



# Feature at a Glance

## Audit log of administrative activities

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Target GA: May 2020

CONFIDENTIAL

# Feature at a Glance

## Introducing: Audit log of administrative activities

Ease of implementation  Low touch / simple  
Geographic relevance  Global

### Customer challenge

Currently, administration changes made by the Customer Administrators in Guided Buying (GB) are not logged or tracked. These changes are grouped into three categories:

- Data Access: Exporting or downloading existing data
- Data Modification: Changing, adding, or deleting data. Both the old value and new value are recorded
- Configuration Modification: Changing, adding, or deleting application configuration. Both the old value and new value are recorded

This issue has posed a challenge to our customers in meeting their compliance requirements, whether internal reporting Service Organizational Control (SOC) or external regulation U.S. Sarbanes-Oxley Act (SOX).

### Solution area

- SAP Ariba Buying with guided buying capability
- SAP Ariba Buying and Invoicing with guided buying capability

### Meet that challenge with SAP Ariba

To help customers meet the challenge, Guided Buying (GB) now uses the SAP Ariba Audit Service to log administration changes. Examples of these changes include images, translations, tactical sourcing configuration, parameter settings, landing page configuration, policy configuration, functional documents configuration, and checkout page configuration.

Each log entry contains common data points, such as Client ID, Service Name, Tenant ID, User, Date and time, etc.

This feature does not log changes made to forms, and does not log tests performed on policy values.

### Implementation information

This feature is automatically on for all customers with the applicable solutions but requires customer configuration:

1. Use the SAP Ariba Audit Service API, which is part of the SAP Ariba Open API
2. To use the Audit Service API, customers must create an external application or configure a log-auditing system to generate HTTP requests and receive responses
3. for more information about the Audit Service API, see the SAP Ariba developer portal - <https://developer.ariba.com/api>

### Experience key benefits

There are two benefits offered by this feature:

1. Help our customers to meet their compliance requirements and pass their audit reviews
2. Provide a clear log to track the administration changes/activities made by the Customer Administrators

### Prerequisites and Restrictions

None