



SAP Ariba 

# Feature at a Glance

## Ariba Network Buyer capability to opt out of or disable messaging

Jaideep Tungare, SAP Ariba  
Target GA: May, 2019

CONFIDENTIAL

## Feature at a Glance

Ease of implementation  Low touch / simple  
Geographic relevance  Global

# Introducing: Ariba Network Buyer capability to opt out of or disable messaging

## Customer challenge

In certain instances buyers have already established communication channels with its suppliers. Having the messaging functionality on Ariba network enabled by default could cause suppliers to send messages to buyers via the Ariba Network. These messages may go unattended due to lack of clear processes established in the buyer org to attend and respond to these messages coming via the Network.

This results in lack of proper communication between the buyer and supplier organizations.

## Meet that challenge with **SAP Ariba**

This feature provides buyers the capability to opt out of the messaging capability available on the Ariba Network.

Suppliers shall be unable to send messages via the Ariba Network to such buyers who have chosen to opt out of messaging capability.

## Experience key benefits

With proper use of this capability by buyers to opt out of messaging, there would not longer be any unanswered messages from suppliers on the Ariba Network.

This would result eventually in good interaction between buyers and suppliers along communication channels which are agreeable to both organizations.

## Solution area

Ariba Network

## Implementation information

This feature is automatically on for all customers with the applicable solutions and is ready for immediate use.

## Prerequisites and Limitations

None

## Feature at a Glance

Introducing: **Ariba Network Buyer capability to opt out of or disable messaging**

The image shows a screenshot of the Ariba Network configuration interface. On the left is a navigation menu with the following items: Personal Information, Locale Settings, cXML Setup, Cloud Integration Gateway Setup, Company Profile, Company Business Information, Upload Company Logo, Extended Profile Settings and Information, Additional Information, Notifications, Default Transaction Rules, Currency Precision and Rounding, Country-based Invoice Rules, Supplier Self-Nomination, Payment Profile, Catalog Validation Preferences, Document Number Preferences, Content Management System (CMS) Settings, Manage Business Units, Supply Chain Financing Enablement, and Messaging Configuration. The 'Messaging Configuration' item is highlighted with a red arrow. The main content area is titled 'Ariba Network' and 'Messaging Configuration'. It features a checkbox labeled 'Enable Messaging' which is currently unchecked. Below the checkbox is an 'Update' button. A note states: 'Note that messages, posts, and conversations are treated by the system differently than other transaction data as outlined in the [Messaging Policy](#) and the documentation.' There are 'Done' buttons in the top right and bottom right corners of the configuration area.

By default 'Enable Messaging' would be checked. To disable or opt out of messaging capability, buyers need to uncheck the box shown above