Ariba Network Invoice Guide



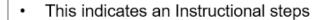


Introduction

The purpose of this document is to provide suppliers step by step instructions, procedures and notes needed to navigate smoothly on the Ariba Network while transacting with HCL.

Guide Key















Information: other useful information



Table of Contents

Select by clicking on the links:

Invoice

- Invoicing General Information
- Begin the Invoice
- Standard Invoice Header Level
- Standard Invoice Line Level
- Finalise Standard Invoice

Invoice Status

- Locating the Invoice Status
- Routing Status
- Order Status Descriptions

Partial Invoicing

- Locating and opening a Partial Invoice
- Completing a Partial Invoice
- Completing a Partial Invoice Header Level
- Completing a Partial Invoice Line Level

Edit and Resubmit Rejected Invoices

Scheduled Payments

- Locating Scheduled Payments
- Scheduled Payments Display

Support



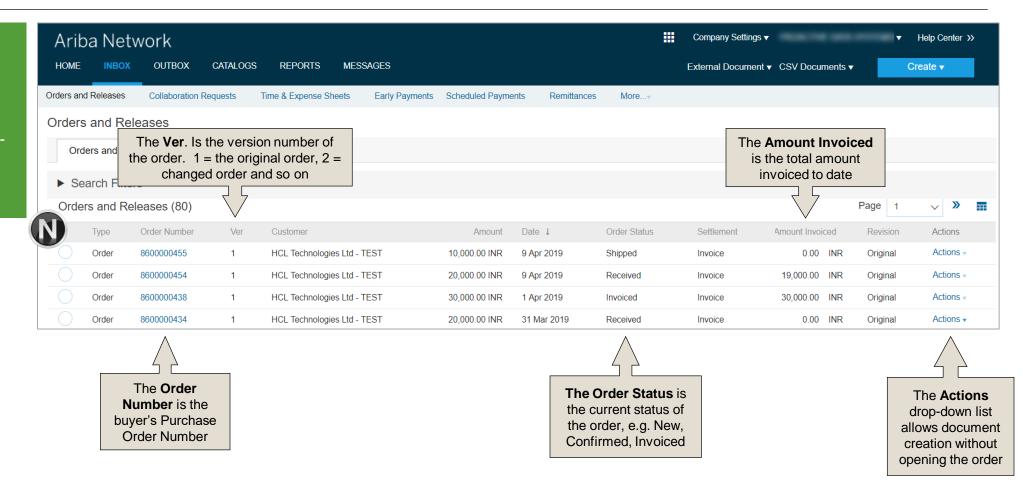
Invoice

- All orders received via the Ariba Network require an invoice to be created via the Ariba Network
- The Invoice# refers to your internal invoice number
- Partial invoicing is allowed

Invoicing - General Information

The **Orders and Releases** tab displays a summary of all the purchase orders sent by HCL.

Note (N): The columns can be sorted in alphabetical (A-Z or Z-A) or numerical (0–9 or 9–0) order by clicking the column name.



Begin the Invoice

 Click the **Inbox** tab on the **Home** page.

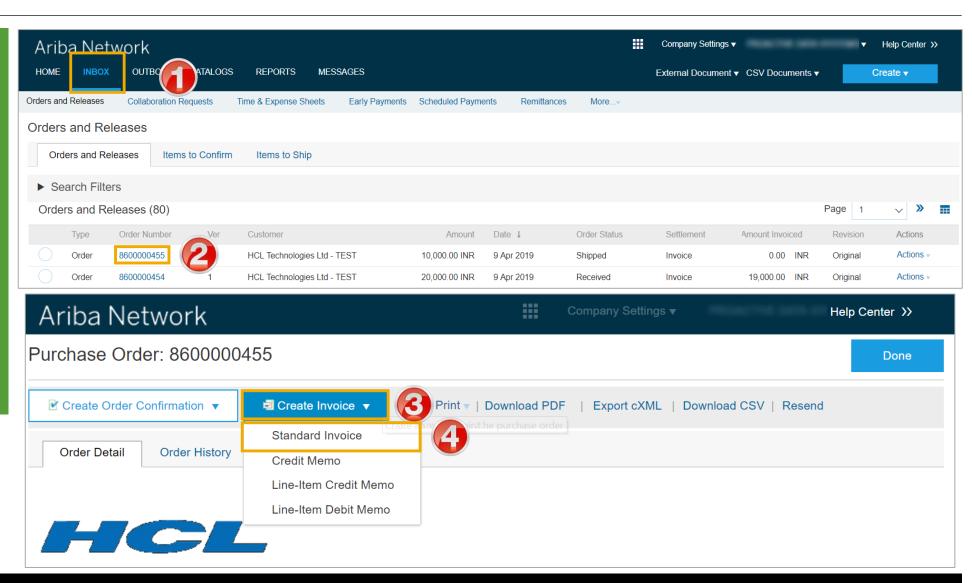
The screen displays **Orders and Releases**.

Click the desired Order Number.

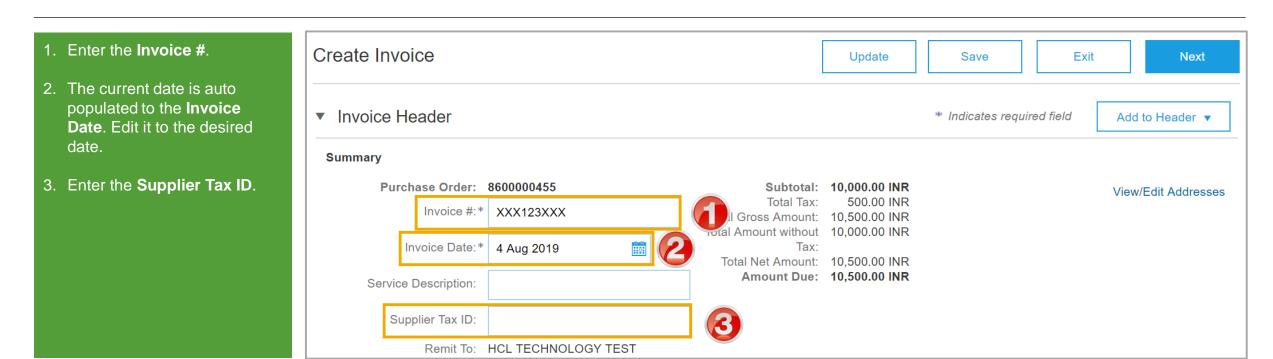
The screen displays **Purchase Order** details.

- Click Create Invoice.
- Select Standard Invoice from the drop-down list.

The screen displays **Create Invoice**.



Standard Invoice – Header Level



Standard Invoice – Header Level contd...

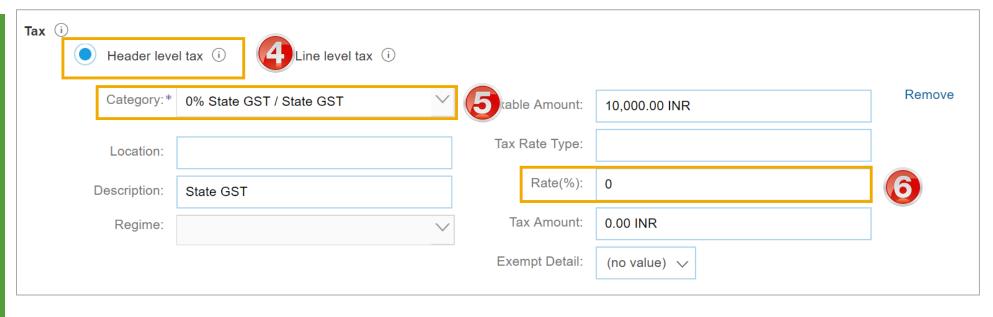
Scroll down to Tax section. 4. Select the Header level tax radio button. 5. Click Category and select the appropriate tax % from the drop-down list. 6. Enter the desired tax rate in the Rate (%) field.

7 Select Header level shippin

Scroll down to the **Shipping**

section.

7. Select **Header level shipping** radio button.

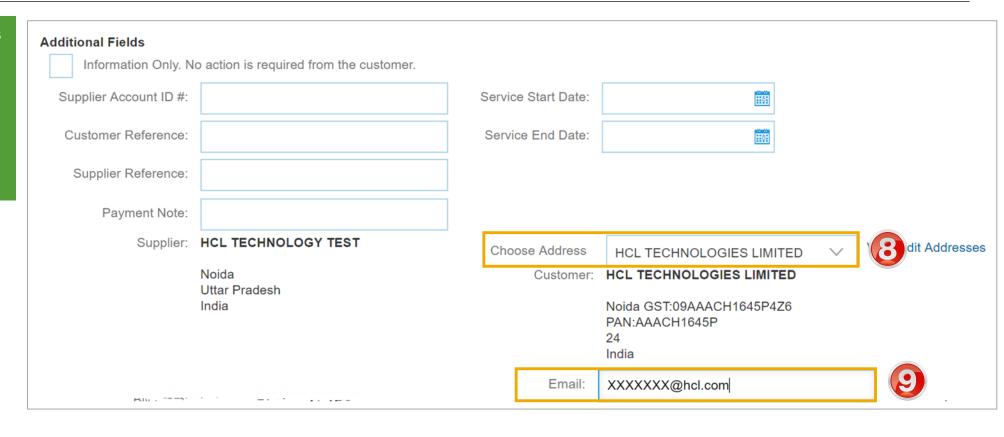




Standard Invoice – Header Level contd...

Scroll down to **Additional Fields** section.

- 8. Select the **Choose Address** from the dropdown list.
- 9. Enter the respective email address in the **Email** field.



Standard Invoice – Header Level contd...

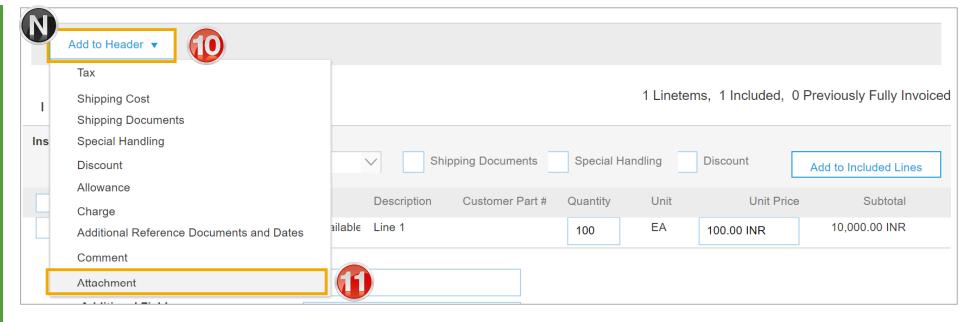
Note: HCL requires you to send a hardcopy of the invoice.

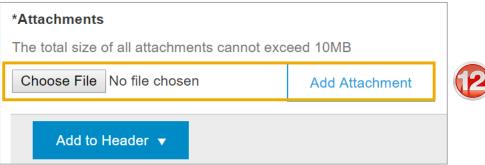
Scroll down to Add to Header.

- 8. Click **Add to Header** button.
- 9. Click **Attachments** from the drop-down list.

The screen updates with **Attachment** section.

10. Click **Choose File** and select the desired file and click **Add Attachment**.



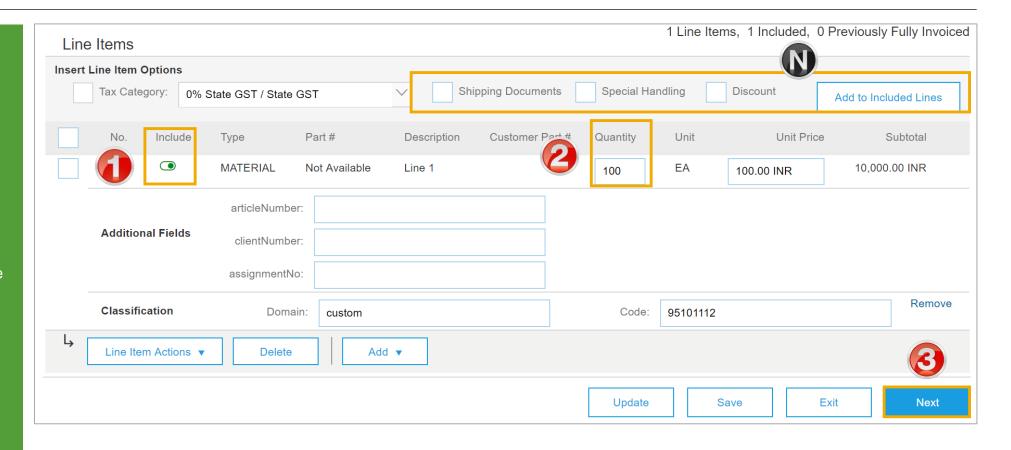


Standard Invoice – Line Level

Scroll down to the **Line Items** section.

Note: To add Shipping
Documents, Special Handling
or Discount, select the desired
box and click Add to Included
Lines if required.
Repeat the below steps for all
line items.

- 1. Select the **Include** toggle button of each line item to be included. Unselect it to exclude/delete a line item.
- 2. Confirm or enter the appropriate **Quantity**.
- 3. Click Next.

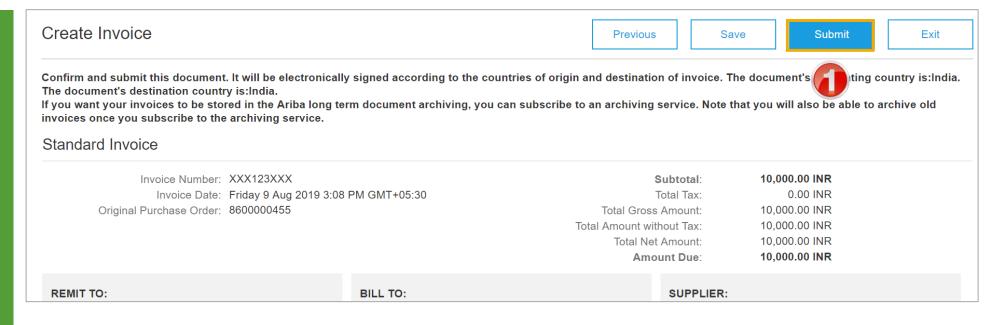


Finalise Standard Invoice

The screen displays **Create Invoice**.

- Review the Invoice. Click Submit. If there are any changes to be made, click Previous to go back to the previous screen.
- 2. Click Exit.

Note: The Screen displays
Purchase Order page is
displayed and Order Status has
changed to Partially Invoiced/
invoiced.



Ariba Network

Invoice XXX123XXX has been submitted.



- Print a copy of the invoice.
- Exit invoice creation.

Purchase Order (Invoiced) 8600000455

Amount: 10,000.00 INR

Version: 1



Invoice Status

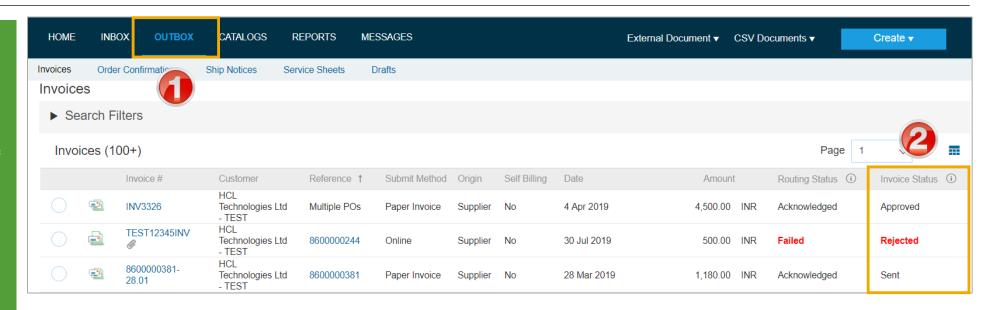
- The status of the Invoice will change as it progresses through HCL approval process
- There are 4 Invoice Statuses:
 - Sent The invoice has been submitted to HCL
 - Approved HCL has reviewed the Invoice and it has been approved for payment
 - Paid The invoice has been paid
 - Rejected The invoice has been rejected. The reason for rejection can be viewed within the invoice
 - Cancelled The invoice has been cancelled by HCL

Locating the Invoice Status

1. Click the **Outbox** tab on the **Home** page.

The screen displays **Invoices**.

- 2. **Invoice Status** named column displays the status of the invoices. The different statuses are:
 - Sent
 - Approved
 - Paid
 - Rejected
 - Canceled



Routing Status

The routing status identifies the journey of documents (order confirmation, ship notices & invoices) through the Ariba Network between HCL and the Supplier.

| Status Level | Definition | |
|--------------|--|--|
| Accepted | Ariba accepted the purchase order from your customer or from the catalog tester | |
| Order Queued | Ariba Queued the purchase order from cXML processing | |
| Sent | Ariba successfully converted the purchase order from cXML to EDI | |
| Acknowledged | Ariba received a positive functional acknowledgment from you | |
| Failed | Ariba could not route the purchase order and it lists the reason for the failure. The supplier needs to resend the purchase order after correcting the issue. Contact Help Centre for further assistance | |

Order Status Descriptions

| Status Level | Definition | |
|---------------------|--|--|
| New | Initial state. This is a new purchase order | |
| Changed | Existing purchase order has been Canceled or replaced (obsoleted) by this subsequent (changed) purchase order | |
| Confirmed | All sub-quantities are confirmed | |
| Failed | Ariba experienced a problem routing the order to the supplier. Suppliers can resend failed orders | |
| Shipped | Final state. All sub quantities are shipped. A line item or sub-quantity that is shipped cannot be updated again | |
| Invoiced | All ordered quantities have been invoiced | |
| Partially Confirmed | Some of the ordered quantities have been confirmed | |
| Partially Shipped | Some of the ordered quantities have been shipped | |
| Partially Invoiced | Some of the ordered quantities have been invoiced | |
| Partially Rejected | Some or the ordered quantities have been rejected | |
| Obsoleted | Purchase order that has been replaced by a subsequent (changed) order | |
| Returned | When a goods on a Purchase Order are returned from HCL | |
| Rejected | A Purchase Order Confirmation that has been Rejected by HCL | |



Partial Invoicing

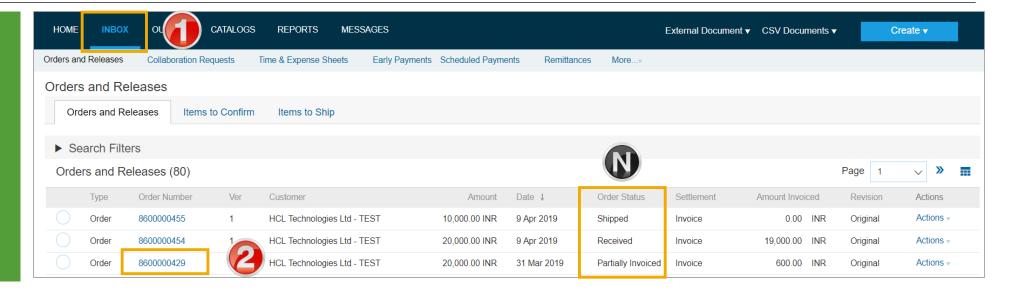
- Multiple partial invoices can be created for a purchase order.
- Invoices status will remain as **Partially Invoiced** until all items on the original purchase order have been invoiced.

Locating and Opening a Partial Invoice

- 1. Click the **Inbox** tab on the **Home** page.
- Select the Order Number with a Partially Invoiced status.

The screen displays **Invoice** details.

Note: Click the Order Status column name to sort the invoices based on its status.



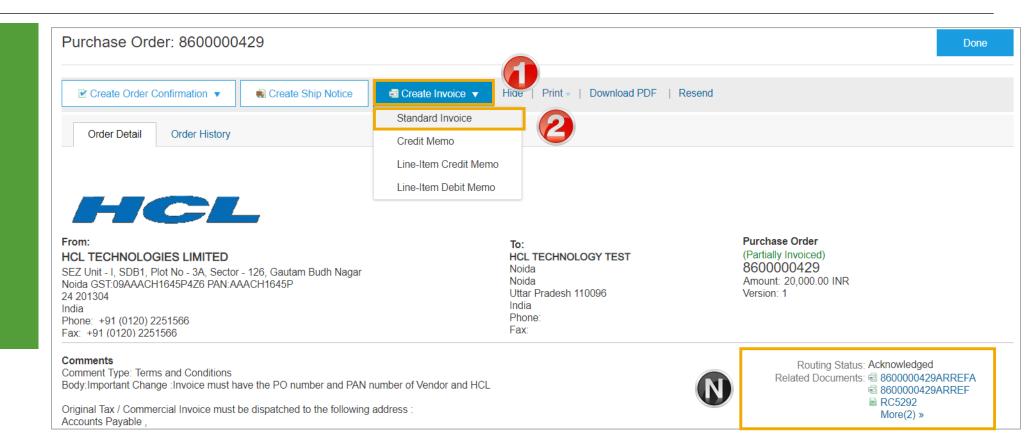
Completing a Partial Invoice

The screen displays the **Purchase Order**.

- 1. Click Create Invoice.
- 2. Select **Standard Invoice** from the drop-down list.

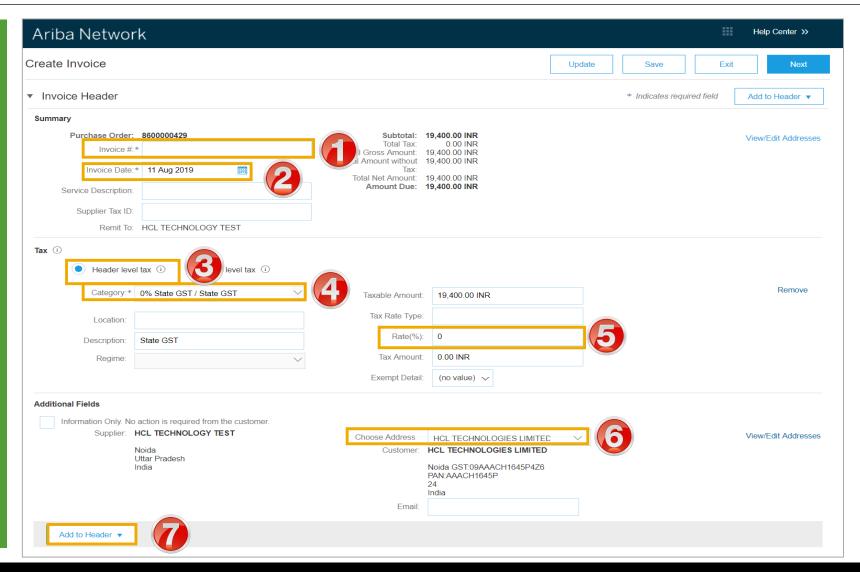
The screen displays **Create Invoice**.

Note: All the Related
Documents to the Purchase
Order can be viewed in this
page.



Completing a Partial Invoice – Header Level

- 1. Enter the Invoice #.
- The current date is auto populated to the Invoice
 Date. Edit it to the required date.
- 3. Select the **Header level Tax** radio button.
- 4. Select the appropriate tax % from the **Category** drop-down list.
- 5. Enter the appropriate tax rate in the Rate(%) field.
- Select the desired Company from the Choose Address dropdown.
- 7. Select the **Add to Header** and add the required file to this invoice.



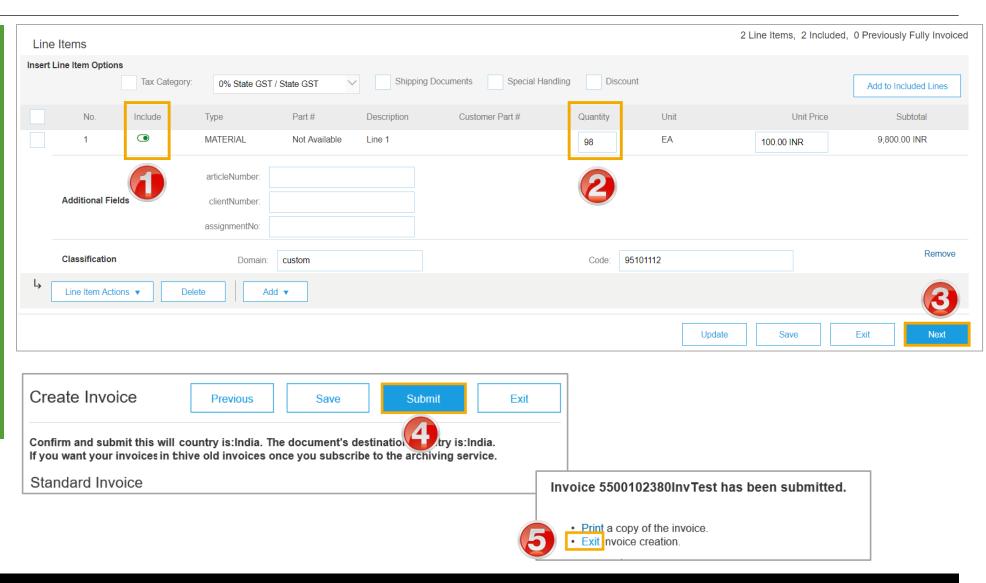
Completing a Partial Invoice – Line Level

Scroll down to Line items section. 1. Select the Include toggle button of each line item to be included. Unselect it to exclude/delete a line item.

- 2. Only outstanding totals will be displayed in **Quantity**.
- 3. Click Next.

The screen displays **Create Invoice**.

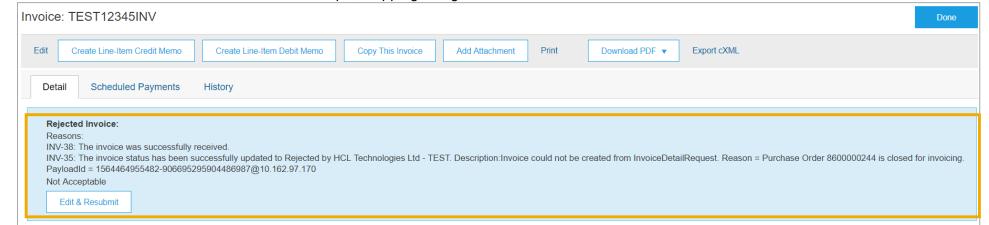
- 4. Review the Invoice and click **Submit**.
- 5. Click Exit.





Edit and Re-Submit Invoices

- Invoices gets rejected due to: (refer to the image below to view an example)
 - Missing information for example, a required attachment is missing.
 - Incorrect information for example, Wrong GST % selection in the tax section.
 - Extra information in the invoice for example, shipping charges added to the invoice but do not reflect in the order confirmation.



Edit and Resubmitting Invoices

Invoices that are rejected by HCL is displayed as **Rejected**.

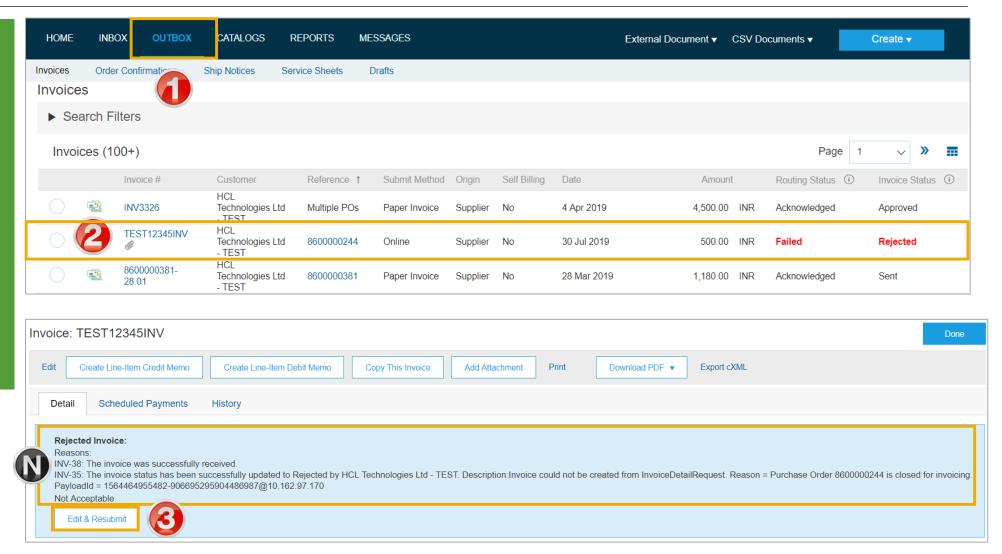
1. Click the **Outbox** tab on the **Home** page.

Click the Invoice # with Rejected status.

The screen displays the **Invoice**.

Note: Read the reason for the Rejection. This will help you to rectify the document.

3. Click Edit & Resubmit.



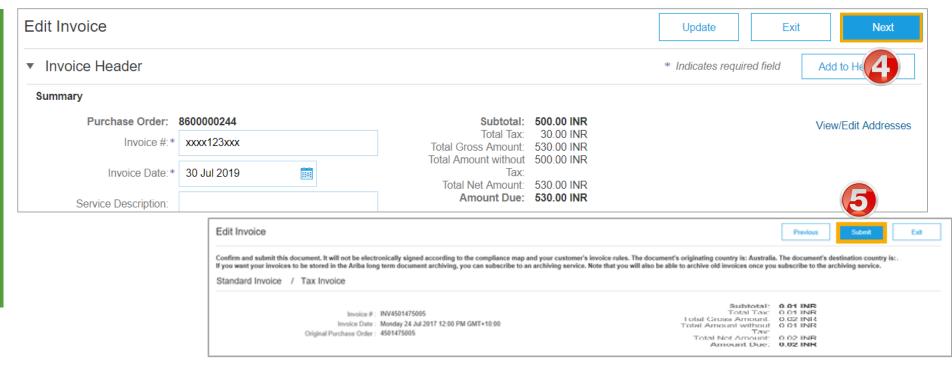
Edit and Resubmit and Invoice cont.

The screen displays **Edit Invoice**. Review **Edit Invoice** page and correct the identified errors.

4. Click Next.

The screen displays **Edit Invoice**.

- 5. Review the invoice and click **Submit**.
- 6. Click Done.







Scheduled Payments

- Scheduled Payments provides suppliers with a graph indicating the progress of their invoice to payment.
- The information is based on the terms agreed with HCL

Locating Scheduled Payments

- 1. Click the **Inbox** tab on the **Home** page.
- Select Scheduled Payments.

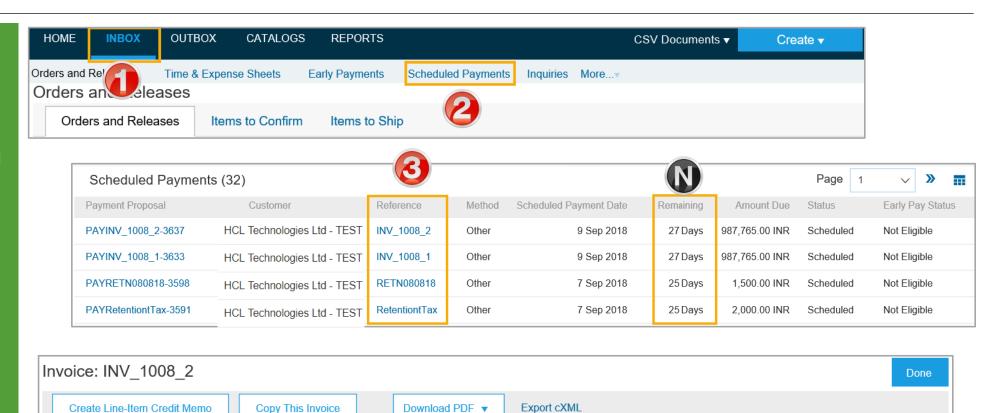
The screen displays **Scheduled Payments**.

Select the invoice
 Payment Proposal for an invoice by clicking on the Reference.

The screen displays the **Invoice**.

- 4. Click the **Scheduled Payments** tab.
- 5. Click the desired **Payment Proposal**.

Note: The **Remaining** dates for the payment to be made can be viewed.



Planned Payment Date

9 Sep 2018

Download PDF ▼

Method

Other

Export cXML

Original Amount Due

987,765.00 INR

987,765.00 INR

Status

Scheduled

Action

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Accepted Date

10 Aug 2018

Scheduled Payments

5

Received Date

Copy This Invoice

10 Aug 2018

Detail

Payment Proposal 1

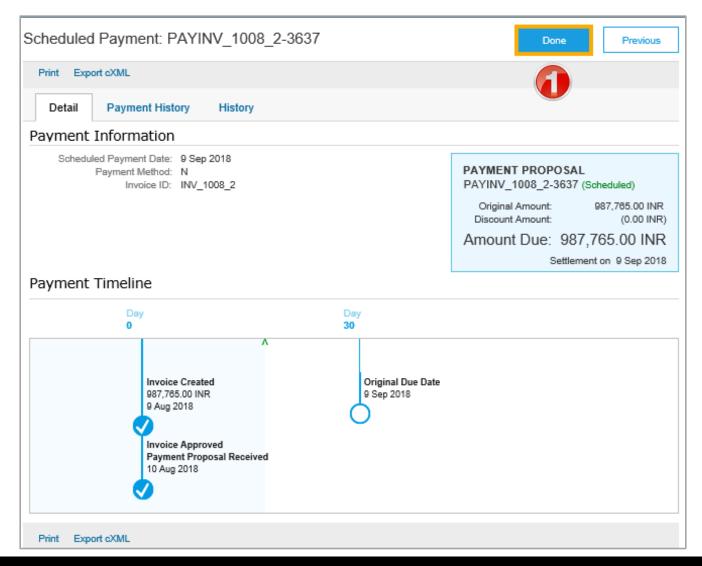
PAYINV_1008_2-3637

Create Line-Item Credit Memo

Scheduled Payments Display

The **Scheduled Payment** page is displayed which including:

- **Payment Information**
- **PAYMENT PROPOSAL**
- **Original Amount**
- **Discount Amount (if** applicable)
- **Settlement** Date
- **Payment Timeline**
- 1. Click Done.





Support

| Support Type | Description | |
|--|--|--|
| Help Centre For all your support needs Note: Support Centre Options are based on your account type and all options may not be available | Types of Support available: 1. User Community 2. Ask questions or view documentation 3. Email/Live Chat 4. Request a call back | |
| Supplier Information Portal (Location of Training Guide/s and Video/s) | On the Home screen 1. Click on Company Settings 2. Click on Customer Relationships 3. Click on Supplier Information Portal | |
| Ariba Network Training Request | E: suppliertraining.apac@sap.com | |