



Feature at a Glance

Product Questionnaires

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Feature at a Glance

Introducing: Product Questionnaires

Ease of implementation
Geographic relevance

● High Touch
● Global

Customer challenge

Currently when questions are added to a sourcing event they are associated with the event and not with specific line items. This provided challenges in collecting information from suppliers and in leveraging/utilizing that information once the event was over.

Meet that challenge with SAP Ariba

- Users may create a Product Questionnaire for questions associated with a particular product category.
- Product Questionnaires may be associated with the line item when an item from the product category is added to an event.

Experience key benefits

- Removes the restrictions on the number of item terms per item or lot
- Automates the process of collecting detailed product information from suppliers
- Provides flexibility to integrate supplier answers to 3rd party solutions

Solution area

SAP Ariba Strategic Sourcing Suite

Implementation information

This feature is **automatically on** for all customers with the applicable solutions and is ready for immediate use.

Prerequisites and Restrictions

Category attribute hierarchy must be enabled in your site

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Detailed feature information

- A new “Questionnaire” tile is available at > Category Attribute Manager > Category Attribute Management. The number on the tile indicates the number of questionnaires that exist.
- Conditions are supported in questionnaires. Based on the supplier response, additional questions may be triggered in the questionnaire if the condition is satisfied.
- Previous supplier responses to the questionnaire are available to the supplier to edit/change when a new sourcing event is conducted for the same item.
- Product questionnaire is listed as a term column heading in the line items document on the contract workspace when a contract line item document (CLID) is created from a sourcing event that contains a product questionnaire.

