



SAP Ariba 

Feature at a Glance

Display the error messages from the ERP in SAP Ariba Contracts

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Target GA: August, 2019

CONFIDENTIAL

THE BEST RUN 

Feature at a Glance

Ease of implementation  Low touch / simple
Geographic relevance  Global

Introducing: Display the error messages from the ERP in SAP Ariba Contracts

Customer challenge

When an Outline Agreement creation request from SAP Ariba Contracts to the ERP fails, the error message details from ERP are not available in the workspace. User is always dependent on Admin and their technical analysis to find the error details.

Meet that challenge with SAP Ariba

This feature allows the error messages about the ERP integration with SAP Ariba Contracts to appear in SAP Ariba Contracts, helping error analysis and resolution.

Experience key benefits

Provides better visibility on the transaction status allowing users to take up corrective actions sooner.

Solution area

SAP Ariba Contracts
SAP Ariba Strategic Sourcing Suite

Implementation information

This feature is **automatically on** for all customers with the applicable solutions and is ready for immediate use.

Prerequisites and Restrictions

1. CLID (Contract Line Items Document) feature should have been enabled as this works for ERP integrations which is possible through CLID

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The screenshot displays the SAP Ariba Contracts workspace interface. At the top, the 'Contract Workspace (Procurement)' header includes navigation tabs: Overview, Documents, Tasks, Team, Message Board, and History. The 'History' tab is highlighted with a blue dashed box. Below the navigation is a 'Search Filter' section with dropdown menus for 'Time Stamp' (No Choice), 'Type' (No Choice), and 'User' ([select]). There are also input fields for 'Title', 'Overview Field Name' (No Choice), and 'Contract Attribute' (No Choice). A 'Search' button and a 'Reset' button are located at the bottom right of the search filter. Below the search filter is a 'Search Result' table with the following data:

| Time Stamp ↓ | User | Type | Title | Details |
|------------------------|-------------|-----------|------------|--|
| 06/06/2019 11:34:34 AM | aribasystem | Workspace | Check 7688 | Edited |
| 06/06/2019 11:34:31 AM | aribasystem | Document | CLID | ReceivedContractStatusUpdateRequestSuccess |
| 06/06/2019 11:31:40 AM | Buyer NewUX | Document | CLID | SendContractRequestSuccess |
| 06/06/2019 11:31:04 AM | Buyer NewUX | Workspace | Check 7688 | Edited |

The 'ReceivedContractStatusUpdateRequestSuccess' entry in the 'Details' column is highlighted with a blue dashed box. To the right of the search results is a 'Review Details for Details' panel. It contains the text 'These are the details for the field you selected.' and a 'Changes:' section with a 'Change Details ↑' button. Below the button, the text 'Contract is successfully processed' is displayed.

With this feature, SAP Ariba Contracts displays the details of errors occurring on the ERP for outline agreement creation requests that are triggered from SAP Ariba Contracts. The workspace history tab contains a link to a new page that displays the success or failure result of the request and the reasons for failure, if any are present.

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Contracts workspace owners are also notified through emails about the integration failure and the error message details sent from the ERP

From: Ariba Administrator <nobody@ansmtp.lab1.ariba.com>

Date: Monday, 18 March 2019 at 12:33 PM

To: "Contracts, Manager" <Manager.Contracts@sap.com>

Subject: Action Required: The external system rejected the Contract Request document for CW4644 - CWS_03_20.

An error occurred when sending the Contract Request for CW4644 to the external system.

Following are the error messages from External System

1. The content of the field PURCHASING_CONTRACT-ITEM-PROCESSING_TYPE_CODE is too long

System Reference: [Click Here](#) to access the system.

Subject: Action Required: The external system rejected the Contract Request document for CW17730 - MB Test line item integration and error message.

An error occurred when sending the Contract Request for CW17730 to the external system.

Following are the error messages from External System

1. No master record exists for vendor 300001
2. Purchasing organization 0001 not responsible for plant 0005
3. Vendor 300001 has not been created for purch. organization 0001
4. Start of inbound service PurchasingContractERPRequest_In_V1
5. Start of validity period is in the past