



SAP Ariba 

# Feature at a Glance

## Enhanced team management in engagement requests and issues

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CONFIDENTIAL

# Feature at a Glance

Ease of implementation  Low touch / simple  
Geographic relevance  Global

## Introducing: Enhanced team management in engagement requests and issues

### Customer challenge

Previously, changing the project owner, managing the project team, and managing the change request team in an engagement request project were available in separate action popup menus.

### Meet that challenge with

#### SAP Ariba

This feature introduces an enhanced team management popup where individual users and global user groups can be added, removed, and changed in one place. The enhanced team management is available on the engagement page.

### Experience key benefits

Managing project teams is made simpler by moving the ability to change the project owner, manage the project team, and manage the change request team in a single action popup location on the engagement page.

### Solution area

SAP Ariba Supplier Risk

### Implementation information

To have this feature enabled, please have your Designated Support Contact (DSC) submit a **Service Request (SR)**.

This feature is optional with this release for all customers with the applicable solutions but will become mandatory (automatically on) with the SAP Ariba 2011 release.

### Prerequisites and Restrictions

Control-based supplier engagement risk assessment and issue projects must be enabled in your site

## Feature at a Glance

### Introducing: **Enhanced team management in engagement requests and issues**

How to manage project team and project owner on the engagement page of a control-based engagement risk assessment project

The image shows two parts of the SAP interface. On the left, a screenshot of the 'Advanced view' shows an 'Action' dropdown menu with 'Manage team' highlighted. A callout box points to this menu. On the right, a 'Manage team' dialog box is open, showing the 'Engagement owner' as 'riddhi\_reqOnly' and the 'Project team' with users 'Riddhi\_GA', 'riddhi\_reqOnly', and 'Sharada Gurrum'. Pencil icons next to the owner and team sections indicate editability. A callout box points to these icons. At the bottom of the dialog are 'Cancel' and 'Confirm' buttons. A second callout box points to the 'Engagement owner' section.

1 – In an engagement risk project choose **Action > Manage team**

2 – View the current selection for Engagement owner and project team

3 – Click the pencil icons to edit the selection

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How to manage project team and project owner on the engagement page of a control-based engagement risk assessment project

The screenshot shows the 'Manage team' dialog box with the 'Engagement owner' section. A search bar contains the text 'sa'. Below the search bar, a list of users is displayed with radio buttons next to each name. The user 'Kathy Ross' is selected. At the bottom of the dialog, there are 'Cancel' and 'Save' buttons.

User	Selected
Peter Wohlsen peter.wohlsen@sap.com   Peter	<input type="radio"/>
Kathy Ross kathy.ross@sap.com   kathyr10	<input checked="" type="radio"/>
ERequestor radha.v01@sap.com   ERequestor	<input type="radio"/>
Padmini padmini.ranganathan@sap.com   padmini.ranganathan@sap.com	<input type="radio"/>
Ann Mariotti ann.mariotti@sap.com   amariotti	<input type="radio"/>
requester ruchi.aswal@sap.com   ruchi	<input type="radio"/>

4 – search for a user to change the **engagement owner**, and select an option from the results displayed

5 – search for users or user groups to add to the **project team**

The screenshot shows the 'Manage team' dialog box with the 'Project team' section. A search bar contains the text 'risk'. Below the search bar, a list of users and groups is displayed with checkboxes next to each name. The 'Test Risk Expert' and 'Supplier Risk Engagement Governance Analyst' are selected. At the bottom of the dialog, there are 'Cancel' and 'Save' buttons.

User/Group	Selected
Nitin laud nitin.laud@sap.com   nitin?risk	<input type="checkbox"/>
Test Risk Expert alison.o-neil@sap.com   textriskexpert	<input checked="" type="checkbox"/>
Supplier Risk User   Supplier Risk User	<input type="checkbox"/>
Supplier Risk Engagement Governance Analyst   Supplier Risk Engagement Governance Analyst	<input checked="" type="checkbox"/>
Supplier Risk Engagement Requestor   Supplier Risk Engagement Requestor	<input checked="" type="checkbox"/>
Supplier Risk Group	<input type="checkbox"/>

6 – click **Save** to return to the main **Manage Team** screen

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7 – currently logged in user, and the engagement owner cannot be removed from the project team

Manage team

Engagement owner  
Kathy Ross

Project team

Users

Riddhi\_GA riddhi\_reqOnly Sharada Gurrum + View all 4

Groups

Supplier Risk Engagement Requestor

Supplier Risk Engagement Governance Analyst

Cancel Confirm

8 – previously selected users/ user groups can be **removed** using the 'x' icon next to their names

9 – review your selections and click **Confirm** to apply the changes

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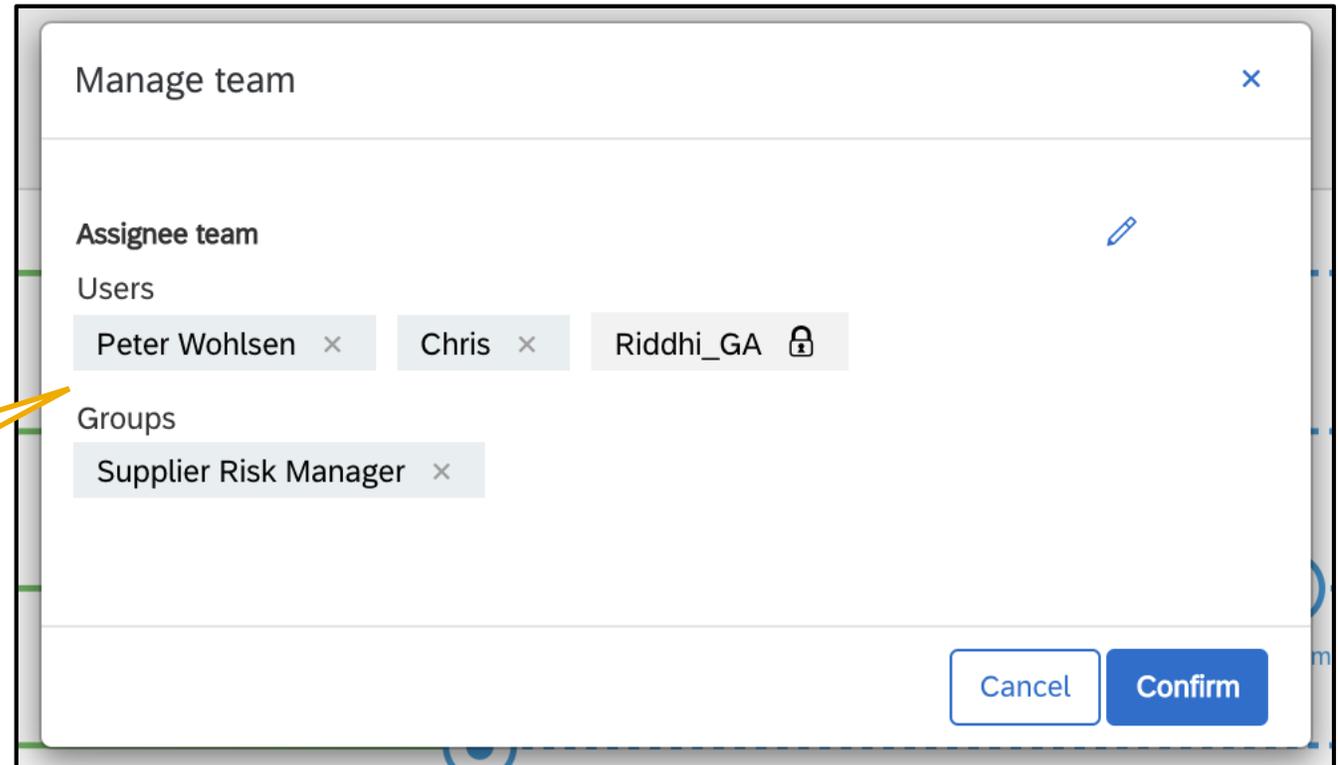
# Introducing: Enhanced team management in engagement requests and issues

How to manage the assignee team on an issue management project



1 – click **Manage team** button

2 – **review** selections and add/remove users or user groups as needed; click **Confirm** to apply the changes



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### Key enablement information:

- To enable **changing a project owner from the engagement page**, a member of the Customer Administrator group in your organization must enable the self-service site configuration parameter `Application.SR.Engagement.ChangeOwnerAction` in your site.
- To enable **adding team members to the Project Owner project group from the engagement page**, a member of the Customer Administrator group in your organization must enable the self-service site configuration parameter `Application.SR.Engagement.ManageProjectTeamAction`.
- To change the project owner or add a team member to the Project Owner project group of an engagement risk assessment project from the engagement page, you must have permission to view it.
- To show on the list of available owners or project team members, a user must be a member of the Supplier Risk Engagement Requestor or Supplier Risk Engagement Governance Analyst global user groups.
- To add the users added to the engagement risk assessment Project Owner group automatically to the Assignee project group in issue management projects associated with the engagement, your issue management template must use the dedicated issue assignee group feature.