



SAP Ariba 

# Feature at a Glance

## New Supplier 360° Profile

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THE BEST RUN 

# Feature at a Glance

## Introducing: New Supplier 360° Profile

Ease of implementation  Some complexity  
Geographic relevance  Global

### Customer challenge

SAP Ariba customers want and expect a consumer-grade user experience for their end user base. To that end, SAP Ariba constantly strives to listen, analyze, and build increasingly pleasing user experiences for our customers.

Supplier Lifecycle and Performance is due for just such an improvement...and we are happy to introduce that feature to you today!

### Meet that challenge with SAP Ariba

This feature introduces a new 360° profile for suppliers in SAP Ariba Supplier Management solutions. All of the functionality that was available in the classic supplier 360° profile is also available in the new supplier 360° profile. Additionally the new 360° profile introduces a series of enhancements throughout the user experience to better support supplier lifecycle management tasks.

### Experience key benefits

- More consistent look and feel
- Improved navigation
- More efficient use of space
- Improved organization of supplier management activities and information
- Enhancements to task management for all supplier management projects
- Introduces a new requalification workflow for qualification projects

### Solution area

SAP Ariba Supplier Lifecycle and Performance (SLP), SAP Ariba Supplier Information and Performance Management (SIPM) new architecture

### Implementation information

To have this feature enabled, please have your Designated Support Contact (DSC) submit a **Service Request (SR)**.

### Prerequisites and Restrictions

To view supplier 360° profiles, you must be a member of the **Internal User** group

Enabling this feature for your realm enables it for all of your users simultaneously.

## Feature at a Glance

### Introducing: **New Supplier 360° Profile**

#### **More consistent look and feel**

- The user interface design, user interface elements, and color scheme of the supplier 360° profile is based on a common standard used across SAP and SAP Ariba applications for a more consistent look and feel.

#### **Improved navigation**

- A navigation bar on the left side of the page includes all links to supplier data. Now, instead of navigating to a tile and then clicking a tab, you can access all supplier profile information and lifecycle activities directly from the navigation bar with a single click.
- New navigational elements and tools in different profile areas make it easy to find exactly the information or activities you need. For example, areas that can include long lists of items such as modular supplier management questionnaires or qualifications and disqualifications are now paginated, assisting end users in quickly locating items from potentially lengthy lists.

#### **More efficient use of space**

- Navigation links and basic supplier information show in a compact navigation bar on the left-hand side of the page, leaving more space for profile information and lifecycle activities. In each profile area, information and activities start at the top of the page, minimizing the need to scroll.

## Feature at a Glance

### Introducing: **New Supplier 360° Profile**

#### **Improved organization**

- In the classic supplier 360° profile, related information or activities were often located in different areas. The new supplier 360° profile groups related information and activities together, including:
  - Consolidation of all registration questionnaires and tasks, including internal registration questionnaires, in the **Registration** area. In the classic supplier 360° profile, registration tasks and external questionnaires were on the **Registration** tile, while internal registration questionnaires were on the **Overview** tile.
  - Consolidation of both external supplier contact and internal primary supplier manager information in the **Contacts** area. In the classic supplier 360° profile, controls for managing primary supplier managers were located in the profile banner.
  - Controls for manual ERP synchronization in the **ERP Profile** area. In the classic supplier 360° profile, the control for manual ERP synchronization was in the upper right corner of the profile above the profile banner.

#### **Enhanced task managements in supplier management projects**

- Automatic starting of To Do tasks so that task owners do not have to start them manually, retention of project group ownership in restarted tasks, and other improvements to streamline To Do task management in supplier management workflows. Tasks on questionnaires start automatically when the associated document is submitted and any predecessors have been completed.

## Feature at a Glance

### Introducing: **New Supplier 360° Profile**

#### **Improvements to the requalification workflow**

- A new step in the requalification workflow where category or supplier managers edit qualification expiration and requalification eligibility dates so that they can provide new dates in the future and qualification status updates correctly.

#### **Improvements to approver information in project process flows**

- Approval task nodes in project process flows now link to a separate page for displaying lengthy lists of approvers.

#### **Prominent display of ERP integration errors**

- Supplier profiles that include data that generates validation errors that cause ERP synchronization failure now show an error banner along the top of the new supplier 360° profile. This error display helps identify suppliers who cannot synchronize successfully with the ERP system.

#### **Microsoft Internet Explorer compatibility**

- Compatibility on the versions of Microsoft Internet Explorer supported for other SAP Ariba applications. For supported browser versions, click the **Supported browsers** link on your site's login page.

# Feature at a Glance

## Introducing: Summary Page

**Supplier 123, Inc.**  
SM Vendor ID: S10036415  
ERP Vendor ID: VDR131057

**Summary** (2)

PRIMARY CONTACT	LOCATION	STATUS
Name: Bob Smith Email: bsmith@supplier123.com	Address: 1234 Main Street, 55555, Anytown, CA, US	Supplier Creation Date: Jul 19, 2019 Registration Status: Registered Qualification Status: Qualified ERP Integration Status: Not Integrated

Origin of the Supplier (3)  
Requested by: Alice Jones  
Approved by: Alice Jones

Proposed Supplier

1.1 Full Legal Name of Supplier	Supplier 123, Inc.
1.2 Main Address	1234 Main Street, Anytown, CA 55555, US
1.3 Website	www.supplier123.com
1.4 Do you know the supplier's DUNS Number? Please note: providing this unique 9 digit ID will speed up the processing of your request. You can find the supplier's DUNS number.	No

1. Summary view of supplier
2. Basic information of supplier – Primary supplier contact, Supplier address and Supplier status
3. Origin of the supplier – Details of the supplier request form
4. Legacy summary view for comparison

SampleSupplier234 (Sa)

Contact: supplier234 supplier234  
Phone: 1234567890  
Email: supplier234@gmail.com  
Supplier Manager: Assign supplier manager

Registration Status: Registered  
Qualification Status: Not Qualified

Overview | Registration | Qualification

Created Aug 28, 2019 | Complete | Ready to start

Summary | Contacts | ERP Profile | Certificates

Category status (0)  
SampleSupplier234 is not preferred in any categories. Refresh

Qualification summary  
Supplier has no qualified categories.

Internal Questionnaire | Edit

Origin of the Supplier

Activity

- August 28th 2019: Vendor mappings synced to SM
- August 28th 2019: Status synced to SM
- August 28th 2019: Document Task Start Date changed from (no value) to Thu, 28 Aug, 2019
- August 28th 2019: Document Task End Date changed from (no value) to Thu, 29 Aug, 2019
- August 28th 2019: Document Task Status changed from InActive to Completed
- August 28th 2019: Document Task Owner changed from Project Owner to Customer Support Admin
- August 28th 2019: Document Task Original Owner changed from null to...

# Feature at a Glance

## Introducing: Contacts Page

**Supplier 123, Inc.**  
SM Vendor ID: S10036415  
ERP Vendor ID: VDR131057

Summary  
**Contacts**  
ERP data  
Certificates

Registration  
Qualifications  
Preferred  
Questionnaires

### Contacts

Supplier Manager **1**

NAME	EMAIL	
<b>A</b> Alice Jones	ajones@buyer123.com	...

### Contacts of Supplier 123, Inc. (2) **2**

NAME	TYPE	AN STATUS	REGION	CATEGORY	<b>3</b>	<b>4</b>
★ Bob Smith bsmith@supplier123.com	N/A	Private	California	Office Equipment and Accessories and Supplies	...	
Jane Chen jchen@supplier123.com	N/A	Private	USA	Paper Materials and Products	...	

1. Primary Supplier Manager – Internal user
2. List of external supplier contacts
3. Enhanced table view with contact details
4. Add new contact

# Feature at a Glance

## Introducing: Registration Page

**Supplier 123, Inc.**  
SM Vendor ID: S10050800

- Summary
- Contacts
- ERP data
- Certificates
- Registration**
- Questionnaires

### Registration

Invited by	Alice Jones
Invited on	September 24, 2019
Registration status	Pending Approval
Supplier recipient	Bob Smith
Email	bsmith@supplier123.com
Office phone	

### Process Flow

Invited → In registration → Approval for Supplier registration questionnaire [ Project Owner ] → Approval for Supplier Internal questionnaire [ Project Owner ] → Registered

### Questionnaires

NAME	TYPE
Supplier registration questionnaire	External
Supplier Internal questionnaire	Internal
Supplier registration questionnaire2	External

### Tasks

NAME	ACTION BY	STATUS
Approval for Supplier registration questionnaire	Project Owner	In Approval
Approval for Supplier Internal questionnaire	Alice Jones	Approved

1. Summary view of registration process
2. Registration process overview
3. List of external and internal registration questionnaires
4. Registration tasks



# Feature at a Glance

## Introducing: Qualification Page

Supplier 123, Inc.

SM Vendor ID: S10036415  
ERP Vendor ID: VDR131057

- Summary
- Contacts
- ERP data
- Certificates
- Registration
- Qualifications**
- Preferred
- Questionnaires

CATEGORY	REGION	STATUS	OWNER	
Paper Materials and Products	USA	Qualified	Alice Jones	...
Industrial use papers	USA	Restricted	Alice Jones	View
Office supplies	California	Disqualified	Alice Jones	View
Mailing supplies	Los Angeles Metro	Disqualified	Alice Jones	...

View  
Re-qualify

1. Summary view of supplier qualifications
2. Start a new qualification
3. Requalify for Disqualified or Expired qualifications
4. View individual qualification details

# Feature at a Glance

## Introducing: Preferred Page

The screenshot displays the SAP Preferred Page for Supplier 123, Inc. The interface is divided into a sidebar and a main content area. The sidebar on the left contains navigation options: Summary, Contacts, ERP data, Certificates, Registration, Qualifications, Preferred (highlighted with a yellow circle 1), and Questionnaires. The main content area is titled 'Preferred' and features a table with columns: CATEGORIES, REGIONS, LEVEL, STATUS, and a refresh icon. The table lists two categories: 'Paper products' (USA, Level2, Pending Approval) and 'Paper materials' (USA, Level1, Approved). A plus sign icon (highlighted with a yellow circle 3) is located in the top right corner of the main content area. A context menu (highlighted with a yellow circle 4) is open over the 'Paper materials' row, showing 'Edit' and 'View' options. A yellow circle 2 highlights the 'Preferred' title.

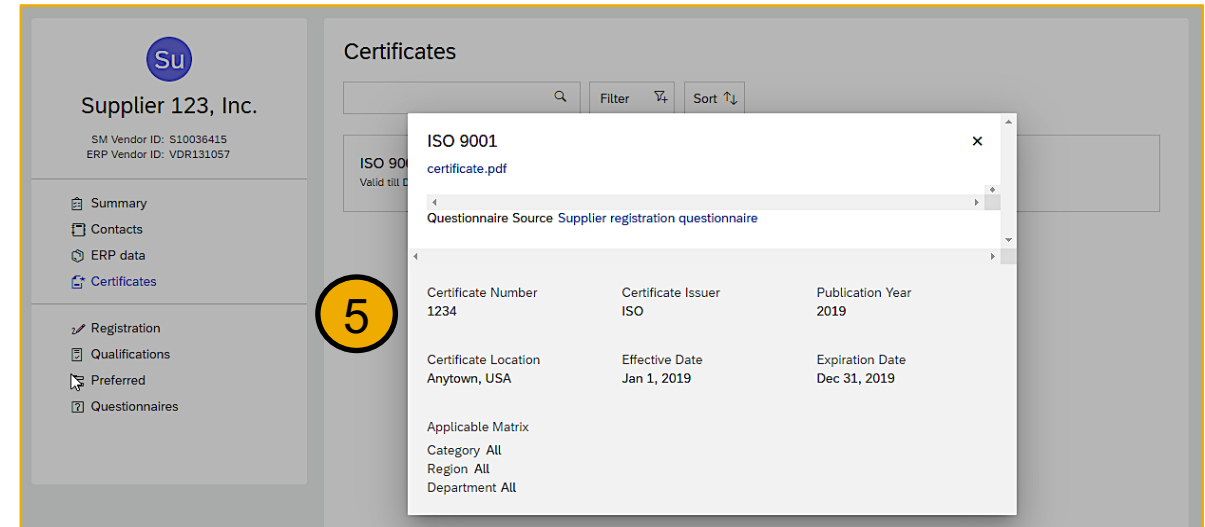
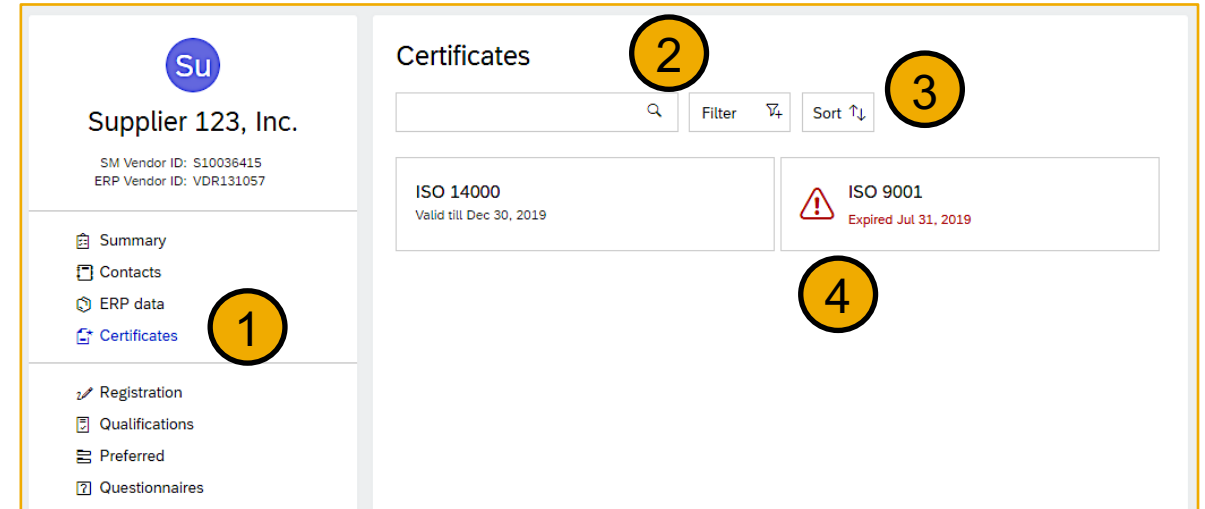
CATEGORIES	REGIONS	LEVEL	STATUS	
Paper products	USA	Level2	Pending Approval	...
Paper materials	USA	Level1	Approved	...

1. New page for managing Preferred status(es)
2. Summary view of all preferred category status(es)
3. Request new preferred category
4. Change an existing preferred category

# Feature at a Glance

## Introducing: Certificates Page

1. Certificate area showing all certificates collected via mapped certificate questions in questionnaires, not just those via Modular Questionnaires.
2. Search and filtering of certificates
3. Sort by last updated, recently expired, or oldest expired
4. List of all certificates cards with option to click and view the details
5. Detailed view of certificate including link to attachment and associated questionnaire



# Feature at a Glance

## Introducing: ERP Data Page

The screenshot displays the ERP Data page for 'SampleSupplier234'. The page is divided into a sidebar on the left and a main content area on the right. The sidebar contains navigation options: Summary, Contacts, ERP data (highlighted), Hierarchy, Registration, Qualifications, and Questionnaires. The main content area has three tabs: General (selected), Company code, and Purchasing data. A 'Not synced to ERP | Sync now' button is located in the top right corner. The 'Vendor Information' section is expanded, showing a table with the following data:

SM Vendor ID	S10007708
ERP Vendor ID	VDR66001
Integration Status	NotIntegrated
Last Integration State	NotIntegrated
Name 1	SampleSupplier234
Name 2	SampleSupplier234
Name 3	SampleSupplier234
Sync Vendor Content Version	1

Below the table, there are three expandable sections: Tax Information, Extended Vendor Information, and Supplier Generic Custom Fields.

1. Consolidated view of all ERP related data
2. ERP sync option to manually sync the supplier data
3. Separate tabs for accessing different data areas

# Feature at a Glance

## Introducing: Questionnaires Page

Supplier 123, Inc.  
SM Vendor ID: S10036415  
ERP Vendor ID: VDR131057

Questionnaires

Questionnaire Task

Filter

NAME	STATUS	TYPE	EXPIRY DATE	SCORE
ISO 14000 Certification for Supplier 123, Inc.	Approved	External	Tue Aug 27 2019	-
ISO 9001 Certification for Supplier 123, Inc.	Approved	External	Tue Aug 27 2019	-

ISO 14000 Certification

Supplier: Supplier 123, Inc.  
Questionnaire ID: Doc2006597  
Questionnaire Type: Modular Questionnaire  
Last updated: 8/7/2019  
Recipient: Alice Jones (ajones@buyer123.com)  
OWNER: Alice Jones  
Matrix: Category All, Region All

Comments (1)

Alice Jones Commented on Approval For ISO 14000 Certification Today  
Recent updates approved.

Supplier questionnaire

Question	Previous Version	Latest Version
1 Are you ISO 14000 certified?	+ Certificate Type ISO14000	+ Certificate Type ISO14000

1. Questionnaires area lists all sent Modular Questionnaires
2. Tasks tab list the tasks associated with each questionnaire
3. Search and filter the questionnaires and tasks
4. Questionnaire details page

# Feature at a Glance

## Introducing: Re-qualification Feature

**Requalification**

SUPPLIER: DemoFeb11  
Vendor ID: S1107036

PROCESS TYPE: Requalification  
Qualification expiration date: Feb 12, 2019  
Requalification eligibility date: Feb 14, 2019

OWNER: rashmi

MATRIX: Category: All, Region: All

Confirm questionnaires to send

QUESTIONNAIRE ID	QUESTIONNAIRE NAME
<input checked="" type="checkbox"/> Doc8835297	Supplier qualification questionnaire

**Send Requalification**

Review this information and edit it if necessary before sending the requalification.

Qualification expiration date: 02/12/2019

The qualification expiration date is in the past. To send the requalification, set a date that is in the future.

Requalification eligibility date: 02/14/2019

Send Cancel

1. Qualification expiration and requalification dates display in a qualification summary page
2. Pop-up to remind the user to update the qualification expiration dates
3. Send option is disabled until dates are updated to future dates

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