receipt Verification (GRV) as indicated in Step 6, which in turn will not allow you to invoice against the PO in Step 7.

This may result in payment delays

It is **VITAL** that you electronically confirm your Purchase Orders in the system as soon as you have confirmed that the PO details are correct.

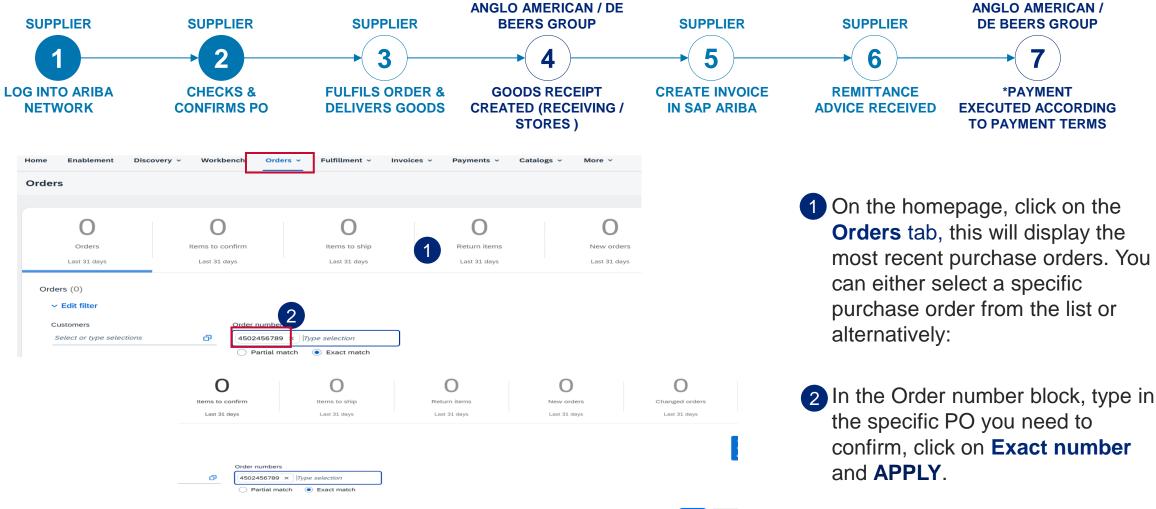




- To log into your Ariba Network
 Enterprise Account simply go to the
 official SAP Ariba website at
 www.ariba.com
- Hover over the person icon and select
 Supplier from the drop down menu
 - 1 You will be directed to the Ariba Network login page.
 - Enter your user name and password to be taken to your Home page

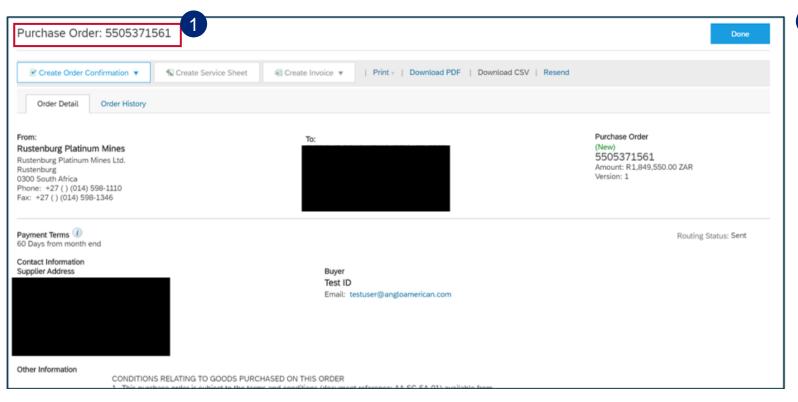
58









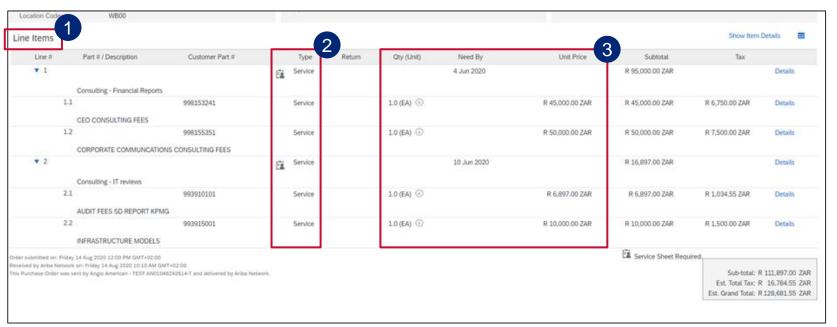


1 Your Purchase Order (PO)
document will open. You need to
scroll down to see all the detail,
Terms and conditions, payment
terms etc

Please Note: You must check the accuracy of each PO you receive from us at a line item level. To do this scroll down to the Line Items Section







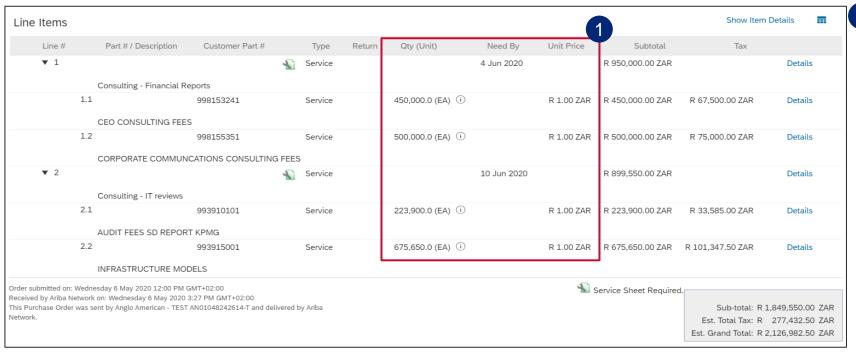
- You are required to check the accuracy of each PO you receive from us at a line item level. To do this scroll down to the Line Items section.
- The **Type** column will identify what type of PO this is
- Please Note: You must consider how you will be invoicing us before you confirm your PO for Services. You need to determine upfront if you will be invoicing us once for the full amount or invoicing us partially (e.g. per month) as this has an impact the Qty (Unit) and Price fields of the PO.

FULL INVOICING: If you intend to invoice us once for the full PO amount, please check that the PO you receive from us reflects the Qty (Unit) field as 1, with the Rand value displayed in the Price field. If the PO you have received from us does not reflect the values in the appropriate fields based on your invoicing approach, please follow the PO rejection process. This does not mean you are rejecting doing business with us 400 are just letting us know that our PO is incorrect and we need to provide you with a correct one.

EXTERNAL







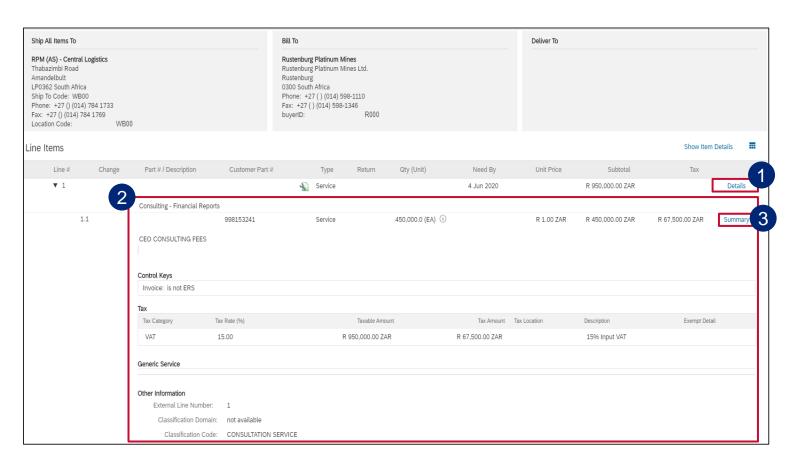
PARTIAL INVOICING: if you intend invoice us multiple times for partial amounts, based on the work completed.

During invoicing the **Price** field is not editable but the Qty (Unit) field is. In order to accommodate for this scenario the price, quantity values need to be swopped around. For partial Invoices the Qty (Unit) field needs to contain the Rand value of the PO and the Price field will contain the value 1, which means R1.00.

If the PO does not reflect the values in the appropriate fields based on the way you intend to invoice us, please reject the PO. This does not mean that you are rejecting doing business with us. You are just rejecting the PO for being incorrect.







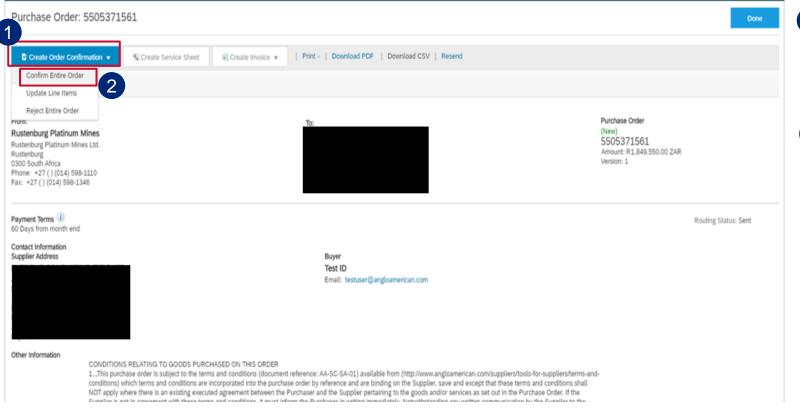
- 1 To view the detail of each line item, click on **Details.**
- You can view line description, VAT, Other information etc.

Please Note: If you are NOT vat registered and the PO contains VAT, please reject the PO. The buyer will need to send you a revised PO with the VAT removed.

3 If everything is correct, please click on Summary and go back to the summary view of your PO





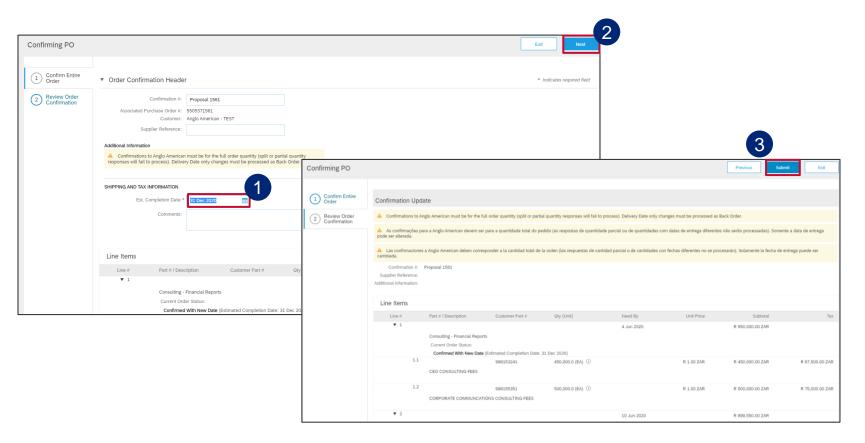


- Scroll up to the top of your PO and click on the **Create Order Confirmation** button.
- 2 A drop-down menu will appear. Click on Confirm Entire Order to confirm your PO

The **Reject Entire Order** process is discussed in the next section







- 1 Populate your **Est. Completion Date** of service you are going to render.
- 2 Click on Next.
- 3 The Review Order Confirmation page will open. Once you are sure that everything is correct, click on Submit.

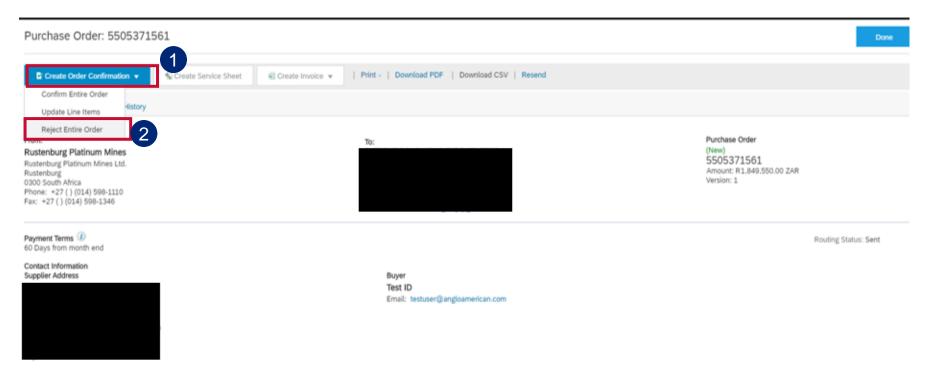
This will take you back to PO page.











- 1 To your PO click on Create Order Confirmation
- 2 Click on Reject Entire Order to reject your PO

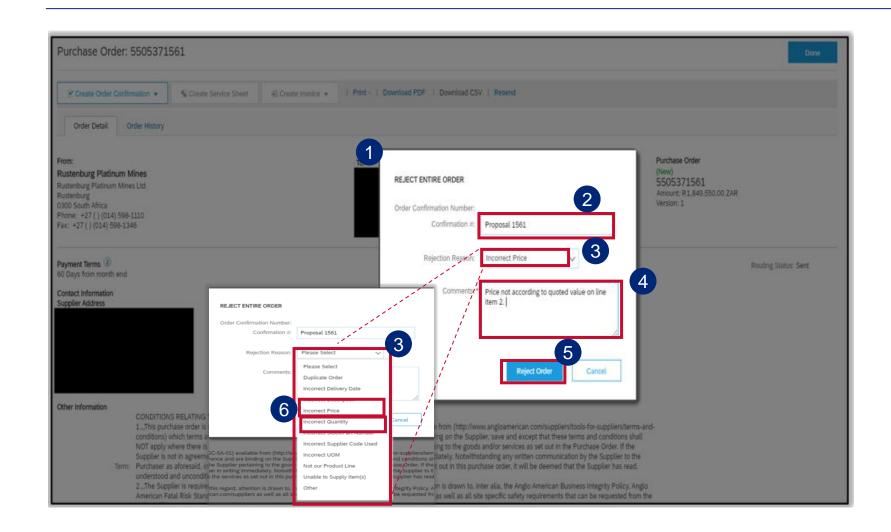
Please note by rejecting a PO it does not mean you are rejecting doing business with us. You are simplifying notifying us that the PO is incorrect.

Other Information

CONDITIONS RELATING TO GOODS PURCHASED ON THIS ORDER

1...This purchase order is subject to the terms and conditions (document reference: AA-SC-SA-01) available from (http://www.angloamerican.com/suppliers/tools-for-suppliers/terms-and-





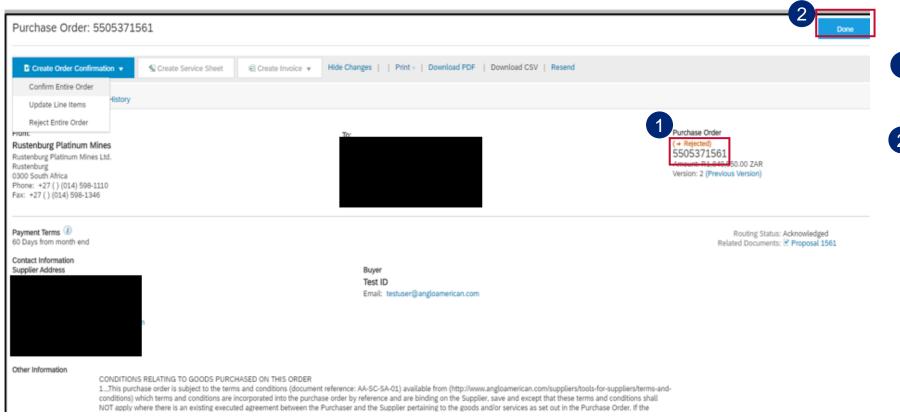
- 1 The Rejecting Order window will open
- 2 Enter your Order Confirmation
 Number (Confirmation #) this is
 YOUR reference field and you can
 enter any reference that is
 meaningful to you and your
 organisation e.g. your quote
 number
- 3 Select your **Rejection Reason** from the drop down menu
- It is **mandatory** to provide more detail about your rejection reason in the **Comments** field. This additional information is sent to your buyer and help them to send you a correct PO.
- Once you have completed all the necessary fields click on **Reject**Order. You should receive a
 Change Order (new electronic version of the PO) soon.

IMPORTANT! If you are rejecting the PO because the values were incorrect and wouldn't allow you to do Partial Invoicing please select **Incorrect Price** or **Incorrect Quantity** from the drop down menu and add the detail in the **Comments** field

EXTERNAL







- 1 Your PO will now reflect as Rejected
- 2 Click on **Done** and log out of your account.

This rejection will now workflow electronically and notify your buyer to send a Change Order.



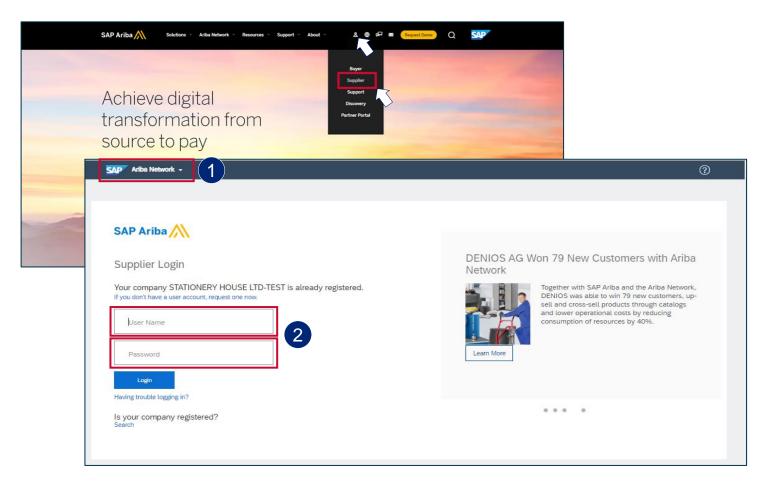
HOW TO INVOICE AGAINST YOUR PURCHASE ORDER FOR SERVICES



HOW TO INVOICE AGAINST YOUR PURCHASE ORDER FOR SERVICES





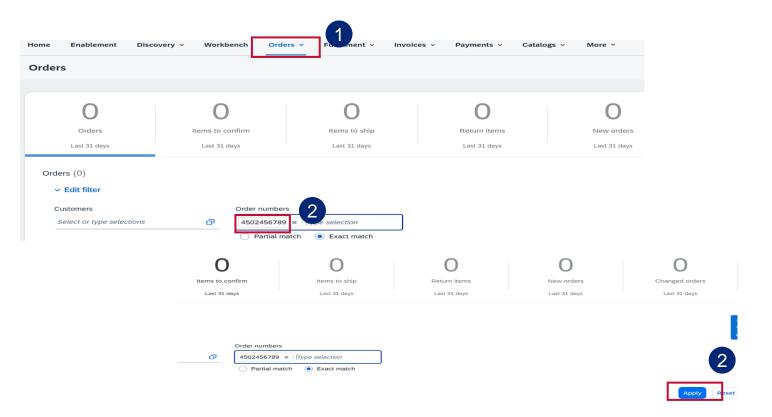


- To log into your Ariba Network
 Enterprise Account simply go to the
 official SAP Ariba website at
 www.ariba.com
- Hover over the person icon and select
 Supplier from the drop down menu
 - 1 You will be directed to the Ariba Network login page.
 - Enter your user name and password to be taken to your Home page

HOW TO INVOICE AGAINST YOUR PURCHASE ORDER FOR SERVICES



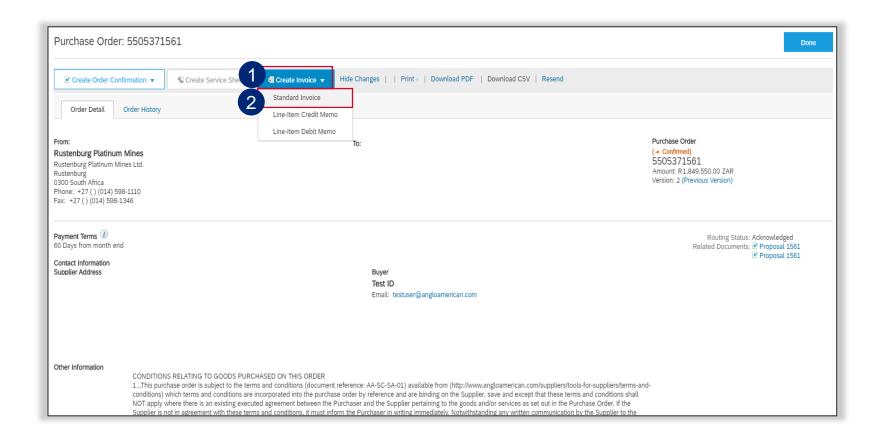




- On the homepage, click on the Orders tab, this will display the most recent purchase orders. You can either select a specific purchase order from the list or alternatively:
- 2 In the Order number block, type in the specific PO you need to confirm, click on **Exact number** and **APPLY**.







- 1 Click on Create Invoice
- 2 Select Standard Invoice





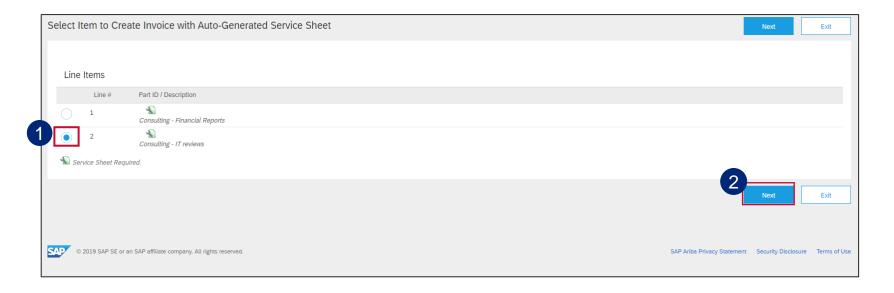


- A WARNING! will pop up just to inform you that Service Sheets will automatically be created once you have submitted your invoice.
- You can tick next to **Don't show**me this message again so this
 message doesn't appear again.

Then click on the **X** to close the message







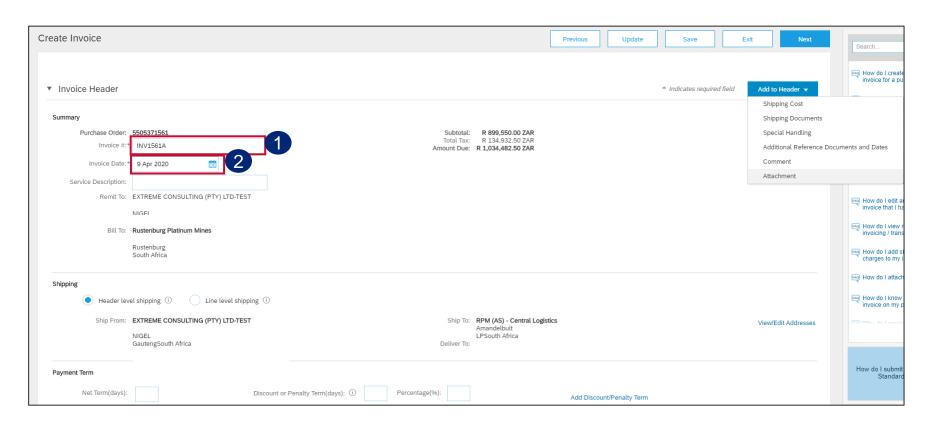
Select the line item you want to invoice against. Please note that if the PO is created with multiple line items, each line must be invoiced separately, you cannot consolidate several lines on one invoice.

For the first line invoice, you will use your invoice number i.e. INV123 and submit, for the second line invoice, you will use INV123A etc as once you have submitted the first invoice, when you create the second invoice, the system will state that you have already used the invoice number.

2 Click next.







- 1 Enter your company's physical Invoice number in the Invoice # field
- Populate your company's physical Inv date in the **Invoice Date*** field. Please ensure that the date you enter here, matches with the date on your physical invoice as payment terms get calculated from this date.



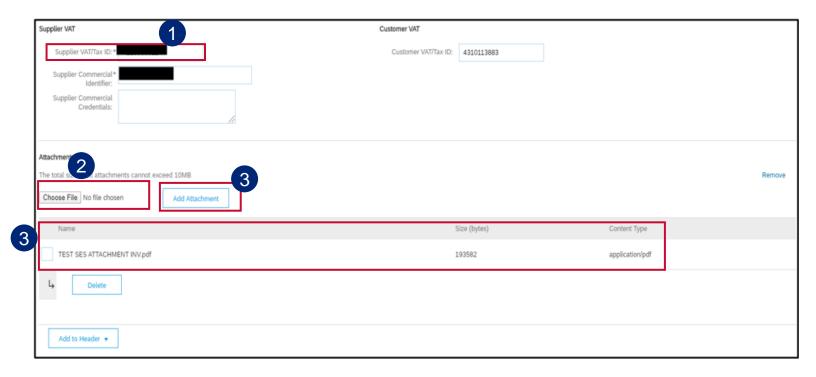


| Additional Fields | | | | | | | | | |
|---------------------------------------|------------------------------|---------------------|---|--|--|--|--|--|--|
| Supplier Account ID #: | | Service Start Date: | * | | | | | | |
| Customer Reference: | | Service End Date: | * | | | | | | |
| Supplier Reference: | | | | | | | | | |
| Payment Note: | | | | | | | | | |
| Supplier: | | Customer: | Rustenburg Platinum Mines View/Edit Addresses | | | | | | |
| | NIGEL | | Rustenburg South Africa | | | | | | |
| | GautengSouth Africa | Email: | | | | | | | |
| Bill From: | | | View/Edit Addresses | | | | | | |
| | NIGEL GautengSouth Africa | | | | | | | | |
| Field Contractor Field Engineer | | | | | | | | | |
| Name: | | Name: | | | | | | | |
| Email: | | Email: | | | | | | | |
| Phone: | ZAF 27 🗸 | Phone: | ZAF 27 🗸 | | | | | | |
| Approver | | | | | | | | | |
| | | Name: | | | | | | | |
| | | Email: | | | | | | | |
| | | Phone: | ZAF 27 🗸 | | | | | | |
| Tax paid through a Tax Representative | | | | | | | | | |

1 Enter Service Start Date and Service End date.







- 1 Enter your VAT or Tax number in the mandatory Supplier VAT/Tax ID field. If you are not VAT registered then enter the words Not Registered. If you captured your VAT information in the your company settings, this will automatically populate
- 2 Click on **Choose File** to browse for the invoice you want to attach. **Please ensure** your invoice is in PDF format.
- Once you have selected your invoice, click on Add Attachment.

Your attachment will appear in this section if successfully attached.

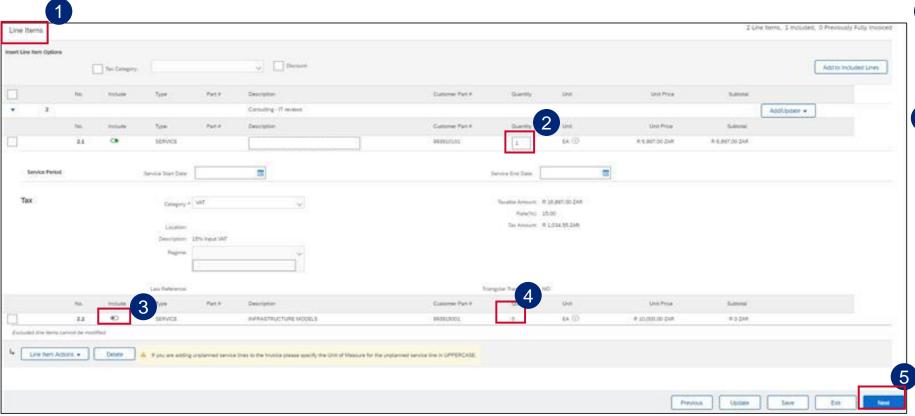




HOW TO INVOICE AGAINST YOUR PURCHASE ORDER FOR SERVICES FULL INVOICING



1 Scroll down to the **Line Items** section. This section highlights the line items from the Purchase Order.



- 2 If you are invoicing for the full amount (full invoicing) you do not need to change the **Quantity** value. It must stay as 1.
- 3 Slide the **button** under **Include** to the right to include that service line.

PLEASE NOTE: If you slide the dot to the left it will become greyed out and exclude that service line from the invoice. You should do this if that particular service has not been rendered yet and it will not form part of your invoice. You can generate another invoice at a later stage to invoice against the excluded service line.

- The Quantity should be 0 once excluded from the invoice.
- 5 Click Next.

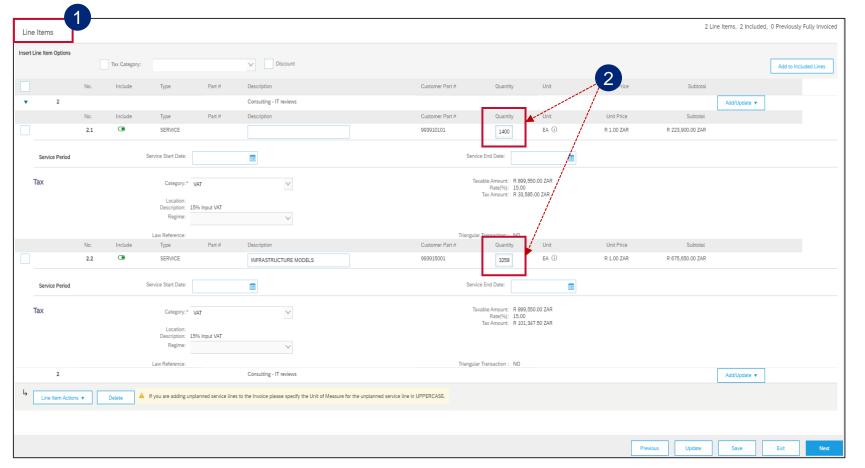






PARTIAL INVOICING



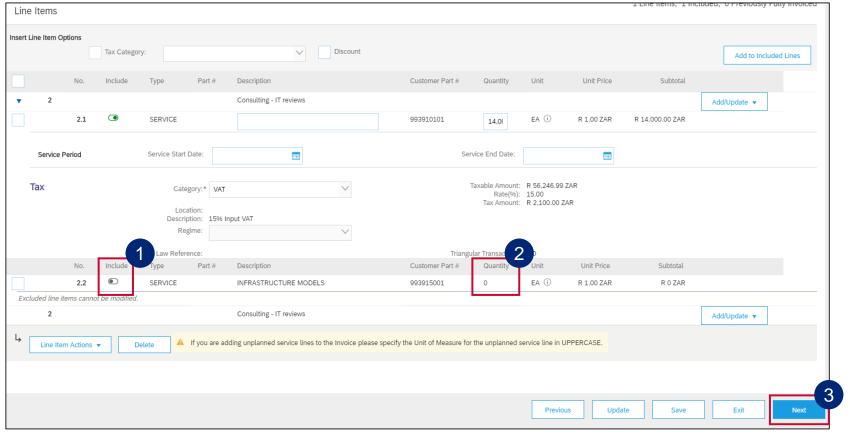


- Scroll down to the **Line Items** section. This section highlights the line items from the Purchase Order.
- IMPORTANT! For Partial
 Invoicing you need to use the
 Quantity field to capture the
 value as the Price field is
 greyed out. Update the
 Quantity field value of each line
 you are invoicing to the value of
 your company's physical
 invoice, excluding VAT.



PARTIAL INVOICING





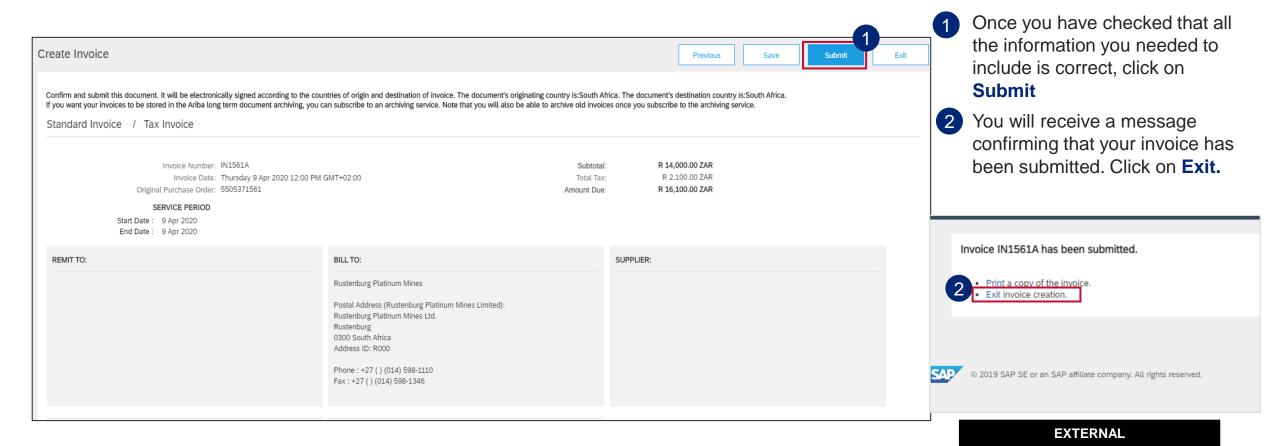
1 To exclude a line item from an invoice, slide the button under **Include** to the left. Sliding the green dot to the left will turn the dot grey and exclude that service line from the invoice.

You should follow this step if the service has not been rendered yet and it will not form part of your invoice. You can generate another invoice at a later stage to invoice against the excluded service line.

- 2 The **Quantity** should be 0 once excluded from the invoice.
- 3 Click Next.

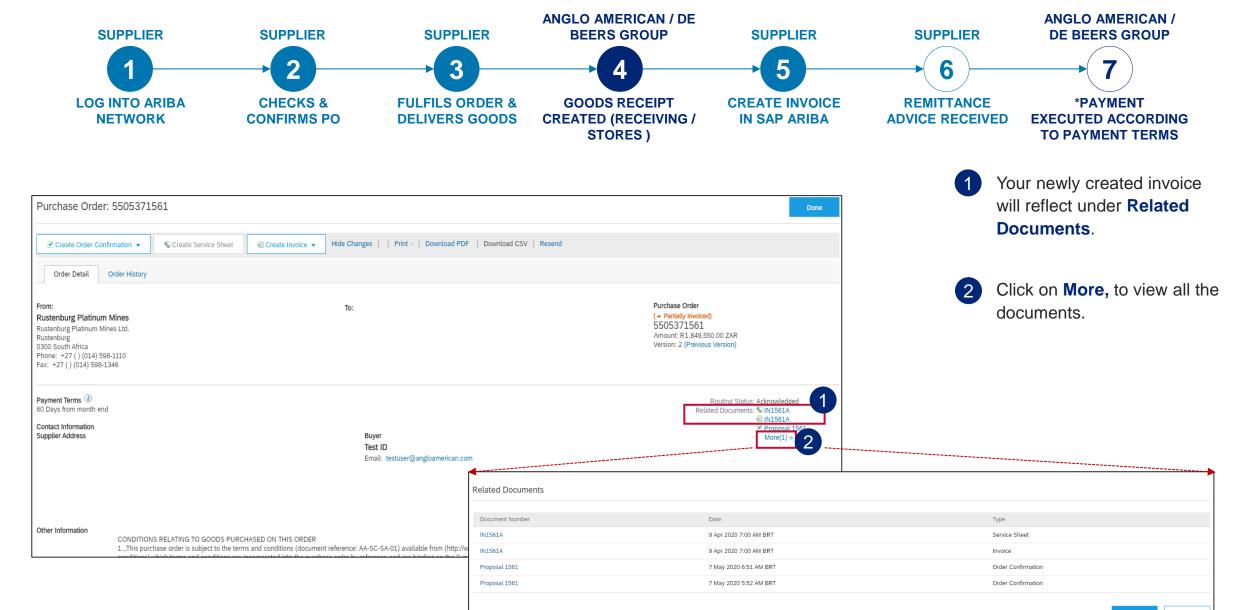








Previous





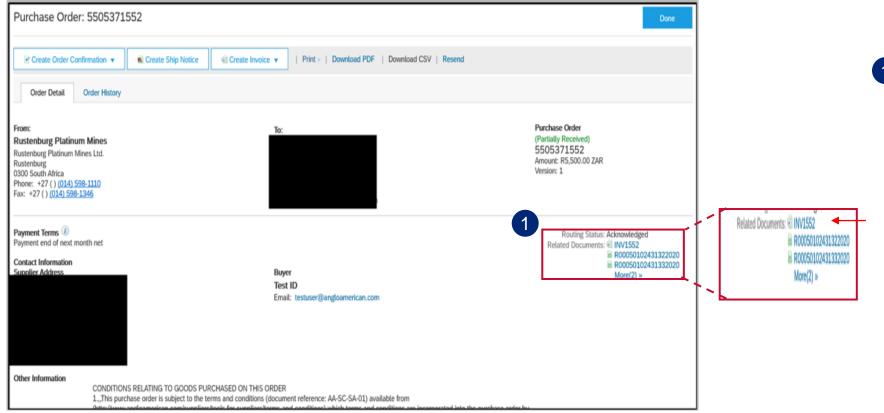
HOW TO VIEW YOUR INVOICE STATUS & DUE DATE



HOW TO SEE YOUR INVOICE STATUS AND DUE DATE



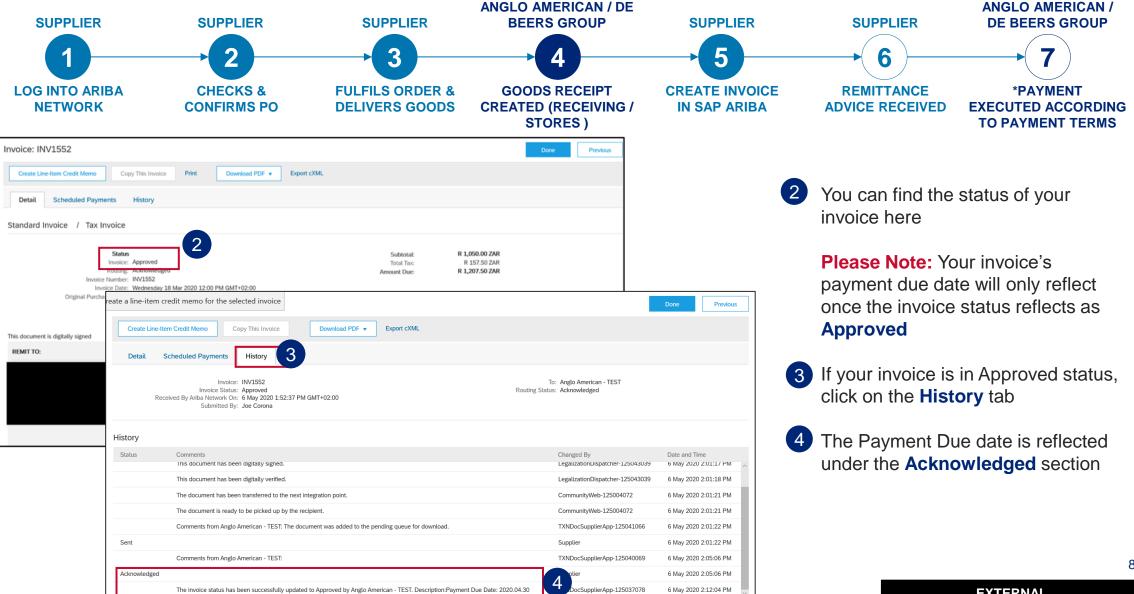




1 Go into the PO, under related documents click on the invoice number to go into the invoice.

HOW TO SEE YOUR INVOICE STATUS AND DUE DATE







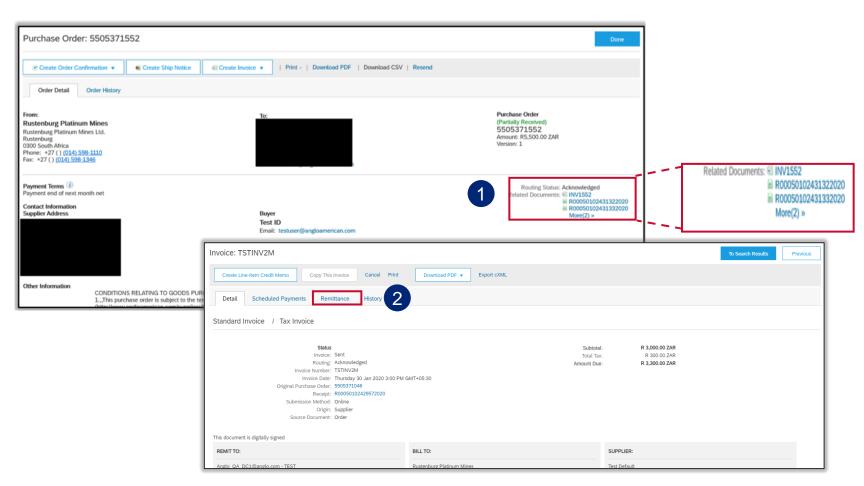
HOW TO FIND YOUR REMITTANCE ADVICE



HOW TO FIND YOUR REMITTANCE ADVICE





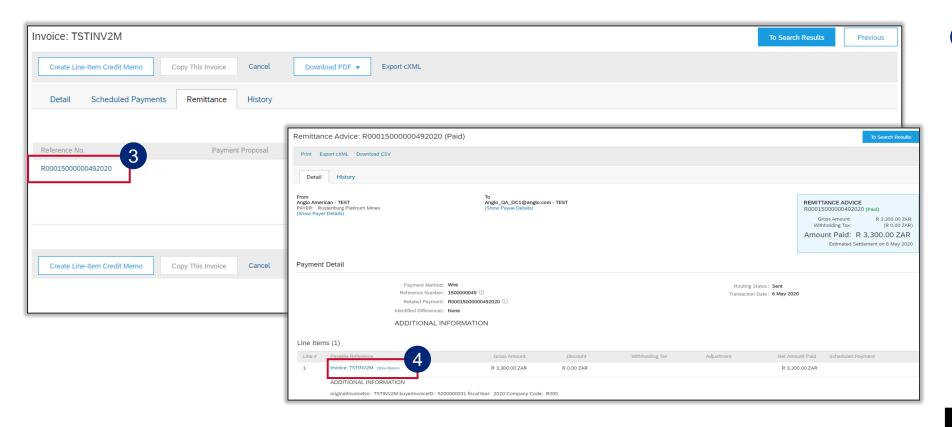


- 1 Click and open the invoice you want to see the Remittance advice for under Related documents
- 2 Once open, click on the Remittance tab

HOW TO FIND YOUR REMITTANCE ADVICE







- 3 Click on the Remittance number to open the details
- 4 The **Line Items** will reflect all invoices paid on this specific Remittance.

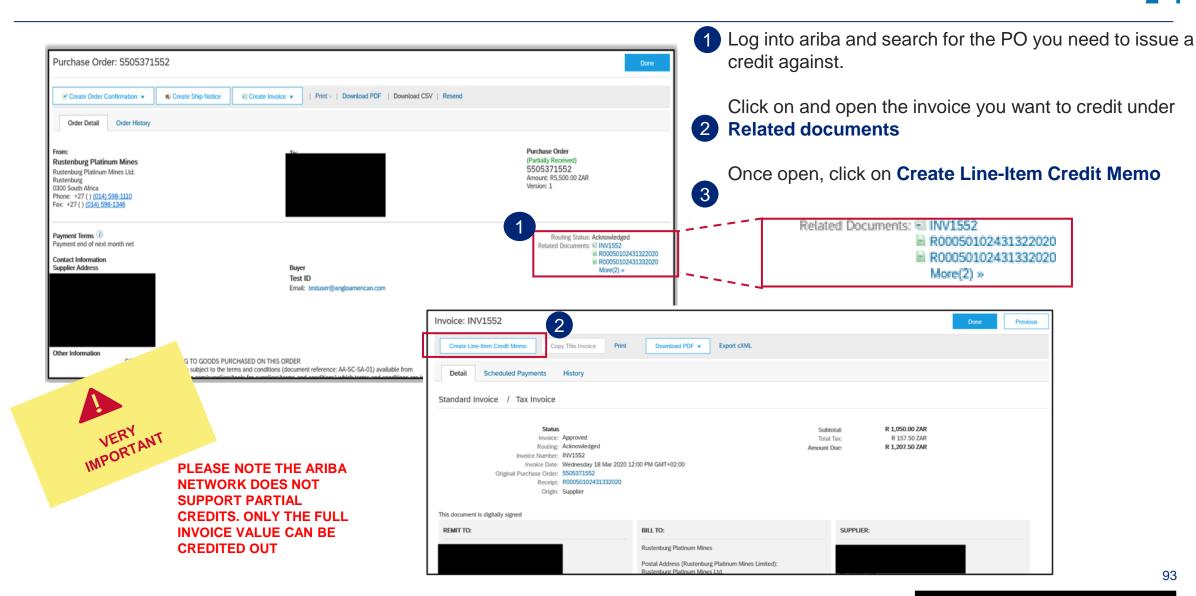


HOW TO CREATE A CREDIT NOTE FOR SERVICES



HOW TO CREATE A CREDIT NOTE FOR SERVICES





HOW TO CREATE A CREDIT NOTE FOR SERVICES



| Create Line-Item Credit Memo | | Update Save Ex | Next | 5 | | Enter your Credit Memo number in the Credit Memo field |
|---|---|----------------|------|---|---|--|
| Credit Memo Type Quantity Adjustment ① Price Adjustment ① | | | | | | Scroll down to the Comment section and enter your Reason for Credit Memo |
| ▼ Invoice Header Summary Credit Memo #:* CN1552 Credit Memo Date:* 6 May 2020 Original Invoice No: INV1552 Original Invoice Date: 18 Mar 2020 Remit To: | * Indicates required field Add to Header v Subtotal: R-1,050.00 ZAR Total Tax: R-157.50 ZAR Amount Due: R-1,207.50 ZAR | | | | 5 | Click Next and then Submit |
| Bill To: | Comment Reason for Credit Memo: * INCORRECT INVOICE NR POPULATED | | | | | |
| | Default Credit Memo Comment Text: | | | | | |
| |) receiverID: | | | | | |
| | batchNo: | | | | | |
| | articleNumber: | | | | | |
| | transactionCategoryOrType: | | | | | 94 |



HOW TO MANAGE YOUR DIGITAL PURCHASE ORDERS FOR GOODS & SERVICES (HYBRIDS)







PROCESS FOR CONFIRMING & INVOICING AGAINST HYBRID PURCHASE ORDERS



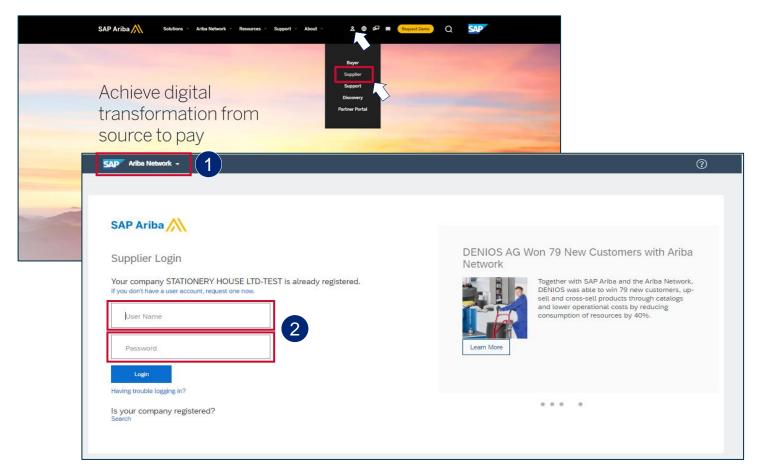
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- If one is not actioned, the system will not allow the next step to be completed
- For example if you do not confirm your PO in Step 4, our stores are unable to create a Goods Receipt Verification (GRV) as indicated in Step 6, which in turn will not allow you to invoice against the PO in Step 7.

This may result in payment delays

 It is VITAL that you electronically confirm your Purchase Orders in the system as soon as you have confirmed that the PO details are correct.



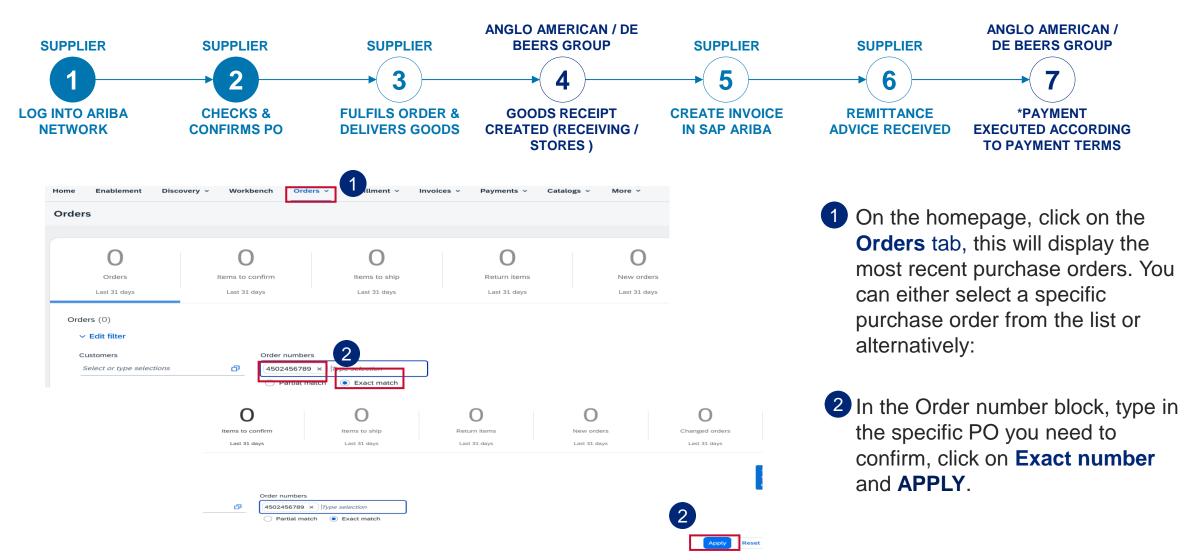




- To log into your Ariba Network
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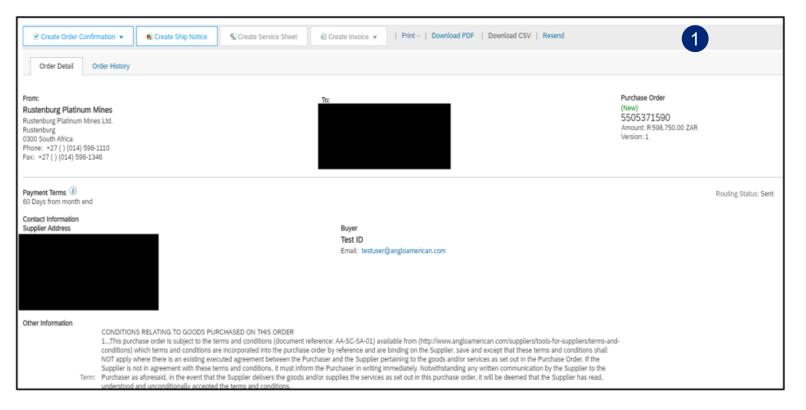
97











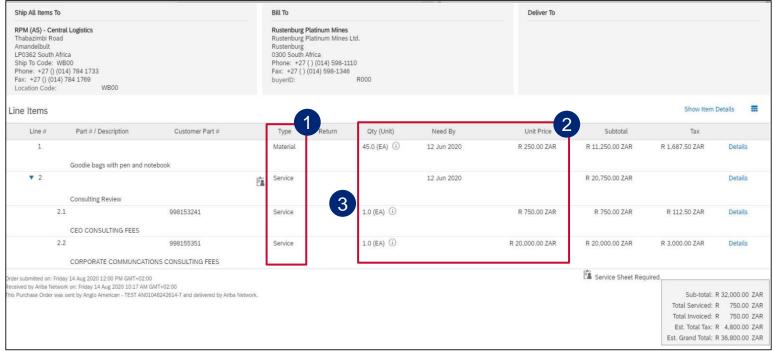
1 Your Purchase Order (PO) document will open.

You are required to check the accuracy of each PO you receive from us at a line item level. To do this scroll down to the Line Items section.

Please scroll down to the **Line items** section to see the details.



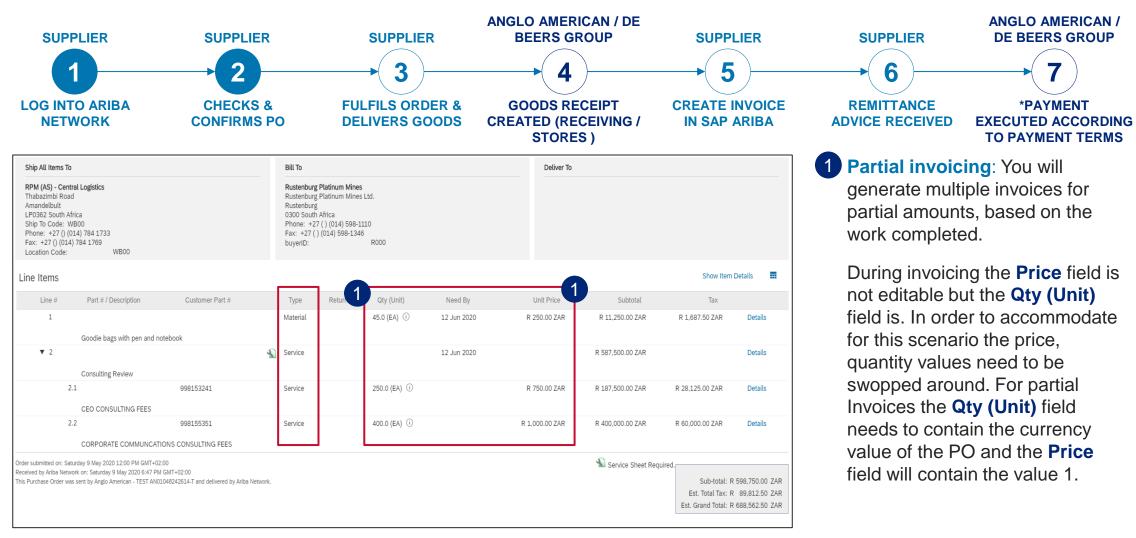




Please Note: If the Service lines in your PO do not reflect the values in the appropriate fields based on your invoicing approach, please reject the PO. Important! Goods/Material line(s) are not impacted.

- 1 The **Type** column will identify what type of PO this is, namely a Goods/Material & Service (Hybrid) PO.
- Please Note: When confirming your line items for Services you must consider how you will be invoicing against them. You need to determine upfront if you will do full invoicing or partial invoicing because it will impact the Qty (Unit) and Price fields linked with those with the Service lines.
- 3 Full invoicing: You will be invoicing once for the full PO amount. The PO should reflect the Qty (Unit) field as 1, with the currency value displayed in the Unit Price field, as with other types of PO's.

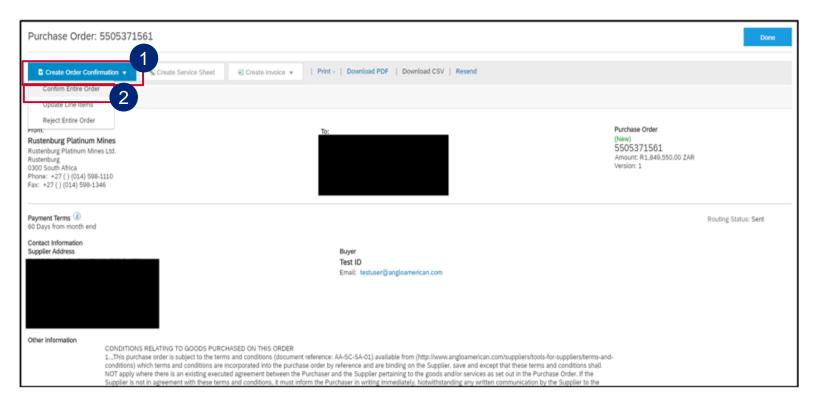




Please Note: If the Service lines in your PO do not reflect the values in the appropriate fields based on your invoicing approach, please reject the PO. Important! Goods/Material line(s) are not impacted.



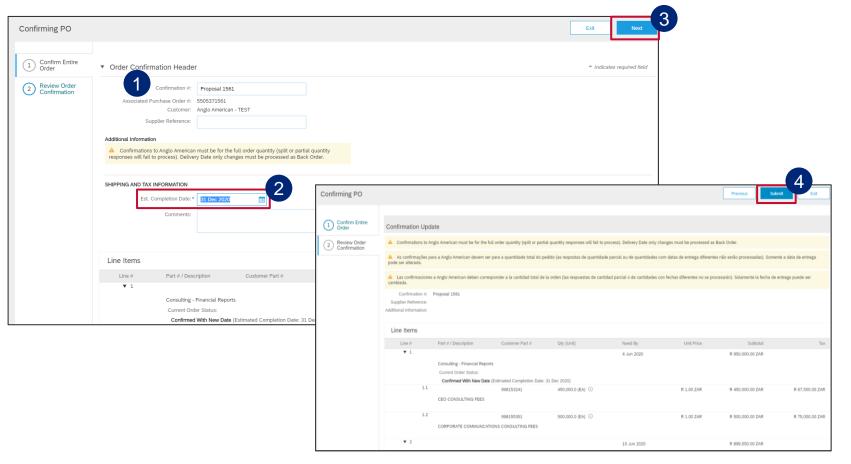




- 1 Scroll up to the top of your PO and click on the Create Order Confirmation button
- 2 A drop down menu will appear. Click on Confirm Entire Order to confirm your PO





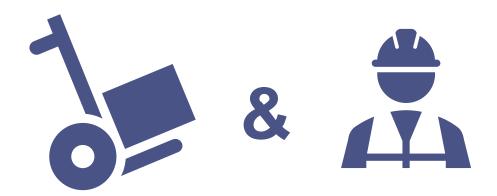


- 1 Enter your confirmation number (this is YOUR reference field, you can enter any reference that is meaningful to you and your organisation e.g. your quote number).
 - Enter your estimated completion date of the service you are going to render in the **Est. Completion date** field
- 3 Click on Next
- The Review Order Confirmation page open. Click on Submit if you have confirmed that all the details are correct

This will take you back to your PO.



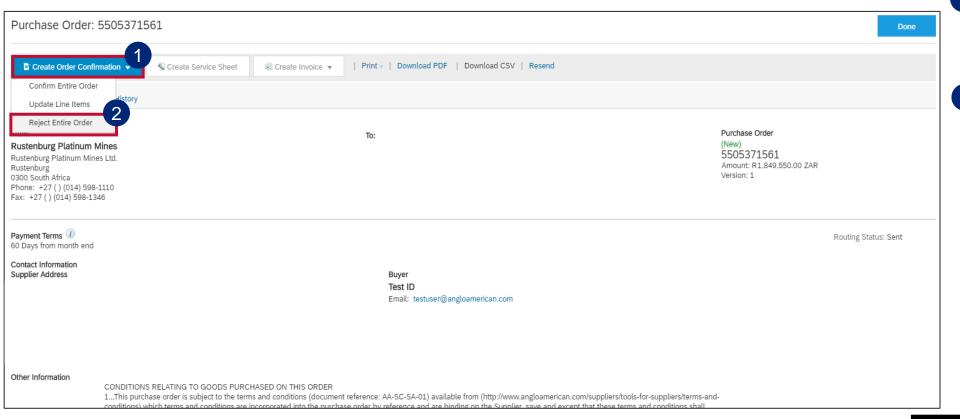
HOW TO REJECT YOUR DIGITAL PURCHASE ORDERS FOR GOODS & SERVICES (HYBRIDS)



HOW TO REJECT YOUR HYBRID PURCHASE ORDERS





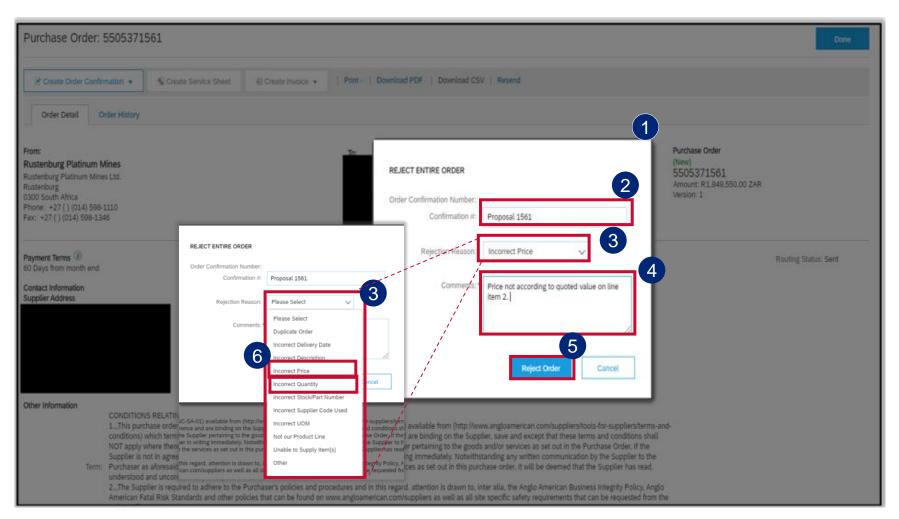


- 1 To your PO click on Create Order Confirmation
- 2 Click on Reject Entire
 Order to reject your PO

Please note by rejecting a PO it does not mean you are rejecting doing business with us. You are simplifying notifying us that the PO information is incorrect.

HOW TO REJECT YOUR HYBRID PURCHASE ORDERS





6 IMPORTANT! If you are rejecting the PO because the values were incorrect and wouldn't allow you to do Partial Invoicing please select Incorrect Price or Incorrect Quantity from the drop down menu and add the detail in the Comments field

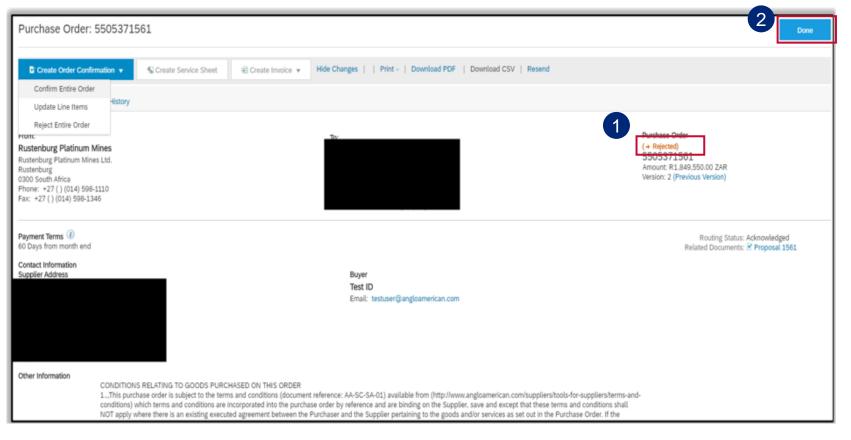
- The Rejecting Order window will open
- 2 Enter your Order Confirmation
 Number (Confirmation #) this is
 YOUR reference field and you can
 enter any reference that is
 meaningful to you and your
 organisation e.g. your quote
 number
- 3 Select your Rejection Reason from the drop down menu
- It is mandatory to provide more detail about your rejection reason in the Comments field. This additional information is sent to your buyer and help them to send you a correct PO.
- Once you have completed all the necessary fields click on **Reject**Order. You should receive a
 Change Order (new electronic version of the PO) soon.

EXTERNAL

HOW TO REJECT YOUR HYBRID PURCHASE ORDERS







- 1 Your PO will now reflect as Rejected
- 2 Click on **Done** and log out of your account.

This rejection will now workflow electronically and notify your buyer to send a Change Order.

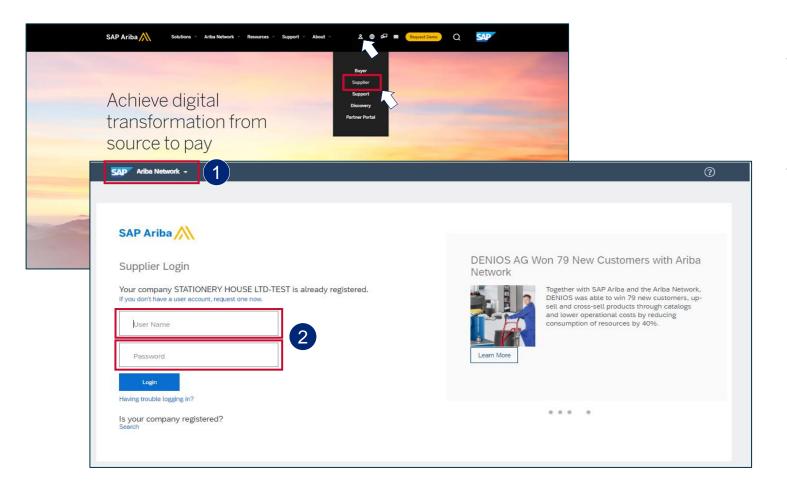


HOW TO INVOICE AGAINST YOUR DIGITAL PURCHASE **ORDERS** FOR GOODS & SERVICES (HYBRIDS)





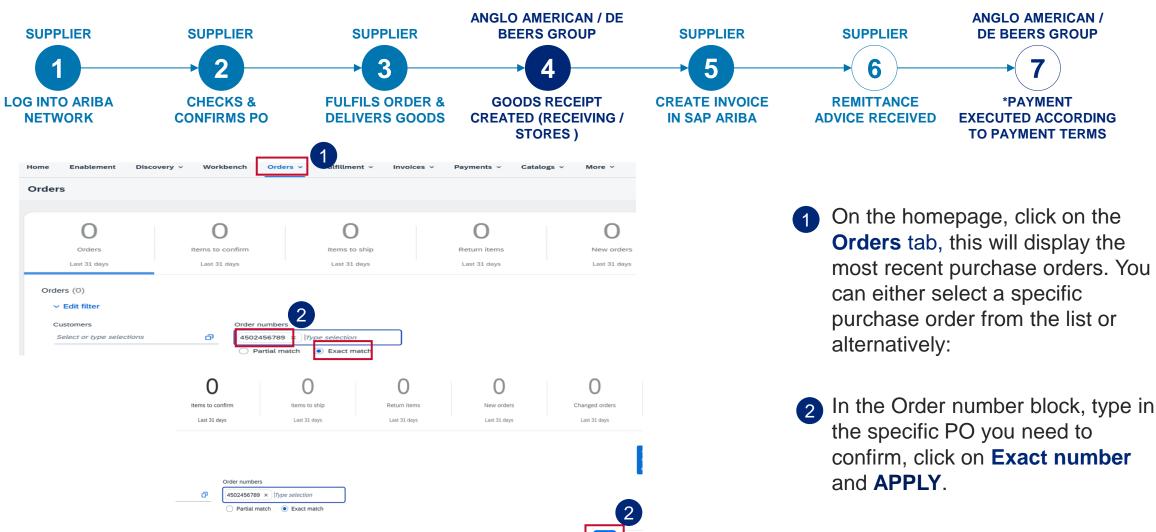




- To log into your Ariba Network
 Enterprise Account simply go to the
 official SAP Ariba website at
 www.ariba.com
- Hover over the person icon and select
 Supplier from the drop down menu
 - 1 You will be directed to the Ariba Network login page.
 - Enter your user name and password to be taken to your Home page

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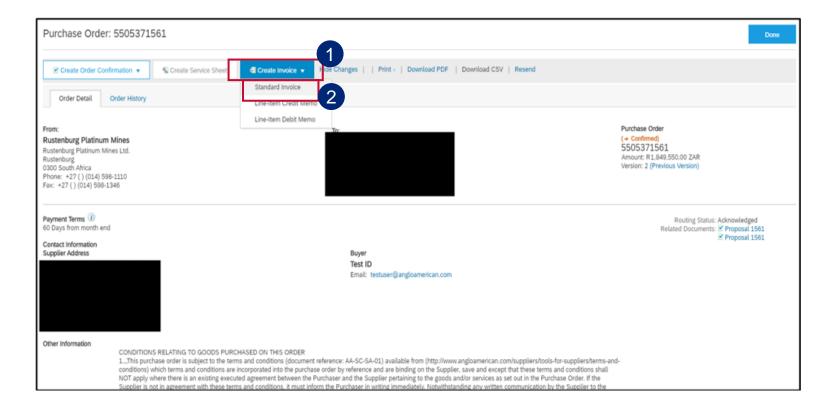












IMPORTANT!

When invoicing against Hybrid purchase orders you can't invoice material and service lines on the same invoice.

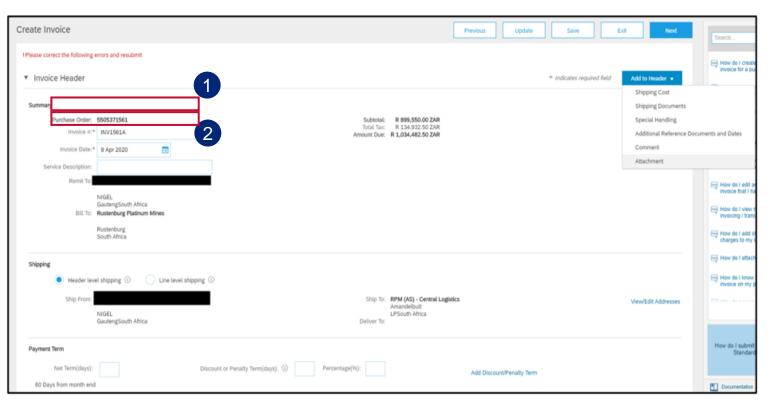
The following section will explain the process of separately invoicing Goods / Material line items and Service line items.

- 1 Click on Create Invoice
- 2 Select Standard Invoice





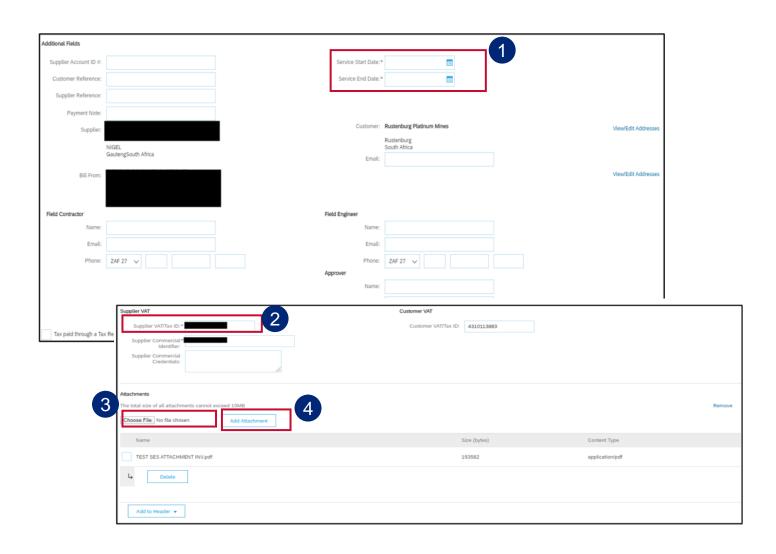




- 1 Enter your company's physical Invoice Number in the Invoice # field
- 2 Enter your company's physical Invoice Date in the Invoice Date field. Please Note: The payment terms are calculated from this date.







- 1 Enter your Service Start Date and Service End date.
- Enter your VAT or Tax number in the mandatory **Supplier VAT/Tax ID** field. If you are not VAT registered then enter the words **Not Registered**. If you captured your VAT information in the your company settings, this will automatically populate
- 3 Click on Choose File to browse for the invoice you want to attach. Please ensure your invoice is in PDF format
- Once you have selected your invoice, click on **Add Attachment**. Your attachment will appear in this section.

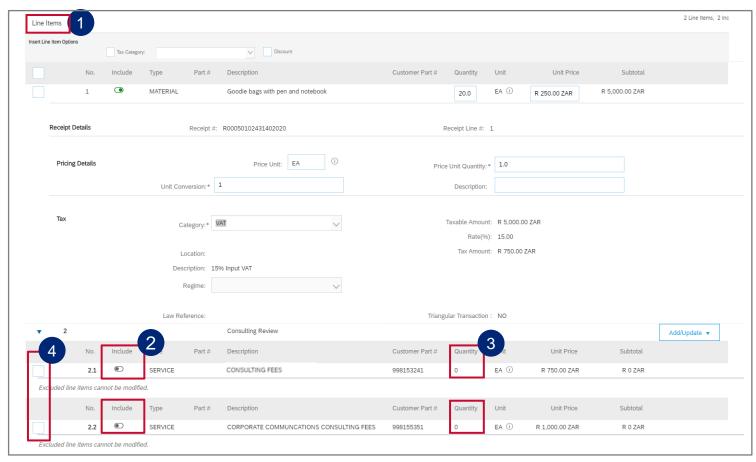


HOW TO INVOICE A MATERIAL LINE FOR GOODS & SERVICES (HYBRID)



HOW TO INVOICE A MATERIAL LINE FOR A HYBRID PO





Line Item Actions Delete Line Item Actions De

IMPORTANT!

When invoicing against Hybrid purchase orders you can't invoice material and service lines on the same invoice.

This invoice will be for the Goods/ Material line item only and the service lines need to be excluded.

- 1 Scroll down to the **Line Items** section. This displays the PO's line items
- To exclude the Services Line Item slide the
 button under **Include** to the left. This will grey
 out the dot and exclude that line item from your
 Invoice
- The Quantity should be 0 once the line item is excluded from the invoice.
- 4 Tick the check boxes of the lines you want to exclude.
- 5 Click on **Delete**
- 6 Click on **Update**
- 7 Click on Next

Then <u>click here</u> to find out how to submit your invoice



HOW TO FULLY INVOICE AGAINST YOUR DIGITAL PO FOR GOODS & SERVICES (HYBRIDS)



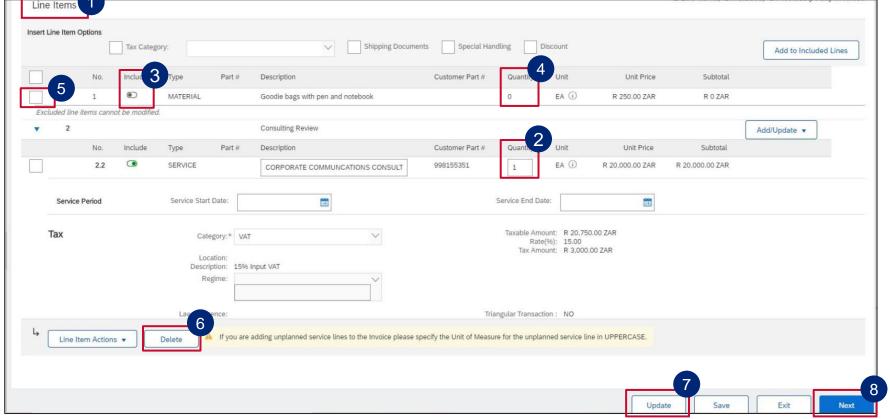
HOW TO FULLY INVOICE A SERVICE LINE FOR A HYBRID PO



IMPORTANT!

When invoicing against Hybrid purchase orders you can't invoice material and service lines on the same invoice.

1 Scroll down to the **Line Items** section. This displays the PO's line items



This invoice will be to fully invoice for a Service line only and the material line(s) need to be excluded

- 2 REMEMBER! For full invoicing no change is required for the Quantity value as you will invoice the entire value of the PO. It will remain as 1.
- To exclude the Material Line Items, slide the button under **Include** to the left. This will grey out the dot and exclude that line item from your Invoice
- The **Quantity** should be 0 once the line item is excluded from the invoice
- 5 Tick the check boxes next to the line items you want to exclude.
- 6 Click on **Delete**
- 7 Click Update
- 8 Click Next

Then <u>click here</u> to find out how to submit your invoice 117



HOW TO PARTIALLY INVOICE AGAINST YOUR DIGITAL PO FOR GOODS & SERVICES (HYBRIDS)

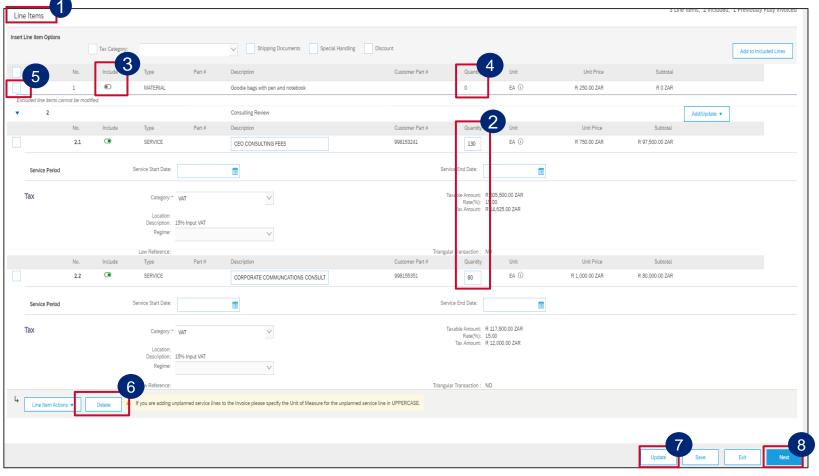


HOW TO PARTIALLY INVOICE A SERVICE LINE FOR HYBRID PO



IMPORTANT! When invoicing against Hybrid purchase orders you can't invoice material and service lines on the same invoice.

1 Scroll down to the **Line Items** section. This displays the PO's line items



This invoice is to partially invoice against a Service line item only and the material line item(s) must be excluded.

- 2 REMEMBER! For Partial Invoices the Qty (Unit) field needs to contain the monetary value of the PO and the Price field will contain the value 1
- To exclude the Materials Line Item, slide the button under **Include** to the left. This will grey out the dot and exclude that line item from your Invoice
- 4 The Quantity should be 0 once the line item is excluded from the invoice.
- 5 Tick the check boxes of the lines you want to exclude
- 6 Click on Delete
- 7 Click on Update
- 8 Click on Next

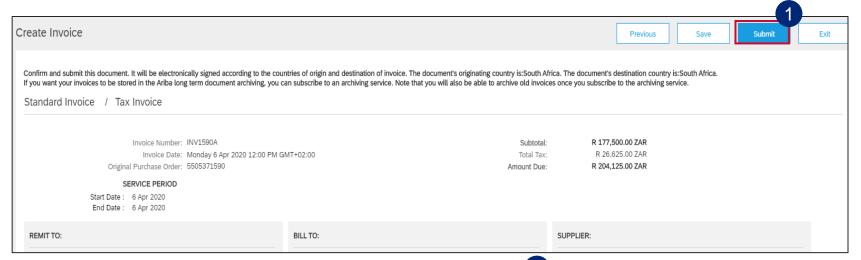
Then <u>click here</u> to find out how to submit your invoice

HOW TO PARTIALLY INVOICE A SERVICE LINE FOR A HYBRID PO 💝 & 🕰









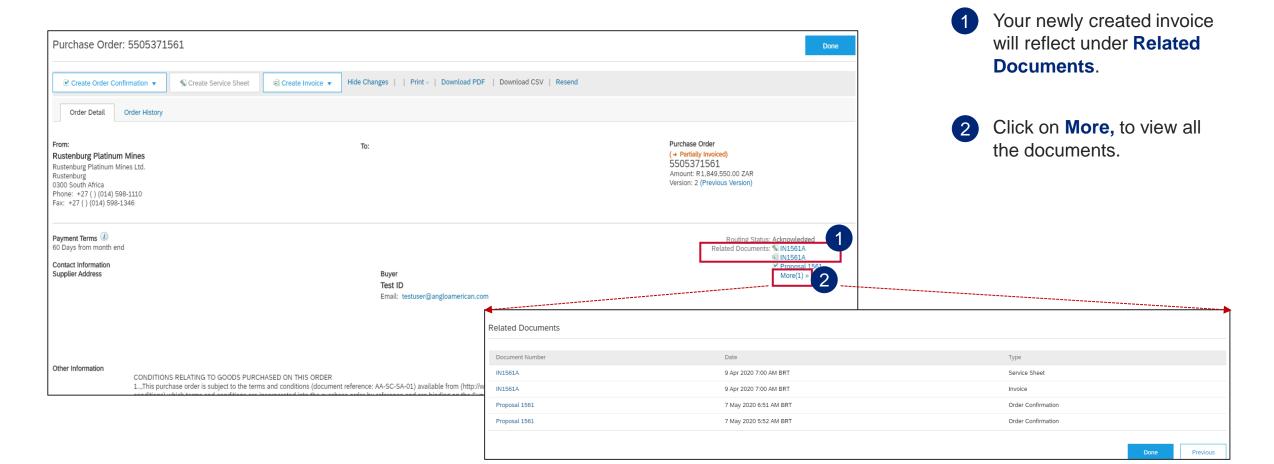
- Once you have checked that all the information you needed to include is correct, click on **Submit**
- You will receive a message confirming that your invoice has been submitted.
- 3 Click on Exit.

2 Invoice INV1590A has been submitted. Print a copy of the in © 2019 SAP SE or an SAP affiliate company. All rights reserved.

HOW TO PARTIALLY INVOICE A SERVICE LINE FOR HYBRID PO







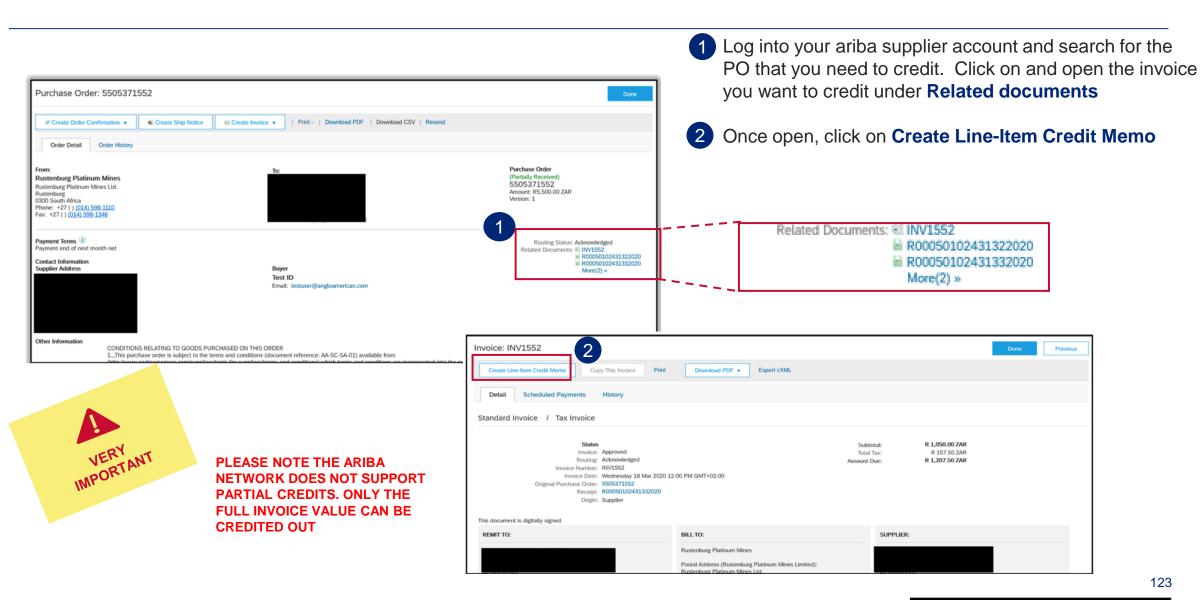


HOW TO CREATE A CREDIT NOTE FOR GOODS & SERVICES (HYBRID ORDERS)



HOW TO CREATE A CREDIT NOTE FOR SERVICES





HOW TO CREATE A CREDIT NOTE FOR SERVICES



| reate Line-Item Credit Memo | | Update | Save Exit | Next | 3 | Enter your Credit Memo number in the Credit Memo field |
|--|--------------------------------------|--|-----------------------|--------------------|---|--|
| Credit Memo Type Ouantity Adjustment Price Adjustment Price Adjustment | | | | | 4 | Scroll down to the Comment section and enter your Reason for |
| ▼ Invoice Header | 3 | + India | ates required field A | dd to Header ▼ | | Credit Memo |
| Credit Memo #: * CN1552 Credit Memo Date: * 6 May 2020 Original Invoice No: INV1552 Original Invoice Date: 18 Mar 2020 Remit To: | Total Ta | al: R-1,050.00 ZAR ax: R-157.50 ZAR ac: R-1,207.50 ZAR | v | iew/Edit Addresses | 5 | Click Next and then Submit |
| Bill To: Rustenburg Platinum Mines Rustenburg South Africa | Comment | | | | | |
| | Reason for Credit Memo:* | INCORRECT INVOICE NR POPU | LATED | | | |
| | Default Credit Memo Comment Text: | | | | | |
| | receiverID: | | | | | |
| | batchNo: | | | | | |
| | articleNumber: | | | | | |
| | | | | | | |



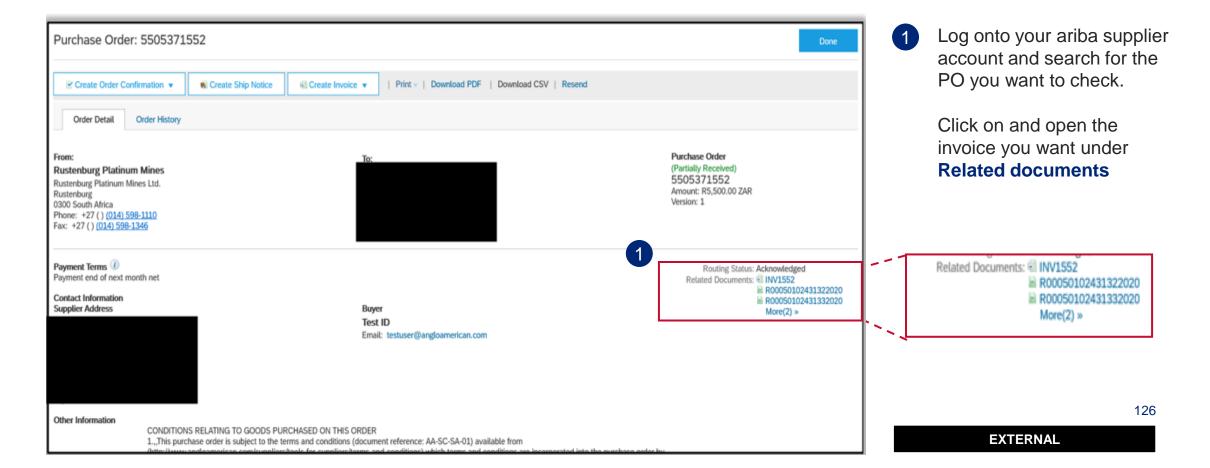
HOW TO VIEW YOUR INVOICE STATUS & DUE DATE



HOW TO SEE YOUR INVOICE STATUS AND DUE DATE

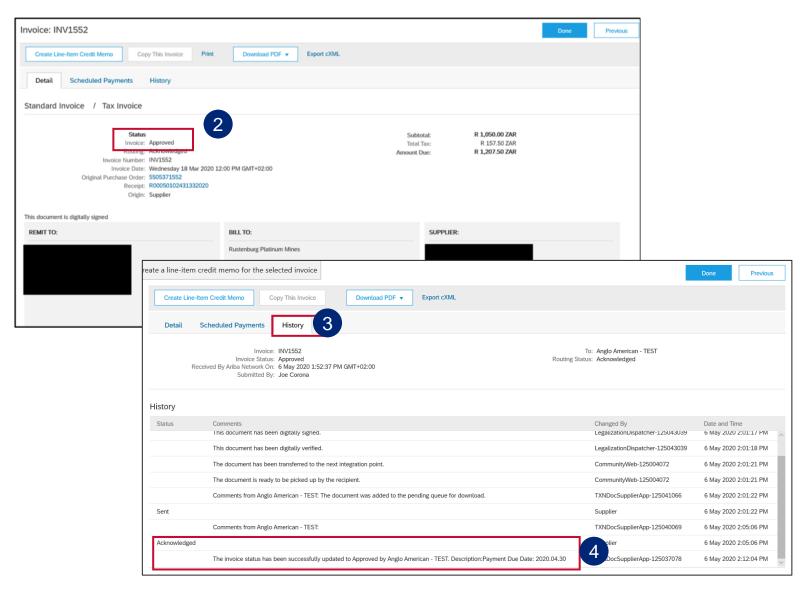






HOW TO SEE YOUR INVOICE STATUS AND DUE DATE





2 You can find the status of your invoice here

Please Note: Your invoice's payment due date will only reflect once the invoice status reflects as **Approved**

- 3 If your invoice is in Approved status, click on the **History** tab
- 4 The Payment Due date is reflected under the **Acknowledged** section

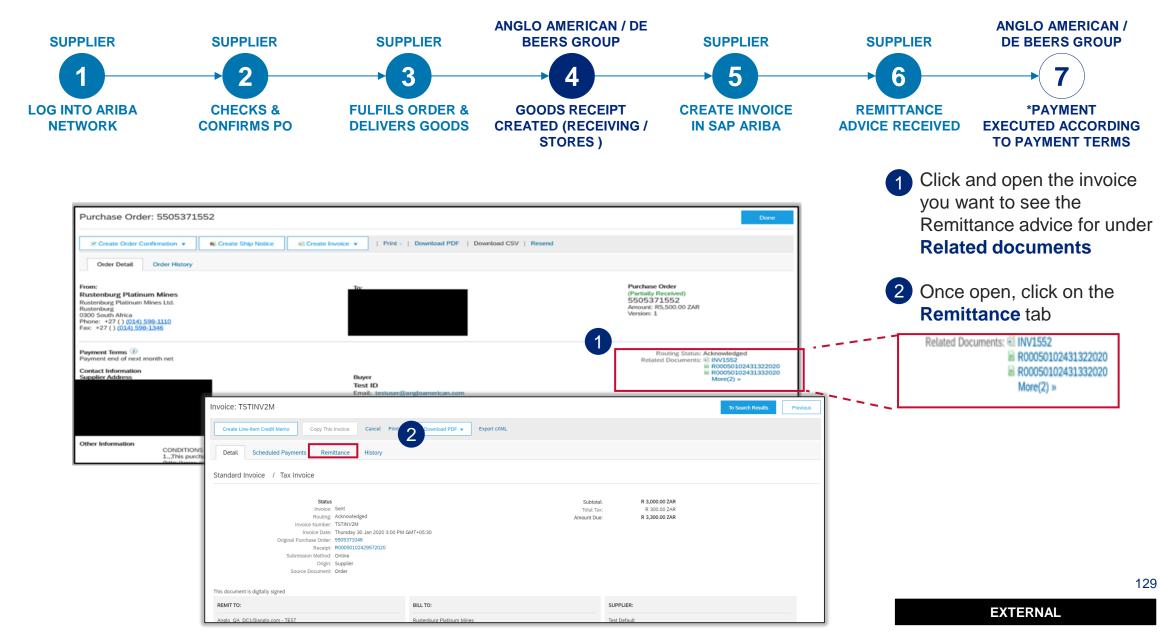


HOW TO FIND YOUR REMITTANCE ADVICE



HOW TO FIND YOUR REMITTANCE ADVICE

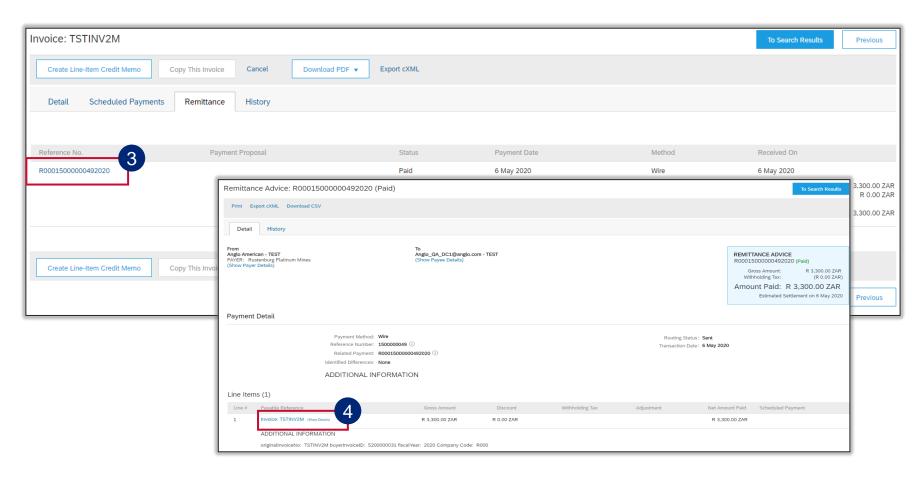




HOW TO FIND YOUR REMITTANCE ADVICE







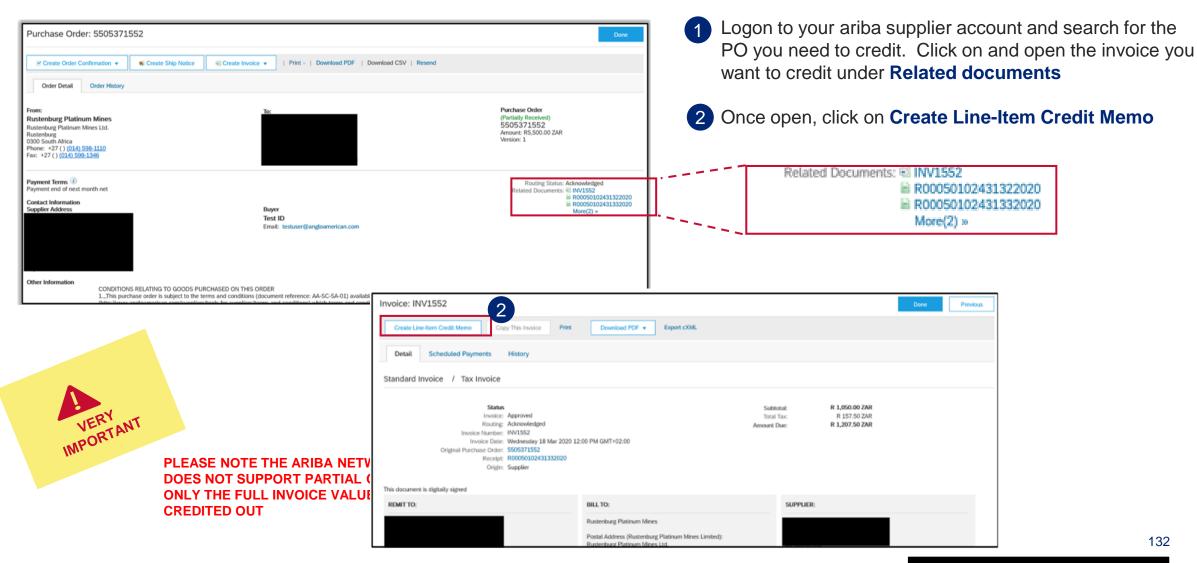
- 3 Click on the Remittance number to open the details
- 4 The **Line Items** will reflect all invoices paid on this specific Remittance.



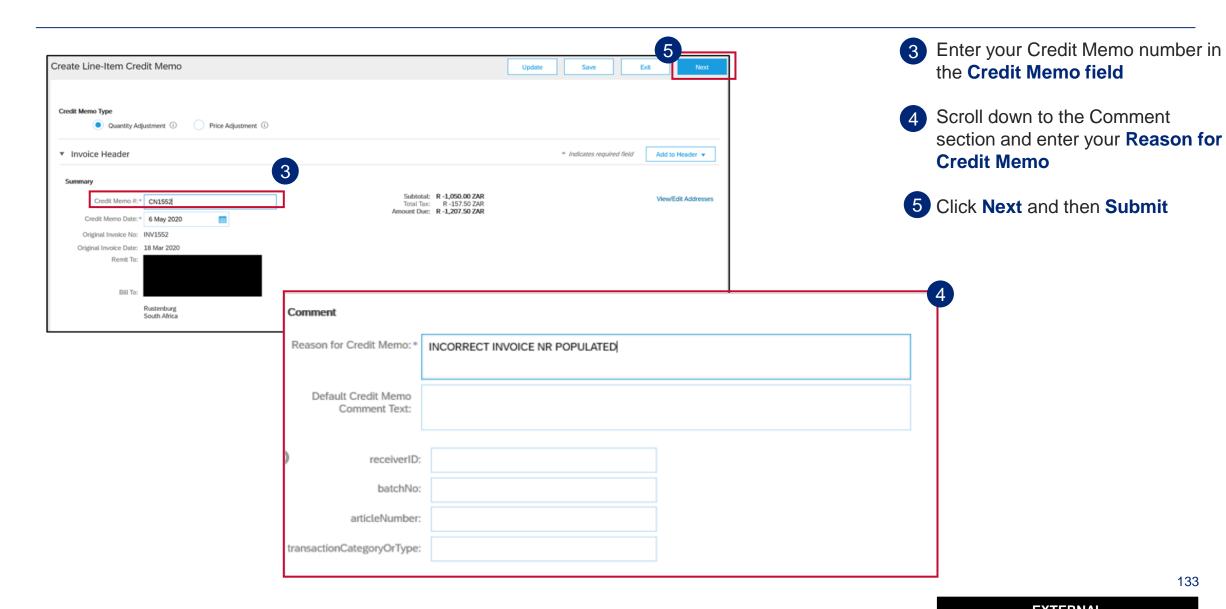
HOW TO CREATE A CREDIT NOTE FOR GOODS & SERVICES (HYBRID ORDERS)



HOW TO CREATE A CREDIT NOTE FOR SERVICES

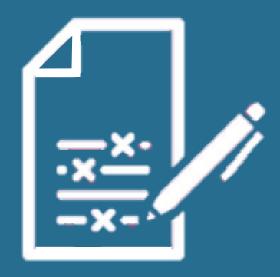


HOW TO CREATE A CREDIT NOTE FOR SERVICES





HOW TO MANAGE ADHOC / UNPLANNED PURCHASE ORDERS



HOW TO CONFIRM YOUR UNPLANNED/AD HOC PO

FULFILS ORDER &

DELIVERS GOODS

GOODS RECEIPT

CREATED (RECEIVING /

SUPPLIER

LOG INTO ARIBA

NETWORK

SUPPLIER

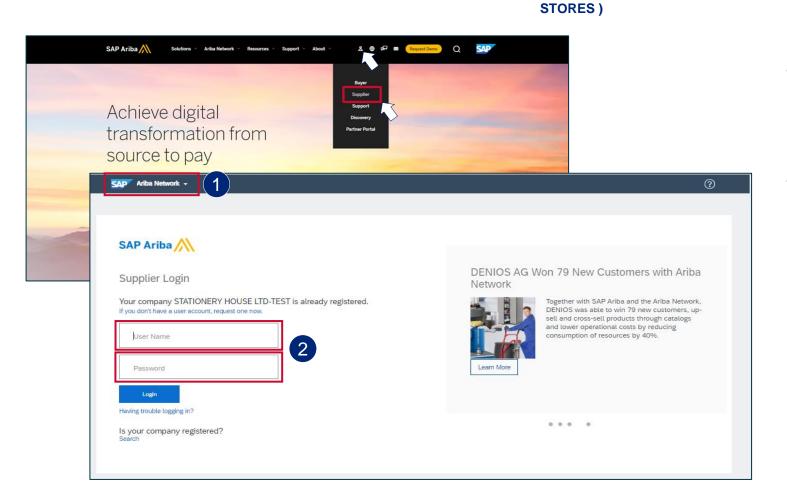
CHECKS &

CONFIRMS PO



CREATE INVOICE

IN SAP ARIBA



To log into your Ariba Network Enterprise Account simply go to the official SAP Ariba website at www.ariba.com

*PAYMENT

EXECUTED ACCORDING
TO PAYMENT TERMS

REMITTANCE

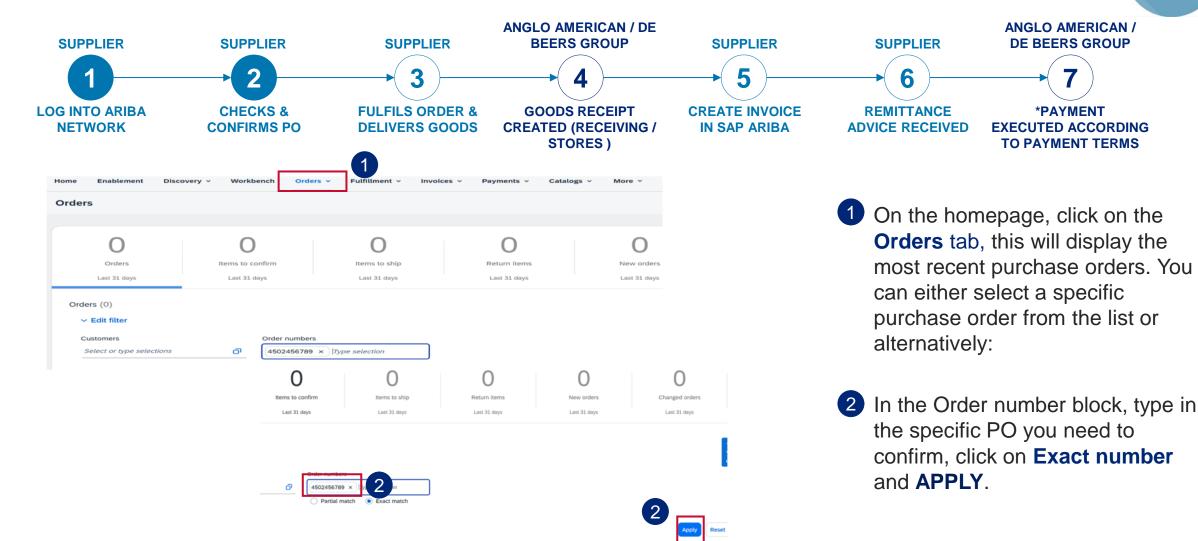
ADVICE RECEIVED

- Hover over the person icon and select
 Supplier from the drop down menu
 - 1 You will be directed to the Ariba Network login page.
 - Enter your user name and password to be taken to your Home page

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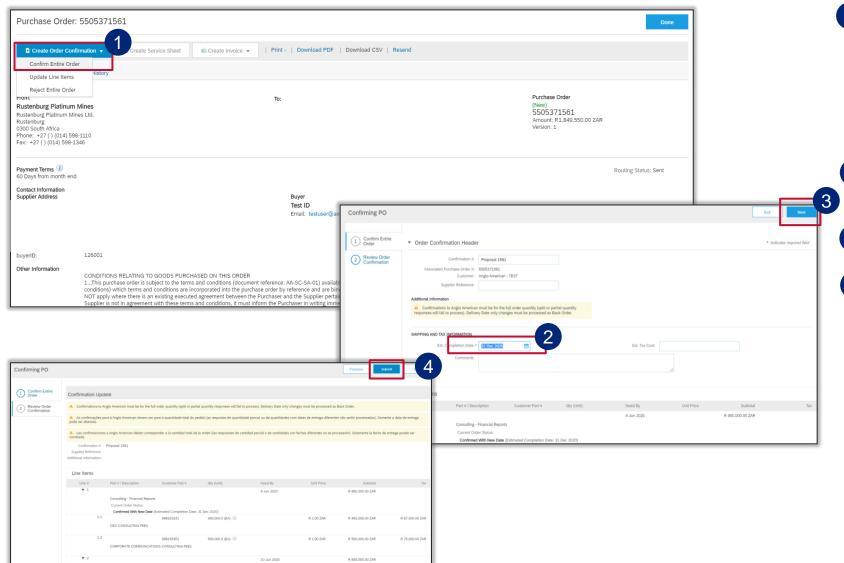
HOW TO CONFIRM YOUR UNPLANNED/AD HOC PO





HOW TO CONFIRM YOUR UNPLANNED/AD HOC PO





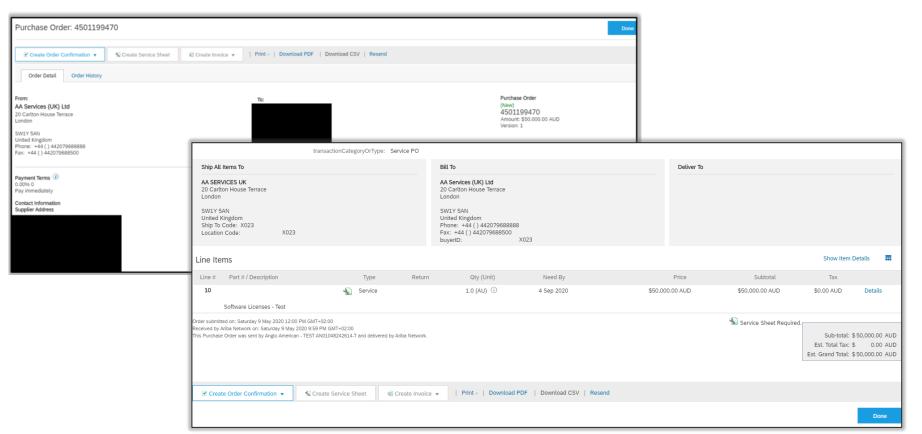
- 1 Scroll up to the top of your PO and click on the Create Order Confirmation button.
 - A drop down menu will appear.
 Click on **Confirm Entire Order** to confirm your PO
- 2 Populate **est. completion date** of service you are going to render.
- 3 Click on Next.
- 4 Review Order Confirmation Page will open for last check, then click on **Submit**. This will take you back to PO page.



HOW TO INVOICE AGAINST YOUR UNPLANNED / AD HOC PURCHASE ORDERS



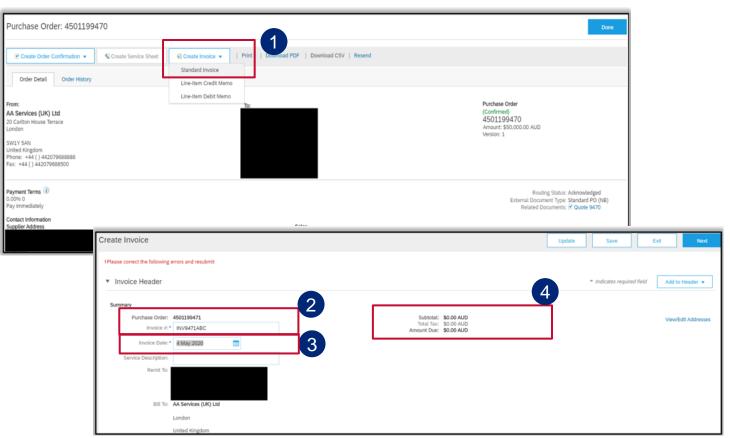




Please Note:

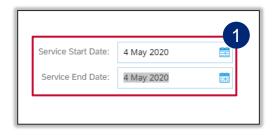
Unplanned / Ad hoc Service Orders require suppliers to add their own line on the invoice, populating details of their invoice.

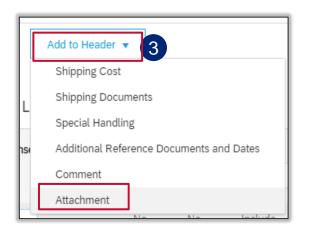


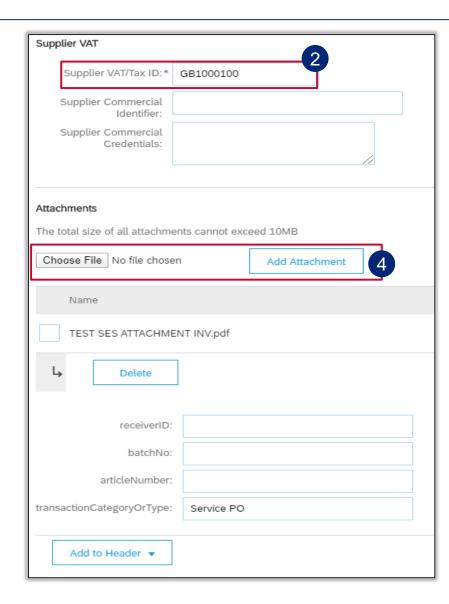


- Click on Create Invoice and select Standard Invoice
- Populate your company's physical Inv nr in the Invoice #* field.
- 3 Populate your company's physical Inv date in the **Invoice Date*** field. Payment terms get calculated from this date.
- 4 Please note that the value on the subtotal will show as 0.00 as the information for the invoice value, description etc must be added to the invoice.





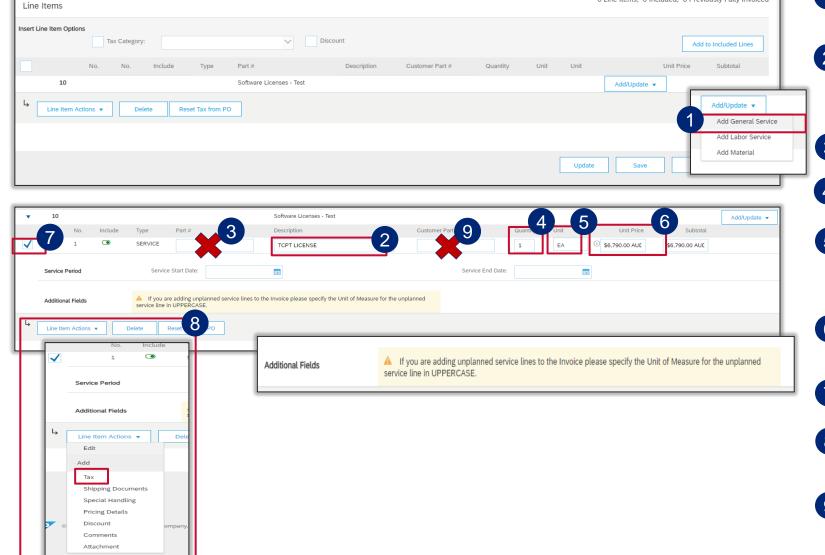




- 1 Enter Service Start Date and Service End date.
- Supplier VAT/Tax ID is a mandatory field and must be populated with VAT/TAX ID nr.
 If supplier is not VAT registered they need to populate the field with Not Registered. This information can be prepopulated in the supplier's
- company settings, and then they don't need to populate it every time they create an invoice.
- 4 Click on Add to header button drill down and select Attachment, this will then open a section further down in the invoice document.

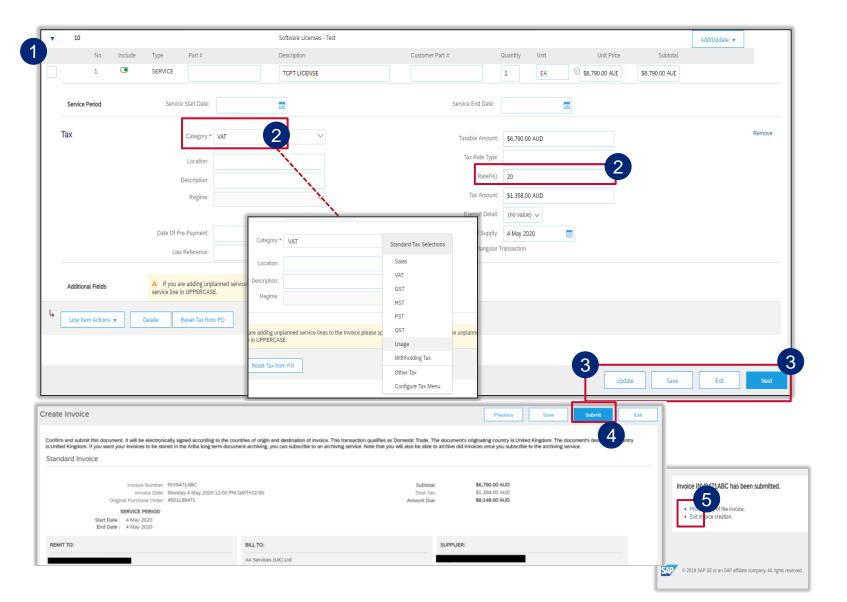
Click on choose file / browse to fetch your Invoice from your saved documents (must be in PDF format) and then click on **Add Attachment.**₁₄₁





- 1 Click on Add/Update button then select Add General Service.
- 2 In the Description field populate description as per description of the service rendered on physical invoice.
- 3 DO NOT populate anything under Part # field.
- 4 Populate 1 in the Quantity field
- Always populate Unit (Unit of Measure) field with EA.
 NB! EA must always be UPPERCASE.
- 6 Populate **Unit Price** as per amount of your invoice exclusive of VAT/Tax.
- 7 Tick check box of the line item.
- 8 Click on **Line Item Actions** and select **Tax** from the drop down.
- 9 DO NOT populate anything under Customer Part # field. 142





- Please note ONLY 1(one) GENERAL SERVICE LINE must be added for the total of the invoice value, if your invoice has multiple lines, the approver of the invoice will open the invoice to check the breakdown.
- 2 Populate Category* field with VAT selected from the drop down list.
 - Populate **Rate(%)** field with Tax/VAT percentage as per invoice.
- 3 Click on **Update** so that the system can calculate the VAT and then **Next.**
- 4 Please ensure that the invoice details are all correct then click on Submit.
- 5 Click on Exit

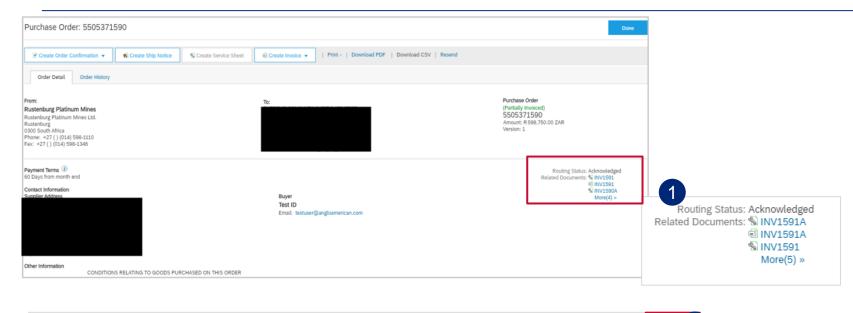


HOW TO RESUBMIT INVOICE FOR UNPLANNED/AD HOC PURCHASE ORDERS



HOW TO RESUBMIT A REJECTED INVOICE FOR AN UNPLANNED PO





I IND (4 FO4

- 1 Click on rejected invoice under Related Documents, to open it.
- 2 The reason that your invoice was rejected is in the blue section. Your invoice can be rejected for a number of reasons e.g. The incorrect price, insufficient support documentation etc.
- 3 DO NOT Click on Edit and Resubmit to rectify mistake. A new Invoice needs to be created.
- 4 Click on the **Previous** button to take you back to the PO screen.
- 5 Click on Create Invoice and select Standard Invoice

| IIIVOICE. IIVV 1391 | Done Previous 4 | | | | |
|--|--|--|--|--|--|
| Edit Create Line-Item Credit Memo Copy This Invoice Print Download PDF v Export cXML | | | | | |
| Detail Scheduled Payments History | | | | | |
| Rejected Invoice: Reasons: INV-38: The invoice was successfully received. DOC-1: cXML Invoice DetailRequest queued INV-35: The invoice status has been successfully updated to Rejected by Anglo American - TEST. Description:Incomplete Si DOC-1: | Purchase Order: 4501199470 P Create Order Confirmation • | | | | |
| Incomplete Signatures on Inv | Order Detail Order History Line-Rem Credit Memo Line-Rem Debit Memo Prom: A A Sensione (1901 tel) (Continued) | | | | |
| Chandard Invaire / Tay Invaire | AA Senices (WK) Ltd (Cuntimed) (Cuntim | | | | |
| Status Invoice: Rejected | Phone: +44 () 4427968888 Fac: +44 () 4427968800 | | | | |
| Invoice Number: INV1591 Invoice Date: Wednesday 15 Apr 2020 12:00 PM GMT+02:00 Original Bushbas Order: 5505371500 | Payment Terms Roufing Status Admontalogued 0.00% Determal Document Typer Standard PO (HB) Payment dutaly Contact Information Supplier Address Sales Man Phone: + () 44029 123333 | | | | |

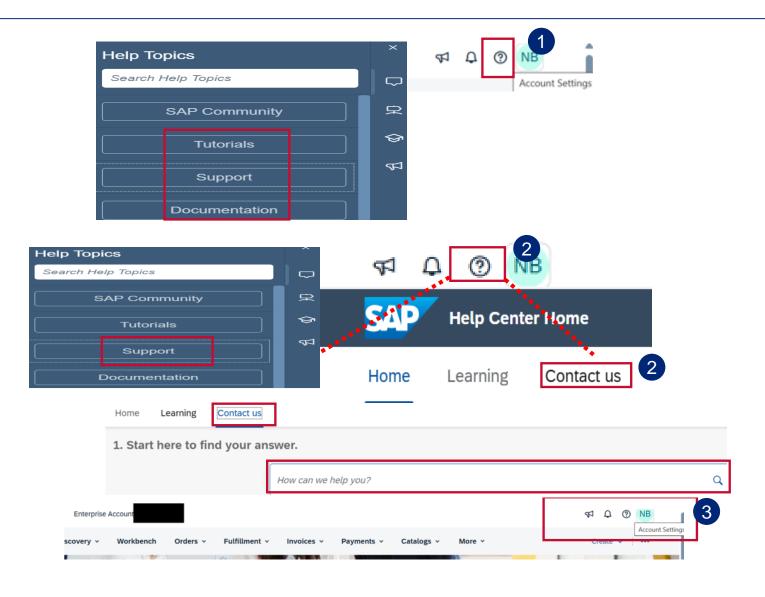


SUPPORT



HOW TO GET TECHNICAL SUPPORT





There are multiple channels available to assist you with technical support

- 1 The icon in the top right corner of the screen opens the Help Centre which contains helpful tutorials and Documents to assist you.
- 2 If you require live support, click on the 2 and select SUPPORT, select contact us and type in your question and search 4 icon.
- 3 For information pertaining to your ariba profile company settings, click on the initials at the top right hand corner this will open up your Company setting menu where you can update your profile, set up your notifications and administer your Ariba Network Account.

SUPPLIER SUPPORT



| Ariba Network Online Training | SIPSA-AngloAmerican | | |
|--|--|--|--|
| Ariba Network Training Guide | SIPSA-AngloAmerican | | |
| Frequently Asked Questions | https://www.angloamerican.com/suppliers/tools-for-suppliers/procure-to-pay | | |
| Additional Ariba Network Training Material | https://connect.ariba.com/KAAcontent/1,,173443,00.html | | |
| Procurement Process Queries | Your Supply Chain Buyer | | |
| Ariba Network Queries: Purchase orders, Invoicing, Payments, Issues transacting with the Ariba Network | Anglo American Any queries regarding Purchase Orders, Invoices and Payments (both manual and electronic) must be logged with our Global Shared Services Contact Centre. These will be routed to the correct resolver groups for resolution E: queryinvoice@angloamerican.com (ZA & UK) T: 0860 289 987 (0860 BUZZUS) - ZA Only T: +44 (0) 203 450 7627- UK Only | | |
| | De Beers Group SMM-Ariba@debeersgroup.com | | |
| Ariba Network Technical Queries | https://connectsupport.ariba.com/sites/Company?ANID=AN01048242614AFR&h=Rk6BWmIXu8swx913cAzQ#Enablement-Inquiry | | |

EXTERNAL