



Feature at a Glance Configurable levels for control effectiveness

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Introducing: Configurable levels for control effectiveness

Customer challenge

Controls triggered in the current due diligence process can be deemed effective or ineffective. Due to the binary nature of this decision, control reviewers are unable to define the degree to which a control may be effective or ineffective.

Moreover, granular information about the effectiveness of a control provides better judgement and decision-making abilities when it comes to risk mitigation, for example the types of action(s) to be taken against a 100% ineffective control will be different than the action(s) required to manage an 80% effective control. This type of information is not generated in the system today.

Meet that challenge with

SAP Ariba

This feature introduces a five-level range of values that control effectiveness decisions. The extended range of values allows decision makers to express a more nuanced understanding of a supplier's risk mitigation strategies, and to design appropriate actions based on the degree of effectiveness.

Experience key benefits

5-point scale for Control Effectiveness providing for more nuanced risk assessment. Migration concerns addressed, including:

- Migrating existing decisions from legacy 2-pt to new 5-pt scale
- Keeping parity with issue requirements based on CE selection
 - · Updating CE decisions on UI and reports
 - Enabling CE status import for 5-point scale

Solution area

SAP Ariba Supplier Risk

Implementation information

This feature is automatically on for all customers with the applicable solutions but requires customer configuration.

Note: This feature is optional with the 2105 release. SAP Ariba plans to turn it Automatically On for all customers with the 2202 release.

Prerequisites and Restrictions

- Your site must be configured for use of control-based engagement risk assessment projects.
- To set an effectiveness level for a control or service, you must be specified as a decision maker for the control in the control definition master data in your site.

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Enablement Information

To enable this feature, a customer administrator must enable two parameters in Intelligent Configuration Manager:

Expanded levels of risk control effectiveness

Application.SR.Engagement.ExpandedLevelsOfRiskControlEffectiveness)

Caution: SAP strongly recommends that you NOT disable this parameter within a site after enabling it, because of the user interface and engagement workflow processing behavior differences between the two systems.

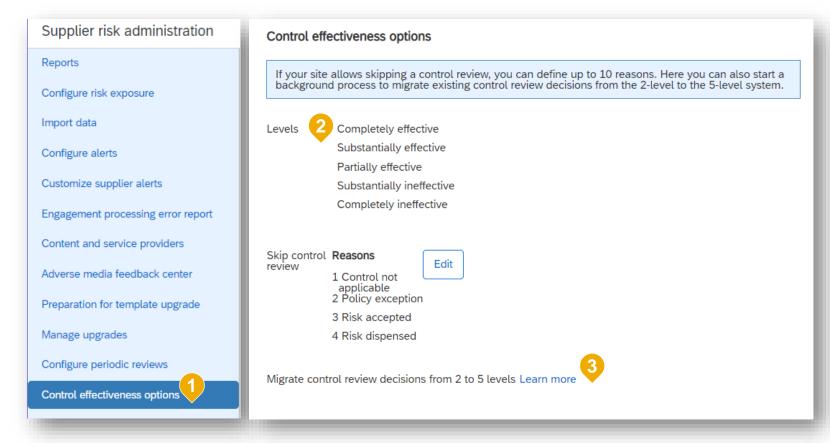
Enable control review workflow

Application.SR.Engagement.EnableControlReviewWorkflow)

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New supplier risk administration page



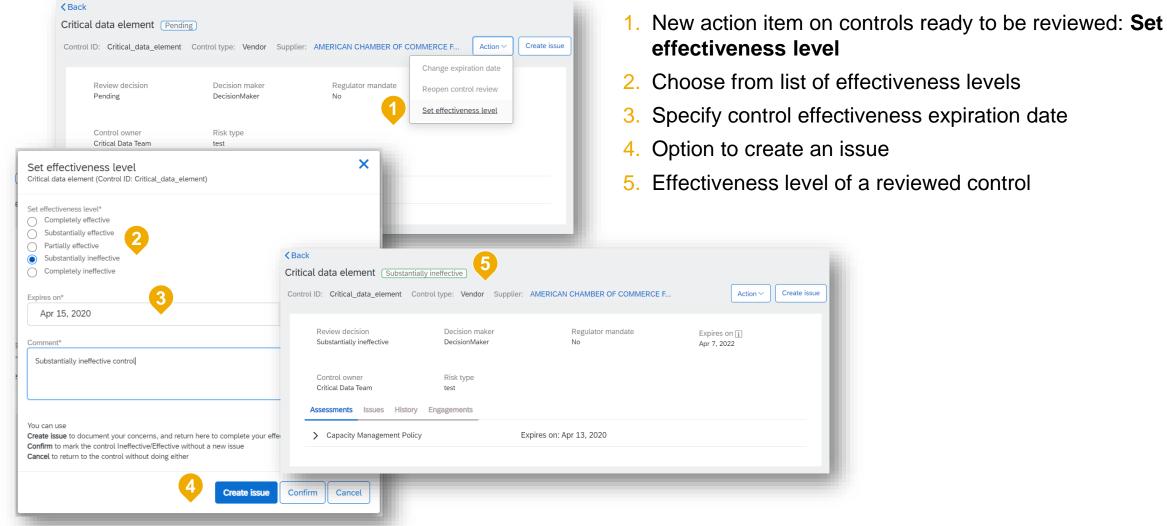
- New page: Supplier risk administration
 Control effectiveness options
- List of risk control effectiveness options available – these are standard, out of the box, and nonconfigurable
- 3. One-time migration process to bring all risk controls currently reviewed & completed from:
 - Effective -> Completely effective
 - Ineffective -> Completely ineffective

**Note SAP recommends as a best practice that you perform this migration as soon as possible after enabling the feature to avoid user confusion caused by older review decisions showing the two-level effectiveness values, while decision makers see five levels of choices for new control reviews.

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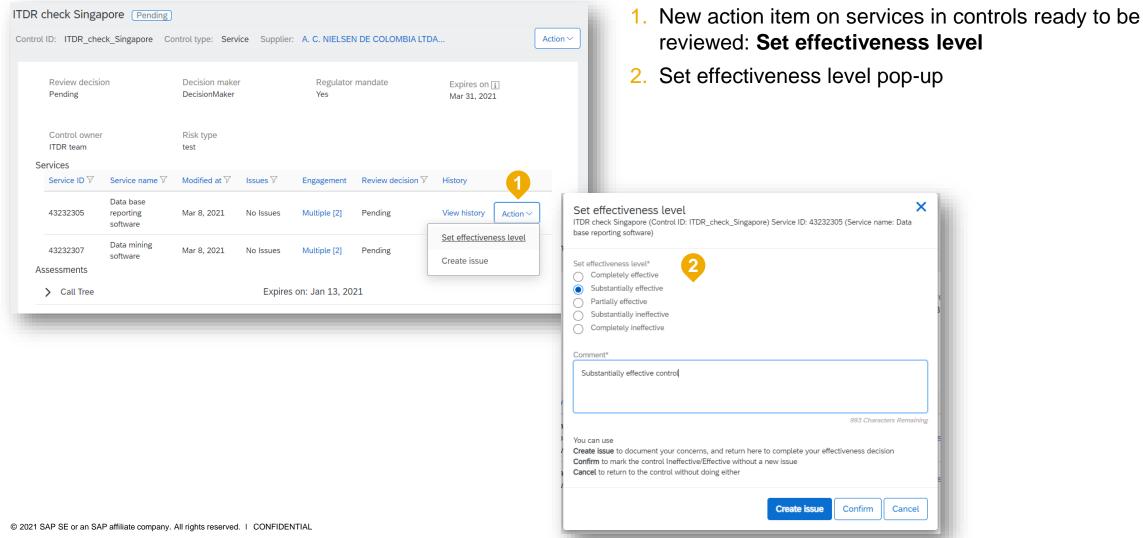
Set effectiveness level on pending controls – engagement and vendor controls



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Set effectiveness level on pending controls – service controls





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