SAP Ariba /\\/\\

Feature at a Glance
Support for manual selection of contract when adding a non-catalog service item

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THE BEST RUN **SAP**

Feature at a Glance
Introducing: **Support for manual selection of contract when adding a non-catalog service item**

Customer challenge

When creating an unplanned service order, sometime a customer might have a need to add an ad-hoc item and still referencing it to a contract with the suppliers. Today, this is not possible as only catalog items can be selected when creating an order against a contract. This stops customers from having the right flexibility when unplanned needs arise.

Meet that challenge with
SAP Ariba

This feature allows a user to reference a contract for an ad-hoc (non-catalog) item marked as Service.

Subsequent Service Entry Sheets can be created against the referenced contract.

Experience key benefits

This feature provides greater flexibility in the way buyers can create Service requisitions/orders.

Solution area

SAP Ariba Buying
SAP Ariba Buying and Invoicing

Implementation information

This feature is automatically on for all customers with the applicable solutions but requires **customer configuration.**

Prerequisites and Restrictions

Please refer to the Release guide

Feature at a Glance

Overview: **Support for manual selection of contract when adding a non-catalog service item**

When the user creates a requisition for a non-catalog item with
Item category = Service, a new section will be displayed:
Contract Details, where contracts for the selected **Vendor** can
be searched and referenced on the Requisition / Order.

Feature at a Glance

Overview: **Support for manual selection of contract when adding a non-catalog service item**

The following additional fields be displayed for Service hierarchy contracts:

- Service Line Number
- Contract Amount Available