



SAP Ariba 

Feature at a Glance

Support for manual selection of contract when adding a non-catalog service item

Luca Sopranzetti, SAP Ariba
Target GA: May 2021

CONFIDENTIAL

Feature at a Glance

Ease of implementation  Medium
Geographic relevance  Global

Introducing: **Support for manual selection of contract when adding a non-catalog service item**

Customer challenge

When creating an unplanned service order, sometime a customer might have a need to add an ad-hoc item and still referencing it to a contract with the suppliers. Today, this is not possible as only catalog items can be selected when creating an order against a contract. This stops customers from having the right flexibility when unplanned needs arise.

Meet that challenge with **SAP Ariba**

This feature allows a user to reference a contract for an ad-hoc (non-catalog) item marked as Service.

Subsequent Service Entry Sheets can be created against the referenced contract.

Experience key benefits

This feature provides greater flexibility in the way buyers can create Service requisitions/orders.

Solution area

SAP Ariba Buying
SAP Ariba Buying and Invoicing

Implementation information

This feature is automatically on for all customers with the applicable solutions but requires **customer configuration**.

Prerequisites and Restrictions

Please refer to the Release guide

Feature at a Glance

Overview: **Support for manual selection of contract when adding a non-catalog service item**

The screenshot shows the 'Create Non-Catalog Item' form. The 'Item Category' is set to 'Service'. The 'Supplier Information' section shows the vendor 'VDR1533050 (Boilermaker Inc.)'. The 'Contract Details' section is highlighted with a red box, showing a 'Contract: [select]' dropdown. An arrow points from this dropdown to a 'Choose Value for Contract' dialog box.

Contract Details

Contract: [select]

Choose Value for Contract

ID ↑	Term Type	Title	Supplier	Expiration Date	
(no value)					Select
BPO376	Item Level	(CW2232008) RV Consulting services 001	Boilermaker Inc.	Wed, 8 Jul, 2020	Select
C219	Item Level	Car Services Hierarchy	Boilermaker Inc.	Sat, 30 Nov, 2019	Select
C225	Item Level	Car Services Hierarchy v3	Boilermaker Inc.	Sat, 30 Nov, 2019	Select
C315-V3	Item Level	(CW2230382) Maintenance contract v3	Boilermaker Inc.	Tue, 31 Dec, 2019	Select
C316-V2	Item Level	(CW2230390) Maintenance contract v4	Boilermaker Inc.	Tue, 31 Dec, 2019	Select
C317-V3	Item Level	(CW2230394) RV - Contract change url v2	Boilermaker Inc.	Tue, 31 Dec, 2019	Select
C356-V5	Item Level	(CW2231360) RV Contract with term based pricing	Boilermaker Inc.	Thu, 30 Apr, 2020	Select
C361-V2	Item Level	(CW2231692) RV Cleaning services	Boilermaker Inc.		Select
C378-V2	Item Level	(CW2232029) RV release contract 20100710	Boilermaker Inc.		Select
C380	Item Level	(CW2232064) RV Advance pricing contract	Boilermaker Inc.	Thu, 31 Dec, 2020	Select
C381	Item Level	(CW2232066) RV Price Limit contract	Boilermaker Inc.		Select

Done

When the user creates a requisition for a non-catalog item with **Item category = Service**, a new section will be displayed: **Contract Details**, where contracts for the selected **Vendor** can be searched and referenced on the Requisition / Order.

Feature at a Glance

Overview: **Support for manual selection of contract when adding a non-catalog service item**

Contract Details

Contract: C225 [select]

Service Line Number: No Choice ▾

Contract Amount Available: \$66,850.42 USD ⓘ

No Choice
10 : Car Service

The following additional fields be displayed for Service hierarchy contracts:

- Service Line Number
- Contract Amount Available

C225 - Car Services Hierarchy v3 Status: Open

These are the details of the request you selected. Depending on its status, you can edit, change, copy, cancel, or submit the request for approval. You [More](#)

[Print](#)

Summary Pricing Terms Milestones Approval Flow Orders History

Materials and Services

Id	Description	Pricing Summary	Contractible Factors	Active
100010	Car Service		Yes	Yes
200010	General Service		Yes	Yes
300010	Cleaning Services		Yes	Yes
1000300010	Water wash	\$56.00 USD Negotiated Price	Yes	Detail
1000300020	Interior Cleaning	\$32.00 USD Negotiated Price	Yes	Detail
1000300030	AC Vent Cleaning	\$26.00 USD Negotiated Price	Yes	Detail
1000300040	Polishing	\$41.00 USD Negotiated Price	Yes	Detail