



Order confirmation support for scheduling agreements and scheduling agreement releases

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Introducing: Order confirmation support for scheduling agreements and scheduling agreement releases

Customer challenge

Confirmations are usually not very common for industries (discrete manufacturing) following the scheduling agreement or scheduling agreement release collaboration process. However, some customers indicate that they need this capability.

Meet that challenge with

SAP Ariba

With this feature, buyers may configure whether their suppliers can confirm scheduling agreements and scheduling agreement releases for firm schedule lines.

In addition, a new rule allows buyers to define whether tolerances for quantity, delivery date, or both, must be evaluated at the schedule-line level. This rule applies to scheduling agreements, scheduling agreement releases, and regular orders.

Experience key benefits

Customers that require confirmations for scheduling agreement and/or scheduling agreement releases will be able to receive those from Ariba Network providing better visibility into expected delivery dates and higher confidence in suppliers ability to meet requested demand.

Solution area

SAP Ariba Supply Chain Collaboration for Buyers

Implementation information

This feature is **automatically on** for all customers with the applicable solutions but requires **customer configuration**.

Prerequisites and Restrictions

Prerequisite: Enable related Default Transaction Rule, see next slide

Prerequisite for integration with SAP ERP or SAP S/4HANA is to apply the following SAP Notes:

810340 - To support the order confirmation document type for scheduling agreement and scheduling agreement release documents.

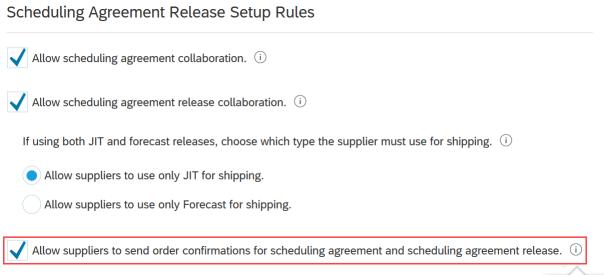
2799244 - To configure separate confirmation control keys for scheduling agreement and scheduling agreement release documents.

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Prerequisites

 Confirmation for SA/SAR is configured through a default transaction rule: "Allow suppliers to send order confirmations for scheduling agreement and scheduling agreement release".



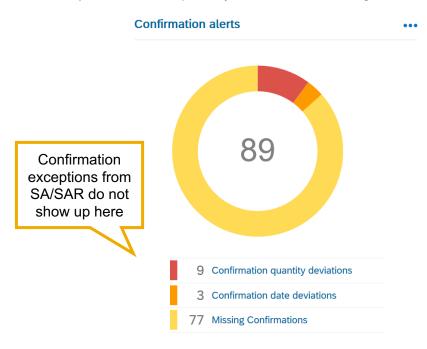
- This rule is enabled if one or both rules below are checked:
 - "Allow scheduling agreement collaboration"
 - "Allow scheduling agreement release collaboration"
- The rule "Allow suppliers to send order confirmations for material orders at the line-item level" must also be enabled.
- For a complete list of existing default transaction rules which can be applied to scheduling agreements and scheduling agreement releases please refer to the documentation.

If this rule is enabled, suppliers can confirm scheduling agreements and scheduling agreement releases. Suppliers can only confirm Firm schedule lines. Rules related to purchase order confirmation also apply to scheduling agreements and scheduling agreement releases.

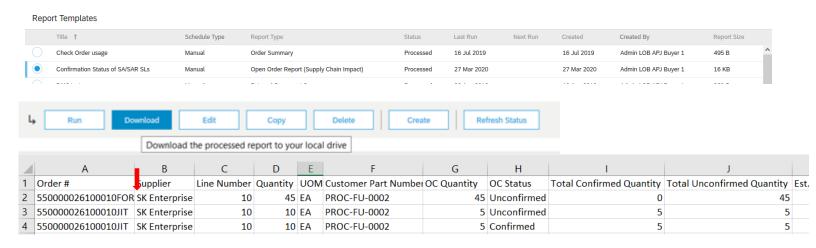
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Restrictions

- Confirmation for Forecast and Tradeoff schedule lines is not possible, only Firm schedule lines are supported
- If integrated suppliers send confirmation for Tradeoff or Forecast schedule lines, the order confirmation fails
- Scheduling agreement (SA) or scheduling agreement releases (SAR) confirmation is not possible using the Order Confirmation Excel mass upload functionality
- Order confirmation deviation approval process is not available for SA/SAR confirmations
- Alerts for SA/SAR are not shown in the Confirmation alerts tab of Supply Chain Monitor, see picture below (Confirmation quantity deviations, Missing Confirmations, or Confirmation date deviations)



For the buyer to check the confirmation status of SA/SARs items in Ariba Network an option is to create a report of type *Open Order Report (Supply Chain Impact)*. Go to **Homepage** \rightarrow **Reports** create and run the job, once processed download the .csv file



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Important considerations

- Confirmation for SA/SAR is only allowed for Firm commitment level schedule lines (SLs).
 - <u>SA/SAR</u> • Line 1 – qty **100**
 - SL1 qty 50 March 10 Firm
 - SL2 qty 50 March 20 Firm
 - SL3 qty 50 April 10 Tradeoff
 - SL4 qty 50 May 10 Forecast
- Confirmation is only possible for SL1 and SL2
- When a new version of the SA/SAR is received, previous confirmations will **always** be retained, **except when** the schedule is **dropped** in the new version of the SA/SAR (confirmation will not be retained for the dropped schedule line) or the schedule line quantity changes in the new version of the SA/SAR (confirmation will not be retained for this schedule line).
 - <u>OC</u>
 - Line 1
 - 50 Confirmed March 10 (SL1)
 - 50 Confirmed March 20 (SL2)
 - SA/SAR v2
 - Line 1 qty **150**
 - SL1 qty 50 March 10 Firm (50 Confirmed March 10)
 - SL2 qty 50 March 20 Firm (50 Confirmed March 20)
 - SL3 gty 50 April 10 Firm
 - SL4 qty 50 May 10 Forecast
 - SL5 qty 50 June 10 Forecast

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Confirmation retained

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Tolerance validations

- Customer can decide if quantity and date tolerance are evaluated using existing logic on line item level:
 - Quantity tolerance: the overall confirmed quantity (for all confirmed schedule lines) has to be within tolerance.
 - **Date tolerance**: the valid date ranges are calculated for each (Firm) schedule line and all confirmed dates must be within at least one of the ranges.

<u>SA/SAR</u>	<u>oc</u>				
Line 1 – qty 100	Line 1				
SL1 – qty 50 – March 10 - Firm SL2 – qty 50 – March 20 - Firm	60 Confirmed – March 18 (SL1) 40 Confirmed – March 22 (SL2)				
SL3 – qty 50 – April 10 - Tradeoff	* 0				
SL4 – qty 50 – May 10 – Forecast	* Overall confirmed qty. is 100 (60+40) and it is within [90 – 110] * March 18 and March 22 are within one of the following ranges: [March 8 - March 12], [March 18 - March 22]				
Qty. tolerance = +/- 10%					
Date tolerance = +/- 2 days					

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Tolerance validations

• Quantity and/or date tolerances can also be evaluated at schedule line level by enabling a new rule

	Quantity tolerance (i)
Validate tolerance for quantity, delivery date, or both at the schedule-line level. (i)	Date tolerance (i)

- This rule applies to scheduling agreements, scheduling agreement releases, and regular purchase orders.
 - **Quantity tolerance**: the confirmed quantity for a specific schedule line has to be within tolerance considering the quantity of this schedule line in the order or release.
 - **Date tolerance**: the confirmed date for a specific schedule line has to be within tolerance considering the date of this schedule line in the order or release.

<u>SA/SAR</u>	<u>oc</u>			
Line 1 – qty 100 SL1 – qty 50 – March 10 - Firm SL2 – qty 50 – March 20 - Firm SL3 – qty 50 – April 10 - Tradeoff SL4 – qty 50 – May 10 – Forecast	Line 1 45 Confirmed – March 08 (SL1) 55 Confirmed – March 22 (SL2) * Confirmed quantity for SL1 (45) is within [45 – 55] * Confirmed quantity for SL2 (55) is within [45 – 55]			
Qty. tolerance = +/- 10% Date tolerance = +/- 2 days	* Confirmed date for SL1 (March 08) is within [March 08 - March 12] * Confirmed date for SL2 (March 22) is within [March 18 - March 22]			

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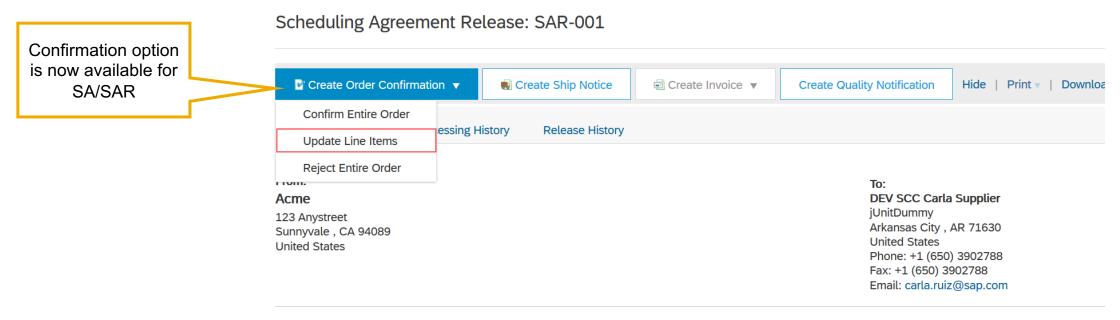
Supplier User Interface

Supplier can confirm schedule lines of SA/SARs in following ways

- 1. Orders and Releases page: 'Update Line Items' and proceed in the Order Confirmation wizard
- Items to Confirm page
- 3. Integrated supplier confirmation via ConfirmationRequest cXML message

The confirmation is done at schedule line level, hence schedule line number is mandatory for all options.

Option 1. Order and Releases page – 'Update Line Items'



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Supplier User Interface

Option 1. Order and Releases page shows all schedule lines of SA/SAR with different Commitment Levels

Line Item

Line #	Part #	Customer Part #	Туре	Return	Revision Level	Qty (Unit)	Need By	Unit Price	Subtotal	Previous Received Qty (Unit)
1	AX4518		Material			20 (PK)	20 Dec 2019	\$15.60 USD	\$312.00 USD	

Description: BULLNOSE SHELVES 4 PK

Status

20 Unconfirmed

Release Information

End of Firm Zone: 30 Dec 2019 4:37 PM EST

End of Tradeoff Zone: 1 Dec 2019 4:37 PM EST

Release Type: JIT

SA/SA item with 4 schedule lines (2 Firm, 1 Tradeoff, 1 Forecast)

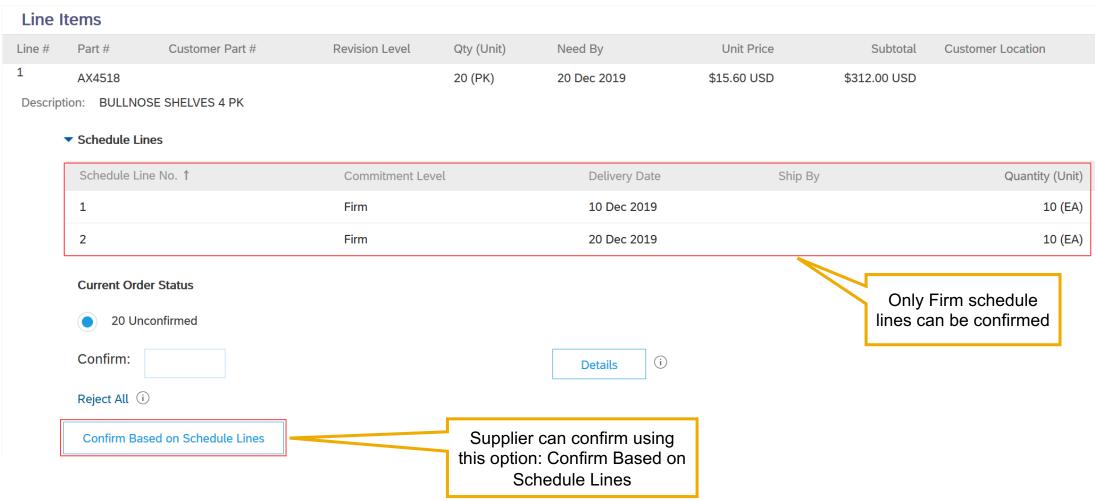
Schedule Lines

Schedule Line #	Shipment Status	Delivery Date	Ship Date	Quantity (Unit)	Cumulative Scheduled Qty (Unit)	Received Qty (Unit)	Commitment Level
1	(%	10 Dec 2019 4:37 PM EST		10 (EA)	10 (EA)		Firm
2		20 Dec 2019 4:37 PM EST		10 (EA)	20 (EA)		Firm
3		21 Jan 2020 4:37 PM EST		10 (EA)	30 (EA)		Forecast
4		21 Feb 2020 4:37 PM EST		10 (EA)	40 (EA)		Tradeoff

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Supplier User Interface

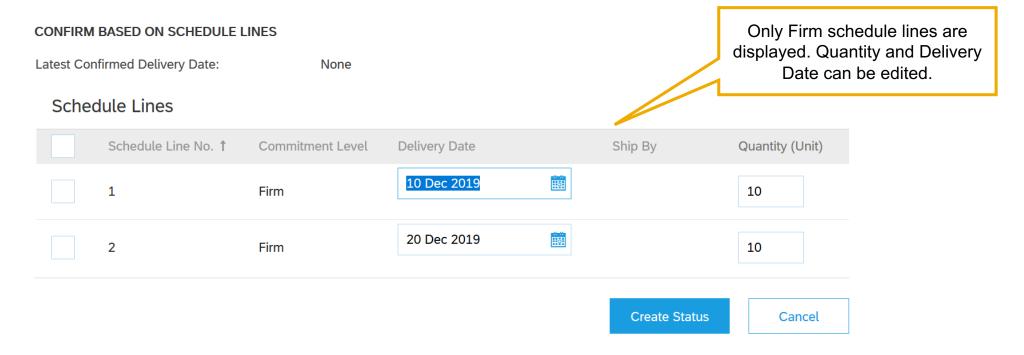
Option 1. Order and Releases page – 'Update Line Items' –> only firm schedule lines are displayed on Confirmation page



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Supplier User Interface

Option 1. Order and Releases page - 'Update Line Items' - cont'd



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Supplier User Interface

Option 1. Order and Releases page - 'Update Line Items' - cont'd

Line Items Qty (Unit) Line # Part # Customer Part # **Revision Level** Need By **Unit Price** Subtotal **Customer Location** 20 (PK) AX4518 20 Dec 2019 \$15.60 USD \$312.00 USD Description: BULLNOSE SHELVES 4 PK ▼ Schedule Lines Schedule Line No. 1 Commitment Level **Delivery Date** Ship By Quantity (Unit) Firm 10 Dec 2019 10 (EA) 1 2 Firm 20 Dec 2019 10 (EA) **Current Order Status** Confirmation statuses 10 Confirmed With New Date (Schedule line number: 1; Commitment level: firm; Estimated Delivery Date: 11 Dec 2019) are created 10 Confirmed As Is (Schedule line number: 2; Commitment level: firm; Estimated Delivery Date: 20 Dec 2019 - defaulted from Requested Delivery Date in order) Confirm: Details Reject All (i) Supplier can edit other details clicking Confirm Based on Schedule Lines this option 12

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Supplier User Interface Option 1. Order and Releases page - 'Update Line Items' - cont'd Order Confirmation Details page Line No. Part No. Customer Part No. AX4518 20 Description: BULLNOSE SHELVES 4 PK New Order Status: 10 Confirmed New schedule line Line number 1 - quantity 10 - date 10 Dec 2019 - commitment level firm dropdown indicates which Est. Shipping Date: schedule line is being confirmed Est. Delivery Date: 11 Dec 2019 Unit Price: \$15.60 USD Supplier Part: AX4518 Additional fields can AXSPA001 Auxiliary Part ID: be edited in this view Manufacturer Part ID: Manufacturer Name: 20008496 Supplier Batch ID: Comments: **BULLNOSE SHELVES 4 PK**

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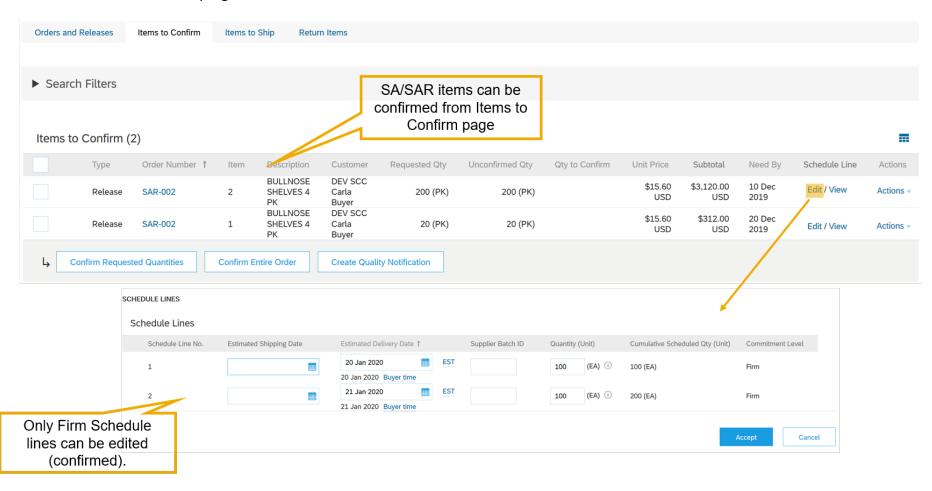
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Description:

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Supplier User Interface

Option 2. Items to Confirm page



Introducing: About integration to support the order confirmation for SA/SAR with SAP ERP or SAP S/4HANA using SAP Ariba Cloud Integration Gateway

- Buyers can receive order confirmations for scheduling agreement (SA) and scheduling agreement release (SAR) documents from suppliers on Ariba Network
- SAP Ariba Cloud Integration Gateway supports sending order confirmation document type for SA/SAR documents from Ariba Network to their SAP ERP
- Buyers can configure the confirmation control keys to receive or block order confirmations for SA/SAR from their suppliers
- The order confirmation document type for SA/SAR supports the following:
 - ✓ Full or partial confirmation of SA/SAR items
 - ✓ Tolerance limits being sent along with confirmation control keys from SAP ERP to Ariba Network
 - ✓ Evaluation of tolerances done within Ariba Network, with no further tolerance evaluation in SAP ERP on receiving the order confirmation
 - ✓ Attachments at header level. Line level attachment is only supported by implementing a BAdI
 - Comments at header and line item level

Prerequisites/Limitations regarding the Integration with SAP ERP via SAP Ariba Cloud Integration Gateway

- By default, EDI confirmation for SA/SAR is disabled in SAP ERP system. In order to process Confirmations for SA & SAR via EDI, it is required to enable this
 functionality via SAP Note # 810340 EDI ORDRSP: "Confirmations for scheduling agreements"
- Per standard SAP ERP behavior, price deviations are not supported for SA/SAR. To ensure this behavior, separate confirmation control keys for SA/SAR must
 be configured in ERP to disallow price changes. When confirming SA/SAR in Ariba Network the price fields are not editable by the supplier.
- Please refer to SAP Note # 2799244 "Error ME618 while posting ORDRSP Idoc for SA"
- SAP ERP only supports a maximum number of 9999 confirmations for a given Purchasing document (refer to above mentioned SAP Note #810340), to be
 able to exceed this limit a reorg program has to be implemented
- To override the default quantity tolerance and time tolerance checks on order confirmations for scheduling agreement document and scheduling agreement release documents, you must implement the customer exit EXIT_SAPLEINM_009, see documentation
- Header level 'Reject Entire Order' or 'Reject All' at line item level are not reflected in SA/SAR confirmation tab in SAP ERP

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Confirm Entire Order

Undate Line Items

Reject Entire Order

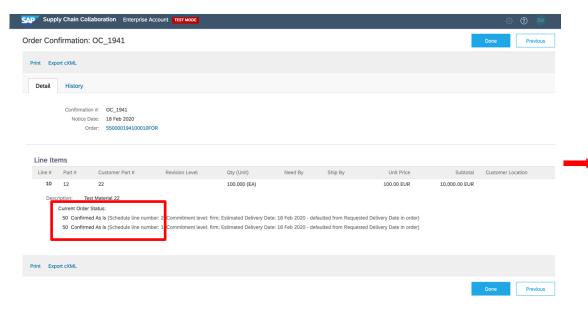
Reject All (i)

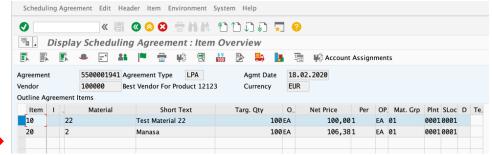
Confi Fully reject the line item.

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Integration with SAP ERP or SAP S/4HANA

SA/SAR confirmations entered by supplier in Ariba Network are integrated to SAP ERP or SAP S/4HANA via SAP Ariba Cloud Integration Gateway. Schedule line based confirmations can be checked from the item view of the SA/SAR (transaction /me33l):





- 1. Select the item
- 2. in menue navigate to → Item → Confirmations → Overview



For each confirmed schedule line a corresponding confirmation with category 'AB' is available.



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