SAP Ariba

Feature at a Glance
Restrict dispute per invoice exception type

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THE BEST RUN **SAP**

Feature at a Glance

Introducing: **Restrict dispute per invoice exception type**

Customer challenge

Today, the ability to restrict the capability to dispute an invoice exception is defined for all exception types. This means that a customer cannot allow dispute of some exceptions, while not allow dispute of other exceptions. This level of granularity exist on the capability to Accept invoice exceptions, however.

Meet that challenge with

SAP Ariba

This feature allows administrators to restrict users from disputing certain invoice exceptions. Previously, the system could be configured to allow users to either dispute any exception, or to prohibit users from disputing exceptions altogether. Now, you can prevent users from disputing some exceptions while allowing them to dispute other exceptions.

You can choose which exceptions users can and cannot dispute. To prevent users from disputing an exception, set the Prevent Invoice Dispute field to Yes for the invoice exception type. To allow users to dispute an exception, set the Prevent Invoice Dispute field to No.

Experience key benefits

This feature allow a more granular definition of which invoice exceptions can be disputed.

Solution area

SAP Ariba Buying and Invoicing
SAP Ariba Invoice Management

Implementation information

To have this feature enabled, please have your Designated Support Contact (DSC) submit a **Service Request (SR)**.

Prerequisites and Restrictions

None