SAP Ariba ⋀

Feature at a Glance

Support for the functionality to replace empty or inactive groups based on approval rule configuration, for global groups

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Target GA: November, 2019

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Ease of implementation
Geographic relevance   Global

Feature at a Glance

Introducing: **Support for the functionality to replace empty or inactive groups based on approval rule configuration, for global groups**

Customer challenge

Today, if there's no active users assigned to a group on the workflow of a document, the completion of a task will be halted. This leads to end user frustration and additional work for procurement admin to correct the issue.

Meet that challenge with

SAP Ariba

This feature allows customers to specify a group to be added to the approval flow when there are no active users in a group placed on the approval flow. Customers can choose one of the following methods to specify the group:

- Select a group from the user interface. This change is specific to the approval flow of the task for which it is configured, and will not apply to other approval flows. This option is useful to add a substitute approver group for a specific task's approval process.

- Specify a group using a new parameter. This group will be used to replace inactive users, or empty groups, or groups with all users inactive. This change will apply to all active approval flows. This option can be used to add a global approver group that can be substituted in all approval processes.

Experience key benefits

With this feature, the system can assign an alternate group if a group of the workflow has no users assigned, ensuring progress of tasks.

Prerequisites and Restrictions

- This feature is applied to workspaces and tasks when those are initially created

- If users in group are de-activated or removed from a group during the lifecycle of a workspace, those workflows remain unaffected

- This feature applies only to global groups. Empty or inactive groups can be replaced only if they are global groups and not project groups. You must ensure that the corresponding approval rule configuration does not refer to a project group.

Solution area

- SAP Ariba Sourcing
- SAP Ariba Contracts
- SAP Ariba Supplier Lifecycle and Performance
- SAP Ariba Strategic Sourcing Suite
- SAP Ariba Supplier Risk

Implementation information

To have this feature enabled, please have your Designated Support Contact (DSC) submit a **Service Request (SR)**

- Application.Approvable.GroupToReplaceEmptyInactiveGroups

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