



# Feature at a Glance

**Display new supplier contact names with family names first in the New Supplier 360 profile**

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Target GA: May, 2020

CONFIDENTIAL

# Feature at a Glance

Ease of implementation  Low touch / simple  
Geographic relevance  Global

Introducing: **Display new supplier contact names with family names first in the New Supplier 360 profile**

## Customer challenge

When buyers input a supplier name in SLP or SIPM, the name is displayed in the order of First Name - Last Name. Some customers may prefer to display names in Last Name - First Name order.

## Meet that challenge with **SAP Ariba**

With this feature enabled, all new supplier contacts, regardless of their locale-specific naming conventions, display their family names in front, followed by middle names (if any), and their first names. This feature brings forward SM-15622 to the new supplier 360 profile.

## Experience key benefits

Buyers will see the supplier contact names as Last name + Middle name + First name.

This feature applies across all pages where supplier contact names show, as well as in external notifications to suppliers.

## Solution area

- SAP Ariba Supplier Lifecycle and Performance (SLP)
- SAP Ariba Supplier Information and Performance Management (SIPM) new architecture
- SAP Ariba Strategic Sourcing Suite

## Implementation information

To have this feature enabled, please have your Designated Support Contact (DSC) submit a **Service Request (SR)**.

## Prerequisites and Restrictions

See Documentation for Prerequisites and Restrictions

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The screenshot displays the 'Summary' page of a supplier profile. On the left, a sidebar contains navigation options: Summary (selected), Contacts, ERP data, Hierarchy, Registration, and Questionnaires. The main content area is divided into several sections:

- Header:** 'Last Name First Name Test' with a circular icon containing 'La' and 'SM Vendor ID: S10154006'.
- PRIMARY CONTACT:** Name 'Leonard David' (with a yellow circle '2' next to it), Email 'davidleonardtest@sap.com'.
- LOCATION:** Address field.
- STATUS:** Supplier Creation Date 'Mar 27, 2020', Registration Status 'Not Invited', Qualification Status 'Not Qualified', ERP Integration Status 'In Progress'.
- Origin of the Supplier:** Requested by: Customer Support Admin, Approved by: Customer Support Admin.
- Supplier Details Table:**

	Supplier Name	Last Name First Name Test
1	Supplier Name	
2	First Name	David (with a yellow circle '1' next to it)
3	Last Name	Leonard
4	Email	davidleonardtest@sap.com
5	Time Zone	

1. Contact First Name and Last Name as entered in the supplier request
2. With the feature enabled, the contact displays as Last name, First Name

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The screenshot shows the 'Contacts' section of a supplier profile. On the left, a sidebar contains navigation options: Summary, Contacts (highlighted), ERP data, Hierarchy, Registration, and Questionnaires. The main content area is titled 'Contacts' and shows 'Supplier Manager' information. Below this, a message states: 'No supplier manager is currently assigned to this supplier. Assign supplier manager'. Underneath, it says 'Contacts of Last Name First Name Test (1)'. A table lists the contact details:

NAME	TYPE	AN STATUS	REGION	CATEGORY	DEPARTMENT	
★ Leonard David <a href="mailto:davidleonardtest@sap.com">davidleonardtest@sap.com</a>	N/A	Private	N/A	N/A	N/A	...

A yellow circle with the number '1' is placed over the contact name 'Leonard David' in the table, indicating the feature's effect.

1. With the feature enabled, the Contact Name is displayed as Last name, First Name on the contacts page.