



Feature at a Glance Ariba Network Buyer capability to opt out of or disable messaging

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Introducing: Ariba Network Buyer capability to opt out of or disable messaging

Customer challenge

In certain instances buyers have already established communication channels with its suppliers. Having the messaging functionality on Ariba network enabled by default could cause suppliers to send messages to buyers via the Ariba Network. These messages may go unattended due to lack of clear processes established in the buyer org to attend and respond to these messages coming via the Network.

This results in lack of proper communication between the buyer and supplier organizations.

Meet that challenge with **SAP** Ariba

This feature provides buyers the capability to opt out of the messaging capability available on the Ariba Network.

Suppliers shall be unable to send messages via the Ariba Network to such buyers who have chosen to opt out of messaging capability.

Experience key benefits

With proper use of this capability by buyers to opt out of messaging, there would not longer be any unanswered messages from suppliers on the Ariba Network.

This would result eventually in good interaction between buyers and suppliers along communication channels which are agreeable to both organizations.

Solution area

Ariba Network

Implementation information

This feature is automatically on for all customers with None the applicable solutions and is ready for immediate use.

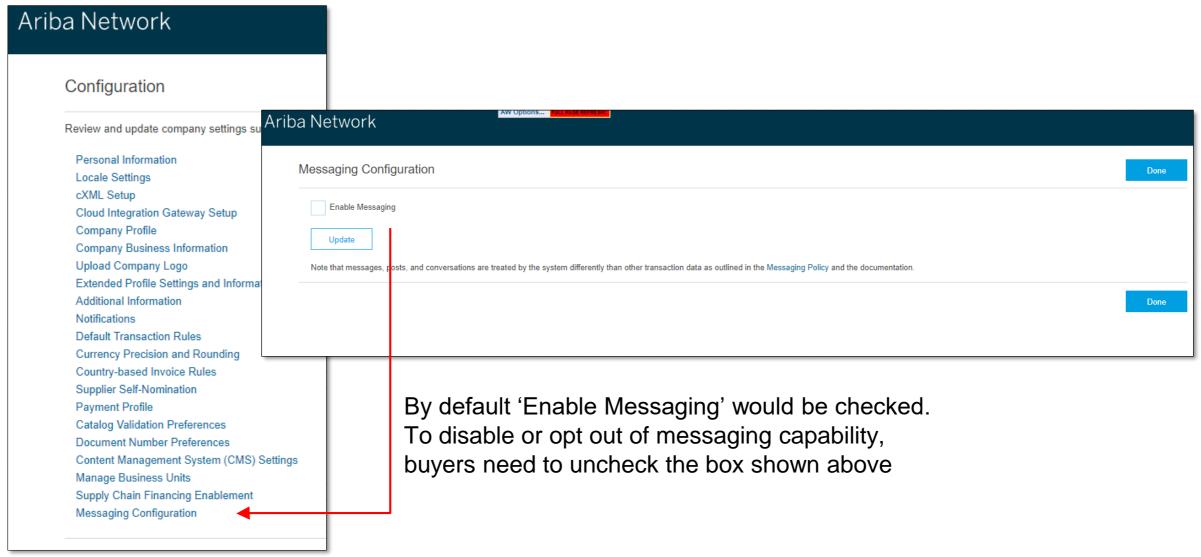
Prerequisites and Limitations

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