



SAP Ariba 

Feature at a Glance

Deleting posts in a conversation

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CONFIDENTIAL

Feature at a Glance

Introducing: **Deleting posts in a conversation**

Ease of implementation



Low touch / simple

Geographic relevance



Global

Customer challenge

Currently buyer and supplier users cannot delete individual messages in their conversations. It is required in cases where wrong information is quoted by the user due to negligence or mistake. As an example, a supplier may quote a wrong PO or invoice number as part of a conversation.

Meet that challenge with **SAP Ariba**

This feature allows Ariba Network buyer and supplier administrators to delete posts of sub-users within their own organization. However, in order to delete such posts, they should have been initiated by their own company's sub-users.

On deletion, the posts are not visible to the end user. The posts are eventually purged from the system after a pre-defined retention period.

Experience key benefits

Buyers and suppliers can delete erroneous posts in conversations, thus avoiding any miscommunications with trading partners.

Solution area

Ariba Network

Implementation information

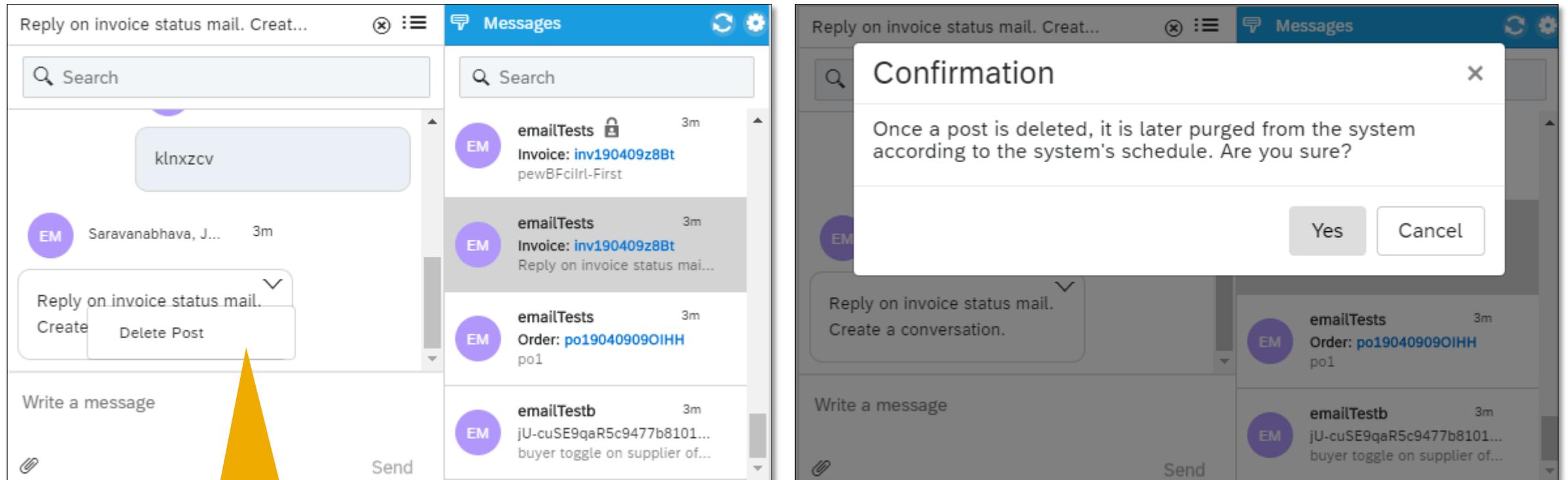
This feature is **automatically on** for all buyers and suppliers with the applicable solutions and is ready for immediate use.

Prerequisites and Restrictions

None

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Delete Post dropdown appears for posts initiated by sub-users within its own organizations