SAP Ariba SAP Fieldglass

Feature at a Glance

Support for the Services Procurement with Ariba Network and SAP Fieldglass (4R2) integration scenario with SAP S/4HANA Cloud

Andy Rubinson, SAP Ariba
Target GA: May 2021

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Feature at a Glance

Ease of implementation Low touch
Geographic relevance Global

Introducing: **Support for the Services Procurement with Ariba Network and SAP Fieldglass (4R2) integration scenario with SAP S/4HANA Cloud**

Customer challenge

Customers use a variety of SAP Procurement solutions, including SAP S/4HANA Cloud, Ariba Network, and SAP Fieldglass for managing their services procurement activities, but haven't been able to leverage their capabilities across the solutions without manual intervention, resulting in process inefficiencies and greater opportunity for errors and compliance issues.

Meet that challenge with SAP Ariba

Support for the Services Procurement with Ariba Network and SAP Fieldglass (4R2) integration scenario with SAP S/4HANA Cloud uses Cloud Integration Gateway to connect the three products, providing a seamless flow from purchase order in SAP S/4HANA Cloud Procurement to purchase order confirmation via Ariba Network, and SOW creation, proof-of-service, and service entry sheets (SES) in SAP Fieldglass. This integration continues across the 3 products, addressing invoice processing and payment handling steps in the appropriate places.

Experience key benefits

The automation of purchase order to invoice processing in Ariba Network and SAP Fieldglass integration via Cloud Integration Gateway enables seamless connection from SAP S/4HANA Cloud to suppliers in Ariba Network and SAP Fieldglass. Digitized collaboration with suppliers in Ariba Network and SAP Fieldglass speeds up procurement processes, reducing the number of manual process steps, reducing errors, increasing productivity of procurement and accounts payable staff, reduced cost of supplier transactions, improved compliance and decreased inquiries about payments from suppliers.

Solution area

SAP S/4HANA Cloud (Procurement)
Ariba Network
SAP Fieldglass

Implementation information

This feature is automatically on for all customers with the applicable solutions but requires customer configuration in SAP S/4HANA Cloud, Ariba Network, and SAP Fieldglass. See *Setting Up Service Procurement with Ariba Network and SAP Fieldglass (4R2)* in SAP Help Portal.

Prerequisites and Restrictions

The full list of restrictions can be found at the bottom of the *Service Procurement with Ariba Network and SAP Fieldglass (4R2)* page in the SAP S/4HANA Cloud Connected with SAP Fieldglass documentation found in the SAP Help Portal.

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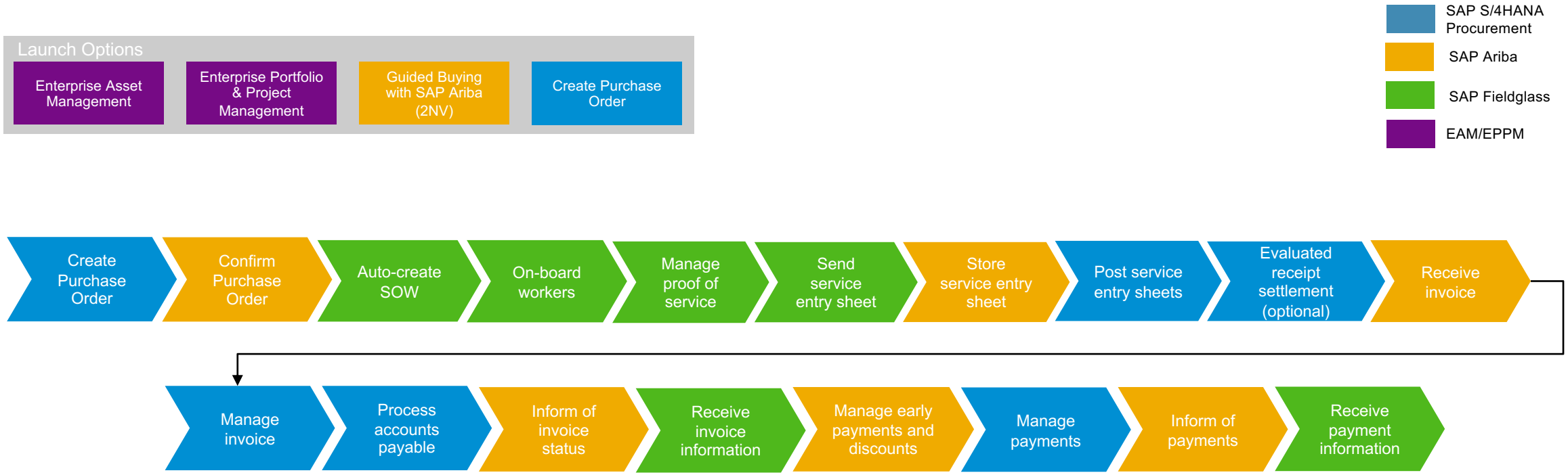
Cross-Product Process Flow

Starting with the creation of the purchase order for services, launching from different possible options displayed below, the process flow provides an illustration of the integrations enabled by this new cross-solution capability supporting SAP's Intelligent Enterprise Suite (IES) strategy. The integration provides connectivity between SAP S/4HANA Procurement, Ariba Network, and SAP Fieldglass, automating the flow of data between the solutions.



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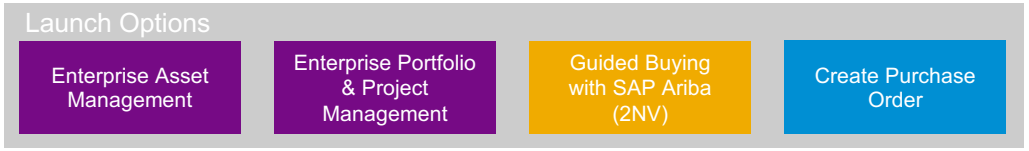
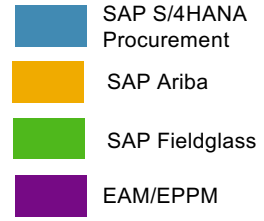
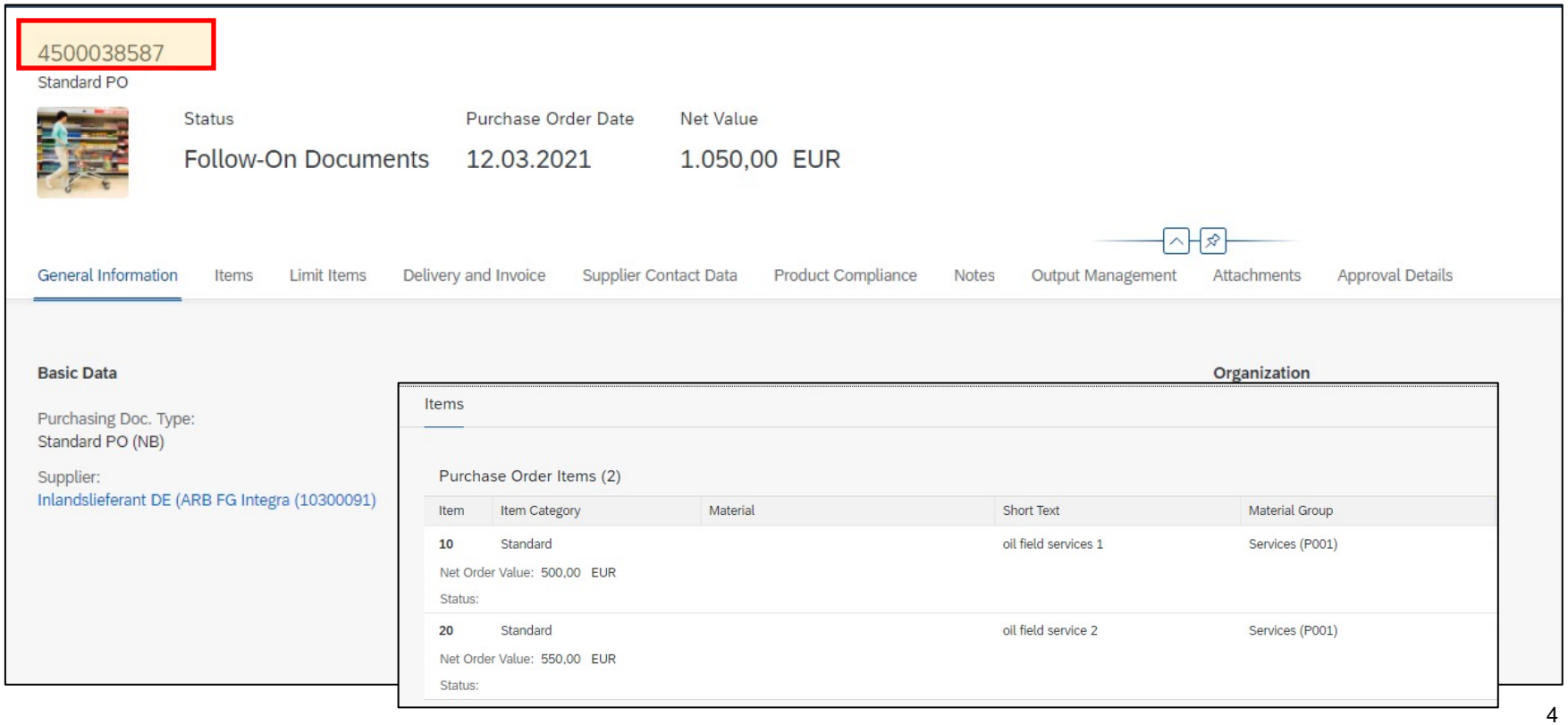
Create Purchase Order





The above launch options for PO creation lead to a PO record in SAP S/4HANA Cloud that initiates the Service Procurement 4R2 Flow

- Purchase Order 4500038587 is created and item 10 is selected for “oil field services 1”.
- This supplier has an Ariba Network ID and is registered on Ariba Network. Thus the Purchase Order is sent to Ariba Network.



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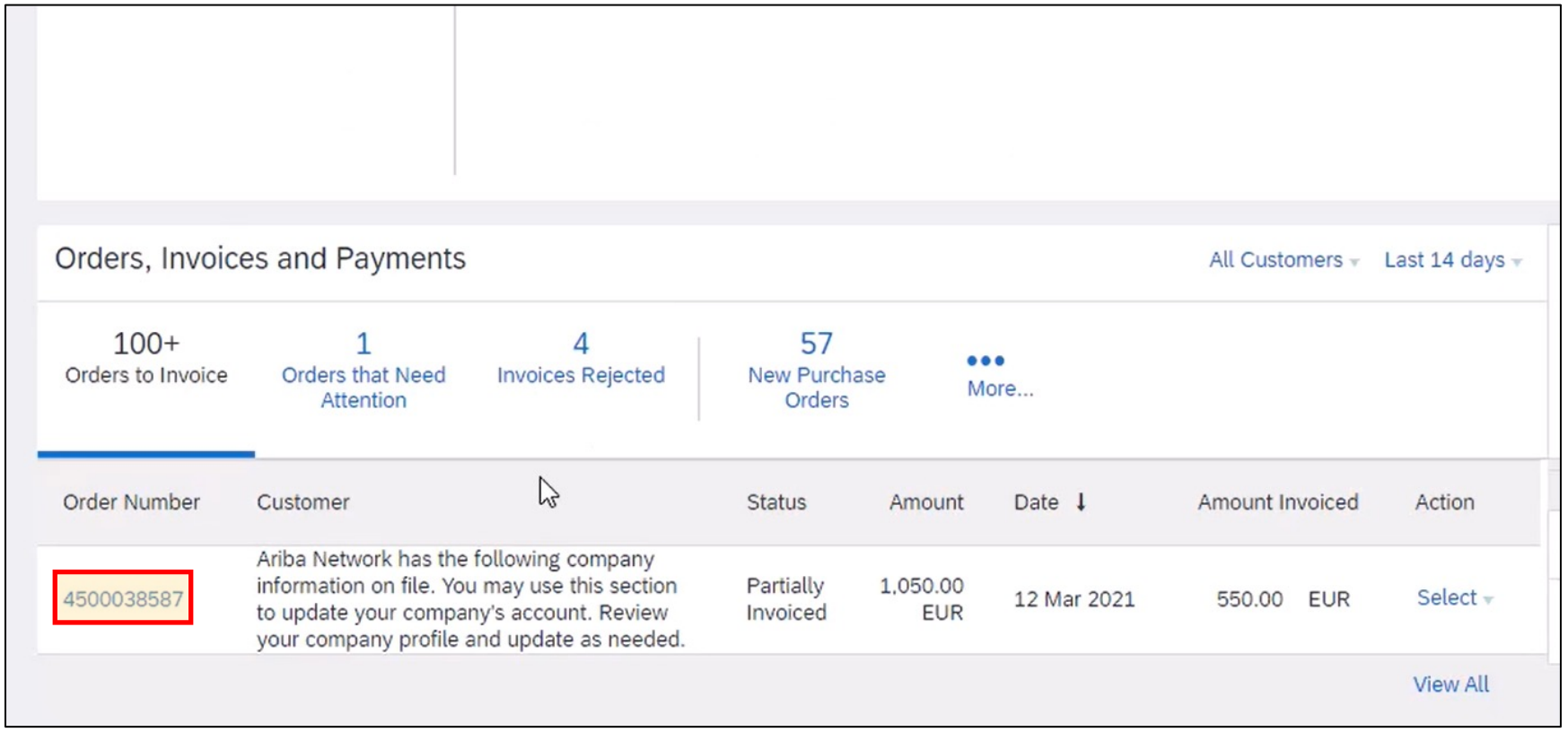
Introducing: **Support for the Services Procurement with Ariba Network and SAP Fieldglass (4R2) integration scenario with SAP S/4HANA Cloud**

Order confirmation in Ariba Network for the Purchase Order

- Going to Ariba Network supplier portal, the same Purchase Order number is listed.
- This supplier has an Ariba Network ID and is registered on Ariba Network. Thus the Purchase Order is sent to Ariba Network.
- Purchase Order 4500038587 now appears in Ariba Network
- The Purchase Order must be fully confirmed in Ariba Network before proceeding in SAP Fieldglass.



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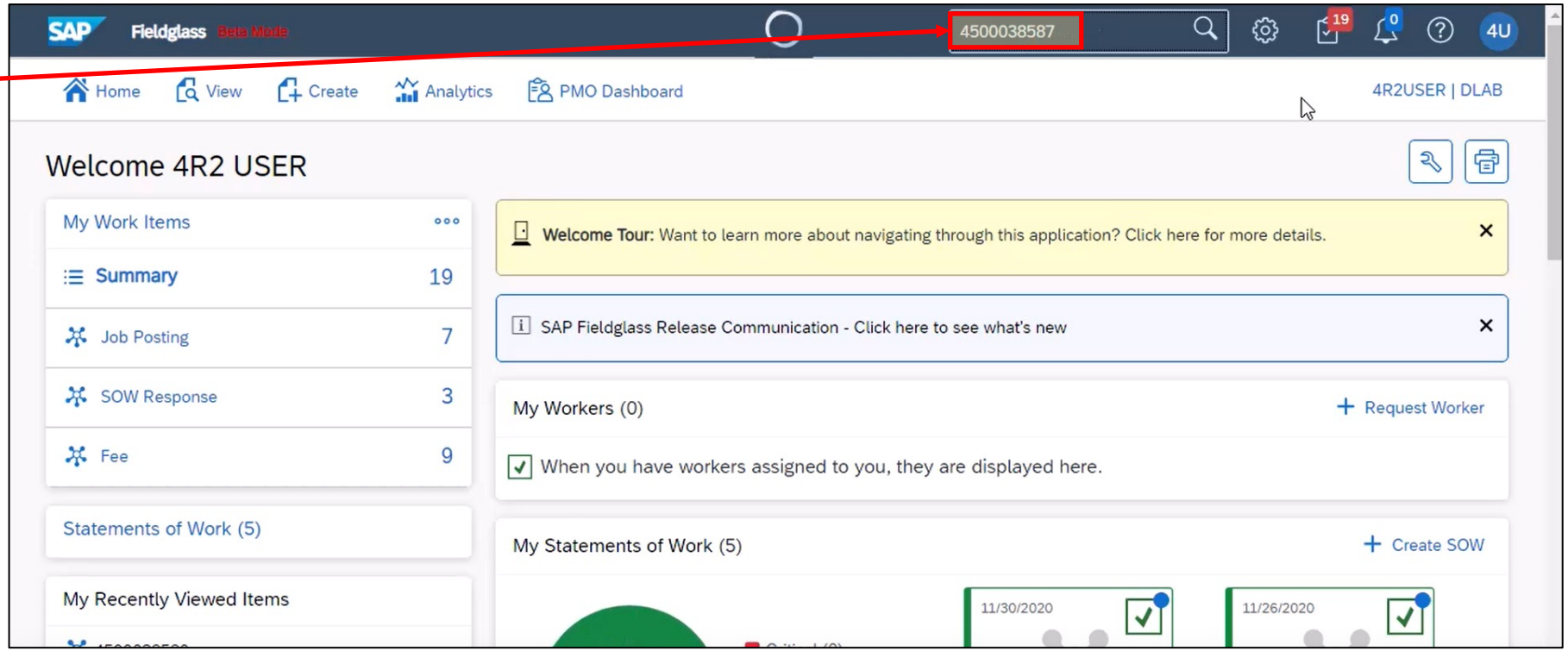
Feature at a Glance

Introducing: **Support for the Services Procurement with Ariba Network and SAP Fieldglass (4R2) integration scenario with SAP S/4HANA Cloud**

Verify Order Confirmation in SAP Fieldglass - Buyer

- **Buyer goes into SAP Fieldglass to search for Purchase Order.**



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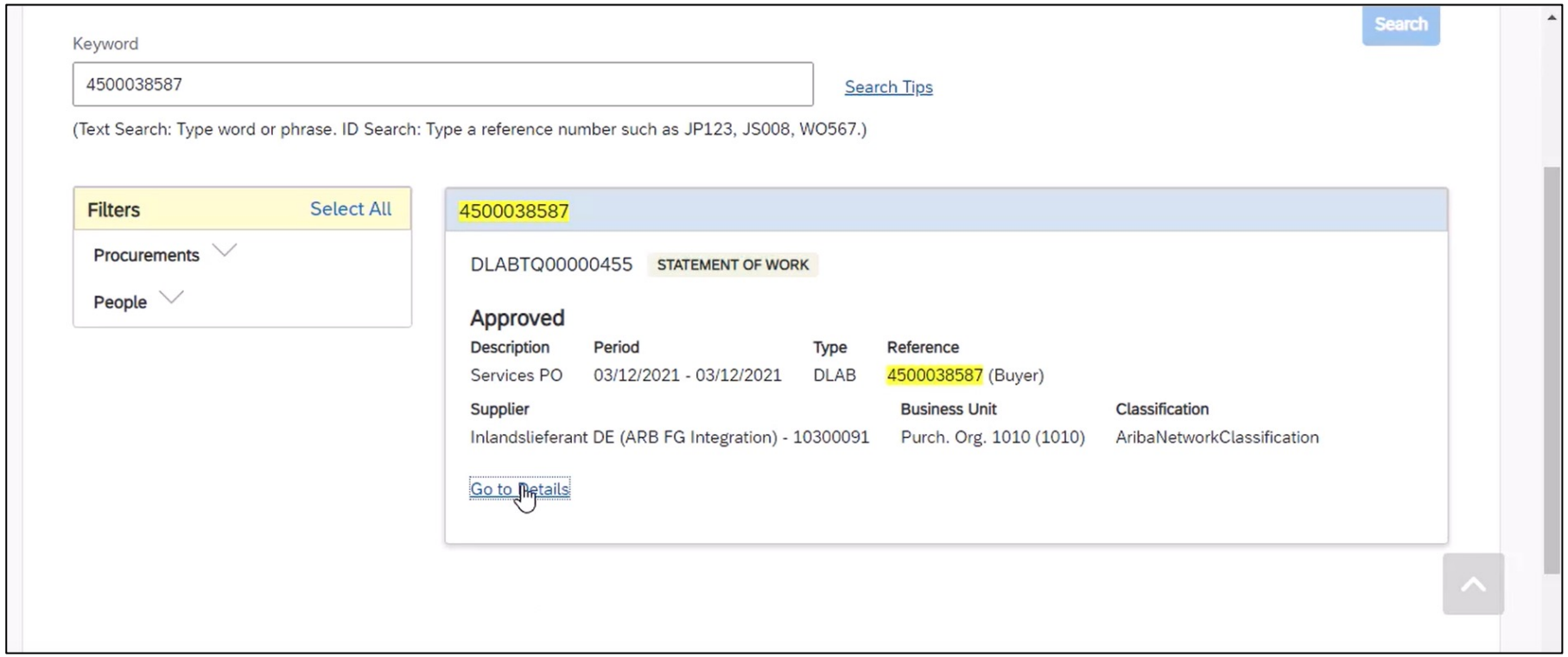
Verify Order Confirmation in SAP Fieldglass - Buyer

- Buyer goes into SAP Fieldglass to search for Purchase Order.
- **The search returns the SOW created when AN sent the confirmed Purchase Order. The SOW Name is the Purchase Order number.**



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Introducing: **Support for the Services Procurement with Ariba Network and SAP Fieldglass (4R2) integration scenario with SAP S/4HANA Cloud**

Verify Order Confirmation in SAP Fieldglass - Buyer

- Buyer goes into SAP Fieldglass to search for Purchase Order.
- The search returns the SOW created when AN sent the confirmed Purchase Order. The SOW Name is the Purchase Order number.
- **The 2 line items “oil field service 1” and “oil field service 2” listed as Fee Definition.**

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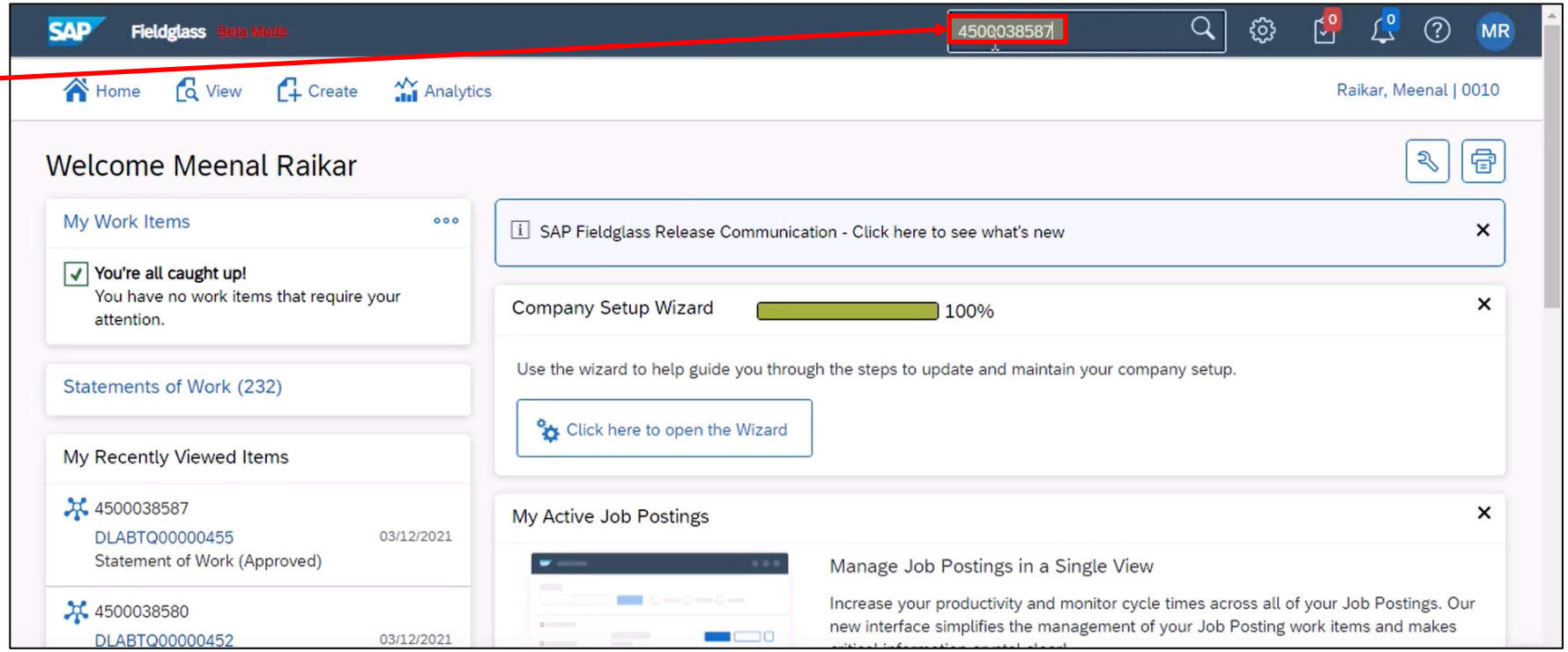
Introducing: **Support for the Services Procurement with Ariba Network and SAP Fieldglass (4R2) integration scenario with SAP S/4HANA Cloud**

Verify Order Confirmation in SAP Fieldglass - Seller

- **Seller goes into SAP Fieldglass to search for Purchase Order.**



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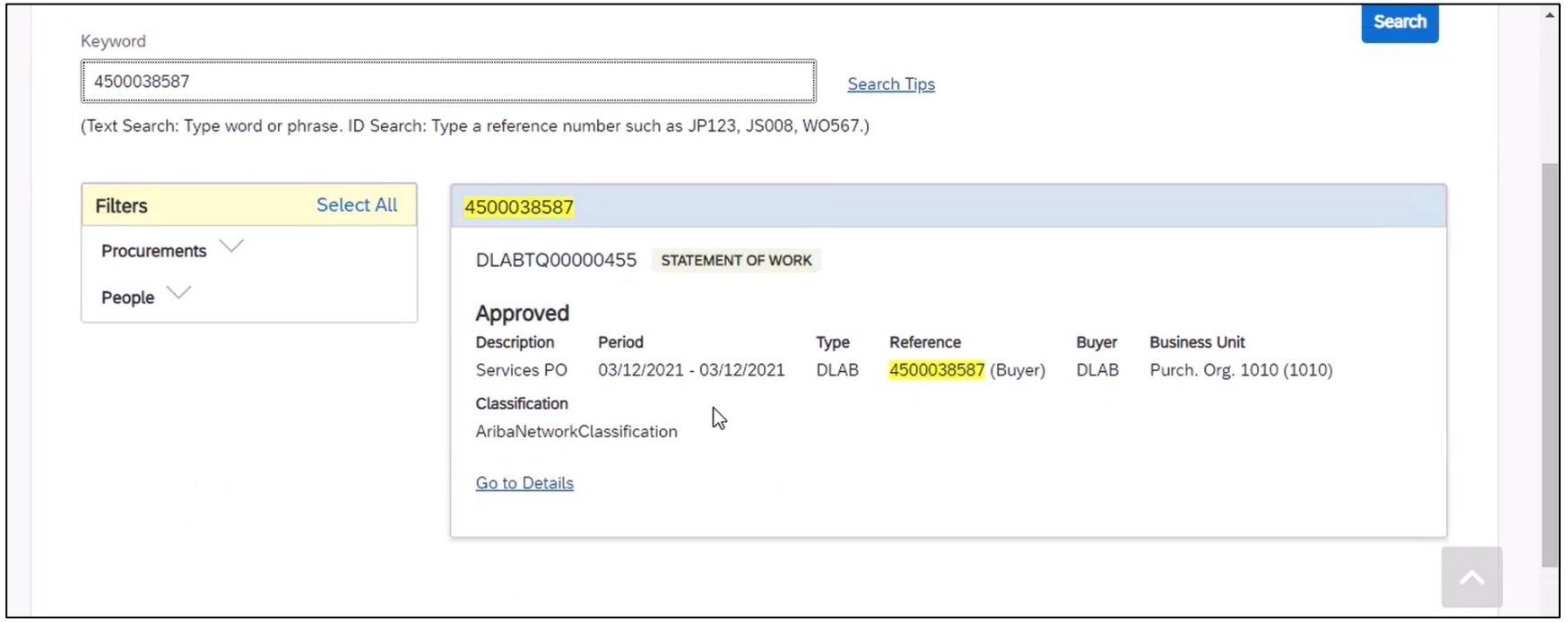
Introducing: **Support for the Services Procurement with Ariba Network and SAP Fieldglass (4R2) integration scenario with SAP S/4HANA Cloud**

Verify Order Confirmation in SAP Fieldglass - Seller

- Seller goes into SAP Fieldglass to search for Purchase Order.
- **The search returns the SOW created when AN sent the confirmed Purchase Order. The SOW Name is the Purchase Order number.**



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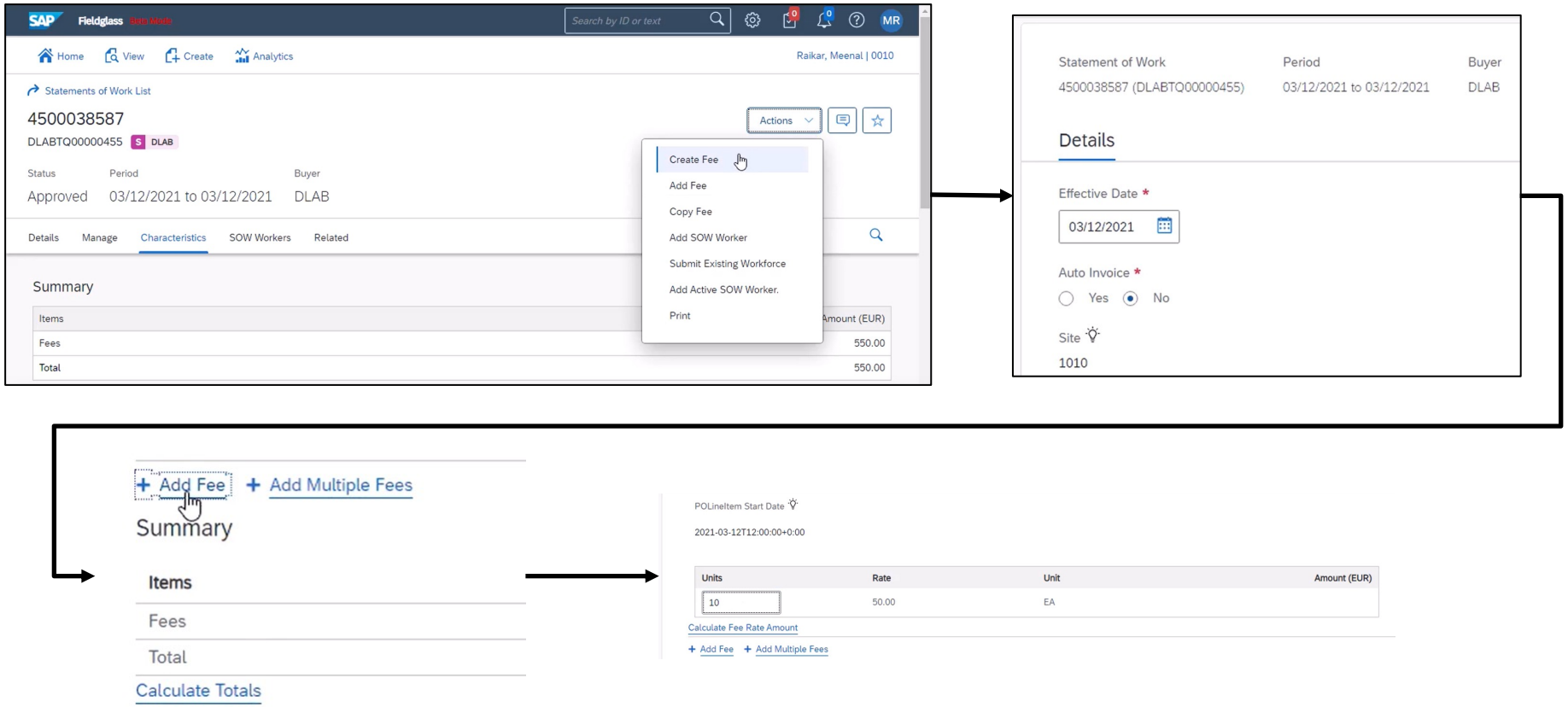
Introducing: **Support for the Services Procurement with Ariba Network and SAP Fieldglass (4R2) integration scenario with SAP S/4HANA Cloud**

Seller creates Fee Characteristic in SAP Fieldglass

- **Seller creates fee by**
  - **entering date**
  - **selecting auto invoice option (selecting No means the invoice will be created in AN manually)**
  - **selects “Add Fee”**
  - **selects line item**
  - **enters number of units**
  - **rate is already defined in SOW.**



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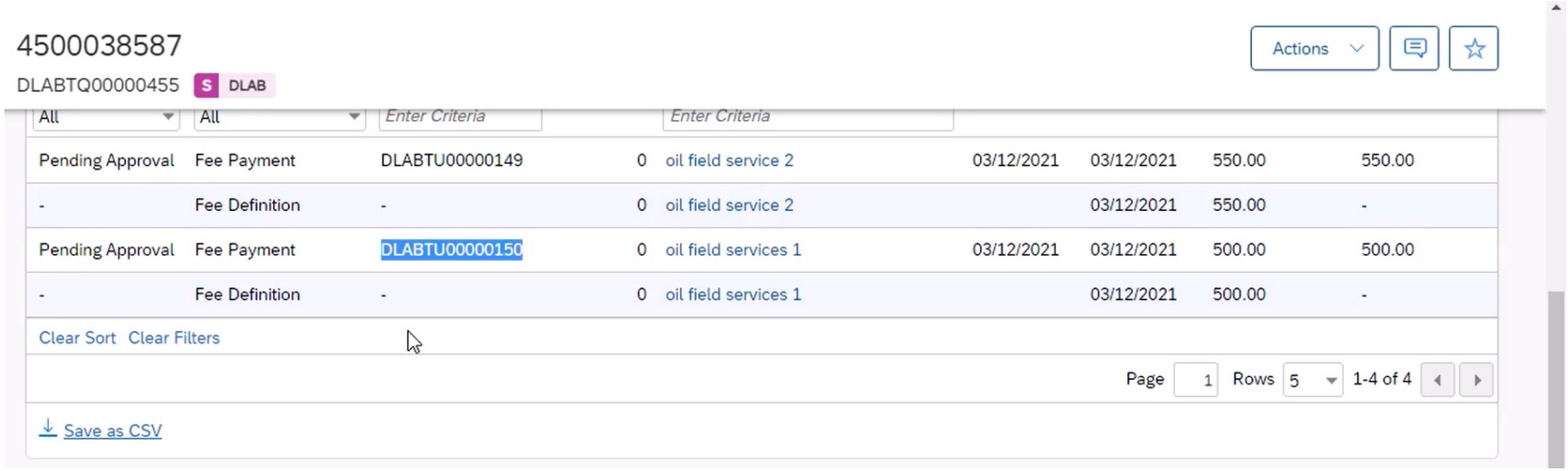
Introducing: **Support for the Services Procurement with Ariba Network and SAP Fieldglass (4R2) integration scenario with SAP S/4HANA Cloud**

Seller creates Fee Characteristic in SAP Fieldglass

- Seller creates fee
- **Two Fee Payment events for the two Purchase Order line items are now pending approval.**
- **The SAP Fieldglass transaction number for this new Fee Payment is copied.**
- **A Fee Payment is reported on the execution of a milestone (or event) of the SOW, triggering a request for payment.**
- **Amounts ordered are equal to the amounts claimed for payment.**



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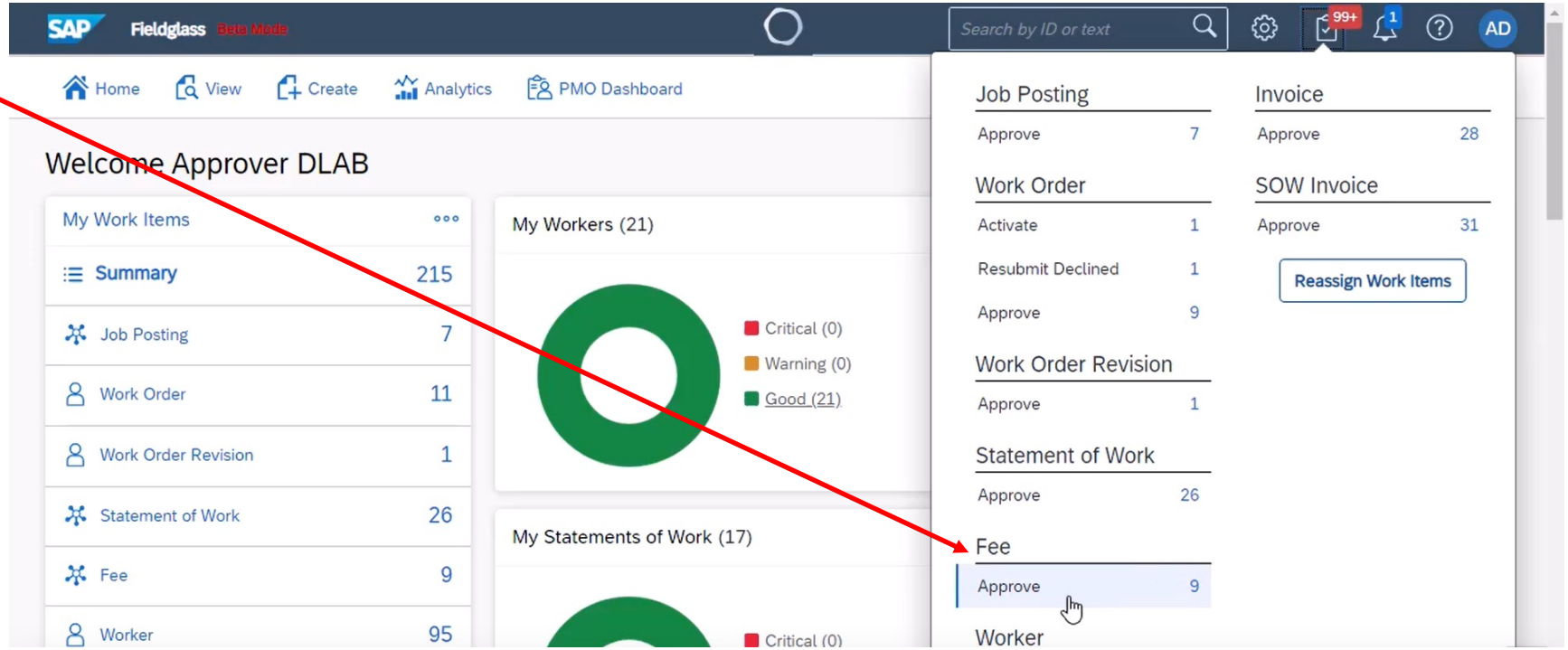
Introducing: **Support for the Services Procurement with Ariba Network and SAP Fieldglass (4R2) integration scenario with SAP S/4HANA Cloud**

SAP Fieldglass Buyer Approval with proof of service

- **Approver logs into SAP Fieldglass to approve proof of service and goes to Fee Approve list.**



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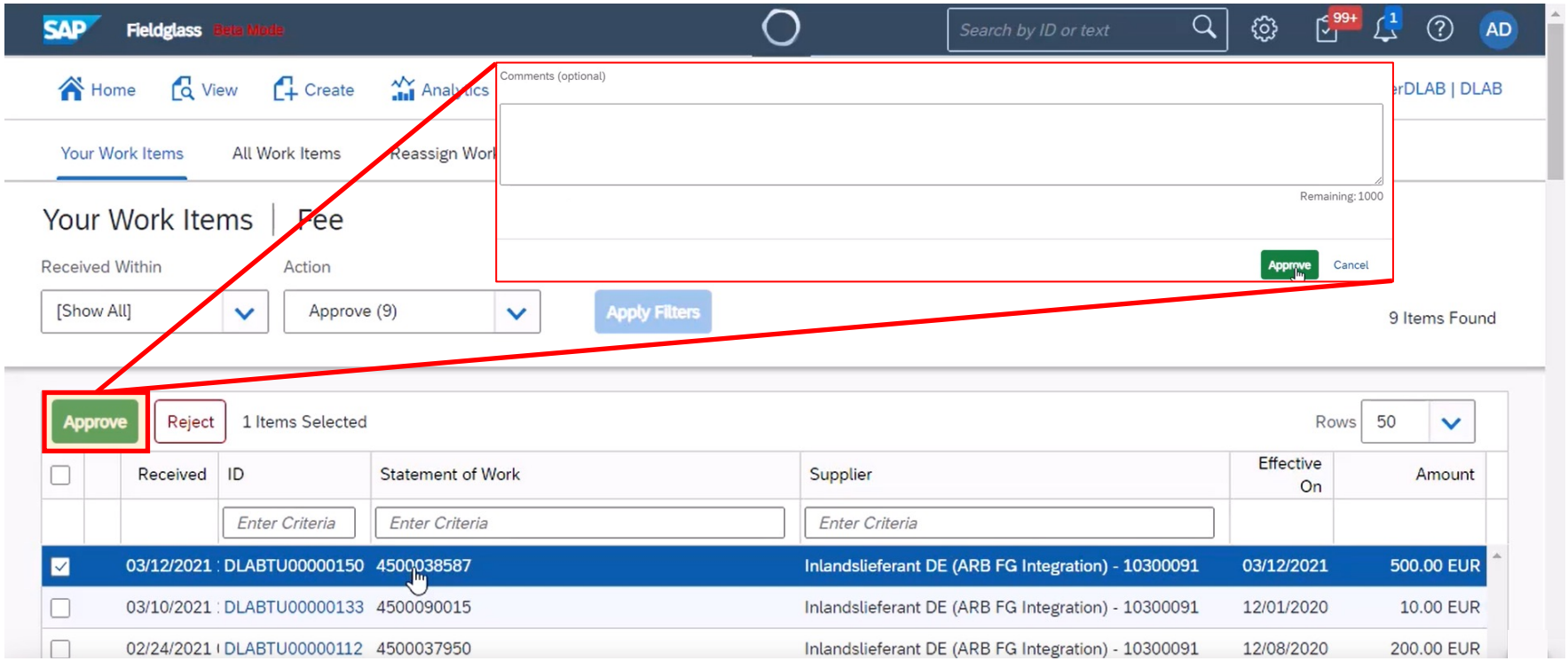
Introducing: **Support for the Services Procurement with Ariba Network and SAP Fieldglass (4R2) integration scenario with SAP S/4HANA Cloud**

SAP Fieldglass Buyer Approval with proof of service

- Approver logs into SAP Fieldglass to approve proof of service and goes to Fee Approve list.
- **Fee just created is highlighted at top of list.**
- **Service Entry Sheet number is automatically pulled in.**
- **Clicking Approve button opens scrolling confirmation screen with Approve button on bottom.**



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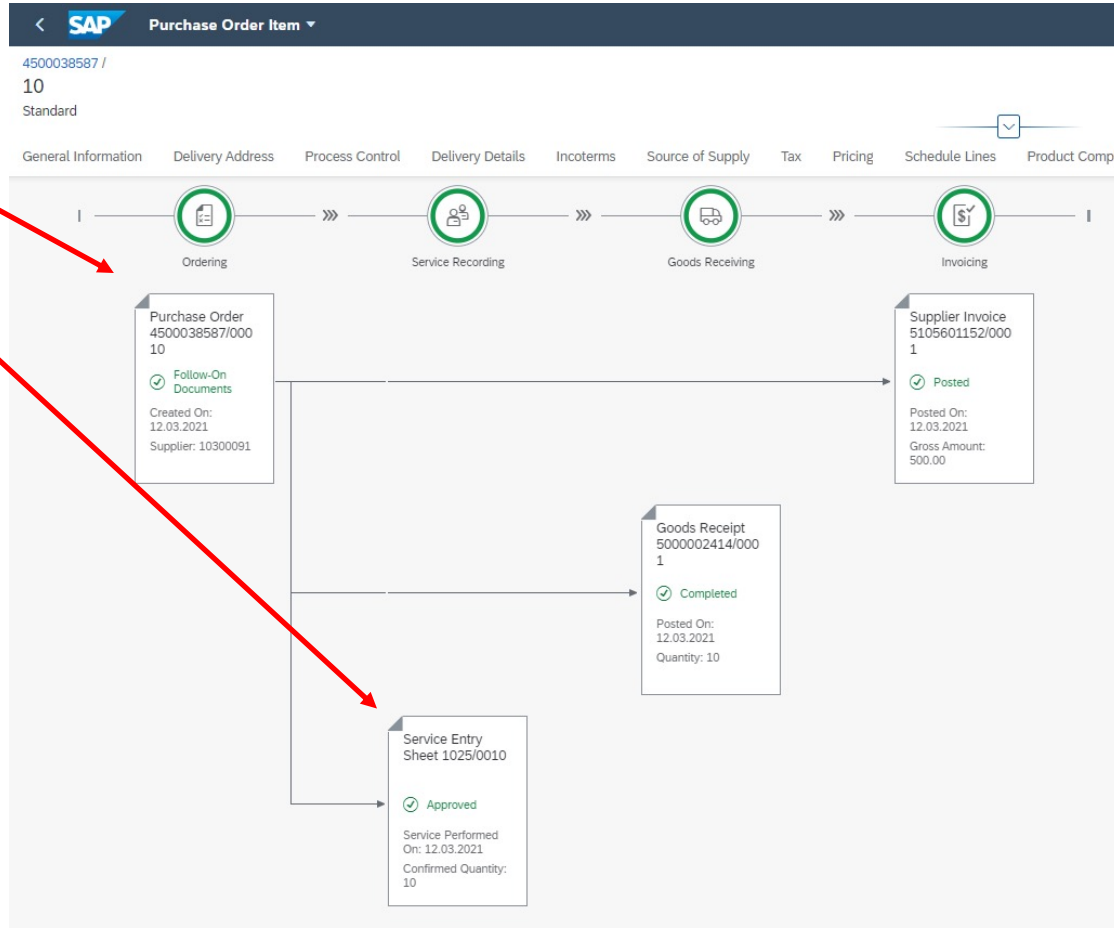
Feature at a Glance

Introducing: **Support for the Services Procurement with Ariba Network and SAP Fieldglass (4R2) integration scenario with SAP S/4HANA Cloud**

Review of Purchase Order history in SAP S/4HANA Cloud

- **Back in SAP S/4HANA Cloud, the Purchase Order history can now be seen.**
- **Service Entry Sheet is shown.**



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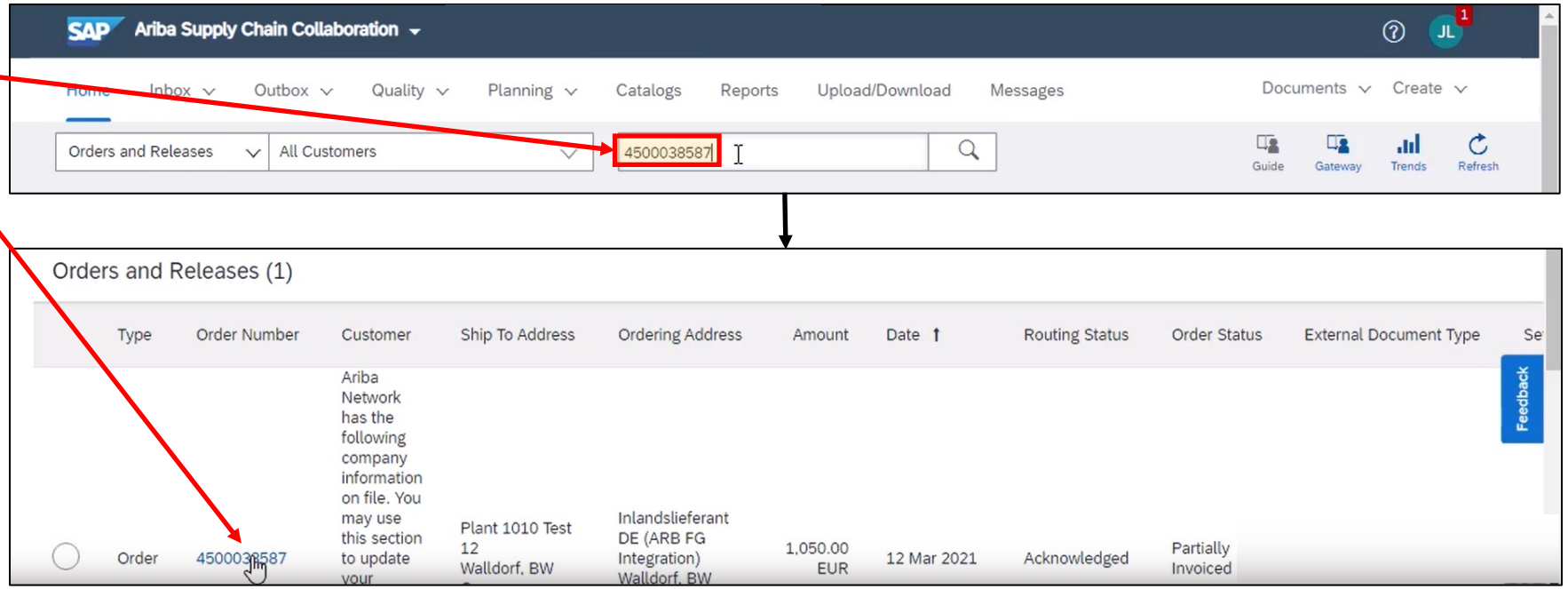
Introducing: **Support for the Services Procurement with Ariba Network and SAP Fieldglass (4R2) integration scenario with SAP S/4HANA Cloud**

Search for Purchase Order in Ariba Network

- **Back in Ariba Network, a search is done for the Purchase Order.**
- **The Service Entry Sheet is there with the SAP Fieldglass transaction number.**



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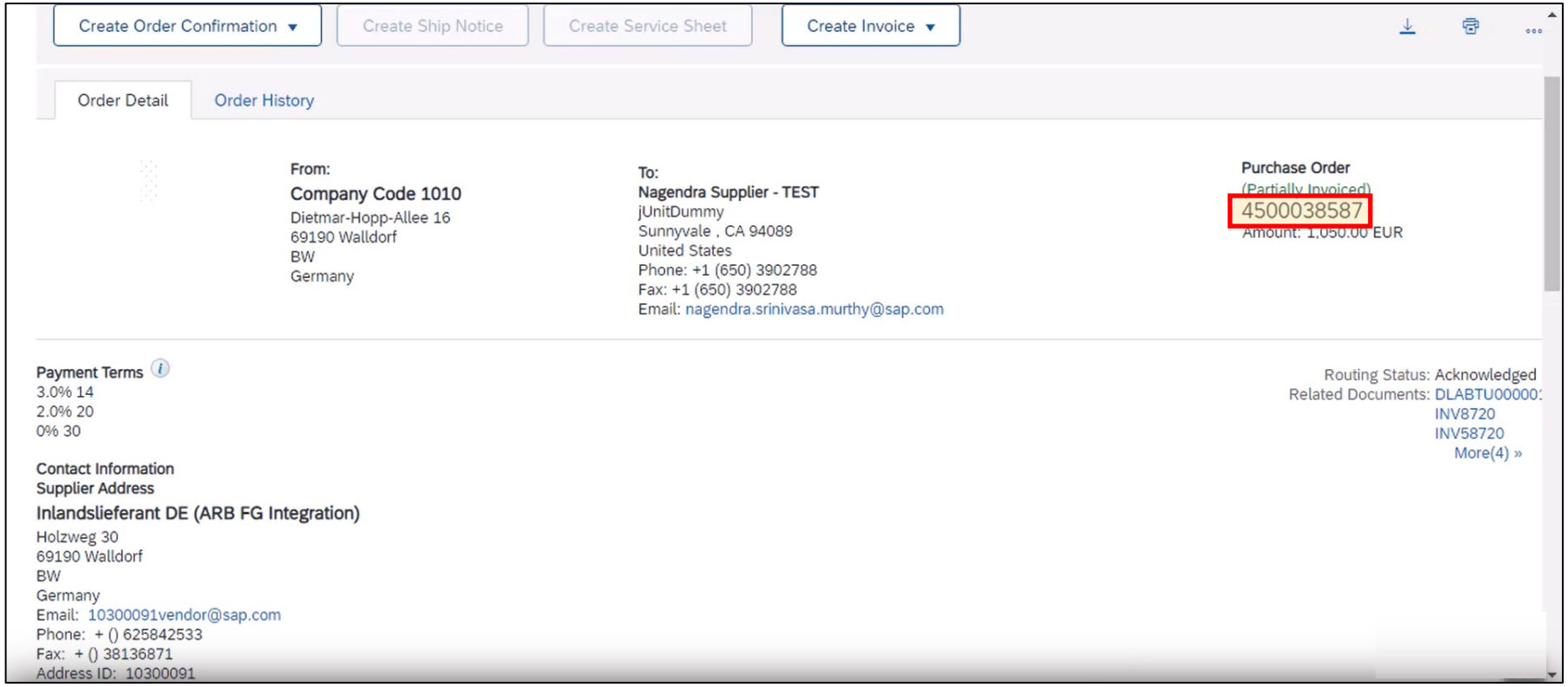
Search for Purchase Order in Ariba Network

- Back in Ariba Network, a search is done for the Purchase Order.
- The Service Entry Sheet is there with the SAP Fieldglass transaction number.
- **The Service Entry Sheet is displayed. The number is the same as SAP Fieldglass Fee Payment number.**



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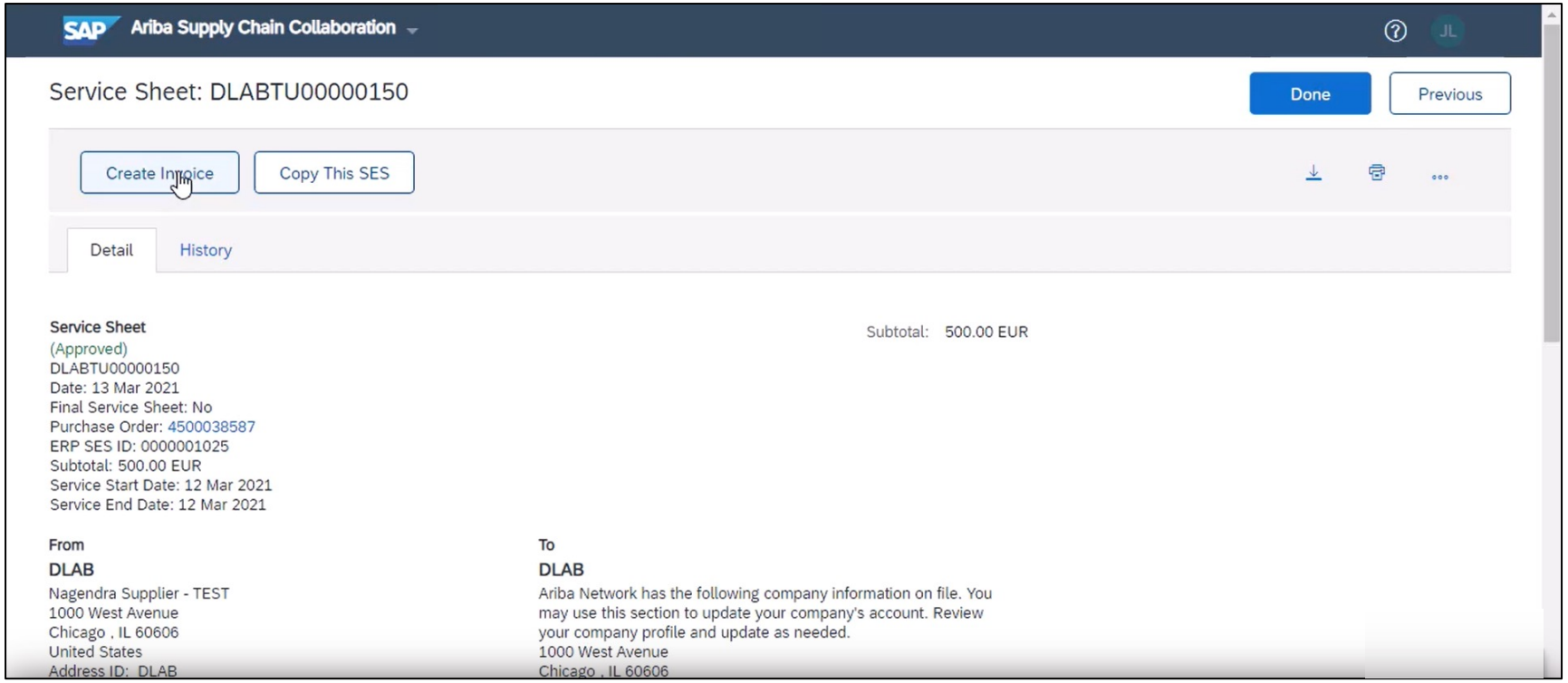
Search for Purchase Order in Ariba Network

- Back in Ariba Network, a search is done for the Purchase Order.
- The Service Entry Sheet is there with the SAP Fieldglass transaction number.
- The Service Entry Sheet is displayed. The number is the same as SAP Fieldglass Fee Payment number.
- **The Service Entry Sheet shows approved, from SAP Fieldglass approval.**
- **An invoice can now be created.**



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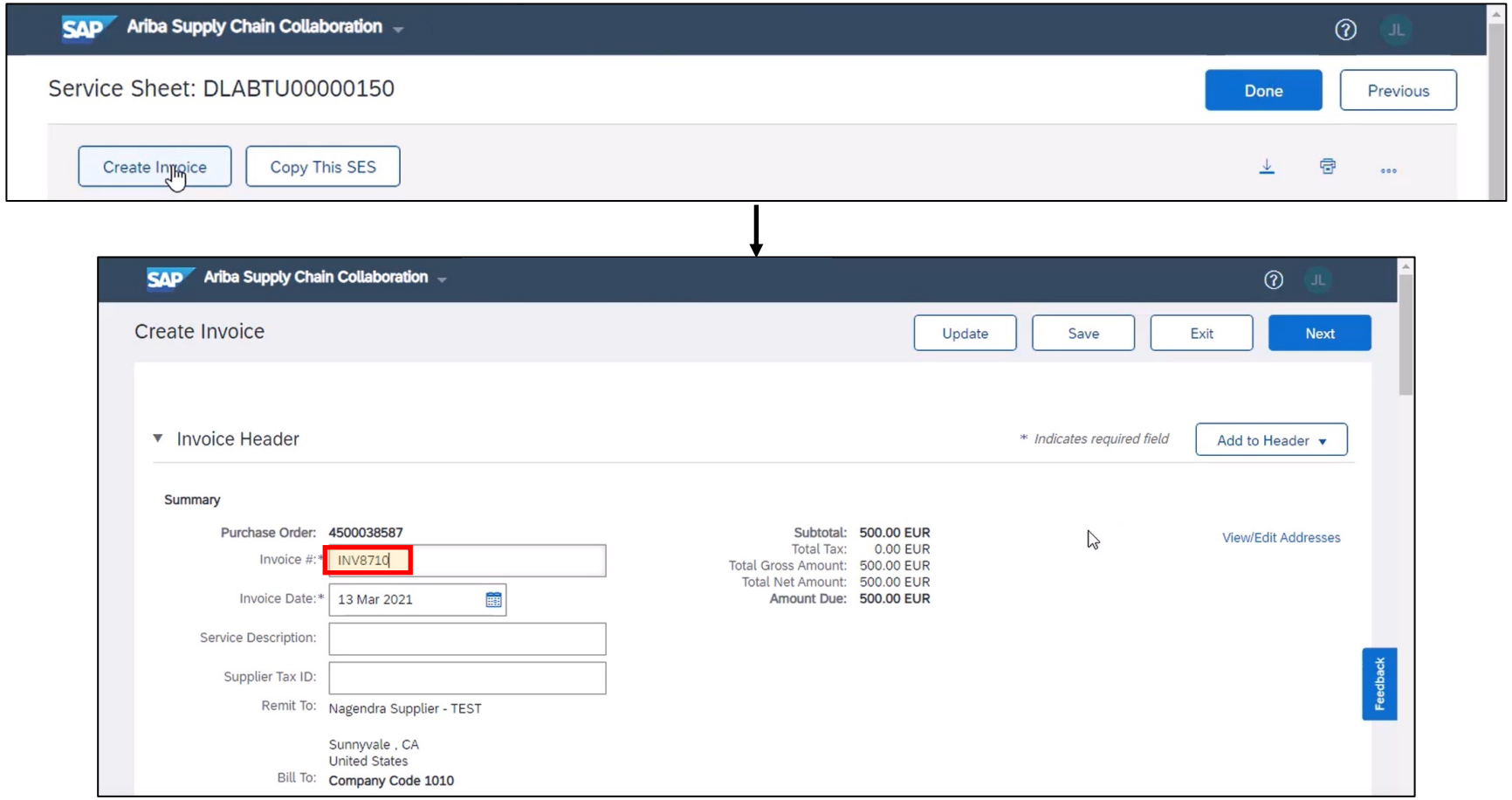
Invoice creation in Ariba Network

- The supplier enters necessary field values.
- Invoice number entered is INV8710.



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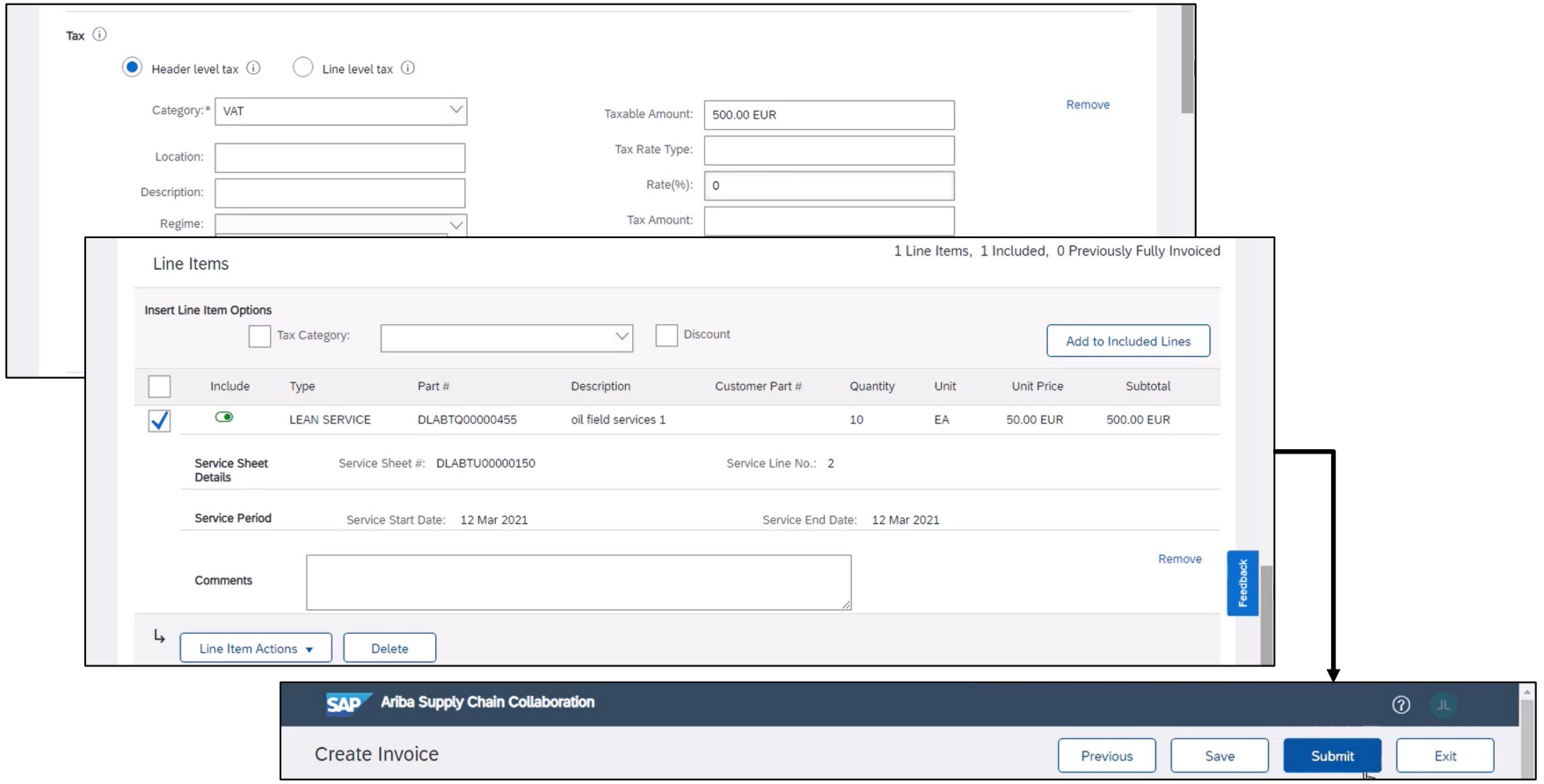
Invoice creation in Ariba Network

- The supplier continues to enter necessary field values and submits.



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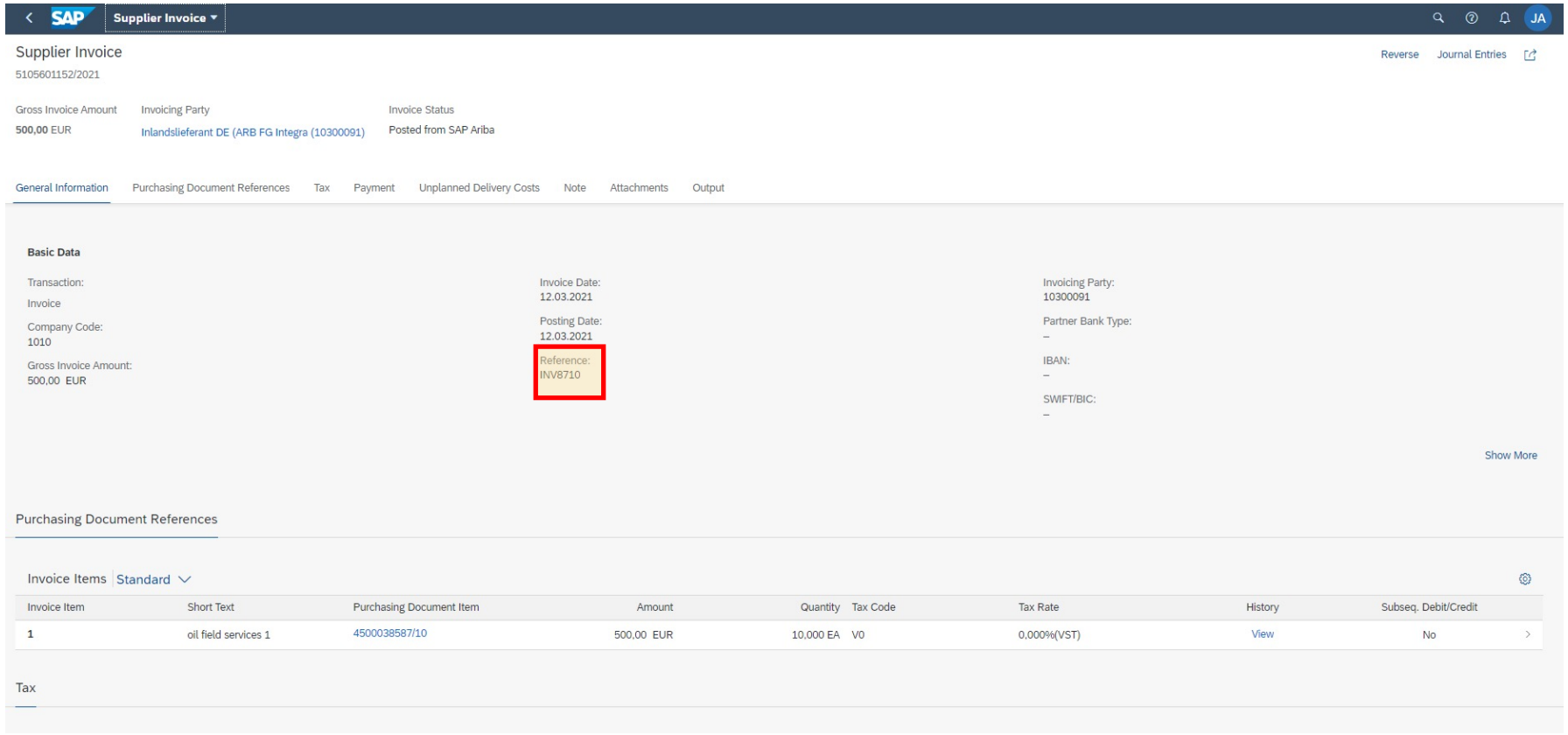
Invoice management in SAP S/4HANA Cloud

- Displaying invoice INV8710 in SAP S/4HANA Cloud.



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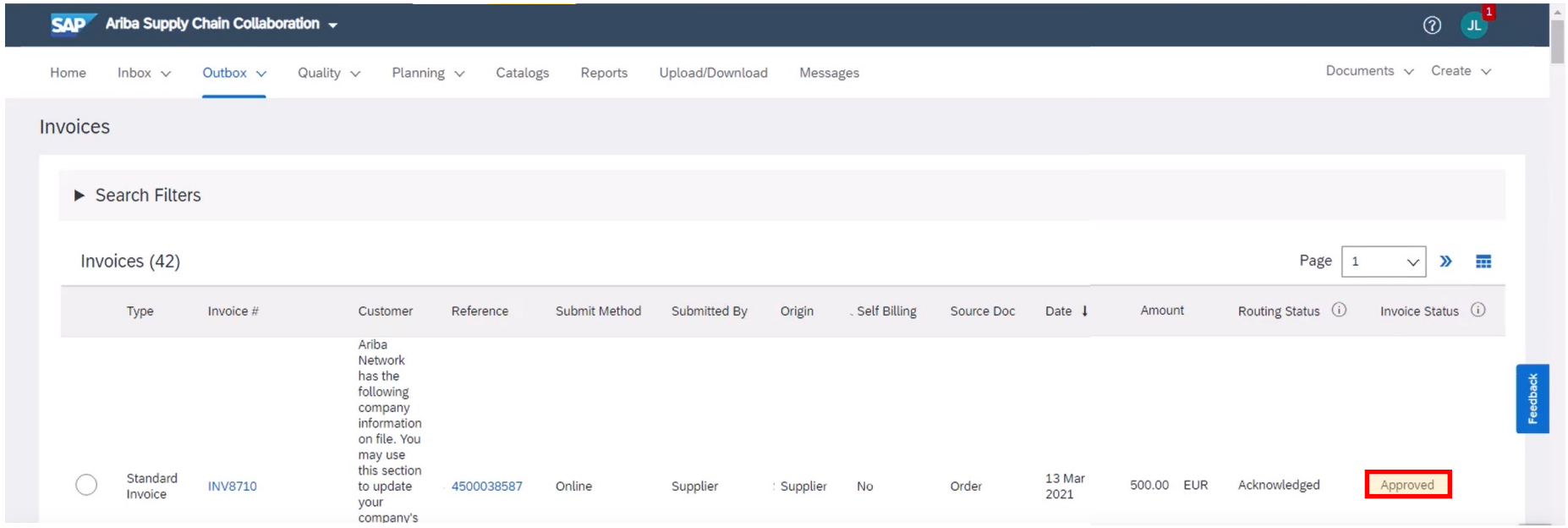
Invoice status in Ariba Network

- Checking invoice status in Ariba Network shows it is approved.
- Status also sent to SAP Fieldglass.



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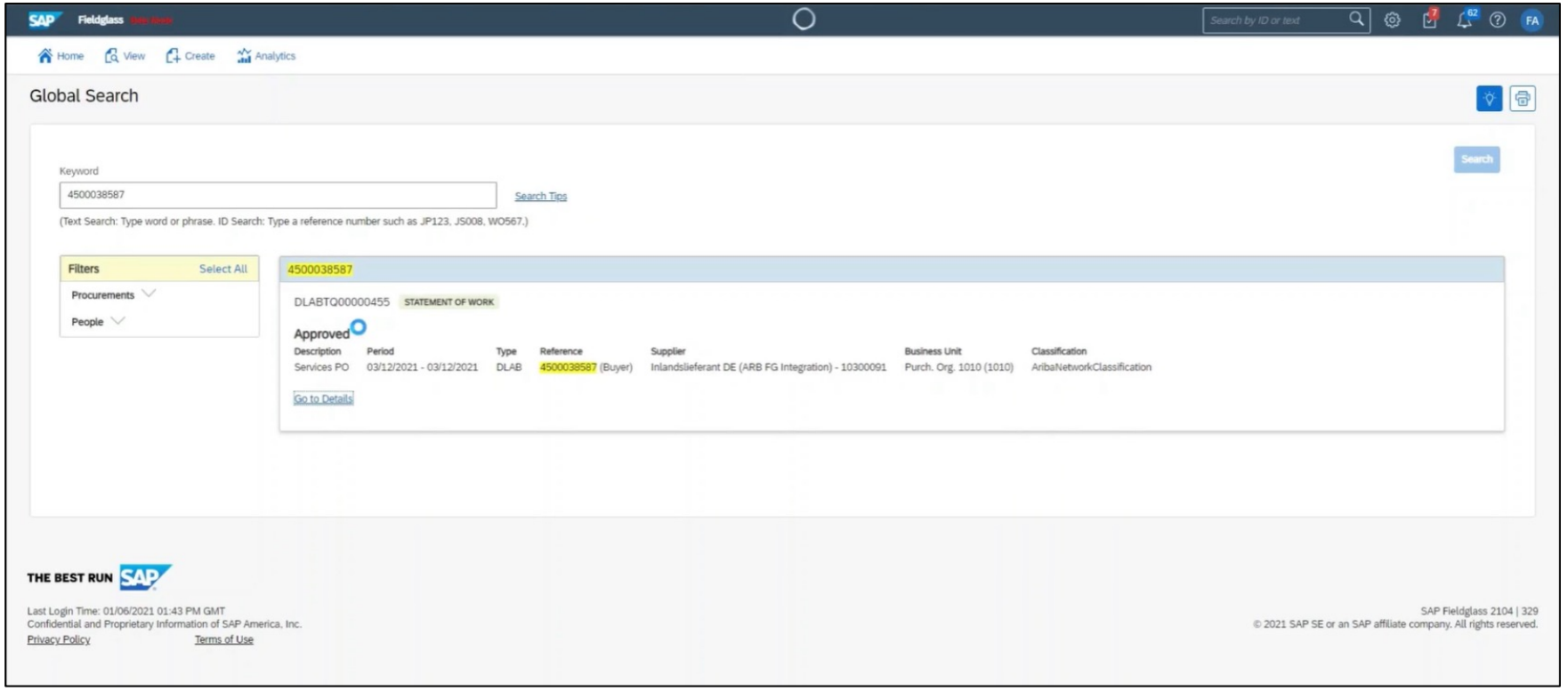
Feature at a Glance

Introducing: **Support for the Services Procurement with Ariba Network and SAP Fieldglass (4R2) integration scenario with SAP S/4HANA Cloud**

Invoice data received in SAP Fieldglass

- **SAP Fieldglass now shows the invoice data has been approved as well.**



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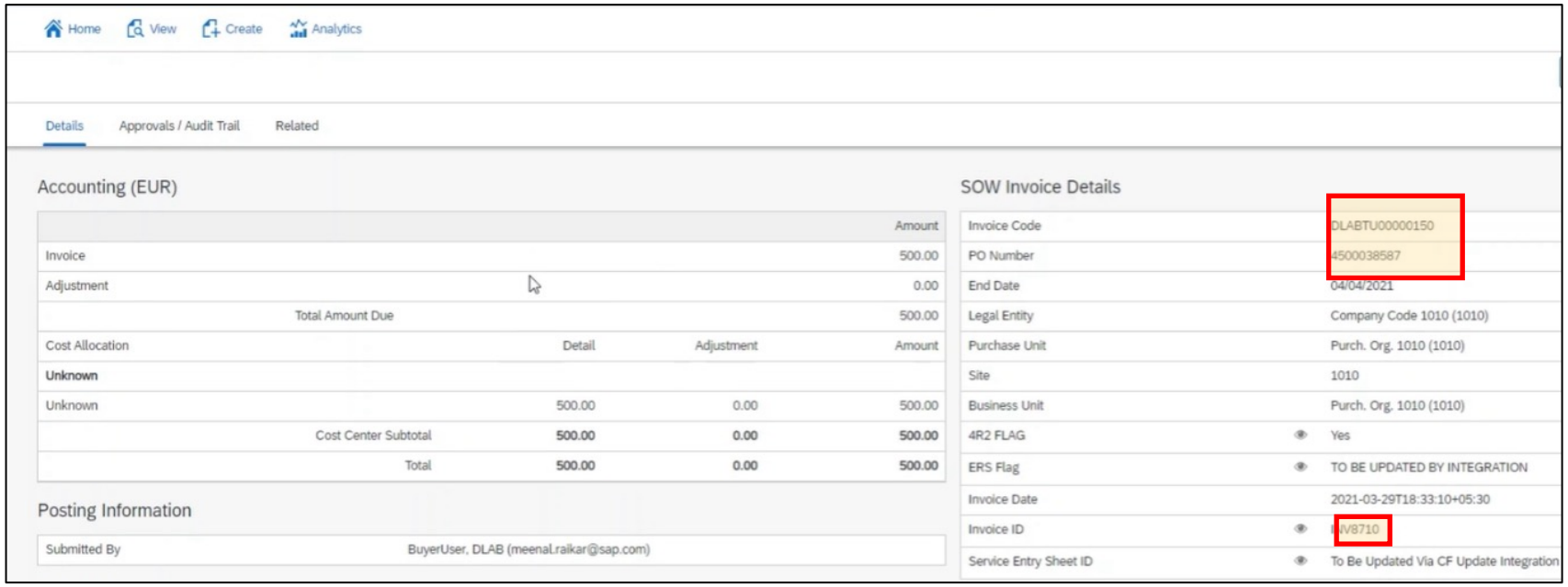
Invoice data received in SAP Fieldglass

- SAP Fieldglass now shows the invoice data has been approved as well.
- **When selecting "Go to Details" link, the invoice code, PO number, and Invoice ID from SAP S/4HANA Cloud and Ariba Network are displayed in SAP Fieldglass.**



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