SAP Ariba

Feature at a Glance

Enhanced team management in engagement requests and issues

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CONFIDENTIAL

THE BEST RUN SAP

Ease of implementation: Low touch / simple
Geographic relevance: Global

Feature at a Glance

Introducing: **Enhanced team management in engagement requests and issues**

Customer challenge

Previously, changing the project owner, managing the project team, and managing the change request team in an engagement request project were available in separate action popup menus.

Meet that challenge with SAP Ariba

This feature introduces an enhanced team management popup where individual users and global user groups can be added, removed, and changed in one place. The enhanced team management is available on the engagement page.

Experience key benefits

Managing project teams is made simpler by moving the ability to change the project owner, manage the project team, and manage the change request team in a single action popup location on the engagement page.

Solution area

SAP Ariba Supplier Risk

Implementation information

To have this feature enabled, please have your Designated Support Contact (DSC) submit a **Service Request (SR)**.

This feature is optional with this release for all customers with the applicable solutions but will become mandatory (automatically on) with the SAP Ariba 2011 release.

Prerequisites and Restrictions

Control-based supplier engagement risk assessment and issue projects must be enabled in your site

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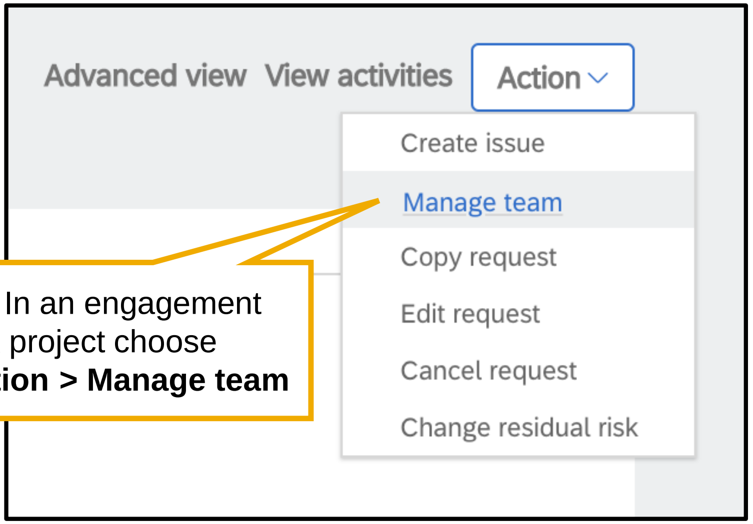
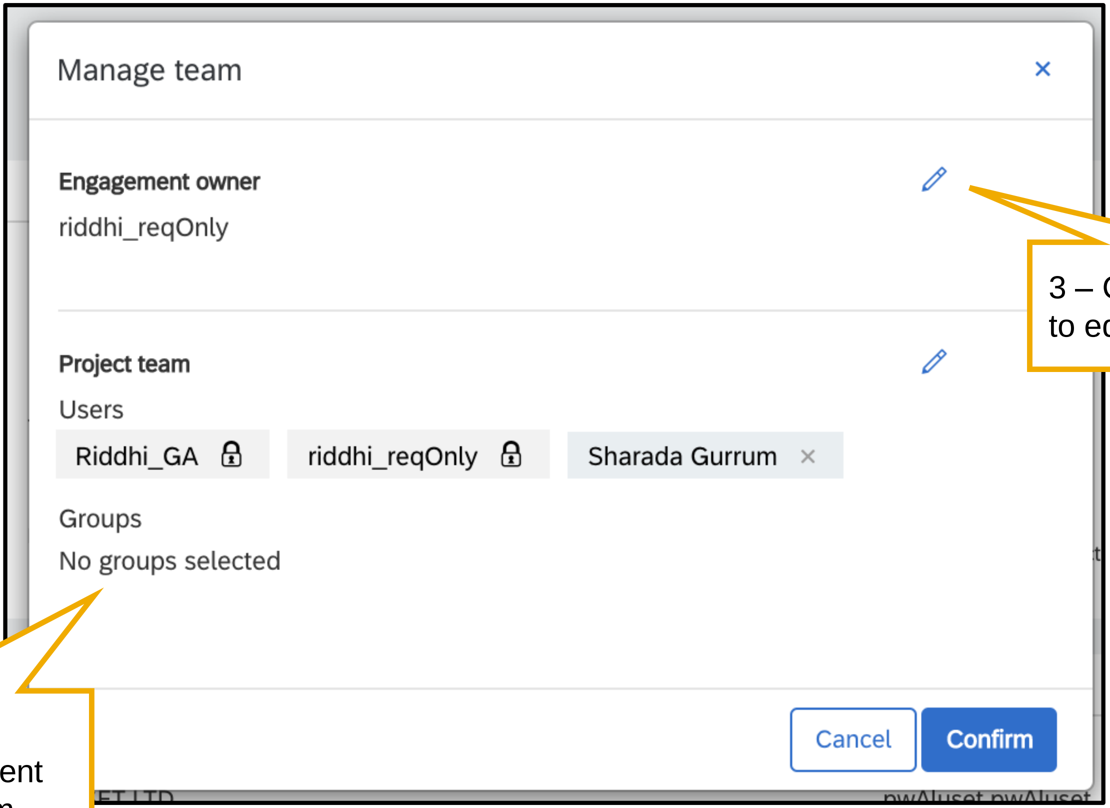
How to manage project team and project owner on the engagement page of a control-based engagement risk assessment project



1 – In an engagement risk project choose **Action > Manage team**



2 – View the current selection for Engagement owner and project team

3 – Click the pencil icons to edit the selection

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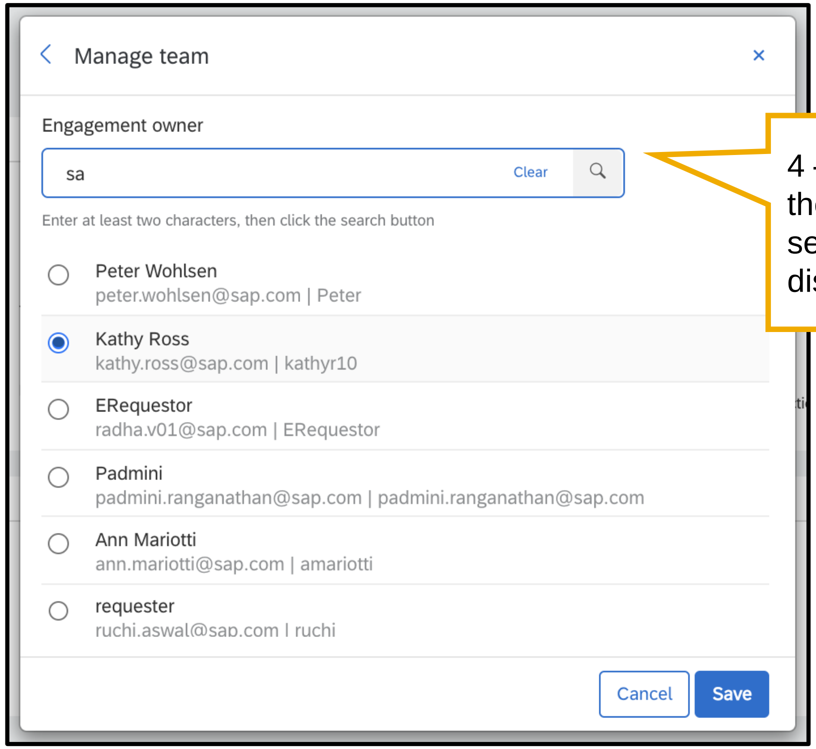
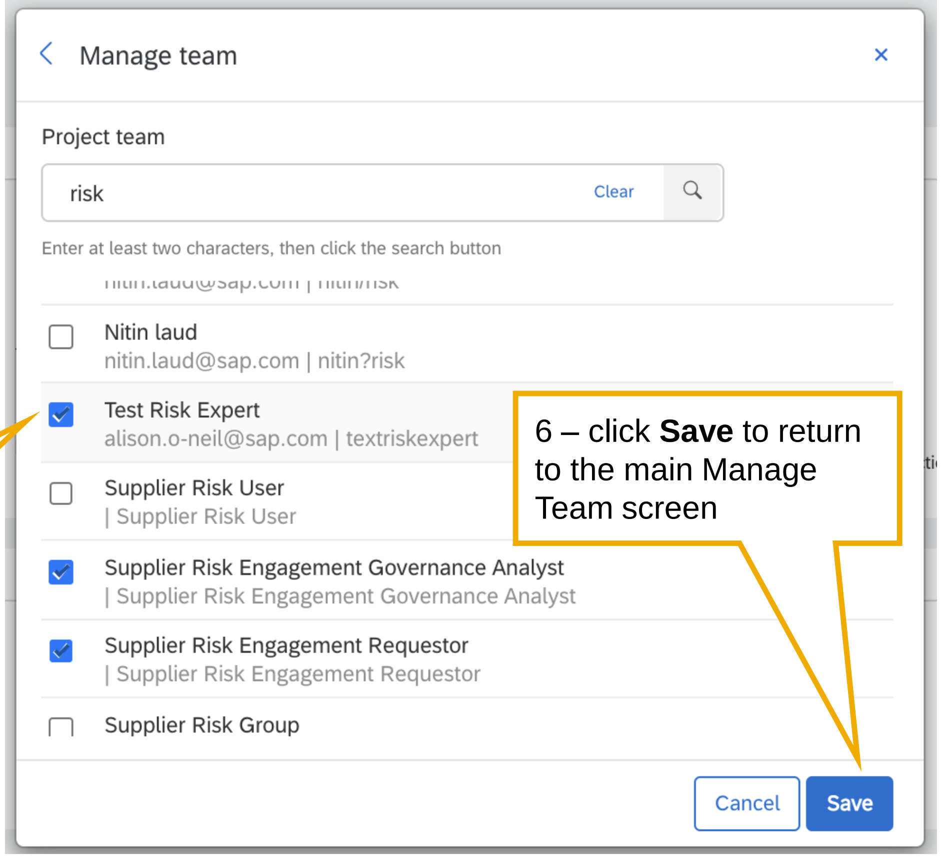


4 – search for a user to change the **engagement owner**, and select an option from the results displayed

5 – search for users or user groups to add to the **project team**



6 – click **Save** to return to the main Manage Team screen

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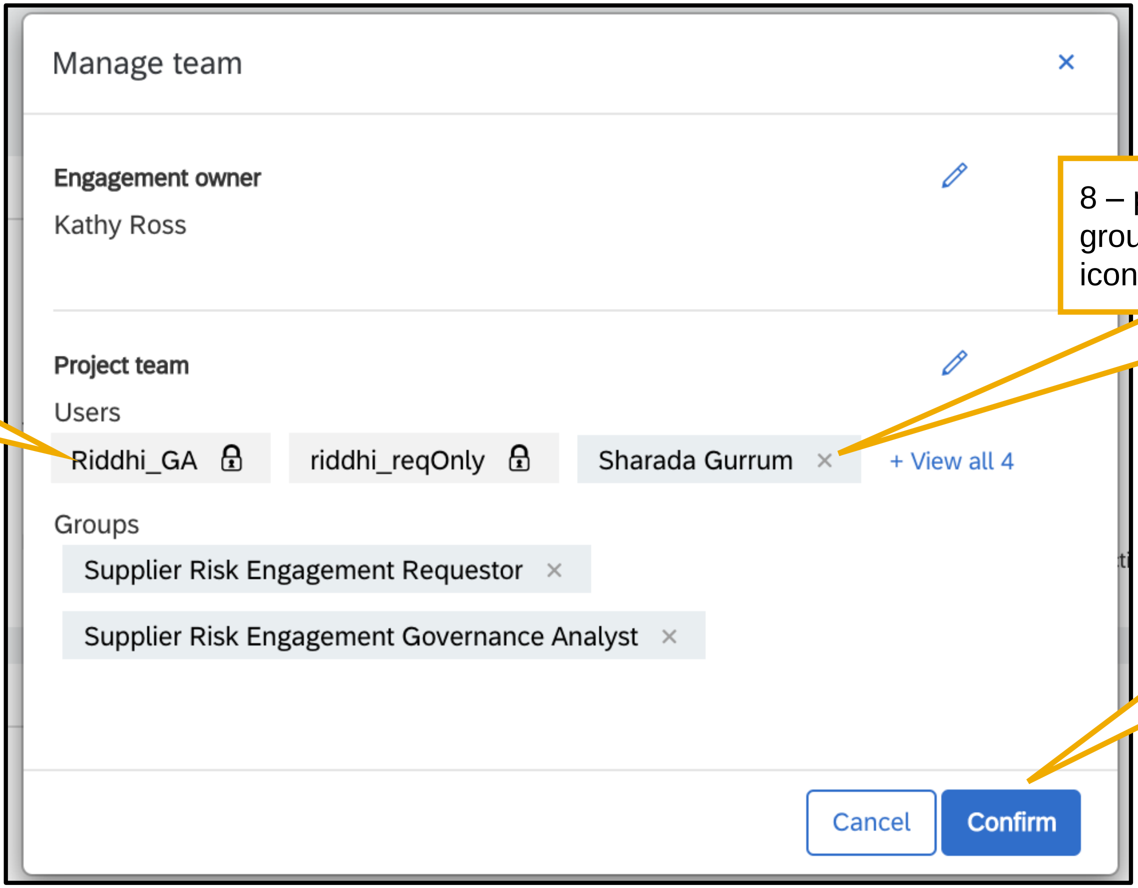
7 – currently logged in user, and the engagement owner cannot be removed from the project team



8 – previously selected users/ user groups can be **removed** using the ‘x’ icon next to their names

9 – review your selections and click **Confirm** to apply the changes

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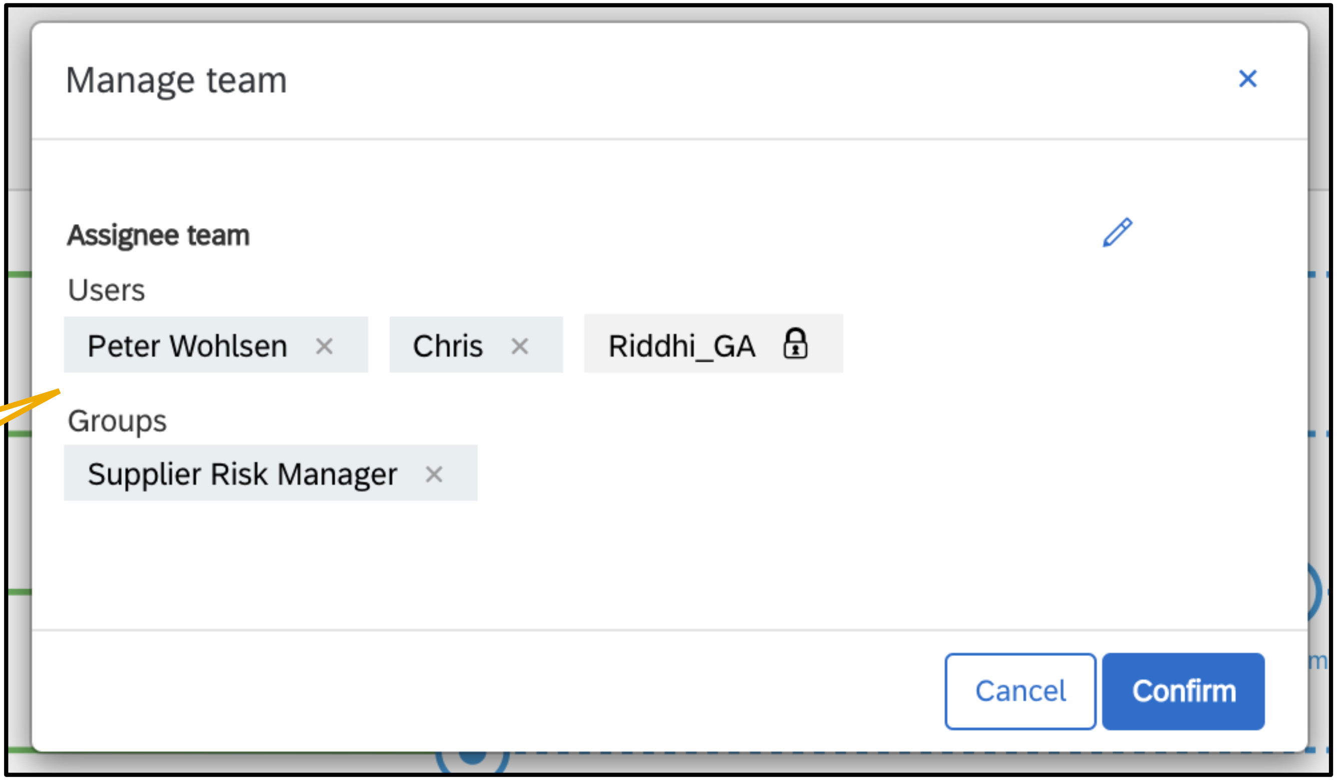
How to manage the assignee team on an issue management project

1 – click **Manage team** button



2 – **review** selections and add/remove users or user groups as needed; click **Confirm** to apply the changes

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Key enablement information:

- To enable **changing a project owner from the engagement page**, a member of the Customer Administrator group in your organization must enable the self-service site configuration parameter Application.SR.Engagement.ChangeOwnerAction in your site.
- To enable **adding team members to the Project Owner project group from the engagement page**, a member of the Customer Administrator group in your organization must enable the self-service site configuration parameter Application.SR.Engagement.ManageProjectTeamAction.
- To change the project owner or add a team member to the Project Owner project group of an engagement risk assessment project from the engagement page, you must have permission to view it.
- To show on the list of available owners or project team members, a user must be a member of the Supplier Risk Engagement Requestor or Supplier Risk Engagement Governance Analyst global user groups.
- To add the users added to the engagement risk assessment Project Owner group automatically to the Assignee project group in issue management projects associated with the engagement, your issue management template must use the dedicated issue assignee group feature.