SAP Ariba ⋀⋀

Feature at a Glance
Improved interface for incident listings in SAP Ariba Supplier Risk

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Target GA: November 2019

THE BEST RUN **SAP**

Feature at a Glance

Introducing: Improved interface for incident listings in SAP Ariba Supplier Risk

Customer challenge

Supplier Risk users did not have insight into the type of risk incident, positive or negative, from media monitoring.

When accessing the details of the risk incident there was no information present to understand the details of the news article. The user had to click the URL to the article which opened another browser to read the article.

In some instances where there were many incidents identified, the Risk exposure tile of the supplier profile was difficult to see all contributing factors to the risk exposure.

Meet that challenge with
SAP Ariba

- An indicator has been introduced that identifies if a news incident is positive or negative.
- All positive incidents are removed from the risk exposure model.
- An information icon (*i*) for each risk incident provides a brief 3-4 sentence summary of the news article.
- An arrow icon allows users to expand and collapse the news incidents found on the Risk exposure tile of the supplier profile. Users will no longer need to scroll through the contributing factor incidents to see all contributing factors.
- Default settings for news alerts will be set to send email notifications for negative events. E-mail notifications for positive events will not be sent unless the user changes the settings. Default severity settings for positive events will be set to "ignore".

Experience key benefits

This feature includes enhancements that will provide Supplier Risk users the ability to easily distinguish positive and negative media incidents in the user interface. Supplier risk default settings for alert emails were modified to exclude email notifications for positive incidents and severity will be set to ignore. Users have the ability to select the notifications based on their preference. Supplier Risk has also introduced expanded text allowing risk users to have a quick reference to the article details without having to open a browser to see if the information is something they need to review in detail.

Solution area

SAP Ariba Supplier Risk

Implementation information

This feature is **automatically on** for all customers with the applicable solutions and is ready for immediate use.

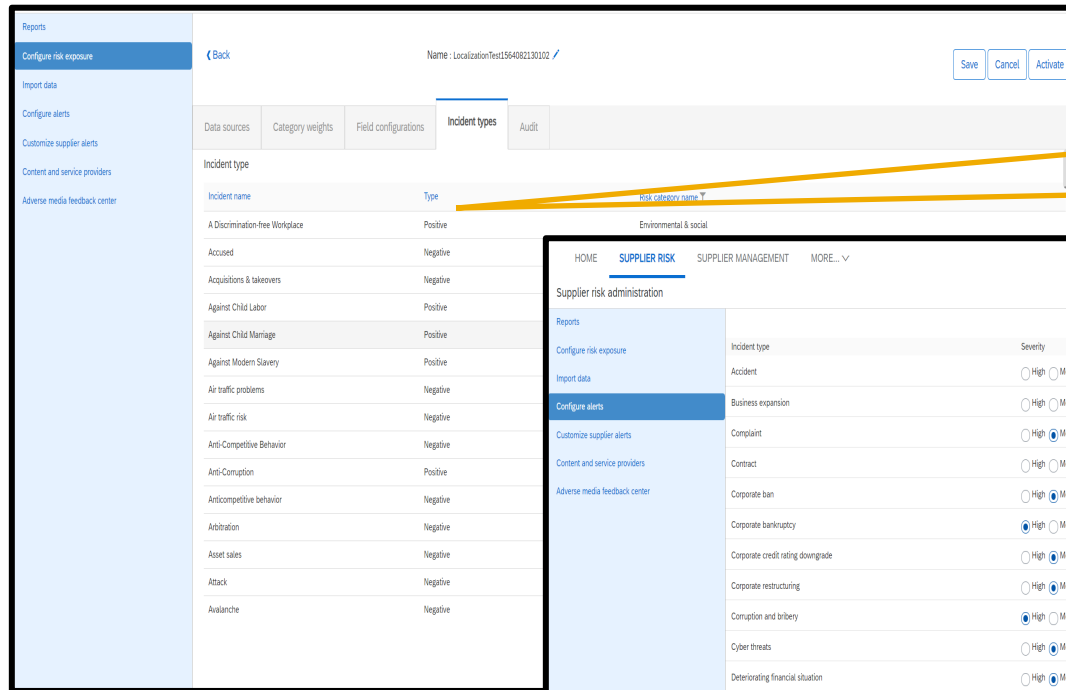## Prerequisites and Restrictions

None

Feature at a Glance

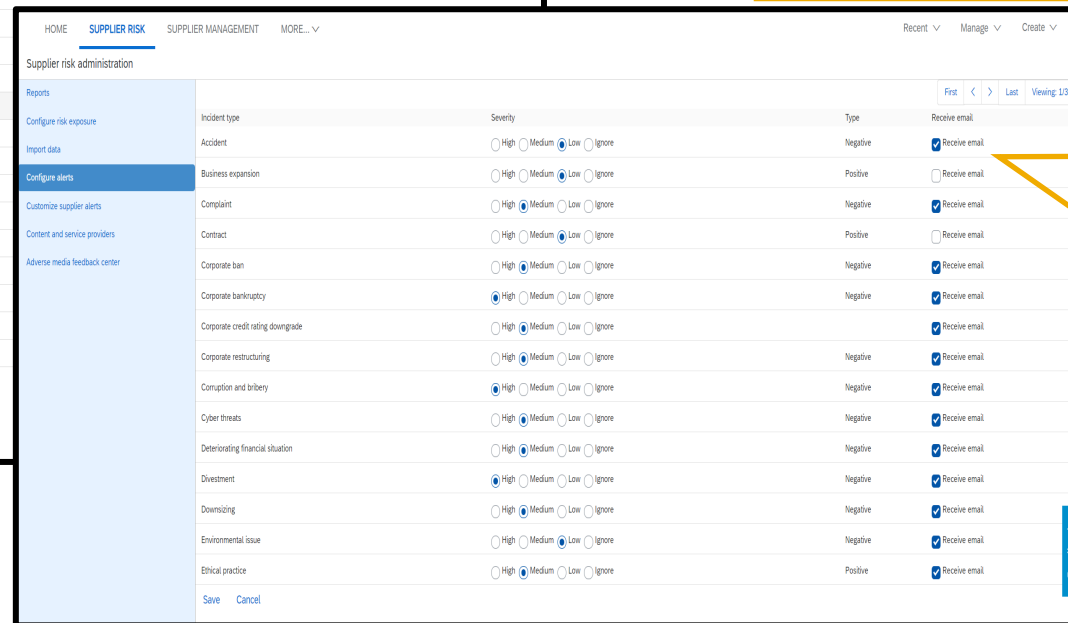Introducing: **Improved interface for incident listings in SAP Ariba Supplier Risk**

Detailed feature information

This feature includes enhancements that will provide Supplier Risk users the ability to easily distinguish positive and negative media incidents in the user interface. Supplier risk default settings for alert emails were modified to exclude email notifications for positive incidents and severity will be set to ignore. Users have the ability to select the notifications based on their preference. Supplier Risk has also introduced expanded text allowing risk users to have a quick reference to the article details without having to open a browser to see if the information is something they need to review in detail.

From the dashboard, click the "gear" setting icon to go to Supplier Risk Administration.

Supplier risk users can easily see the type of incident, positive or negative, from the **incident types** tile of the risk exposure configuration.

From the dashboard, click the "gear" setting icon to go to Supplier Risk Administration.

Supplier risk users can easily see the type of incident, positive or negative, from the **configure alerts** page– users can also select email notifications for positive incidents. Email notifications for positive incidents will be turned off by default and severity set to ignore. Users can select email notifications by click the "receive email" button.

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Detailed feature information

Supplier risk users can also easily see the type of incident, positive or negative, from the Alert list page and from the Risk incidents tile of the supplier profile.

Supplier risk users can easily see the type of incident, positive or negative, from the **Alert list** page – Go to alerts on the dashboard

Supplier risk users can easily see the type of incident, positive or negative, from the **Risk incidents tile of the supplier profile**.

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Supplier Risk has also introduced expanded text allowing risk users to have a quick reference to the article details without having to open a browser to see if the information is something they need to review in detail

Supplier Risk users can view expanded text on the Risk incidents tile. Before clicking the URL, Risk users can click the (*i*) to view the expanded text. The expanded text provides 3-4 sentences from the news article.

Supplier Risk users can expand and collapse the risk incidents on the Risk exposure tile of the supplier profile. This provides a consolidated view of all contributing factors to the risk exposure.