



Feature at a Glance

Improved handling of attachments to approval e-mails from SAP Ariba Contracts and SAP Ariba Sourcing

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CONFIDENTIAL

Feature at a Glance

Ease of implementation  Some complexity
Geographic relevance  Global

Introducing: Improved handling of attachments to approval e-mails from SAP Ariba Contracts and SAP Ariba Sourcing

Customer challenge

When email approval is enabled, SAP Ariba system sends, in the approval email, the files to approve, irrespective of their sizes. Email servers and infrastructure do not support large attachments, and that ends up in lost notifications and clogged email servers and clients.

Meet that challenge with

SAP Ariba

Now, when the size of files to approve is too big, we send links to the files, instead of attachments.

Experience key benefits

Lighter emails will make less notifications lost, while users retain the ability of easily accessing what is being approved.

Solution area

SAP Ariba Sourcing
SAP Ariba Contracts
SAP Ariba Strategic Sourcing Suite

Implementation information

This feature is **automatically on** for all customers with the applicable solutions and is ready for immediate use.

By default, the threshold size is 15 MB. Customers can change that default (up to 25 MB) via the ICM parameter, `Application.ACM.FileSizeLimitForEmailAttachments`.

Prerequisites and Restrictions

Requires ICM parameter for email approval, `Application.Base.EmailApprovalEnabled`, be enabled.

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Detailed feature information

When the overall size of attachments to be included in the email is too big, approvers no longer receive the attachments in the email, but as a link to the system.

The threshold to send the attachments as a link or as an attachment can be configured – default value is 15 Mb.

When the attachments' size is below the threshold

When the attachments' size is above the threshold

The image shows two side-by-side email snippets. The left snippet, titled 'When the attachments' size is below the threshold', shows an email with a PDF attachment 'Contract Document.pdf' (6 MB) displayed as a thumbnail. The right snippet, titled 'When the attachments' size is above the threshold', shows an email where the attachment is not present as a file but as a link. A red box at the bottom of the right snippet contains the following text: 'Because of file size restrictions, the attachment is not available in the email. Click the following links to download the attachment. If you are not logged in, you need to enter your credentials for the download to begin. If you do not have the permission to open the link, please contact the review requester to receive the file through an appropriate file-sharing channel before you approve the review. Contract Management Plan - full details.pptx'. Red arrows point from the text above to the corresponding elements in the email snippets.

When the attachments' size is below the threshold

Contract Document.pdf
6 MB

CW111292 - SC-12239 - Improved handling of attachments to approval emails from SAP Ariba Contracts

Task title: Approval for Contract Documents

Task description: This task is on a document of about 5 Mb.

The following notes might also be helpful to you:

Please, take a look and approve.

Thanks,

Gene

Workspace Description:

Task description: This task is on a document of about 5 Mb.

Action:

Approve - [Click Here](#)

Deny - [Click Here](#)

You are being sent this email because you are an approver for a task attached to a document that has

This email originated from the Ariba system used by Canonical Realm: Ariba and was originally sent to

System Reference: [Click Here](#) to access the system.

When the attachments' size is above the threshold

CW111292 - SC-12239 - Improved handling of attachments to approval emails from SAP Ariba Contracts: Approval for Contract Management Plan

Task title: Approval for Contract Management Plan

Task description: Approval on a folder with documents weighting around 30 Mb.

The following notes might also be helpful to you:

Please, take a look and approve.

Thanks,

Gene

Workspace Description:

Task description: Approval on a folder with documents weighting around 30 Mb.

Action:

Approve - [Click Here](#)

Deny - [Click Here](#)

You are being sent this email because you are an approver for a task attached to a document that has been submitted for approval.

This email originated from the Ariba system used by Canonical Realm: Ariba and was originally sent to: john.paulson@email.com

System Reference: [Click Here](#) to access the system.

Because of file size restrictions, the attachment is not available in the email. Click the following links to download the attachment. If you are not logged in, you need to enter your credentials for the download to begin. If you do not have the permission to open the link, please contact the review requester to receive the file through an appropriate file-sharing channel before you approve the review.

[Contract Management Plan - full details.pptx](#)