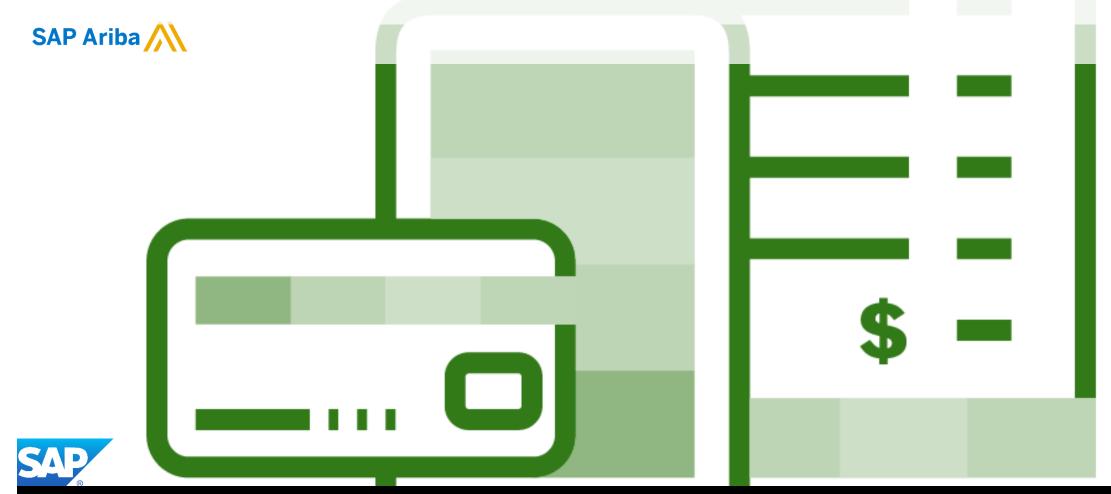
Ariba Network Invoice Guide



\$-

Introduction

The purpose of this document is to provide the information suppliers need to effectively transact with Coles Group via the Ariba Network. This document provides step by step instructions, procedures and hints to facilitate a smooth flow of procurement between Coles Group and supplier.

Guide Key



· This indicates an Instructional steps



An additional step is indicated by



Note: Functionality specific notes



Information: other useful information



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- Locating and Opening a Purchase Order to Invoice Mandato...
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- Adding Shipping at Header Level
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- Finalise Standard Invoice
- Standard Invoice History Tab
- Routing Status
- Order Status Descriptions

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 - Locating and Opening a Partial Invoice using Inbox or Search
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- Rejected Invoices
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 - Open and Review Rejected Invoice
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 - Rejected Invoice Edit and Resubmit History Tab
- Support



InvoicingMaterial Order Invoice

- For Suppliers that have a Mandatory Order Confirmation process only Confirmed Purchase Orders can be invoiced, for Suppliers with an optional Order Confirmation, a Purchase Order in a New or Changed Status can be invoiced
- Once you have submitted an electronic invoice please do not send a paper/hard copy invoice

Service Order Invoice

- · Multiple Invoices can be created against the same PO line up to the quantity/value available on that PO line
- Maximum of 200 lines (including the Parent Line), refer to the Service Order Guide for Invoicing Service Orders

Important Note: When suppliers receive a Purchase Order that **does not** list line items separately are **required** to attach a copy of the original invoice or other documentation that lists all line items associated with the invoice

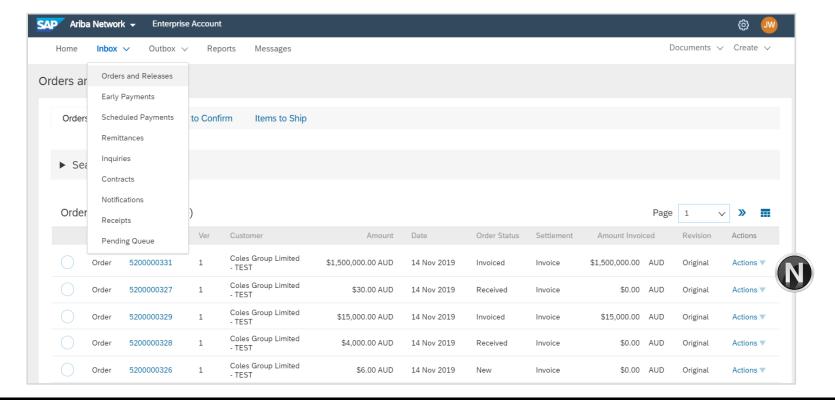
Invoicing - General Information - Inbox

The Inbox provides access to the Orders and Releases page which displays of all purchase orders sent from your Buyer.

The Order Number displayed is generated by the Buyers Ordering system.

Users can sort various columns in alphabetical or numerical order by clicking on the header title, for example clicking on "Order Status" will sort in alphabetical order from A to Z, and by clicking once more, it will sort from Z to A.

Note (N): The Actions drop down list is located at the far right of the screen allows users to Create Invoice documents without opening the order.

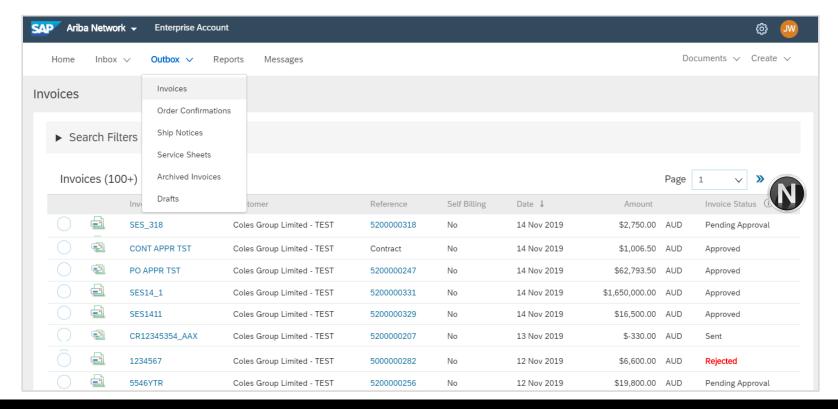


Invoicing - General Information - Outbox

The Outbox provides access to the Invoices page displays a summary Invoices and Line Item Credit memos sent to your Buyer via the Ariba Network.

The Invoice number displayed is the number you provides to Coles Group and comes from your Order system, ERP, Excel Spreadsheet, MYOB or Invoice Book

Note (N): Users can sort various columns in alphabetical or numerical order by clicking on the header title, for example clicking on "Invoice Status" will sort in alphabetical order from A to Z, and by clicking once more, it will sort from Z to A.



Locating and Opening a Purchase Order to Invoice – Optional Order Confirmation

- Click **Inbox** to display the drop down list
- Select Orders and Releases
- Screen displays Orders and Releases

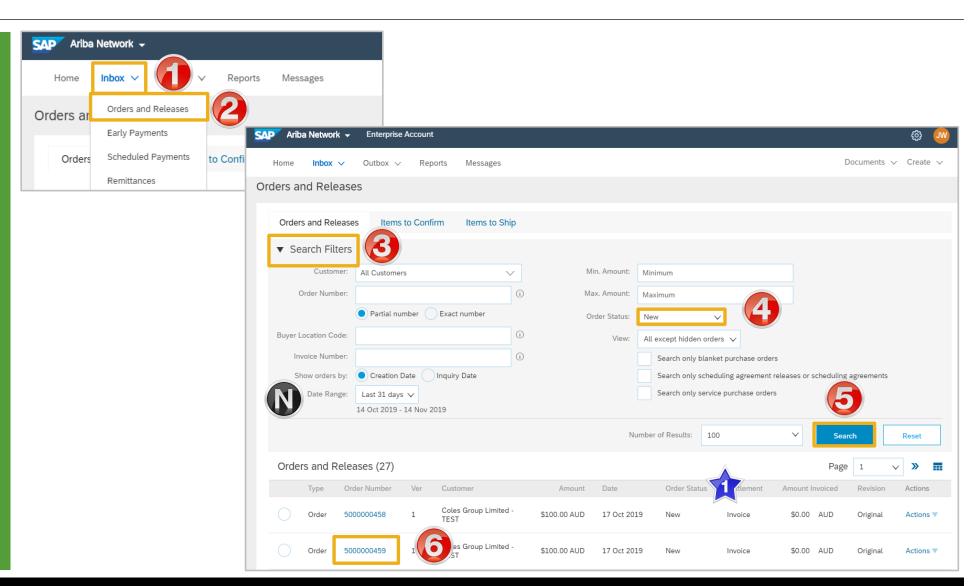
Search Filters

- 3. Click on Search Filters
- 4. Click on **Order Status**, select **New** or **Changed** order status
- Click on Search

Note: A specific **Date Range** can be entered, if required

Order Status

- Order Status to sort alphabetically
- Screen displays the orders with a new or change order status
- 6. Select the required **Purchase**Order to invoice



Locating and Opening a Purchase Order to Invoice – Mandatory Order Confirmation

- 1. Click **Inbox** to display the drop down list
- Select Orders and Releases
- Screen displays Orders and Releases

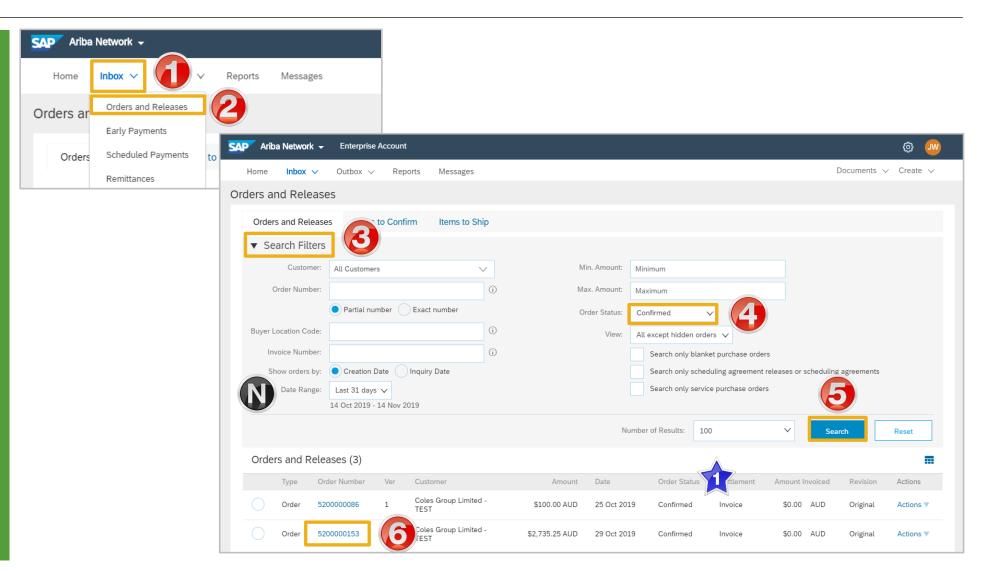
Search Filters

- 3. Click on Search Filters
- Click on Order Status, select Confirmed order status
- Click on Search

Note: A specific **Date Range** can be entered, if required

Order Status

- Order Status to sort alphabetically
- Screen displays the orders with a new or change order status
- 6. Select the **required Purchase**Order to invoice

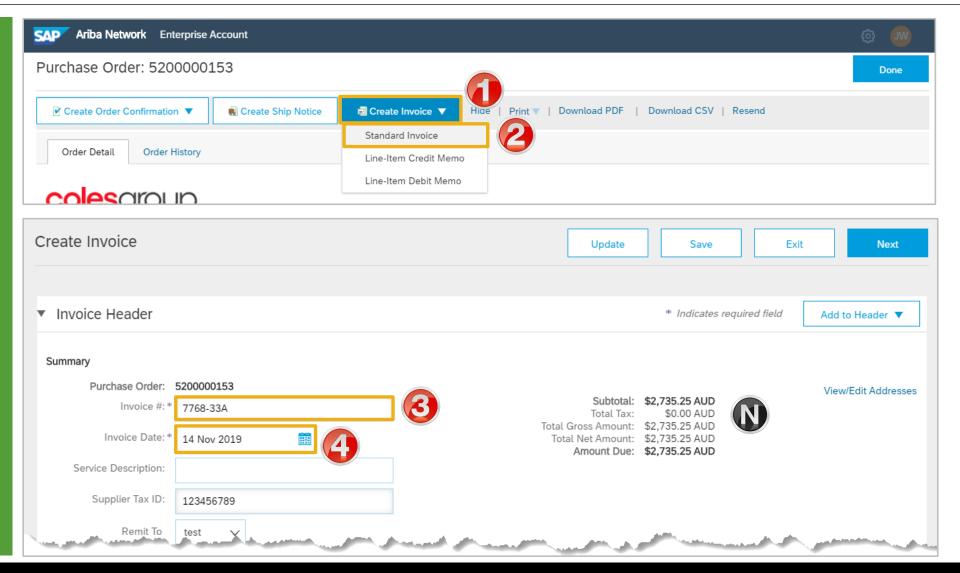


Begin Standard Invoice and Header Level

- With the Purchase Order open
- 1. Click Create Invoice
- 2. Select Standard Invoice
- Screen displays CreateInvoice
- 3. Enter the Invoice #
- Confirm or enter the **Invoice**Date

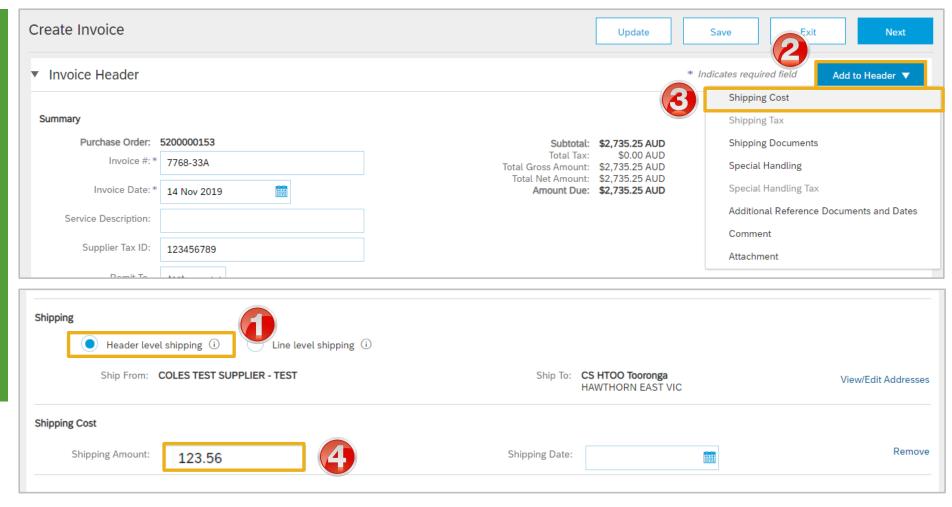
Note: Coles Group requires all Taxes to be added at line item level, until it has been added it is displayed as zero

- To add Shipping, refer to Slide
 12, Adding Shipping at
 Header Level
- To add an Attachment refer to Slide 13, Adding an Attachment to Header Level



Adding Shipping at Header Level

- Only add Shipping when NOT already built into the cost of goods or as part of your trading terms with Coles Group
- With the Invoice open
- Confirm or select Header Level Shipping
- 2. Click on Add to Header
- 3. Select Shipping Cost
- The Shipping cost section will open
- 3. Enter the **Shipping Amount**



Adding Shipping at Header Level cont.

Regime:

Create Invoice 5. Click on Add to Header Update Save Exit Next 6. Select Shipping Tax ▼ Invoice Header * Indicates required field Add to Header ▼ Shipping Tax Screen opens the Shipping Summary Shipping Documents Tax section Subtotal: \$2,735.25 AUD Purchase Order: 5200000153 Special Handling \$0.00 AUD Total Tax: Invoice #: * 7768-33A Total Gross Amount: \$2,735.25 AUD Special Handling Tax Total Net Amount: \$2,735.25 AUD Note: All information is pre-Amount Due: \$2,735.25 AUD Additional Reference Documents and Dates Invoice Date: * 14 Nov 2019 populated based on the Shipping Comment Amount Entered and the tax Service Description: Attachment Category displayed Supplier Tax ID: 123/56789 7. Click on Update Shipping Header level shipping (i) Line level shipping (i) > To add an Attachment, refer to Ship From: COLES TEST SUPPLIER - TEST Ship To: CS HTOO Tooronga View/Edit Addresses Slide 13, Adding an HAWTHORN EAST VIC **Attachment at Header Level** Swan Deliver To: CS HTOO Tooronga > Scroll down to Line items Shipping Cost Remove Shipping Amount: Shipping Date: \$123,56 AUD **Shipping Tax** Remove Category: * 10% GST / Goods & Service... Taxable Amount: \$123.56 AUD Tax Rate Type: Location: Rate(%): 10 Description: Goods & Services Tax Tax Amount: \$12.36 AUD

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Exempt Detail:

(no value) V

Adding an Attachment to Header Level

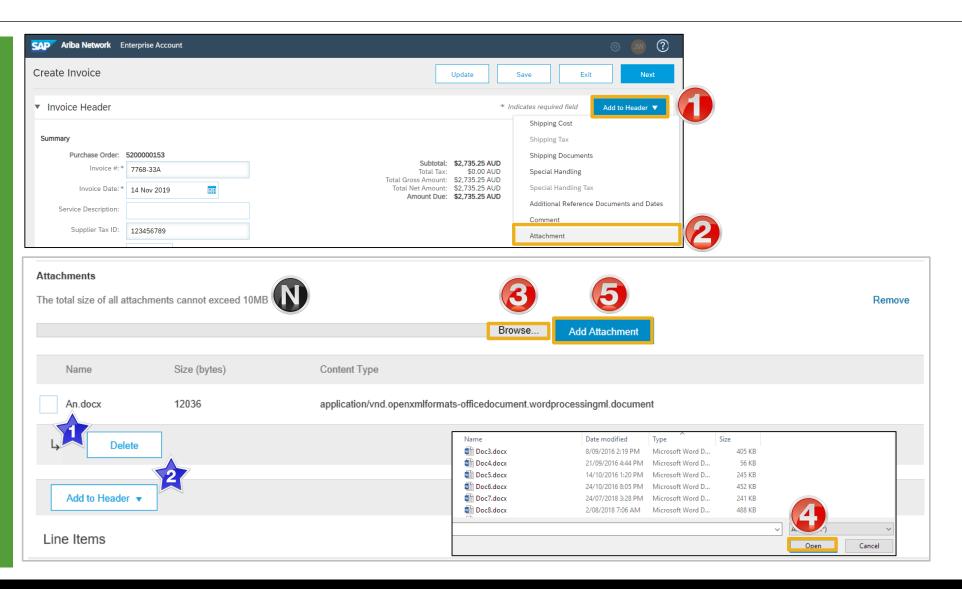
- With the Invoice displayed
 Click on Add to Header
 Select Attachment
 The Attachments section will
- 3. Click on **Browse**

open

- Select the file required from your computer and select Open
- 5. Click on Add Attachment
- The selected document is added

Note: Repeat until all attachments are added up to a maximum of 10MB

- > To delete a document:
 - 1) Click on the document
 - 2) Click on Delete



Standard Invoice – Line Level

Click in Tax Category
 Select the Tax Rate from the drop down box
 Click on Add to Included Lines
 A Tax section will open for each Line Item
 Confirm or enter the Quantity
 Confirm or Select the correct tax Category

Repeat for all line items, click

Refer to Slide 17, Finalise

Standard Invoice

Next

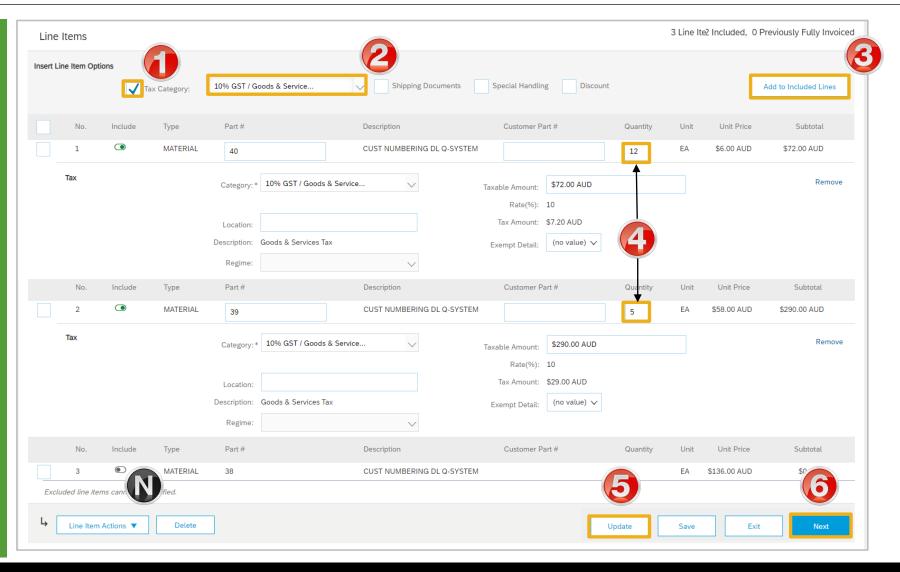
Line Items Insert Line Item Options √ Tax Category: Special Handling 10% GST / Goods & Service... Add to Included Lines Part # Customer Part # Unit Price Subtotal Quantity MATERIAL 1 MIXER BH 30QT PLANETARY \$2,735.25 AUD \$2.735.25 AUD Remove Category: * 10% GST / Goods & Service.. Taxable Amount: \$2,735.25 AUD Rate(%): 10 Tax Amount: \$273.53 AUD Location: Exempt Detail: (no value) 🗸 Description: Goods & Services Tax Regime: Update Save Exit Next Line Item Actions ▼ Delete

Standard Invoice – Line Level – Multiple Line Items

- 1. Click in Tax Category
- 2. Select the **Tax Rate** from the drop down box
- Click on Add to Included Lines
- ➤ A Tax section will open for each Line Item
- 4. Confirm or enter the Quantity
- Change the tax Category for specific items if required
- 5. Click on **Update**
- Repeat for all line items, click Next

Note: To exclude items from the invoice use to change to exclude

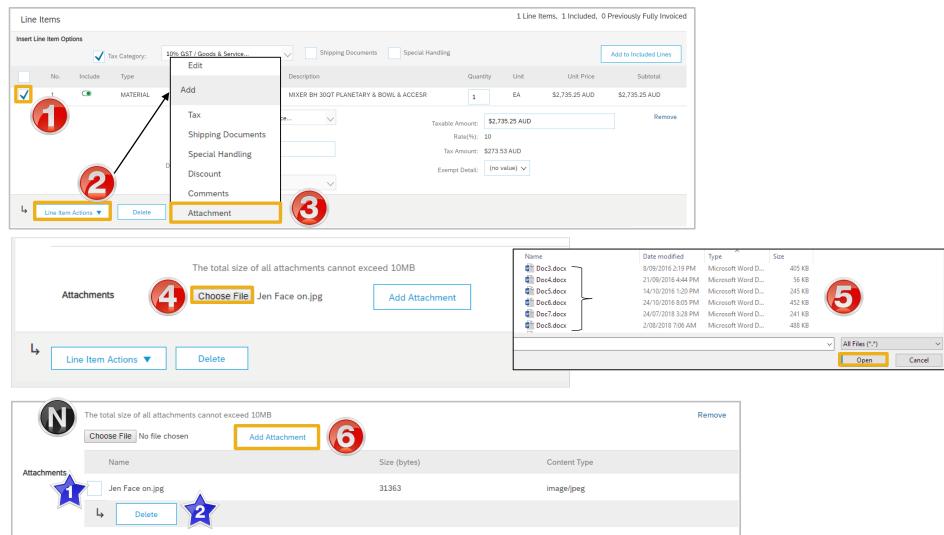
Refer to Slide 17, FinaliseStandard Invoice



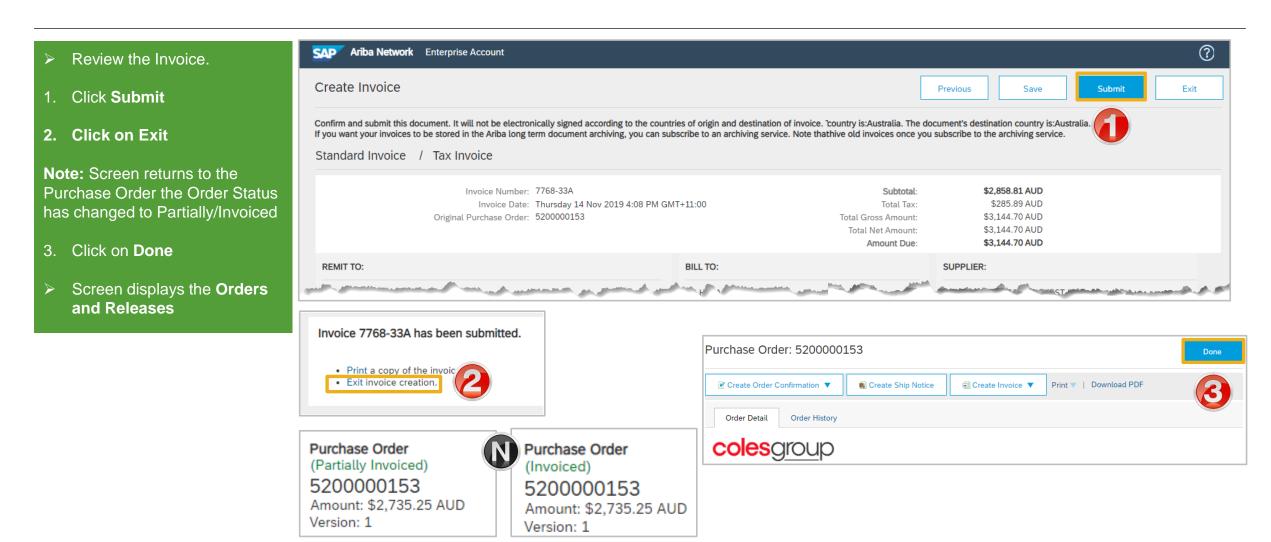
Adding an Attachment at Line Level

Screen displays Line Items 1. Click on the Line that requires the Attachment 2. Click on Line Item Actions 3. Select Attachment 4. Click on Choose File 5. Select the file from your computer and click on Open 6. Click on Add Attachment The attachment is added > To delete an attachment: 1) Click on the attachment 2) Click on Delete





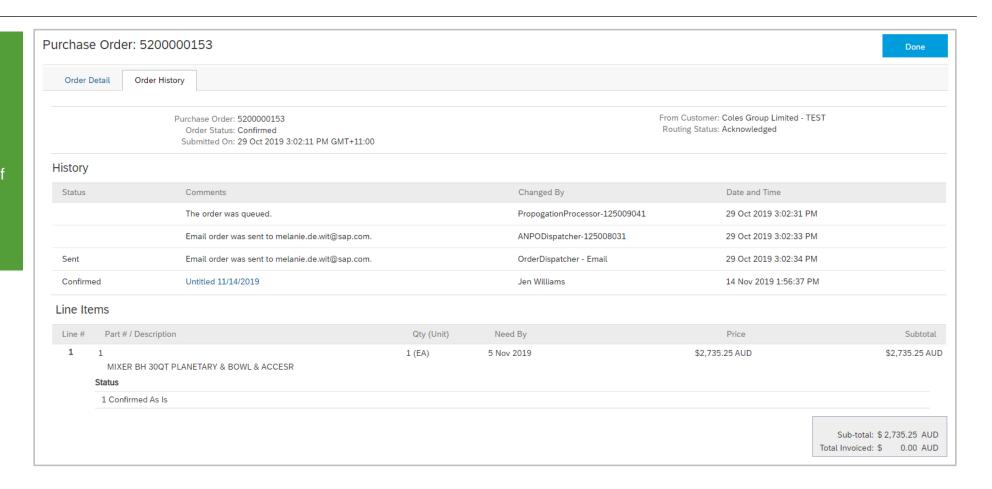
Finalise Standard Invoice



Standard Invoice – History Tab

Use the Invoice History to identify:

- Who created a document
- What occurred with the document
- The date and time stamps of the various processes that have affected a document
- Line Item level information



Routing Status

The routing status identifies the journey of documents (order confirmation, ship notices & invoices) through the Ariba Network between Coles Group and the Supplier.

Status Level	Definition	
Accepted	Ariba accepted the purchase order from your customer or from the catalog tester	
Order Queued	Ariba Queued the purchase order from cXML processing	
Sent	Ariba successfully converted the purchase and has forwarded it to your Buyer	
Acknowledged	Ariba received a positive functional acknowledgment from you	
Failed	Ariba could not route the purchase order and it lists the reason for the failure. The supplier needs to resend the purchase order after correcting the issue. Contact Help Centre for further assistance	

Order Status Descriptions

Status Level	Definition
New	Initial state. This is a new purchase order
Changed	Existing purchase order has been Canceled or replaced (obsoleted) by this subsequent (changed) purchase order
Confirmed	All sub-quantities are confirmed
Failed	Ariba experienced a problem routing the order to the supplier. Suppliers can resend failed orders
Shipped	Final state. All sub quantities are shipped. A line item or sub-quantity that is shipped cannot be updated again
Invoiced	All ordered quantities have been invoiced
Partially Confirmed	Some of the ordered quantities have been confirmed
Partially Shipped	Some of the ordered quantities have been shipped
Partially Invoiced	Some of the ordered quantities have been invoiced
Partially Rejected	Some or the ordered quantities have been rejected
Obsoleted	Purchase order that has been replaced by a subsequent (changed) order
Returned	When a goods on a Purchase Order are returned from Coles Group
Rejected	A Purchase Order Confirmation that has been Rejected by Coles Group



Invoice Status

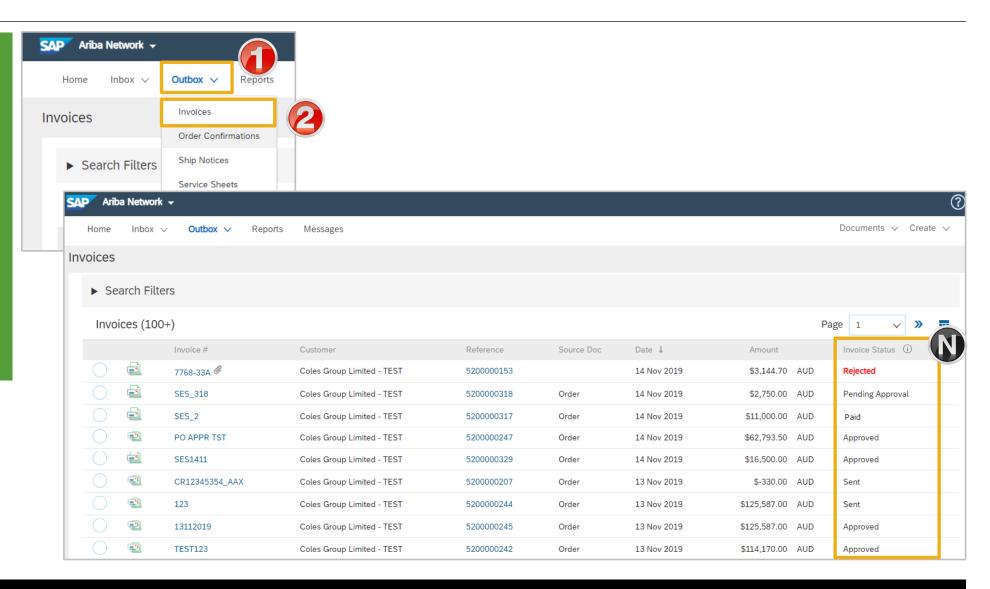
- The status of the Invoice will change as it progresses through Coles Group Limited approval process
- There are 4 Invoice Statuses:
 - Sent you have sent the invoice to Coles Group
 - Approved Coles Group Limited has reviewed the Invoice and it has been approved for payment
 - Paid The invoice has been paid
 - Rejected The invoice has been rejected, open the invoice and review rejection reason
 - Canceled The invoice has been cancelled by Coles Group Limited

Locating the Invoice Status

- Click the Outbox tab on the Dashboard
- Screen displays Invoices
- On the far right hand side of the page there is the **Invoice Status** column

Note: The Invoice Statuses are:

- Sent
- Approved
- Pending Approval
- Paid
- Rejected
- Canceled

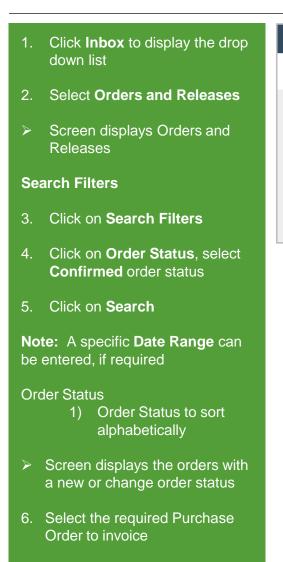


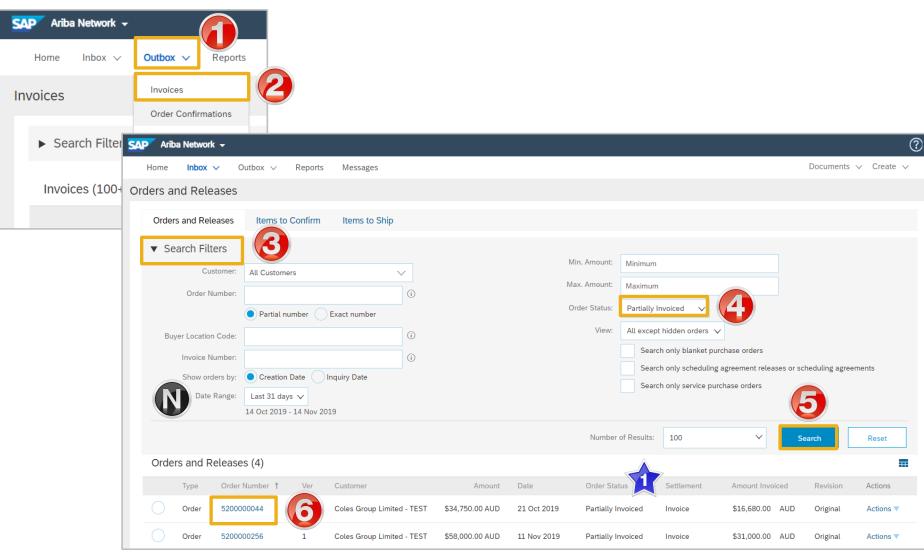


Partial Invoicing

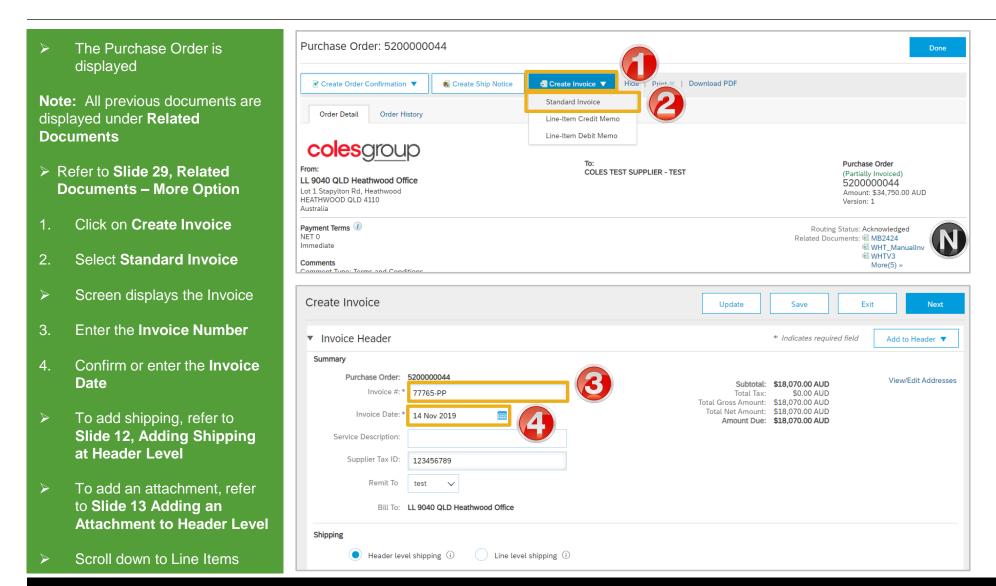
- Invoices will display as Partially Invoiced until all items on the original Purchase Order have been Invoiced
- · Partial invoicing on Partial invoices is allowed
- Multiple Invoices can be created for a Purchase Order
- Note that is a Purchase Order is not fully invoiced as goods were not fully supplied and invoiced it will remain in the Ariba Network as "Partially Invoiced"

Locating and Opening a Partial Invoice using Inbox or Search

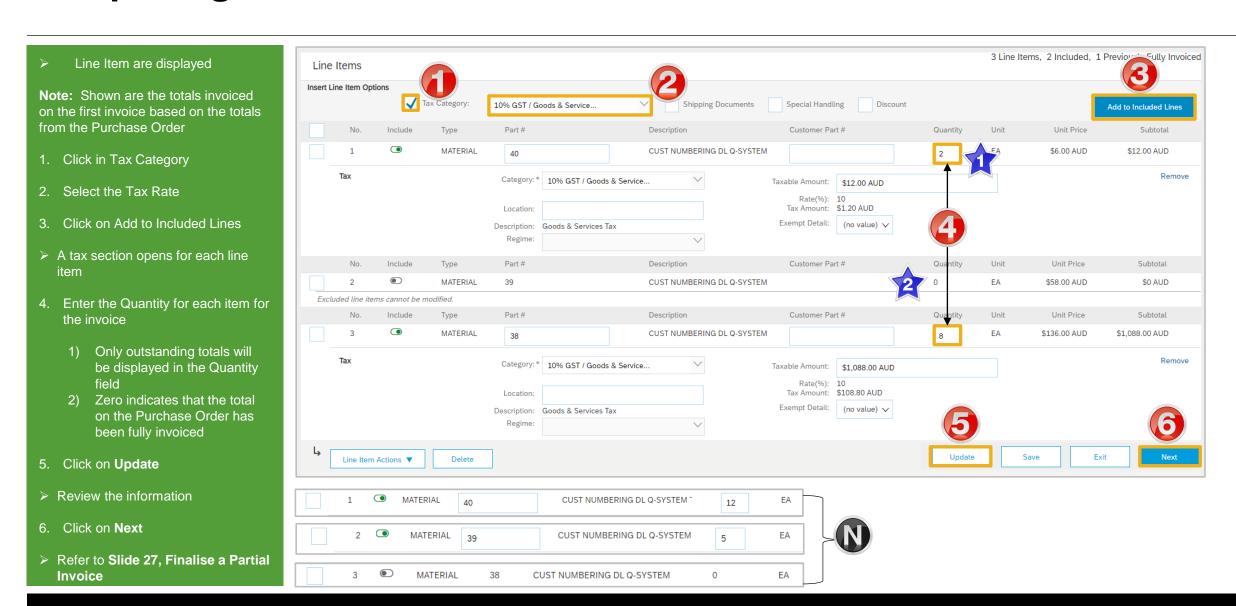




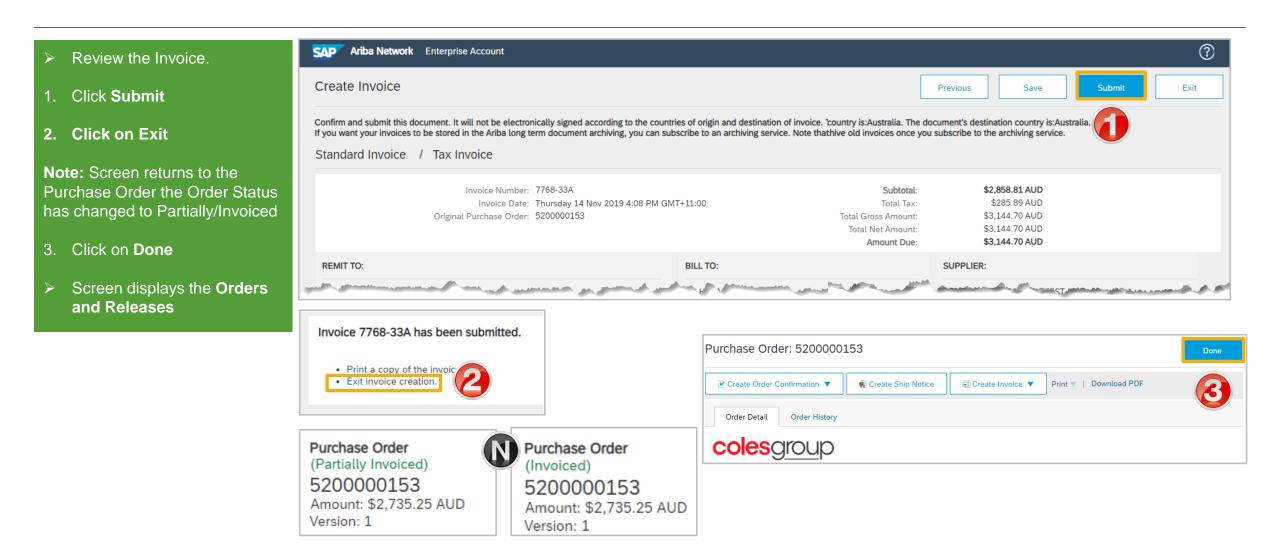
Completing a Partial Invoice – Header Level



Completing a Partial Invoice – Line Item Level



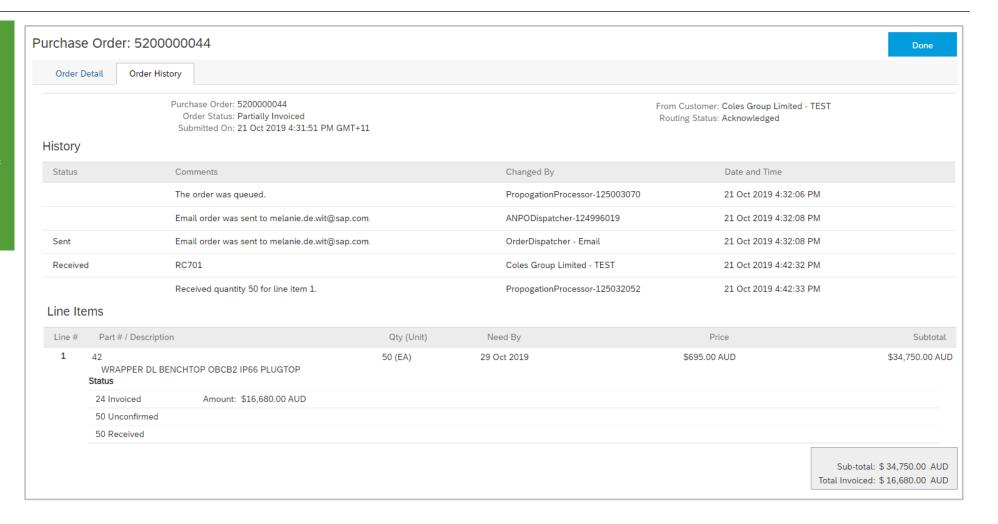
Finalise a Partial Invoice



Invoice History Tab

Use the Invoice History to identify:

- Who created a document
- What occurred with the document
- The date and time stamps of the various processes that have affected a document
- Line Item level information

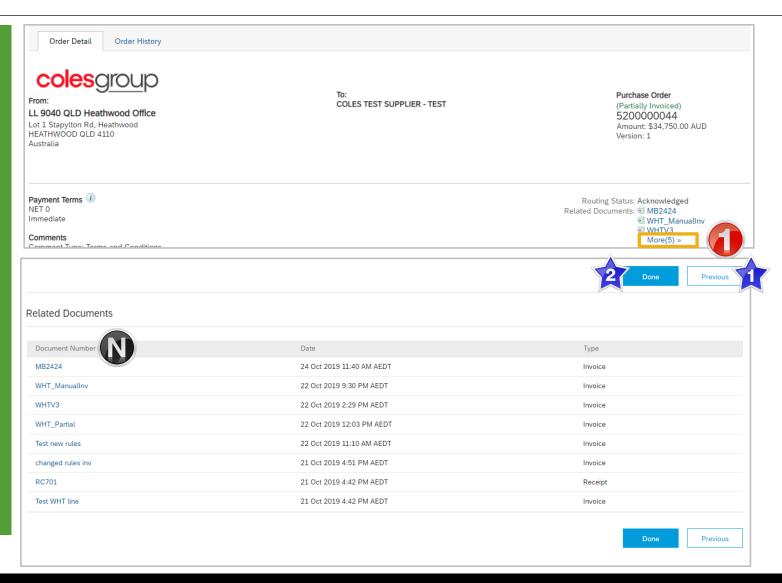


Related Documents – More Option

- Related documents displays all documents related to the open Purchase Order. When the number of document exceeds 3, it then creates a More >> option
- 1. Click on More
- The number in the brackets indicates the number of further documents above those shown.
 All documents are shown in the Related Documents screen
 - Screen displays the related documents in a list

Note: All documents can be selected and opened to view by clicking on the Document Number

- Click on Previous to return to the Purchase Order
- 2) Click on Done to return to the Inbox, Orders and Releases Screen





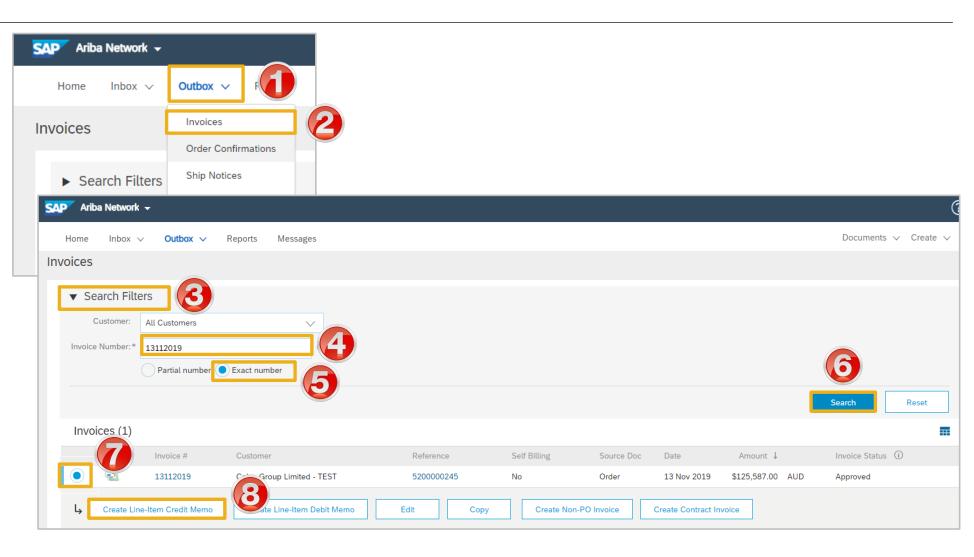
Line Item Credit Memo

- Line Item Credit Memo's are against an Invoice
- Line Item Credit Memo's can be raised for Quantity Adjustments and Prices Adjustments
- Please also note the following when creating Line Item Credit Memos:
 - · Credits are supported against specific line items from a previously submitted invoice
 - · Credits can be for full or partial amounts
- Line Item Credit Memos are access via the OUTBOX

Locating the Invoice to Credit – Outbox Search Filters

Click on **Outbox** drop down list Select Invoices > Screen displays Invoices 3. Click on Search Filters 4. Enter the **Invoice Number** the credit is against 5. Click on Exact Number > Selecting exact number will allow the search without any time constraints. 6. Click on Search 7. Click on the required **Invoice#** 8. Click on Create Line-Item **Credit Memo** > Screen displays Create Line-

Item Credit Memo



Line Item Credit Memo – Header Level – Quantity Adjustment

Confirm or select Quantity Create Line-Item Credit Memo Exit Update Save Next Adjustment Credit Memo Type Enter a Credit Memo # Quantity Adjustment Price Adjustment (i) Confirm the Credit Memo Date ▼ Invoice Header * Indicates required field Add to Header ▼ > All other information in the Summary Summary, Tax, Shipping, View/Edit Addresses Credit Memo #: * CN887 Subtotal: \$-114,170.00 AUD Special Handling, Discount, and Total Tax: \$-11,417.00 AUD Additional Fields should default Total Shipping: Credit Memo Date: * 14 Nov 2019 Total Special Handling: \$0.00 AUD Total Gross Amount: \$-125,587.00 AUD Original Invoice No: 13112019 \$0.00 AUD Total Discount Amount: 4. Scroll down and locate. Total Net Amount: \$-125,587.00 AUD Original Invoice Date: 13 Nov 2019 Reason for Credit Memo. Amount Due: \$-125,587.00 AUD Supplier Tax ID: 123456789 enter the Reason for Credit Memo Remit To test > To Add Shipping refer to **Slide** 12, Adding Shipping to Comment Header Level Reason for Credit Memo: Goods outside of Minimum acceptance > To add an attachment, refer to Name of Authoriser Slide 13, Add Attachment tot **Header Level** Default Credit Memo Comment Text: Note: All totals are shown as a Negative and tax must be added at Line item level

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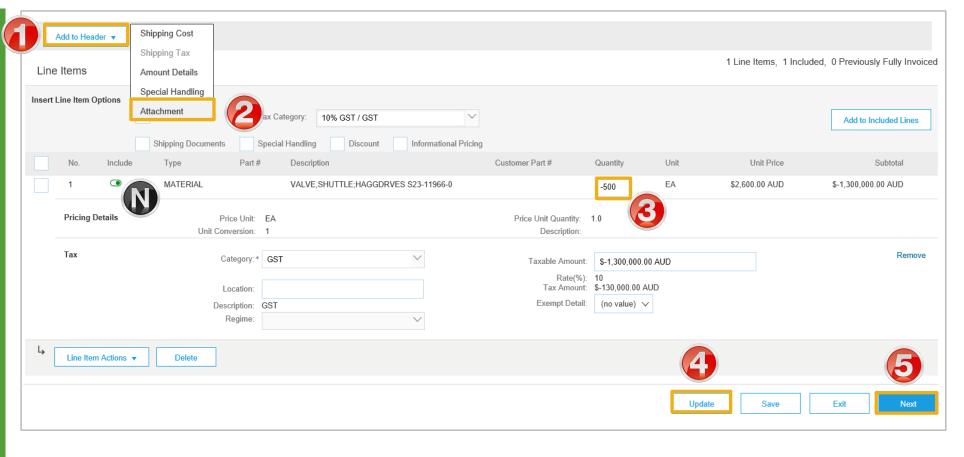
Add to Header ▼

> Scroll down to Line Items

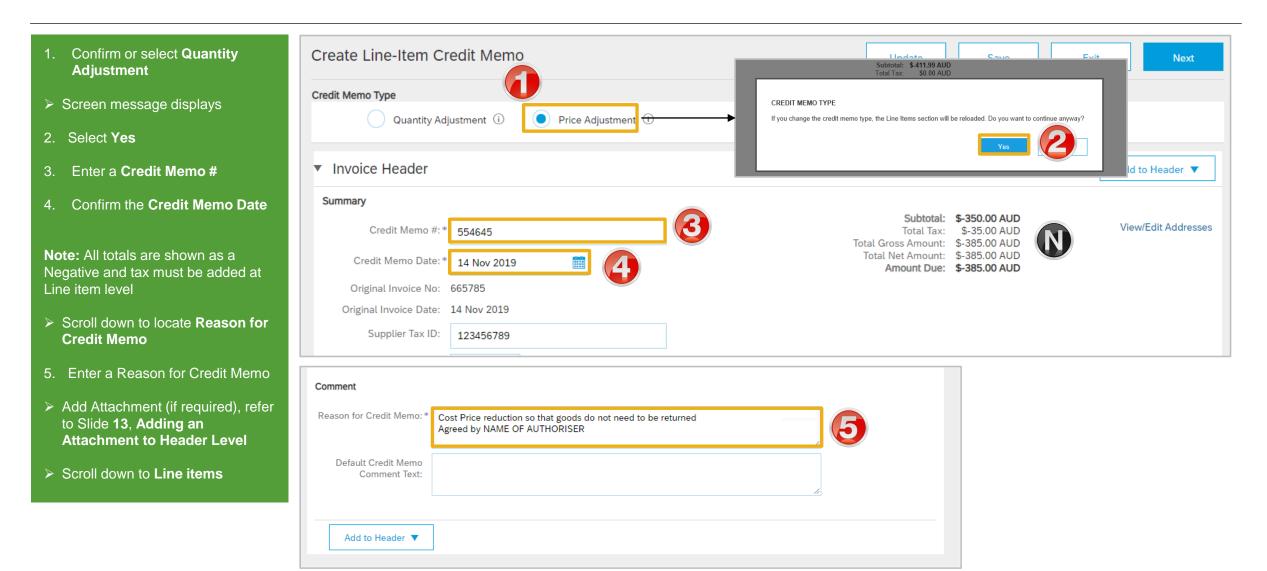
Line Item Credit Memo – Line Level -Quantity Adjustment

To add an Attachment (if required), click on Add to Header Select Attachment, refer Slide 10, Adding an Attachment to Header level > Scroll down to Line Items > Tax information is auto-populated based on the original invoice Confirm the Unit Quantity and enter the amount if it is different to the one displayed (Ensure there is a negative symbol in front of the total) Click **Update Note:** Slide the Include button from green to grey to exclude items not being credited Include Click Next Screen displays Create Line-Item Credit Memo review

Refer to **Slide 34**, Finalising a Line Item Credit memo

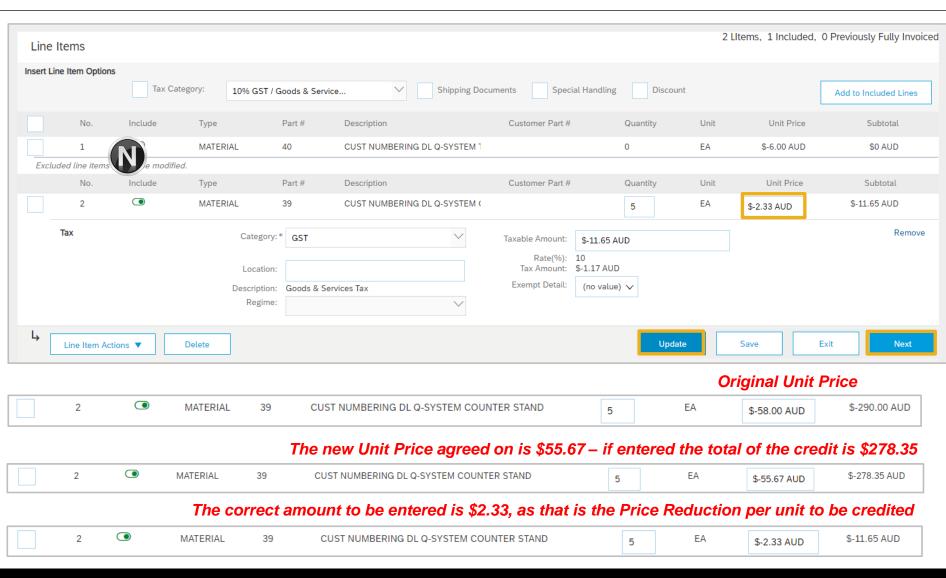


Line Item Credit Memo – Header Level – Price Adjustment

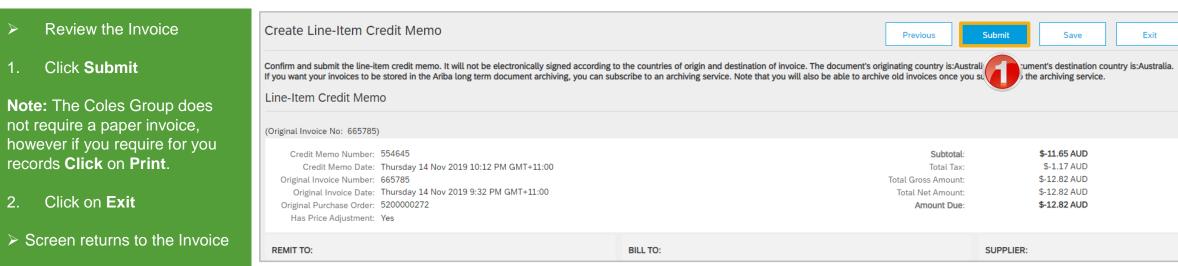


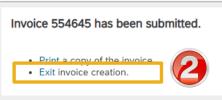
Line Item Credit Memo – Line Level Price Adjustment

> Line items is displayed > When creating a Line Item Credit Memo for a Price Adjustment, you need to calculate the difference between the original Unit Price and the reduced Unit Price and enter into the Unit Price Field 1. Enter the Quantity for the Price Adjustment (if for a different quantity) 2. Enter the updated Unit Price 3. Click on **Update** Screen displays updated totals **Note:** Slide the Include button from green to grey to exclude items not being credited 13. Click on Next > Go to Slide 36, Finalise a Line **Item Credit Memo**



Finalise a Line Item Credit Memo





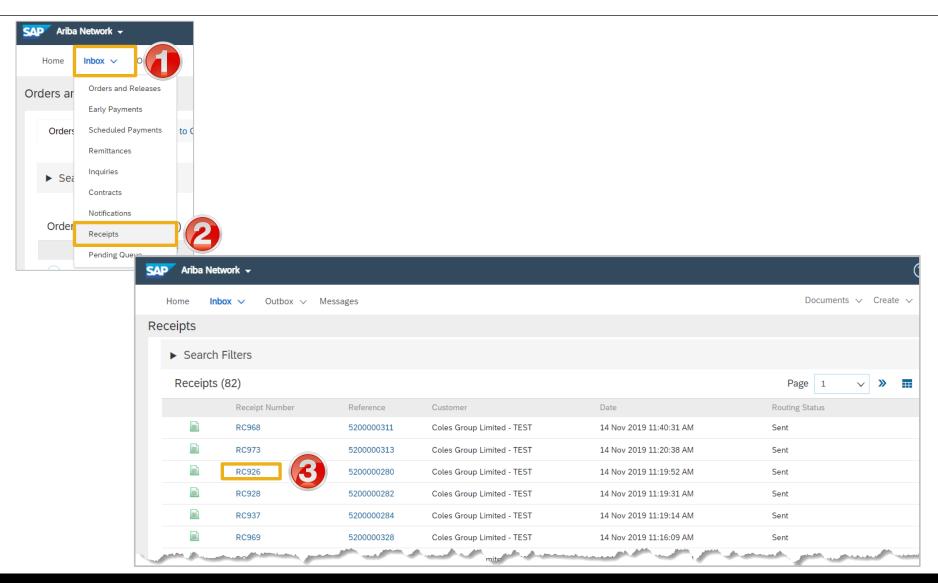


Receipts

- The Receipts tab listed all goods or services receipted by Coles Group
- Invoicing cannot be performed from this selection, use Inbox and search for Received items for invoicing

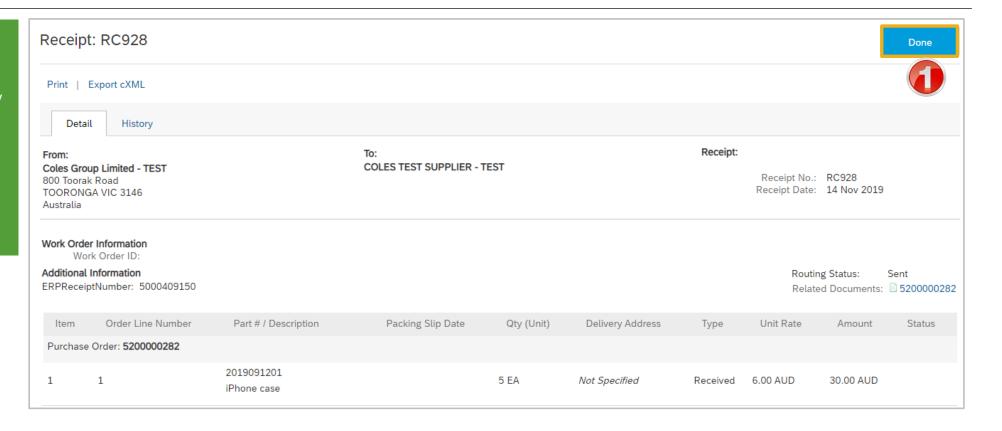
Locating and Opening a Receipt

- From the Dashboard or Homepage
- 1. Click the **Inbox** tab
- 2. Click on Receipts
- The Receipts screen is displayed
- Select the Receipt Number
- > The receipt is displayed



Viewing Receipts

- Review the Receipt
- Receipts do not have any associated processes, they are for information only
- Use the History Tab to identify further information
- 1. Click on **Done**, to return to the Receipts screen



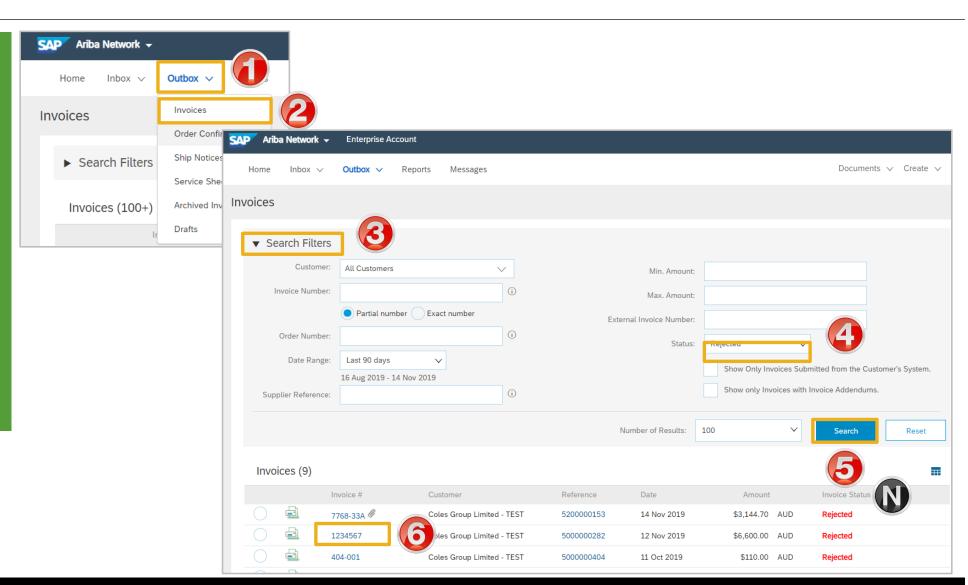
Rejected Invoices

- Invoices that are rejected by Coles Group will display as Rejected
- Only Rejected Invoices can be Edited and Resubmitted, once an invoice has been submitted it cannot be recalled
- If an invoice has been sent tot Coles Group with errors, contact the Requester to as for the invoice to be Rejected and it can then be amended and resubmitted with the same Invoice Number
- Invoices can be rejected due to:
 - Missing information for example a required attachment
 - Incorrect information
 - Added information to invoice freight added but was not provided on the Order Confirmation

Locating Rejected Invoices – Outbox and Search Filters

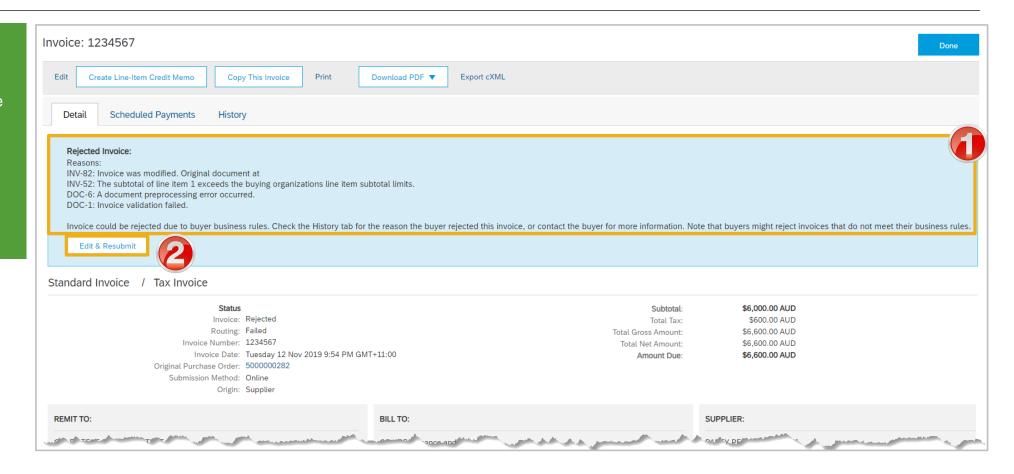
- 1. Click the **Outbox** drop down list
- 2. Select Invoices
- 3. Click on Search Filters
- 4. Click on **Status** drop down menu, select **Rejected**
- 5. Click on Search
- Screen displays a list of Rejected Invoices
- 6. Select the required **Invoice**

Note: Use Invoice Status to sort for **Rejected** Invoices



Open and Review Rejected Invoice

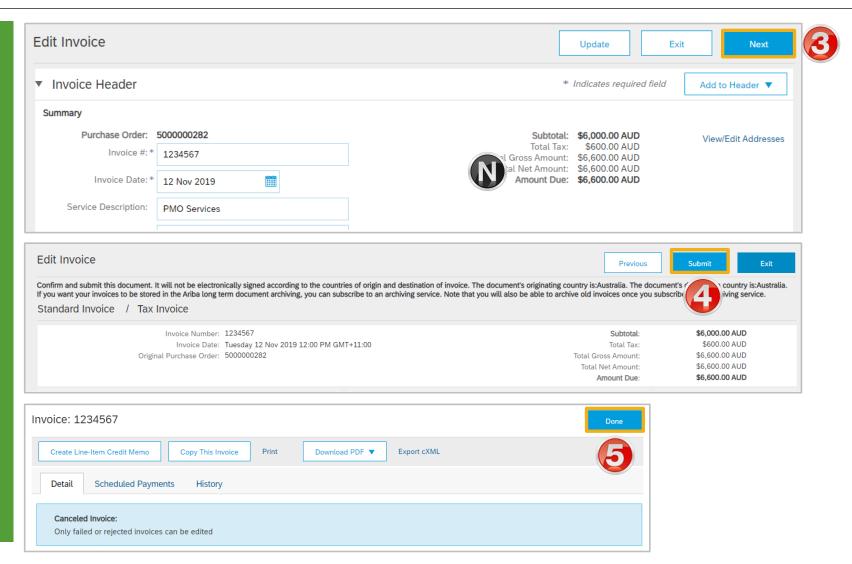
- The Rejected Invoice is displayed
- Screen displays the Invoice
- 1. Read the reason for the Rejection
- 2. Click on Edit & Resubmit
- Screen displays the invoice



Edit and Resubmit Rejected Invoice

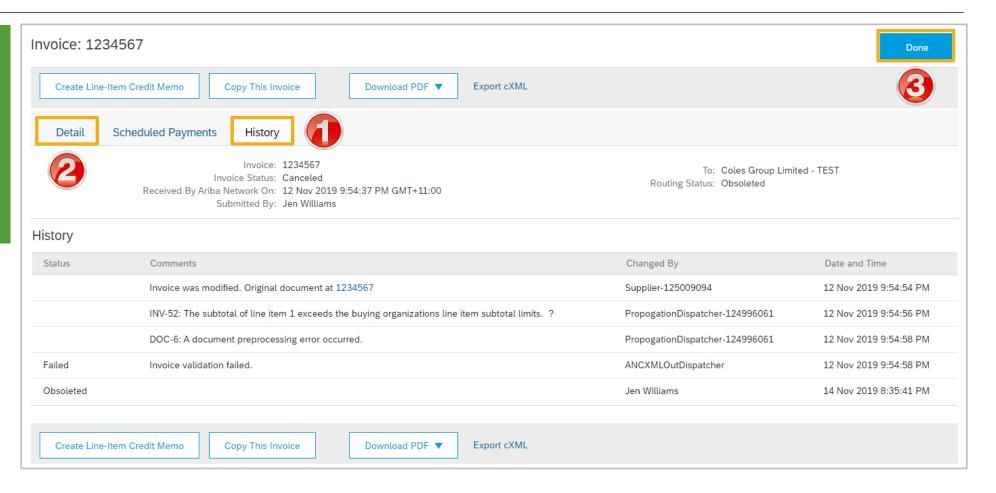
Note: The Invoice number, purchase order number and other information is autopopulated

- Scroll through the Invoice and correct the identified errors
- Potential errors include:
 - The addition of Freight that was not on the Order Confirmation
 - Incorrect quantities entered
 - Incorrect price displayed
- 3. Click on Next
- 4. Review the Invoice, then click on **Submit**
- 5. Click on Done
- The screen will display the Outbox



Rejected Invoice - Edit and Resubmit History Tab

- Click on the **History** tab for information about the processes that have affected the document
- 2. Click on **Detail** tab to Return to the Invoice
- 3. Click on **Done** to return to the Outbox-Invoices screen





Support

Support Type	Description
Help Centre For all your support needs Note: Support Centre Options are based on your account type and all options may not be available	Types of Support available: 1. User Community 2. Ask questions or view documentation 3. Email/Live Chat 4. Request a call back
Supplier Information Portal (Location of Training Guide/s and Video/s)	 On the Home screen Click on Company Settings Click on Customer Relationships Click on Supplier Information Portal
Ariba Network Training Request	E: an.sellertraining.aus@sap.com