



SAP Ariba 

# Feature at a Glance

## Display new supplier contact names with family names first

David Leonard, SAP Ariba  
Target GA: November, 2019

CONFIDENTIAL

# Feature at a Glance

Ease of implementation  Low touch / simple  
Geographic relevance  Global

## Introducing: Display new supplier contact names with family names first

### Customer challenge

When buyers input a supplier name in SLP or SIPM, the name is displayed in the order of First Name - Last Name. Some customers may prefer to display names in Last Name - First Name order.

### Meet that challenge with SAP Ariba

With this feature enabled, all new supplier contacts, regardless of their locale-specific naming conventions, display their family names in front, followed by middle names (if any), and their first names.

### Experience key benefits

Buyers will see the supplier contact names as Last name + Middle name + First name

This feature applies across all pages where supplier contact names show, as well as in external notifications to suppliers.

### Solution area

SAP Ariba Supplier Lifecycle and Performance (SLP)  
SAP Ariba Supplier Information and Performance Management (SIPM) new architecture  
SAP Ariba Strategic Sourcing Suite

### Implementation information

To have this feature enabled, please have your Designated Support Contact (DSC) submit a **Service Request (SR)**.

### Prerequisites and Restrictions

- If your site uses the SOAP web service API **Import Users** integration task, SAP Ariba recommends *not* enabling this feature in order to avoid introducing incorrect supplier contact data into your database.
- The Application.SM.VendorContactPushTaskEnabled site configuration parameter *must be disabled* while this feature is enabled. Contact SAP Ariba support to disable this site configuration parameter.
- Existing supplier contacts **must be updated before enabling this feature**. This step consists of exporting existing contacts, reversing the names manually, and re-importing.
- If you disable the feature at a later time, you must reverse the name order via Export and Re-Import in Ariba Administrator.

# Feature at a Glance

Introducing: **Display new supplier contact names with family names first**

The screenshot displays the SAP Supplier Management interface for 'Test Supplier1'. At the top right, the 'SM Vendor ID: S10091401' is shown. A yellow circle with the number '2' highlights the 'Contact' field, which displays 'Smith Bob' (Last Name First). Below this, the 'Registration Status' is 'Not Invited' and 'Qualification Status' is 'Not Qualified'. The 'Supplier Manager' field has a link to 'Assign supplier manager'. On the left, the 'Overview' section shows 'Created Sep 23, 2019' and 'Not Invited'. The 'Summary' section has tabs for 'Summary', 'Contacts', 'ERP Profile', and 'Certificates'. Under 'Origin of the Supplier', the 'Supplier request form' is 'Requested by: chad noll'. The 'Supplier Information' section lists: Supplier Name (Test Supplier1), Contact First Name (Bob), Contact Last Name (Smith), Contact Email (bsmith@testsupplier.com), and Contact Phone (8893239909). A yellow circle with the number '1' highlights the 'Contact Last Name' field. On the right, the 'Activity' section shows a list of events with dates and descriptions.

1. Contact First Name and Last Name as entered in the supplier request
2. With the feature enabled, the contact displays as Last name, First Name

## Feature at a Glance

Introducing: **Display new supplier contact names with family names first**

The screenshot shows a web interface for managing supplier contacts. At the top, there are four tabs: 'Summary', 'Contacts', 'ERP Profile', and 'Certificates'. The 'Contacts' tab is active. Below the tabs, the text 'Test Supplier1's contacts (1)' is displayed, followed by a '+ Add' link. A table lists the contact information:

Name	Contact	Type	Category	Has AN account/ Status	
 <b>Smith Bob</b> Primary Contact	<a href="mailto:bsmith@testsupplier.com">bsmith@testsupplier.com</a> Office: 8893239909	N/A	N/A	No	<a href="#">Action</a> ▼

1. With the feature enabled, the Contact Name is displayed as Last name, First Name on the contacts page.