

### SAP Ariba 📈

### SAP SCC Quality Inspection Supplier Training Guide

November 2019





### Agenda

#### How to Get Help

- Supplier Information Portal
- Learning center 1
- Learning Center 2
- Support center
- Subscribe for release updates
- Supplier Login

#### Access Strip and Quote Application from Ariba Network

#### **Quality Inspection process**

- Quality Inspection Processes
- Quality Inspection Process Flow
- Inspection Status and Usage Decision Status

#### **Quality Inspection transactions**

- Searching and Navigating the Customer Inspection Number
- Understanding the Inspection search display
- Quality Inspection details
- Attaching the quality certificate document
- Recording the Inspection Characteristics result
- <u>Changes in the statuses</u>

#### **Quality Inspection dependency**

Ship Notice Error

#### **Quality Notification Alerts**

- <u>E-mail Notification settings</u>
- Sample E-Mail

#### **Supplier User Roles**

## How to Get Help In this Chapter You Will Learn About ...

- ... where to find standard documentation
- ... how to contact support
- ... how to ask the Ariba user community
- ... how to subscribe for Ariba updates

### **Supplier Information Portal**

- 1. Click Company Settings on the right hand side of the Portal.
- 2. Select Customer Relationships from the drop down list.
- **3**. Supplier Information Portal will be available on the existing customer level. Download it and use for supplier functional trainings and guides.

**Prerequisite**: You should have trading relationship established with your Customer.

Current Relationships	Potential Relationships									
I prefer to receive relationship requests as follows:  Automatically accept all relationship requests Update Update										
Pending										
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		No items								
L Approve	Reject									
Current										
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	Trading	Supplier Information Portal		Default	Actions +					

SAP Supply Chain Collaboration - Enter	prise Account TEST MODE		<mark>1</mark> 贷	CR	K Help Center
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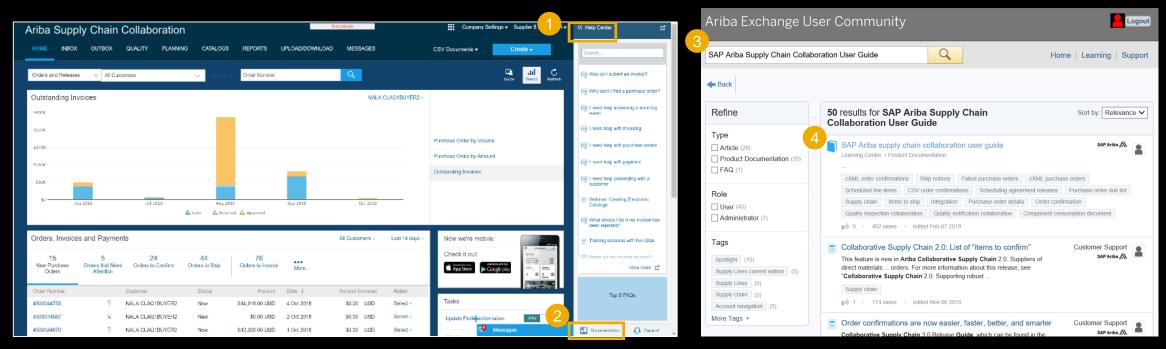
### **Supplier Information Portal**

	riba.com/item/view/171402	•	Search	<b>♀</b> ↔ ☆
BHP - Training Landing Page	Click on the Link to Access	the Training Material		
	BHP SPECIFIC CLIPS		GENERAL USE CLIPS	
	<ul> <li>Introduction and Dashboard</li> <li>Inbox, Order Review &amp; Order Confirmation</li> <li>Ship Notice, Goods Received Notice &amp; Goods Invoice</li> <li>Service Order and Service Invoice</li> <li>Line Item Credit Memo and Remittance</li> <li>Service Master Training Clip</li> </ul>	GENERAL	<ul> <li><u>Administration Clip</u></li> <li><u>General Functionality Clip</u></li> </ul>	



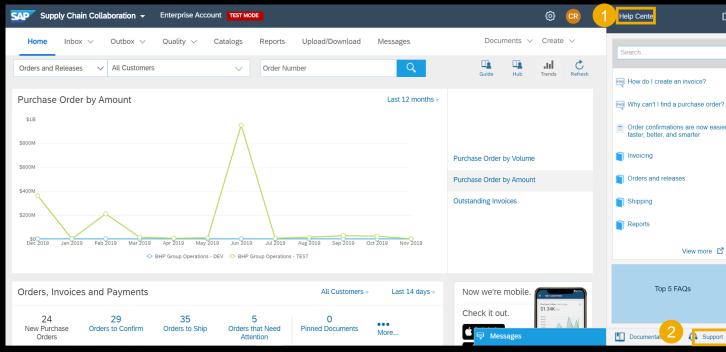
### **Learning Center**

- 1. Click Help Center.
- 2. Click Documentation.
- 3. A new page Learning Center will pop up in which you can search for your answers.
- 4. Documentation on Quality inspection Collaboration is available here under Supply Chain Collaboration  $\rightarrow$  Quality Issues  $\rightarrow$  Quality Inspection Collaboration
- 5. Furthermore standard tutorials are available. Locate and download SAP Ariba Supply Chain Collaboration User Guide, which is a key generic functional document for SCC suppliers.



### **Support Center**

- 1. Click Help Center.
- 2. Click Support.
- 3. State in which area you need help.
- 4. Click Start.
- 5. Choose your communication preference if help desk documentation is not satisfactory
- 6. When choosing email option, select Supply Chain Collaboration in the Problem Type field.



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Get help by live chat			trust.ariba.com
	-		product issues and planned downtime.
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Attend a live webinar		avana 2011 (2011 - 201	

### **Subscribe for Release Updates**

- 1. Click Company Settings on the right hand side of the Portal.
- 2. Select Notifications from the drop down list.
- 3. Check the box Network Service in Other Notifications section.
- 4. Enter email(s) to which you would receive notifications about planned and unplanned network down time and feature release updates. In case of multiple emails entry, use comma.

Trading Relationship Requests	Send a notification when a customer responds to my trading relationship request.	*
Supplier Enablement Activity and Task Reminder	Send a notification when a supplier enablement activity is assigned or a task is overdue.	*
Other Notifications		
Network Service	Send a notification in advance of planned network downtime, unplanned downtime, and new releases.	*
Certification Expiration Notifications	Send a notification when company certification information has expired. Examples of company certifications include, Small and Disadvantaged Business, Minority-Owned Business, and Veteran-Owned Business.	4
Reminder of Unconfirmed Orders	Send reminders of unconfirmed orders. This notification depends upon a customer rule.	*
Other Notifications	Send other important notifications to this email address when they do not belong to a specific notification category.	*

SAP Supply Chain Collaboration - Enterprise Account TEST MODE		<mark>1</mark> 礆	CR	Help Center</th
Home Inbox $\checkmark$ Outbox $\checkmark$ Quality $\checkmark$ Catalogs Reports Upload/D	BHP- SPOTLESS TEST	NETWORK SETTINGS	$\checkmark$	Search
Orders and Releases          ✓      All Customers          ✓      Order Number	ANID: AN01036943424-T	Electronic Order Routing	CRefresh	Joarch
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Purchase Order by Amount	ACCOUNT SETTINGS	Accelerated Payments		🙀 Why can't I
\$1B	Customer Relationships	Remittances		Order conf
\$800M	Notifications 2	Network Notifications		
\$600M	View All	View All		Orders and
\$400M	L			

### **Supplier Login**

- Below link is used to access Ariba network and by clicking Supplier network supplier Ariba network <u>https://service.ariba.com</u>.
- Supplier Ariba network can be directly accessed through below link

https://service.ariba.com/Supplier.aw/1284 85094/aw?awh=r&awssk=gcwY3qBc&dar d=1

- Ariba network web URL can be accessed using any internet browser i.e. Edge, Google chrome, Firefox..
- Ariba web URL is system independent and can be accessed with any internet supported devices.
- Verify User name and Password is received from Ariba Admin. Contact Admin for any Log in issue.

SAP Ariba M Orders & Invoices Powered by Ariba Network		 Help Center ≫
Supplier Login   User Name   Password   Login   Having trouble logging in?   New to Ariba? Egister Now or Learn More	<section-header><section-header><section-header><text><text><text></text></text></text></section-header></section-header></section-header>	
	•••••	
Supported browsers and plugins		



• On the header screen of the list of Purchase orders in inbox an Icon indicating that the PO has a link to S&Q application(highlighted in the adjacent screenshot) will be seen

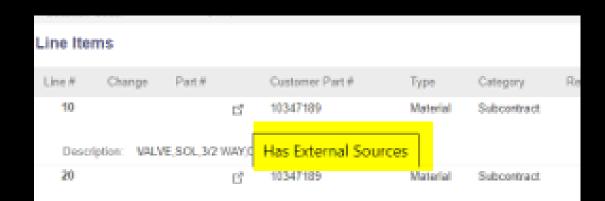
HOME	INBOX	OUTBOX	QUALITY	CATALOGS	REPORT	s upload/do	OWNLOAD
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Orders a	and Relea	ases					
Orders	s and Release	s Items to	Confirm	Items to Ship	Return Item	IS	
► Sea	rch Filters						

#### Orders and Releases (100+)

	Туре	Order Number	Ver	Customer	Inquiries	Ship To Address
$\bigcirc$	Order	4505993009	1	BHP Group Operations - TEST		Perth Main Warehouse Hazelmere Australia
0	Order	4505993009	1	BHP Group Operations - TEST		Perth Main Warehouse Hazelmere Australia
0	Order	4505992322 □	1	BHP Group Operations - TEST		Perth Main Warehouse Hazelmere Australia
0	Order	4505992910	1	BHP Group Operations - TEST		Perth Main Warehouse Hazelmere Australia
0	Order	4505992910	1	BHP Group Operations - TEST		Perth Main Warehouse Hazelmere Australia
0	Order	4505990947 C	1	BHP Group Operations - TEST		Perth Main Warehouse Hazelmere Australia
$\bigcirc$	Order	4505992906	1	BHP Group Operations - TEST		Perth Main Warehouse Hazelmere Australia

• When navigating to the item level detail of the Purchase Order, a URL link 'Strip and Quote Form' is seen. Clicking on this URL will launch the Strip and Quote application for the PO item.

\*Each PO Line item has its unique URL Link to "Strip and Quote Form".



Line Items					
Line # Cha	nge Part #	Customer Part #	Туре	Category	Return
10	ď	10347189	Material	Subcontract	
Description:	VALVE,SOL,3/2 WAY,CA	T 344857BE			
20	ď	10347189	Material	Subcontract	
-	VALVE,SOL,3/2 WAY,CA				
30	<mark>ت</mark>	10347189	Material	Subcontract	
	VALVE,SOL,3/2 WAY,CA				
40	Ľ	<mark>103</mark> 47189	Material	Subcontract	
Description:	VALVE,SOL,3/2 WAY,CA	T 344857BE			
50	<mark>ک</mark>	10347189	Material	Subcontract	
Description:	VALVE,SOL,3/2 WAY,CA	T 344857BE			
60	Ľ	10347189	Material	Subcontract	
Description:	VALVE,SOL,3/2 WAY,CA	T 344857BE			
70	ď	10347189	Material	Subcontract	
Description:	VALVE,SOL,3/2 WAY,CA	T 344857BE			
80	ß	10347189	Material	Subcontract	
Description:	VALVE,SOL,3/2 WAY,CA	T 344857BE			
90 +	C .	10347189	Material	Subcontract	

Edited

 Go into details on item line level, under "additional Sources",
 "Strip and Quote Form" to launch the Strip and Quote application for the PO item.

LTD ROOF SUPPO coatile Amount 00.00 AUD		CE CONFIRMATION rout to leave the Ariba Netwo Confirm an	ork to access an external source.	
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lterr	ıs										
ŧ	Change	Part #	Customer Part #	Туре	Category	Return	Revision Level	Qty (Unit)	Need By	Unit Price	Subtotal
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		Status									
		1.0 Unconfirmed	l								
		Control Keys									
		Order Confirmat	ion: allowed								
		Ship Notice: allo	owed								
		Invoice: is not E	RS								

#### Comments

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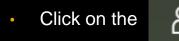
Reject Valve, Solenoid, 3/2 way, AUSTRALIAN LONGWALL PTY LTD ROOF SUPPORT SHIELD

Tax						
Tax Category	Tax Rate (%)	Taxable Amount	Tax Amount	Tax Location	Description	Exempt Detail
VAT	10.000	\$1,500.00 AUD	\$150.00 AUD			

Schedule Lines	Schedule Lines							
Schedule Line #	Delivery Date	Ship Date	Quantity (Unit)					
1	28 Feb 2020 1:00 PM AEDT		1.0 (EA)	Show Components				

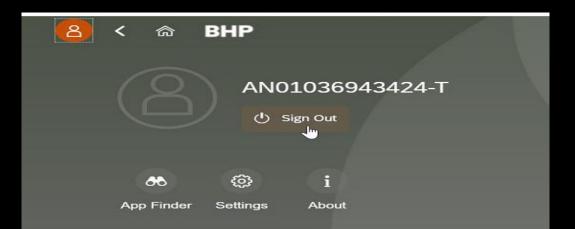
#### Additional Sources

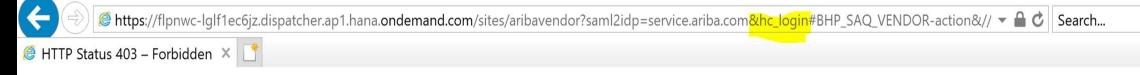
Source Name	Version	Description
Strip and Quote Form	00	Strip and Quote Form



sign to leave the page.

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st of New Purchase: 8,50,000.00 AUD	Company: BM Alliance Coal Ops PL								
d Time for New Purch.(Calendar Days): 99	Sending Site: Broadmeadow UG Mine								
p & Inspect Cost: 2,500.00 AUD	Commercial Approver: Purpose: Used for A2A interfaces Owner: Mala Jetho Bhatia								
Charge : No	Purchase Order: 4508150586/00020								
d Time for Repair(Calendar Days): 99	Material Number: VALVE,SOL,3/2 WAY,CAT 344857BE (10347189)								
al Repair Cost: 3,12,000.00 AUD									
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/ENDOR DETAILS COMPONENT INFORMAT	ON COST BREAKDOWN QUOTE SUMMARY COMMEN	TS SUPPORTING DOCUMENT PROGRESS							





### HTTP Status 403 – Forbidden

Forbidden error when launching the Strip and Quote form from Ariba Network -

Error Root Cause - Another session has got the Strip and Quote form open, or slow connectivity.

#### Solution –

- 1) Log out of all the sessions and delete cookies from settings, then try again;
- 2) Remove the '&hc\_login' part of the URL(highlighted above in the screenshot) and refresh the page.

## **Quality Inspection Process** In this Chapter You Will Learn About ...

... Quality Inspection Process

... Recording Results for the Quality Inspection

... Quality Inspection status and Usage decision status descriptions

# **Quality Inspection Process**

### **Quality Collaboration between Buyer and Supplier**

When BHP delivers components to Suppliers for repair, buyers and suppliers can collaborate on quality inspection of components after the repair is completed. Quality inspection collaboration supports the following functionality

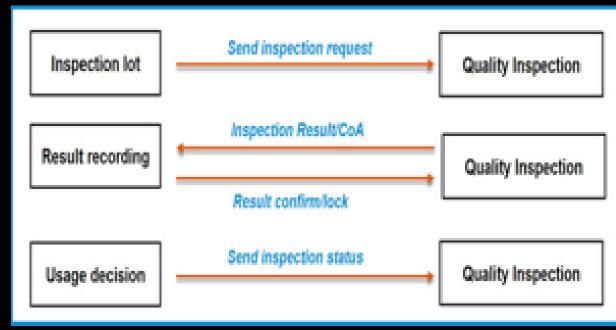
- Buyer can request the supplier to perform a quality inspection based on a specified inspection lot.
- Supplier can perform the inspection and send inspection results.
- Buyer can review the inspection results and lock them, preventing the supplier from making further changes.
- Buyer can respond to the inspection results by sending the usage decision for the inspection lot to supplier.
- Buyer and supplier can receive email notifications for quality inspection documents.
- Supplier managers can assign roles to users to view or edit inspection results.

### Quality Inspection Process Business Process

- Buyer creates an inspection lot and sends an inspection request to the supplier.
- Supplier sends inspection results to the buyer.
- Buyer updates the inspection request, locking it to prevent the supplier from making further changes.
- Buyer sends a usage decision to the supplier with an Acceptance of the results or Rejection of the results.
- Supplier can create a ship notice when the Results were Accepted by Buyer.

#### BUYER

#### **SUPPLIER**



### Quality Inspection Process Process Flow



# **Quality Inspection Process**

### Inspection and Usage Decision Status Description

Inspection Status	Description
Pending	Inspection request is received by supplier and no inspection result are entered.
Submitted	Inspection results are submitted by supplier. Supplier can still update the results.
Reviewed	Inspection results are reviewed by Buyer and Supplier cannot edit the inspection results anymore
Partially Reviewed	Inspection results are partly reviewed by buyer and supplier cannot edit those inspection results.
Cancelled	Inspection results are cancelled

Usage Decision Status	Description
Not Valuated	Usage Decision is not done yet
Valuated	Results are evaluated by buyer but usage decision is not performed yet
Accepted	Usage Decision is accepted by the Buyer
Rejected	Usage Decision is rejected by the Buyer

## **Quality Inspection Transactions** In this Chapter You Will Learn About ...

... how to search the details of Quality Inspection
... how to record the Quality Inspection results
... how to attach the Quality certificate document
... what are the statuses of a quality Inspection and Usage Decision

### Searching and Navigating the Customer Inspection Number

#### From the Homepage/Dashboard

- 1. Click on Quality
- 2. Click on Inspection
- 3. Search Criteria allows user to search quality notification based on different search criteria
- 4. Screen displays Quality Inspection details

Supply Chain C	SAP Supply Chain Collaboration - Enterprise Account TEST MORE														
Home Inbox 🗸	<ul> <li>Outbox ∨</li> </ul>	Quality ~ Cat	1 Reports U	pload/Download	Messages									Docume	ents 🗸 Create 🗸
							3								
Quality inspect	ior 2						<b>)</b>								
▼ Search filters															
		Customer							Supplier insp	ection no.					
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	Custome	r inspection no.							Sup	plier batch					
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	(	Customer batch							Inspec	tion status Select S	tatus 🗸				
	Inspectio	on created from 12	25/2018	<b></b>	05/10/2020	Usage decision All									
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						4									
Customer inspection no.	Supplier inspection no.	Customer	Customer batch	Supplier batch	No. of characteristics	Inspection lot quantity	Customer part no. Sup	plier part no.	Days to complete	Inspection end date	Inspection progress	Inspection status	Usage decision	Order no.	Order Line Number
01000050855	INS855	BHP Group Operations - TEST			6	2	11096005		0	Dec 23, 2019		Reviewed	Accepted 🛡	4505993084	10
01000050856	adasdasds	BHP Group Operations - TEST			6	2	11096005		0	Dec 23, 2019		Reviewed	Accepted 🛡	4505993085	10
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01000050827		BHP Group Operations -			6	2	11096005		0	Oct 11, 2019		Pending	Not valuated	4505992851	10

### Understanding the Inspection search displays

**Quality Inspection** displays the:

- 1) Customer inspection no.
- 2) Supplier inspection no.
- 3) Name of Customer
- 4) Inspection Status
- 5) Inspection progress
- 6) Usage decision.
- 7) Inspection lot quantity
- 8) Customer part no
- 9) Order no.
- 10) Table options

Quality inspection	on		Inspection Sta	atus i	e Usage Decis dentifies when					
<ul> <li>Search filter</li> </ul>	rs		licates the curre us of the inspec	ent	upplier/Buyer ha					1
1	2	3	4	5	6	7			<mark>8</mark> "	Page 5 y > iii
Customer inspection no.	Supplier inspection no.	Customer	Inspection status	Inspection progress	Usage decision	Inspection lot quantity	Days to complete	Inspection end date	Customer part n	o. Order no.
01000000118	dasdasd	QIBUYER	Pending		Not Valuated	100			II-14412	Non-PO
01000000123		QIBUYER	Submitted		Not Valuated	5			CSC-IM-FP-500	4500441679
01000000122		QIBUYER	Pending		Not Valuated	3			CSC-IM-FP-400	Non-PO
01000000234		QIBUYER	Pending		Not Valuated	2.5			CSC-IM-FP-500	01 Non-PO
01000000233		QIBUYER	Submitted		Not Valuated	1			CSC-IM-FP-500	4500441679
01000000232	232	QIBUYER	Pending		Not Valuated	1			CSC-IM-FP-50	4500441679
01000000231	231	QIBUYER	Pending		Not Valuated	2			CSC-IM-FP-500	01 Non-PO
01000000230	230	QIBUYER	Pending		Not Valuated	2			CSC-IM-FP-500	Non-PO
01000000229	01000000229	QIBUYER	Pending		Not Valuated	2			CSC-IM-FP-100	Non-PO
01000000228		QIBUYER	Pending		Not Valuated	2			II-14417	Non-PO
01000000227		QIBUYER	Submitted		Not Valuated	2			CSC-IM-FP-10	01 Non-PO
01000000226	162222	QIBUYER	Submitted		Not Valuated	1			II-14417	Non-PO
01000000225	010000002251	QIBUYER								
01000000224		QIBUYER	Reviewed		Accepted	1			II-14417	Non-PO
01000000223		QIBUYER	Reviewed		Accepted	1			II-14417	Non-PO
	The Supplier inspection no. created by the supplier			The Inspectio progress is a visual scale	1		Fields added or from view opti	removed use table		Navigate from Inspection display Purchase order a Vice versa

### **Understanding the Inspection details**

- Once you click the Customer Inspection lot Number, The Inspection detail displays the details, List of certificates and documents and test results for characteristics
- Inspection due date indicates the date by which the Buyer needs the inspection to be completed by
- 2. Three Inspection characteristics need to be recorded
- The maximum, minimum and mean values are available for the quantitative characteristics
- A drop down of details are available for qualitative characteristics
- 3. Once the values are entered, the horizontal bar indicates the result as Passed, Failed

Inspection details	;				Edit
Details Hist	tory				Export cXML
Inspection date Apr 17, 2019	Inspection due date Apr 17, 2019	Inspection status Pending	Usage decision Not Valuated	Inspection progress	0 of 3 complete
Customer Customer location	NALA CLAQ1BUYER2 3200 Atlanta	Supplier Supplier part no.	LOB NALA Supplier 9	Date of Manufacture Inspection type	 ZA - Ariba Goods Rpt Insp. for Purchase Order
Customer part no. Customer inspection no.	PROC-IM-CO-1000 - Castor Oil 000000006416	Supplier inspection no. Supplier batch		Inspection lot quantity Revision	100
Customer Batch	-			Purchase order Purchase order item	4500048960 10

#### List certificates and documents

Test results for characteristics (3)

#### Operation Number: 0010

<u> </u>	0010		Viscosity		Inspect 1 * 1 BBL		Not starte	d
Ť	Minimum 20 ; Maximum 40 ;				Summarized Recording		required	
	Samples summary	Inspected	1	Mean value	Above range 0	Below range 0	) Non-conformance	0
J	0020		PHLEVEL	<u>&gt; 2</u>	Inspect 1 * 1 BBL		Not starte	d <mark>-3</mark>
Ť	Minimum 4 ; Maximum 4 ;				Summarized Recording		required	
	Samples summary	Inspected	1	Mean value	Above range 0	Below range 0	) Non-conformance	0
	0030		Visual test		Inspect 1 * 1 BBL		Not starte	d

### Quality Inspection Transactions Start Recording Results

Customer in- spection no.	Supplier in- spection no.	Customer	Customer batch	Supplier batch	No. of charac- teristics	Inspection sta- tus	Inspection pro- gress	Usage deci- sion	Inspection lot quantity	Inspection end date	Customer part no.	Order no.
0000000646 2	3	NALA CLAQ1 BUYER2			1	Pending		Not valuated	10	Apr 20, 2019	PROC-PH-T B-01	4500048989
0000000641 6		NALA CLAQ1 BUYER2			3	Pending		Not valuated	100	Apr 17, 2019	PROC-IM-CO -1000	4500048960
0000000641 5		NALA CLAQ1 BUYER2			4	Pending		Not valuated	10	Apr 16, 2019	PROC-PH-T B-01	4500048935

The Inspection Number is visible in the Ariba Network, once the Buyer creates the inspection lot in their ERP

- 1. The Inspection status initially will be "Pending"
- 2. The Usage decision initially will be "Not Valuated
- 3. Click "Customer Inspection Number" to record the inspection results.
- 4. There are 3 Inspection Characteristics to record the results for this inspection number

### **Attaching the Quality Document**

#### **Under Quality Inspection details**

- 1. Click Edit to record the Inspection details and Attach the Quality related documents
- 2. Enter "Supplier Inspection Number"

< Inspection	details				Edit
Details	History				Export cXML 🔻
Inspection date Apr 17, 2019	Inspection due date Apr 17, 2019	Inspection status Pending	Usage decision Not Valuated	Inspection progress	0 of 3 complete
Customer Customer location	NALA CLAQ1BUYER2 3200 Atlanta	Supplier Supplier part no.	LOB NALA Supplier 9	Date of Manufacture Inspection type	 ZA - Ariba Goods Rpt Insp. for Purchase Order
stomer part no.	PROC-IM-CO-1000 - Castor Oil	Supplier inspection no.	XYZ123	Inspection lot quantity	100
stomer inspection no. stomer batch	00000006416 	Supplier Batch	10	Revision Purchase order Purchase order item	 4500048960 10

#### List Certificates and documents

3. Click "Attach files" and then "Additional Documents" to attach the Quality related documents like Certification of Analysis, calibration documents etc.,

Custo	mer inspection no.	00000006416		Supplier Batch		Revision			
Custo	mer batch					Purchase order		450004896	50
						Purchase order item		10	
Fest re	rtificates and documents esults for characteristics (3) on Number: 0010	)						3	Attach Files V Additional Documents
	0010		Viscosity		Inspect 1 * 1 BBL				Not started
~	Minimum 20 ; Maximum 40 ;				Summarized Recording		required		

### **Recording the Inspection characteristics results**

#### Under Test results for **Characteristics**

- 1. Quantitative characteristics can accept summarized result or may need individual result. Enter the Mean Value for Characteristics if it is summarized recording or enter individual results if it is individual recording.
- Once the entered Value is within the Minimum and Maximum range, the horizontal monitor bar shows 100% Passed
- 2. For Qualitative characteristics select from the drop down list of values.

3. Click "Submit" once the characteristic values are recorded

est re	esults for characteristics (3)								Attach Files ▼
perati	on Number: 0010								
_	0010		Viscosity			Inspect 1 * 1 BBL			100% passed
-	Minimum 20 ; Maximum 40 ;					Summarized Recording		required	
	Samples summary	Inspected	1	Mean value 30		Above range 0	Below range	0	Non-conformance 0
_	0020		PHLEVEL			Inspect 1 * 1 BBL			100% passed
Č.	Minimum 4 ; Maximum 4 ;					Summarized Recording		required	
	Samples summary	Inspected	1	Mean value 4		Above range 0	Below range	0	Non-conformance 0
_	0030		Visual test			Inspect 1 * 1 BBL			100% passed
~						Summarized Recording		required	
Г	Good ~ Bad								
	Good Samples summary	Inspected	1	Non-conformance	0				

LOB NALA Supplier 9 (admin@lobpalagupplier9.com) last visited 25 Apr 2019 7:45:12 AM LOB NALA Supplier 9 AN01050865378-T SAP Ariba Privacy Statement Security Disclosure Terms of Use

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< Inspection Detai	ils			Cancel	Submit
Details Hi	istory				
Inspection date	Inspection due date	Inspection status	Usage decision		
Apr 17, 2019	Apr 17, 2019	Pending	Not Valuated		

### Quality Inspection Transactions Changes in the status

### Once the Inspection results are recorded and Submitted

1. The Inspection status changes from "Pending" to "Submitted" and the Inspection Progress turns from Blank to Solid.

### Buyer reviews the Inspection results in ERP system

2. The Inspection status changes from "Submitted" to "Reviewed" or "Partially Reviewed" depending on how many characteristics have been evaluated and Usage decision changes to "Valuated"

# Once the Usage decision is made by the Buyer in the ERP system

**3.** The Usage Decision status changes from "Valuated" to 'Accepted' or 'Rejected'

Customer inspection no.	Supplier inspection no.	Customer	Customer batch	Supplier batch	No. of characteristics	Inspection status	Inspection progress	Usage decision	Inspection lot quantity	Inspection end date	Customer part no.	Order no.
0000000646 2		NALA CLAQ1BUYE R2			1	Pending		Not valuated	10	Apr 20, 2019	PROC-PH- TB-01	4500048989
0000000641 6	XYZ123	NALA CLAQ1BUYE R2		10	3	Submitted		Not valuated	100	Apr 17, 2019	PROC-IM- CO-1000	4500048960
0000000641 5		NALA CLAQ1BUYE R2			1	Pending		Not valuated	10	Apr 16, 2019	PROC-PH- TB-01	4500048935

#### Customer Supplier Customer No. of Inspection Usage Inspection lot Inspection end Customer part Inspection Customer Supplier batch Order no. inspection no. inspection no. hatch characteristi status decision progress quantity NALA 000000061 PROC-IM SUP762762 CLAQ1BUYE Reviewed Valuated 100 Mar 14, 2019 4500048250 CO-1000 83 R2

Customer inspection no.	Supplier inspection no.	Customer	Customer batch	Supplier batch	No. of characteristi	Inspection status	Inspection progress	Usage decision	Inspection lot quantity	Inspection end date	Customer part no.	Order no.
000000061 66	SIN6166	NALA CLAQ1BUYE R2	000000707		2	Reviewed		Accepted	500	Mar 12, 2019	SCC201QA	4500048158

"Done" button in the Inspection Lot

### Locate Inspection lot from "Related Document" in the PO.

Ariba Supply Chair	n Collaboration	l			Company Settings <del>v</del>	Chandrakiran Racham	Help Center >>
Purchase Order: 4505992	2848						Done
Create Order Confirmation 🔻	Create Ship Notice	Create Invoice	Hide   Print -   Download PDF	Export cXML	Download CSV   Reser	nd	
Order Detail Order History							
From: Kanchan Angural Buyer ABN: 46 008 700 981	To: BHP- SPOTLESS QUEEN STREET MELBOURNE 85 Australia Phone: +61 8933 Fax: +61 3926976 Email: david.chor	256 80337 803				Purchase Order (New) 4505992848 Amount: \$22.00 AU Version: 1	D
Payment Terms 🕡						Routing Stat	us: Sent

Within 30 days Due net

Routing Status: Sent Related Documents: 010000050818

### **"Done" button in the Inspection Lot**

When supplier has clicked the inspection lot and edited the same for result recording; all four buttons are visible on screen. SUBMIT button will be hit after recording all QI data.

Ariba Supply C	hain Collaboration			 Company Settings <del>▼</del>	Chandrakiran Racham	Help Center >>
					Done	Previous
Inspection details						Edit
Details	History					Export cXML 🔻
Inspection date	Inspection due date	Inspection status	Usage decision	Inspection progress	i.	
Dec 9, 2019	Dec 9, 2019	Pending	Not Valuated		0 of 6 cor	mplete
Ariba Supply C	Chain Collaboration			 Company Settings <b>v</b>	Chandrakiran Racham	Help Center »>
					Done	Previous
Inspection Details					Cance	Submit
Details	History					
Inspection date	Inspection due date	Inspection status	Usage decision			
Dec 9, 2019	Dec 9, 2019	Pending	Not Valuated			29

**"Done" button in the Inspection Lot** 

After supplier records QI results and scrolls down, supplier will see there is no SUBMIT button at the bottom of the page, but only DONE button.

This DONE button will take supplier back to the PO, without recording the data.

Solution –

### Always scroll up to top of the page and hit "submit" button to lodge the record.

1   2     0   0   Samples summary	Inspected	2 Mean value	Above range 0	Below range	0 Non-conformance	0
					Done	Previous

# **Quality Inspection Transaction dependency**

### **Ship Notice Error When Inspection is Not Completed**

#### If Supplier tries to create an ASN without receiving the acceptance of Inspection results

- Supplier gets error
   "Cannot send ship notice before receiving acceptance of inspection results"
- The Usage Decision status should be in "Accepted" status for the supplier to proceed with Ship Notice.

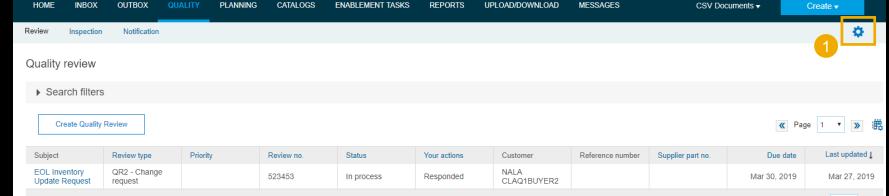
Order Ite	ems											
Order #	Line #	Part #	Customer Part #	Revisior	n Level Qty	Unit	Need By	Ship By	Unit Price	Subtotal	Customer Location	
4124511	1 Description: L Shipment Stat Total Item Due Confirmation S Total Confirmet	tus Quantity: 10 CT Status	BFV Total Backord	fered Quantity: 0 C	10 Т	СТ	6 Mar 2017		1.50 EUR	15.00 EUR	0102	Remove
	Line 1 Add Ship N	otice Line		hip Qty 10	Batch ID BA-120 !Cannot send ship notice	0	Producti		Expir	y Date	Edit Details	

# **Quality Inspection Alerts**

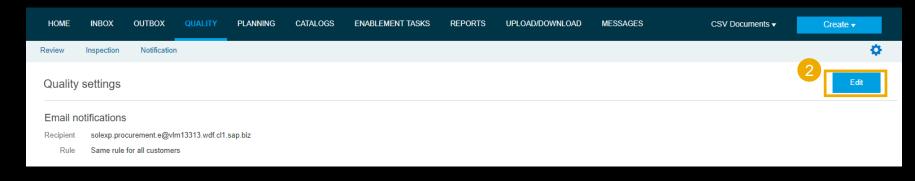
### **Configure E-mail Notifications**

In order to receive alerts via e-mail on Quality Inspection events, the user must configure the email notifications for their user account. This is a 1 time requirement:

1. Click Settings Button.



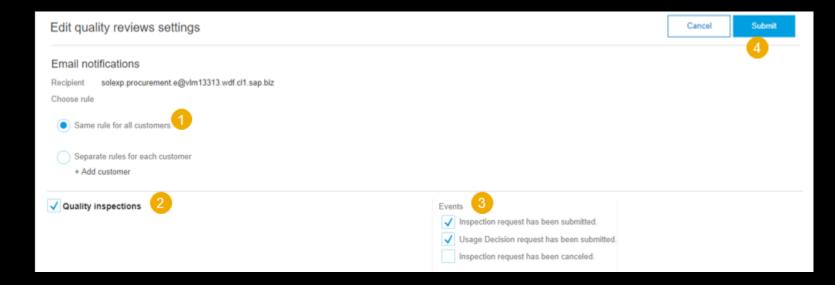
2. Click Edit Button. Enter the events that need to send an email for all customers or on a customer specific basis



# **Quality Inspection Alerts**

**Configure Email Notifications.. (Contd.)** 

- 1. **Select** either Same rule or separate rule for each Customer.
- 2. **Select** Quality Inspections check box to enable QR notification.
- 3. **Select** the Events that you would like to receive notifications for.
- 4. **Submit** to save the changes.



## **Quality Inspection Alerts**

### **Email Notification to Suppliers**

Sample e-mail notification

#### Wed 9/6/2017 7:04 AM

ordersender-dev7@ansmtp.lab1.ariba.com

--- Ariba Internal Testing --- Quality Inspection Request from QIBUYER

To 🛛 🔲 Singhai, Prashant

If there are problems with how this message is displayed, click here to view it in a web browser.

#### The linked image cannot

#### Hello gisupplier,

You have received a Quality Inspection Request document # 010000000307.

Customer: QIBUYER Supplier: gisupplier Document number: 010000000307 Customer part no: CSC-IM-FP-4001 Supplier part no: Customer batch: Supplier batch: Date received: 2017-09-06T07:03:43 You can view this <u>document</u> in the Quality tab in SAP Ariba Supply Chain Collaboration.

If you have any questions, please contact QIBUYER directly. Please do not reply to this automatically generated email.

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Sincerely, The Ariba Network Team http://buyer.ariba.com

For further assistance, contact Ariba Help and Support.



Ariba Inc., 3410 Hillview Ave, Palo Alto, CA 94304, USA Privacy Policy Data Policy User Community

You have received this notification because your email address, or a group email address that you belong to, is specified in an Ariba Network account. If you do not want to receive future notifications, update the email addresses in your account (in the top right corner, click your company name to expand the Manage Profile, then click Notifications).

### **Quality Inspection Supplier User Role Supplier User can create or only View Inspection document**

- Supplier can create Two Quality Inspection roles for their users
- Under Company Settings/Users/Create Role
  - Quality Inspection Access The supplier User has access to view Quality Inspection documents
  - Quality Inspection Creation The Supplier user has access to create Quality Inspection documents

Create Role		Save	Cancel
* Indicates a required field			
New Role Information			
Name: *			
Description:			
Permissions			
Each role must have at least one permission.			
Page 1 🗸 🔉			
Permission Description			
Imestamp ventication	verity timestamp token on invoices		•
Payment Activities	Manage your payment activities		
Quality Inspection Access	Access to view quality inspection documents		
Quality Inspection Creation	Access to create quality inspection documents		
Quality Notification Access	Access to view quality notification documents		
Quality Notification Creation	Access to create quality notification documents		
Quality Review Access	Access to view quality review documents		
Quality Review Creation	Access to create quality review documents		
Receivables Upload	Select receivables for auction		*





# Thank you.

