SAP Ariba

Feature at a Glance
Support for resynchronizing integrated suppliers in the classic supplier 360° profile

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THE BEST RUN **SAP**

Feature at a Glance

Introducing: **Support for resynchronizing integrated suppliers in the classic supplier 360° profile**

Customer challenge

The new supplier 360° profile allows users to manually resynchronize a supplier if a synchronization to the ERP fails. This feature is not available in the classic supplier 360° profile and hence there is no option for those customers using the classic supplier 360° to manually retrigger the sync of the supplier if the replication to ERP fails. Today, customers must reach out to SAP Ariba Support to correct these issues.

Meet that challenge with
SAP Ariba

This feature introduces the ability to manually resynchronize already-integrated suppliers with the ERP system when integration errors occur.

Previously, this functionality was only supported in the new supplier 360° profile.

Experience key benefits

Improved error handling and recovery of ERP integration issues.

More efficient resolution to integration issues, removing the need for a support channel.

Solution area

SAP Ariba Supplier Lifecycle and Performance (SLP)

SAP Ariba Supplier Information and Performance Management (SIPM) new architecture

SAP Ariba Strategic Sourcing Suite

Implementation information

To have this feature enabled, please have your Designated Support Contact (DSC) submit a **Service Request (SR)**.

Prerequisites and Restrictions

Your site must be configured to require manual synchronization with an integrated SAP ERP or SAP S/4HANA system.

To manually resynchronize a supplier with the ERP system, you must be a member of the **SM ERP Administrator** group.

The **Resync now** link is only available in the 360° profiles of suppliers who have **Integrated** integration status.